

FLOOD SUPPORT

The Gannawarra community is currently being impacted by the floods in different ways, and each community will need different support in the coming days, weeks and months.

The Victorian and Australian governments are providing financial support for people, businesses and farmers.

Regular updates will be posted on Gannawarra Shire Council's Facebook page www.facebook.com/gannawarra and on Council's website www.gsc.vic.gov.au/floods.

Impacted by the Floods?

- Water has gone through your residence or property
- Water is or has surrounded your property, leading to isolation
- Needed to evacuate, or have chosen to evacuate
- Your business has closed
- Your agricultural business has been impacted

If you have been impacted by one of the ways listed above or require assistance from Council for a similar situation, please register your details by scanning the QR code with your smartphone or call Council on 03 5450 9333.



Flood Recovery Hotline

Call the Victorian Government Flood Recovery Hotline on 1800 560 760 for the latest information on:

- Navigating available supports
- Clean-up
- Temporary accommodation
- Mental health and wellbeing support

The recovery hotline is open from 7.30am - 7.30pm every day. Need an interpreter? Call the hotline on 1800 560 760 and press 9.

The list of help available is at www.vic.gov.au/october-2022-flood-recovery

SUPPORT FOR BUSINESSES

Flood recovery grants up to \$50,000 will be available to businesses, not-for-profit and community sport organisations directly affected by the Victorian floods that commenced in October 2022. Funds can be used to cover expenses resulting from significant direct damage to an applicant's property, assets, stock or equipment. For more information, please visit www.business.vic.gov.au/grants-and-programs/business-and-community-sport-flood-recovery-grants

Immediate flood relief grant

Businesses directly impacted by the Victorian floods that commenced in October 2022 can access a one-off grant of \$5000 to cover immediate expenses.

Eligible businesses can apply for the grant to cover expenses incurred from direct flood damage including for (but not limited to):

- Qualified tradespeople to conduct safety inspections, repair premises and internal fittings
- Equipment, materials and services for clean-up
- Removal and disposal of debris, damaged materials or damaged stock
- Equipment, stock and materials essential for immediately resuming operations

For more information on the above business grants visit www.business.vic.gov.au/grants-and-programs/business-and-community-sport-flood-recovery-grants

Business Relief Service

The Business Relief Service offers free and confidential one-on-one support to flood-affected business owners via telephone and on the ground.

The experienced business relief advisers can help you:

- Identify your immediate and long-term needs and assess the impacts of flood damage to your place of business, equipment and assets
- Manage issues with your insurance provider or landlord and help you to plan your recovery
- Understand the different supports available to you at the Commonwealth, state and local level
- Organise administrative priorities and tasks (e.g. banking, insurance, accounting, business continuity and contingency planning)

To arrange a call back from a Business Relief Adviser, call the Business Victoria hotline on 13 22 15.

VICTORIAN GOVERNMENT FINANCIAL SUPPORT

Re-establishment Assistance

You can get financial help to return home if:

- You cannot live in your home because it is damaged or destroyed OR
- You cannot access your home for more than 7 days because of flooding

Re-establishment assistance is only available for your principal place of residence. It can help to pay for clean-up, emergency accommodation, repairs, rebuilding your home, replacing some damaged contents.

This help is means tested. You can only get it if you:

- Do not have building (home) insurance or contents insurance AND
- Are experiencing financial hardship

For more information please visit <https://services.dffh.vic.gov.au/personal-hardship-assistance-program>

Clean-up Program

The Victorian Government has announced a coordinated clean-up program for the hardest hit areas of the October floods. The clean-up program will assess damage to structures and provide detailed assessment reports. For further information and to check eligibility, call the Victorian Government clean-up register on 1800 560 760.

Community Sport Emergency Flood Assistance Program

The program will assist Victorian sport and active recreation organisations directly affected by the October 2022 Victorian floods.

\$5,000 one-off grants are available to assist in the replacement of items that have been lost, damaged or destroyed.

The program will stay open until 5pm on 13 January 2023 or until funding is exhausted.

See www.business.vic.gov.au/grants-and-programs/business-and-community-sport-flood-recovery-grants for details and application.

AUSTRALIAN GOVERNMENT FINANCIAL SUPPORT

Disaster Recovery Allowance (DRA)

The disaster recovery allowance (DRA) is for employees and sole traders who lose income because of a major disaster. You can get payments for up to 13 weeks after the disaster happens. These payments are taxable.

Find out more at www.servicessaustralia.gov.au/victorian-floods-october-2022-disaster-recovery-allowance

Australian Government Disaster Recovery Payment (AGDRP)

This is for people who have suffered a significant loss because of the floods. This includes:

- If your home was severely damaged or destroyed
- If you suffered a serious injury

Adults can get \$1,000 and children can get \$400, if they are eligible.

For more information please visit www.servicessaustralia.gov.au/victorian-floods-october-2022-australian-government-disaster-recovery-payment

If you need assistance due to flooding, please phone VICSES on 132 500. If you are in immediate danger, please call 000.