



# GANNAWARRA

*Shire Council*

**Wednesday, 26 June 2019**

**6:30pm**

**Council Chambers**

**Kerang**

## **AGENDA**

**Ordinary Council Meeting**

**Order Of Business**

|           |  |            |
|-----------|--|------------|
| <b>1</b>  | <b>Acknowledgement of Country .....</b>                    | <b>3</b>   |
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| <b>13</b> | <b>Confidential Items .....</b>                            | <b>232</b> |
|           | Nil  |            |

**Tom O'Reilly**  
**CHIEF EXECUTIVE OFFICER**

## 1 ACKNOWLEDGEMENT OF COUNTRY

I would like to take this time to acknowledge the Traditional Custodians of the land, and pay my respect to elders both past and present.

## 2 OPENING DECLARATION

We, the Councillors of the Shire of Gannawarra, declare that we will undertake the duties of the office of Councillor, in the best interests of our community, and faithfully, and impartially, carry out the functions, powers, authorities and discretions vested in us, to the best of our skill and judgement.

## 3 APOLOGIES AND LEAVE OF ABSENCE

## 4 CONFIRMATION OF MINUTES

Ordinary Meeting - 15 May 2019

## 5 DECLARATION OF CONFLICT OF INTEREST

The *Local Government Amendment (Councillor Conduct and Other Matters) Act 2008*.

A Councillor, member of a special committee, or member of Council staff has a conflict of interest in a matter if he or she has a *direct interest* or an *indirect interest* in that matter.

A person has a direct interest in a matter if there is a likelihood that the benefits, obligations, opportunities or circumstances of the person would be directly altered if the matter is decided in a particular way. This includes where there is a likelihood that the person will receive a direct benefit or loss that can be measured in financial terms or that the residential amenity of the person will be directly affected if the matter is decided in a particular way.

A person has an indirect interest in a matter if the person has:

- a close association in the matter because a family member, a relative or a member of their household has a direct or indirect interest in the matter
- an indirect financial interest in the matter
- a conflicting duty – although there are circumstances where a person does not have a indirect interest because of a conflicting duty
- received an ‘applicable gift’
- become an interested party in the matter by initiating civil proceedings or becoming a party to civil proceedings in relation to the matter.

### ***Disclosure of conflict of interest***

If a Councillor or member of a special committee has a conflict of interest in a matter which is to be or is likely to be considered at a meeting of the Council or special committee, the Councillor or member must:

- if he or she will be present at the meeting, make a full disclosure of that interest by advising of the class and nature of the interest to either –
- the Council or special committee immediately before the matter is considered at the meeting, or

- in writing to the Chief Executive Officer (CEO). Where the disclosure is made to the CEO in writing, the Councillor or member need only disclose the class of interest to the meeting, immediately before the matter is considered.
- if he or she will not be present at the meeting, make a full disclosure to the CEO or Chairperson of the meeting, in writing, of the class and nature of the interest. If a Chairperson is given a written disclosure, he or she must give the written disclosure to the CEO.
- The CEO must keep written disclosures in a secure place for three years after the date the Councillor or member of the special committee who made the disclosure ceases to be a Councillor or member, and destroy the written disclosure when the three year period expires.
- While the matter is being considered or any vote taken, the Councillor or member of a special committee with the conflict of interest must leave the room and notify the Mayor or Chairperson of the special committee he or she is doing so. The Mayor or Chairperson must notify the Councillor or member that he or she may return to the room after consideration of the matter and all votes have been cast.
- A CEO or Chairperson of a special committee must record in the minutes of the meeting the declaration of the conflict of interest, the class of the interest and, if the Councillor or member has disclosed the nature of the interest to the meeting, the nature of the interest.
- A failure by a Councillor or member to comply with Section 79 of the Act may result in a penalty of up to 100 penalty units and disqualification under Section 29(2) of the Act.

## 6 QUESTION TIME

*Question Time at Council meetings enables an opportunity for members of the public in the gallery to address questions to the Council of the Shire of Gannawarra.*

### QUESTIONS FROM THE GALLERY

- All questions are to be directed to the Chair.
- Members of the public may ask questions from the gallery and should provide their name (and organisation if relevant) at the beginning of their questions.
- There is a maximum number of three questions of up to two minutes each.
- Chair will respond or refer to Councillor or CEO.
- Sometimes a Councillor/officer may indicate that they require further time to research an answer. In this case, the answer will be provided in writing generally within 10 days.
- Where a question cannot be answered on the spot, the person is asked to write out their questions on a form provided to enable an accurate response to be prepared.
- Questions will be answered at the meeting, or later in writing, unless the Chairperson has determined that the relevant question relates to:
  - Personal matters
  - The personal hardship of any resident or ratepayers
  - Industrial matters
  - Contractual matters
  - Proposed developments
  - Legal advice
  - Matters affecting the security of council property
  - An issue outside the Gannawarra Shire Council core business



- Or any other matter which the Council considers would prejudice it or any person
  - A matter which may disadvantage the Council or any other person
  - Is defamatory, indecent, abusive or objectionable in language or substance
  - Is repetitive of a question already answered (whether at the same or an earlier meeting)
  - Is asked to embarrass an officer or another Councillor
- 
- No debate or discussion of questions or answers shall be permitted and all questions and answers shall be as brief as possible.

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## 7 ASSEMBLY OF COUNCILLORS

### 7.1 ASSEMBLY OF COUNCILLORS 15 MAY, 2019 TO 25 JUNE, 2019

**Author:** Tom O'Reilly, CEO

**Authoriser:** Tom O'Reilly, CEO

**Attachments:** 1 [Assembly of Councillors](#) 

#### RECOMMENDATION

**That Council note the records of Assembly of Councillors from 15 May, 2019 to 26 June, 2019.**

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#### EXECUTIVE SUMMARY

To present to Council written records of Assembly of Councillors in accordance with Section 80A of the *Local Government Act 1989*.

#### DECLARATIONS OF CONFLICT OF INTEREST

In accordance with Section 80B of the *Local Government Act 1989*, the Officer preparing this report declares no conflict of interest in regards to this matter.

#### COUNCIL PLAN

Council Plan 2017-2021: Good Governance and a Healthy Organisation.

#### BACKGROUND INFORMATION

In accordance with Section 80A of the *Local Government Act 1989* a written record of assembly of councillors must be reported at an ordinary Council meeting and minuted as soon as practicable.

The record must include:

1. The names of all Councillors and members of council staff attending
2. The matters considered
3. Any conflict of interest disclosures made by a councillor attending
4. Whether a Councillor who has disclosed a conflict of interest left the assembly.

#### CONSULTATION

Consultation with Councillors and staff has occurred to ensure the accuracy of the Assemblies of Councillors records.

#### CONCLUSION

To ensure compliance with Section 80A of the *Local Government Act 1989* it is recommended that Council note the Assembly of Councillors records as outlined in this report.



## Assembly of Councillors Record Form

|   |   |
|---|---|
| <b>Date:</b>  | Tuesday, 11 June, 2019  |
| <b>Time:</b>  | 9.00am -1:50pm  |
| <b>Location:</b>  | Kerang Council Chambers   |
| <b>In Attendance:<br/>(Councillors)</b>                   | Cr Lorraine Learmonth<br>Cr Charlie Gillingham<br>Cr Steve Tasker<br>Cr Brian Gibson  |
| <b>Apologies:</b>   | Cr Sonia Wright<br>Cr Jodie Basile  |
| <b>In Attendance:<br/>(Officers)</b>                      | Tom O'Reilly, Geoff Rollinson, Phil Higgins, Stacy Williams, Roger Griffiths, Sid Hutchinson, Katrina Thorne, Kellie Burmeister, Brent Heitbaum, Jo Haw, Katina Fitzgerald, Narelle O'Donoghue  |
| <b>In Attendance:<br/>(Other)</b>                         | Nicola Garrod – Antarctica Architects   |
| <b>Matters Discussed:</b>                                 | <p><b>Presentations:</b></p> <ul style="list-style-type: none"> <li>Sir John Gorton Precinct Regional Multi-Purpose Facility – Nicola Garrod, Antarctica Architects</li> </ul> <p><b>Council Reports:</b></p> <ul style="list-style-type: none"> <li>Adoption of the Proposed 2019/2020 Budget</li> <li>Domestic Animal Management Plan – Annual Review</li> </ul> <p><b>Councillor Updates:</b></p> <ul style="list-style-type: none"> <li>Community Grants Program – Revised Guidelines</li> <li>Kerang Business Levy</li> <li>Kerbside Green Waste – Leitchville and Quambatook</li> <li>Long Term Financial Plan Update</li> <li>Asset Management Strategy</li> </ul> <p><b>Councillor Strategic Briefing Update:</b></p> <ul style="list-style-type: none"> <li>2018/2019 Capital Works Program Update</li> <li>Economic Development Report</li> </ul> <p>Councillor Issues Raised</p> |
| <b>Conflict of Interest Disclosures<br/>(Councillors)</b> |   |
| <b>Conflict of Interest Disclosures (Officers)</b>        | Nil   |
| <b>Completed By:</b>                                      | Tom O'Reilly – Chief Executive Officer  |

## 8 BUSINESS REPORTS FOR DECISION

### 8.1 ADOPTION OF THE PROPOSED 2019/2020 BUDGET

**Author:** Sid Hutchinson, Manager Finance

**Authoriser:** Phil Higgins, Director Corporate Services

**Attachments:** 1 Gannawarra Shire Council Annual Budget 2019/2020 [↓](#)  
2 Budget Submissions [↓](#)

#### RECOMMENDATION

That Council, having advertised the Proposed Annual Budget 2019/2020 and having considered all submissions received in respect of such Budget, resolves;

1. To adopt as presented the Gannawarra Shire Council Annual Budget 2019/2020 for the purpose of Section 127 of the *Local Government Act 1989*, with the following adjustment:
  - 1.1 Grants – Operating be adjusted to reflect a 50% advance payment of the 2019/2020 Victorian Grants Commission payment received in June, 2019 and an increase in the indicative grant, net adjustment in income \$2.757 million;
  - 1.2 Grants – Operating be adjusted to reflect a 50% advance payment of the future year grants from 2020/2021 Victorian Grants Commission payment received in June, 2020, net adjustment in income \$2.913 million;
  - 1.3 Grants - Capital Carry Over projects component of income to be received in 2019/2020 rather than 2018/2019– net adjustment in income \$1.395 million;
  - 1.4 Operating Expenditure - funding received in 2018/2019 for School Readiness and Walk to School programs, program delivery costs to be shown in 2019/20 – net adjustment in expenses \$30,000;
  - 1.5 Capital Works – Additional capital works projects carried over for Quambatook Levee \$210,000 and Information Communication Technology \$100,000 – net adjustment in capital expenditure \$310,000;
  - 1.6 Grants Capital – Carry Over project Quambatook Levee income to be received in 2019/2020 rather than 2018/2019– net adjustment in income \$50,000;
  - 1.7 Rates – Income increased due to supplementary rates received after the draft budget placed on public display – increase in Operating Income \$40,000.
2. That \$12,902,000 be declared as the amount which Council intends to raise by general rates (or annual service charge later described in this resolution), which amount is calculated as follows:

|                                |              |
|--------------------------------|--------------|
| General Rates                  | \$10,367,000 |
| Municipal Charge               | \$633,000    |
| Waste & Recyclables Collection | \$1,902,000  |

3. That a General Rate be declared for the period commencing on 1 July, 2019 and concluding on 30 June, 2020.

4. That it be further declared that, subject to paragraph 5 of this Part, the General Rate be raised by the application of a uniform rate.
5. That a percentage of 0.6330% be specified as the percentage of the uniform rate (which percentage may be alternatively expressed as 0.006330 cents in the \$).
6. That it be confirmed that the General Rate for all rateable land within the municipal district be determined by multiplying the Capital Improved Value of each rateable land by that percentage (so that the amount payable be 0.006330 cents in the \$ of the Capital Improved Value).
7. That it be recorded that Council considers that a differential rate will provide equitable distribution of the rate burden across all levels of the community.
  - 7.1 That a differential rate be declared for that rateable land having the characteristics specified below which will form the criteria for the differential rate so declared:
    - 7.1.1 Dryland Farm Rate to apply to all properties which satisfy the meaning of 'farm land' as defined in the *Valuation of Land Act 1960* and which are not in declared irrigation districts.
    - 7.1.2 Irrigation District Farm Rate to apply to all properties which satisfy the meaning of 'farm land' as defined in the *Valuation of Land Act 1960* and which are greater than 10HA in declared irrigation districts.
    - 7.1.3 Commercial/Industrial land to all properties used primarily for commercial/industrial purposes.
  - 7.2 That the differential rate be determined by multiplying the Capital Improved Value of the rateable land categorised in 7.1 by the percentage indicated on the following table:

|                           |         |
|---------------------------|---------|
| Dryland Farm              | 0.4342% |
| Irrigation District Farm  | 0.5455% |
| Commercial/Industrial     | 0.6506% |
| Cultural and Recreational | 0.3165% |
  - 7.3 It be further recorded that the objectives of the differential rate is to provide equitable distribution of the rate burden across all levels of the community.
8. That an annual service charge be declared for the period commencing on 1 July, 2019 and concluding on 30 June, 2020;
  - 8.1 That the annual service charge be declared for the collection and disposal of domestic refuse within the municipal district and the collection, transportation and receival charge for recyclable materials;

- 8.2** That the annual service charge be the sum of \$502 per 240 litre domestic garbage bin and 240 litre recycling service and \$350 per 120 litre domestic garbage bin and 240 litre recycling service for each rateable property (or part) in respect of which an annual service charge may be levied within the Shire and where a service is available and \$502 per 240 litre domestic garbage bin and 240 litre recycling service and \$350 per 120 litre domestic garbage bin and 240 litre recycling service for each residential property (or part) in respect of which an annual service charge may be levied for properties within the townships of Kerang, Cohuna, Leitchville, Koondrook, Quambatook, Murrabit, Mystic Park and Lalbert; and
- 8.3** That the following criteria be the criteria which forms the basis of the annual service charge so declared:
- 8.4** That the annual service charge apply to each rateable residential property other than vacant land within the townships listed above and other properties by agreement and that where more than one bin is required, the charge be based on the above charges multiplied by the number of bins.
- 8.5** That the annual service charge be the sum of \$55 per 240 litre domestic green waste bin for each rateable property (or part) in respect of which an annual service charge may be levied within the Shire where the service is provided.
- 9.** That an annual municipal charge be declared for the period commencing 1 July, 2019 and concluding on 30 June, 2020;
- 9.1** That the annual municipal charge be declared for the provision of Council administrative support services within the Shire of Gannawarra;
- 9.2** That the annual municipal charge be the sum of \$100 for each property in respect of which an annual municipal charge may be levied; and
- 9.3** That the following criteria be the criteria which forms the basis of the annual municipal charge so declared that the annual municipal charge apply to each rateable property within the Shire of Gannawarra.
- 10.** That the rates and charges must be paid:
- 10.1** In full by 17 February, 2020; or
- 10.2** By four equal instalments by the following dates: 30 September, 2019, 2 December, 2019, 28 February, 2020 and 1 June, 2020.
- 11.** That in accordance with Section 172 of the *Local Government Act 1989*, the rate of interest which is payable on the rates and charges which have not been paid on or before the dates specified is currently set at 10% per annum from the date the rates and charges are declared.

**12. In accordance with Section 4(4) of the *Cultural and Recreational Lands Act 1963*, that the rate for all rateable properties within the municipal district that meet the definition of cultural and recreation land be determined by multiplying the Capital Improved Value of each rateable land by 50% of the general rate percentage so that the amount payable be 0.003165 cents in the \$ of the Capital Improved Value. For organisations that meet the definition as prescribed in the *Cultural and Recreation Lands Act 1963*:**

**13. The Director Corporate Services of Council be authorised to levy and recover the general rates and annual service charges described earlier in this resolution in accordance with the *Local Government Act 1989*.**

**13.1 That Council adopts the Capital Works Plan for 2019/2020.**

## EXECUTIVE SUMMARY

Council has prepared the Proposed Annual Budget 2019/2020 in accordance with Section 127 of the *Local Government Act 1989*. In addition, Section 223 of the *Local Government Act 1989* gives a person the right to make a submission on a Proposed Annual Budget. Council must, if requested as part of that submission, provide the person with the opportunity to be heard in support of the submission. Four (4) submissions were received, however no submitters requested to be heard by Council in support of their submission.

## BACKGROUND

### The Budget Process

In order to ensure the best use of limited resources, to provide effective local government services to the community and to ensure the responsible financial management of those resources, Council is required under the *Local Government Act 1989* to prepare a budget annually. Before adopting the Budget, Council must give public notice of its intention to adopt the Budget and invite public submissions. Members of the public may make written submissions within the public exhibition period and, if they so desire, request to be heard in support of their submission. The Council must allow a person to be heard and must take submissions into consideration when adopting the Budget.

### Summary of Submissions Received

The four (4) submissions are attached to this report and are summarised as follows:

| Issue/Comments by Submitter  |
|--|
| Tip Passes – a request for tip passes for rate payers. Concern that people who cannot afford the charges at our local tip will throw rubbish in the bush.  |
| Cohuna Pool Upgrade – a request to reconsider the inclusion of the Cohuna Swimming Pool Upgrade within this four year period.  |
| Various questions (detailed below) <ul style="list-style-type: none"> <li>Child care/children's programs - clarification around program reduction of 10%. Funding has increased by \$30,000 leaving a shortfall of \$21,000.</li> <li>Cohuna swimming pool – the pool is in a dilapidated state and requires attention. Can Council please provide their plan for the replacement of Cohuna's pool.</li> <li>Employee costs - There has been an overall increase in wages of 8%, with additional staffing requirements stated. The submitter cannot see how with a 2.5% rate cap this</li> </ul> |

| Issue/Comments by Submitter   |
|---|
| <p>sort of wages increases is sustainable. How is council planning to address a wages growth of \$717,000 to ensure we don't spend more than we earn?</p> <ul style="list-style-type: none"> <li>Public Health - What services are being cut that results in 60% decrease in funding?</li> <li>Audit fee increase of 13% seems unreasonably high, especially on top of an almost 19% increase last year.</li> </ul> |
| <p>Murrabit Market Site – Develop a simple landscaping plan. The community will seek funds to implement the plan</p>  |

### 2019/2020 Budget

The Budget has been prepared in accordance with the requirements of the *Local Government Act 1989*. The Budget seeks to achieve the actions and activities set out in the Council Plan by balancing the demand for services and infrastructure with the community's capacity to pay.

The proposed increase in rate revenue for the 2019/2020 financial year is 2.5 percent in line with the order by the Minister for Local Government under the Fair Go Rates System. The Budget has been structured to maintain existing service levels, deliver grant subsidised projects aimed at promoting liveability and sustainability within the municipality and provide a contribution towards the renewal of Council's infrastructure.

### Budget alterations

Since the budget has been placed on public exhibition, several changes to our financial position have been notified. The changes from the proposed budget put on public display, to the document now being presented are:

- The Carry Over Capital Works program included \$2.225 million (M) worth of works, which was shown as all being funded from cash in 2019/2020. This meant that any grants that were to be received for these projects were to be received in 2018/2019. The revised position shows that some grants income will be received in 2019/2020 as well as 2018/2019. This varies the Operating Result in 2019/2020 by \$1.395 M. The impact in 2018/2019 was shown in the Quarterly Financial Report to March, 2019;
- The Quarterly Financial Report to March, 2019 was submitted to Council's May meeting and highlighted numerous changes to the 2018/2019 financial position;
- The Victorian Grants Commission advice of an extra \$156 thousand (K) for the Financial Assistance Grant and the early payment of half of the grant into 2018/2019. As the early payment of the Financial Assistance Grant continues to occur annually, the budget will reflect this by bringing forward half of the income for the future year into 2019/2020. This means that in each of the forward years a full payment of the grant is recognised in the Operating and Underlying Result. The key issue for Council to recognise is that in each future year the extra cash is shown on the Balance Sheet and Cash Flow. For 2019/2020 the extra grant shown is \$2.913M;
- The Roads to Recovery Grant increase of \$1.316M over the five years 2019/2020 to 2023/2024, will be shown in the four year period 2020/2021 to 2023/2024 of \$329K per annum;
- The Quambatook Levee is a Carry Over project with \$50K of Capital Grants shifting from 2018/2019 to 2019/2020; and
- Operating grants received in 2018/19 for Central Enrolment Schemes and School Readiness Program involves expenditure in 2019/20 of \$30K.



- Rates income has increased by \$40K due to the additional supplementary rates levies received between the proposed budget being placed on public display and the budget being reconsidered for adoption.

### Capital Works

The total capital works program for the 2019/2020 year is proposed to be \$10.877M of which \$2.535M relates to projects which will be carried forward from the 2018/2019 year.

The alterations to the Capital works program that have been made since the Proposed Budget was put on public display are:-

- Information Communication Technology – works programmed for network improvements have been carried over from 2018/2019 \$100K; and
- Quambatook Levee – works carried over from 2018/2019 \$210K;
- Roads to Recovery works - extra grant funds received. The program is a five year program and the initial advice is that the grant will increase to \$6.59M.

Of the \$10.877M of capital works, \$6.965M is Council funded (including asset sales) and \$3.912M from external grants and contributions to be received during 2019/2020.

### **VALUATIONS**

Council is now required to revalue all properties within the Shire every year. The revaluation was undertaken as at 1 January, 2019 and applies for the 2019/2020 year.

### Rates

The existing rating structure comprises four differential rates (Residential, Commercial/Industrial, Farmland Irrigation District and Farmland Dryland) and a rate concession for Recreational Land. These rates are structured in accordance with the requirements of Section 161 'Differential Rates' of the Act.

Under the *Cultural and Recreational Lands Act 1963*, provision is made for a Council to grant a rating concession to any "recreational lands" which meet the test of being "rateable land" under the Act.

Council's aim is to provide greater equity across the different rating sectors within the municipality. In line with equity principles, Council has determined to apply a \$100.00 municipal charge as well as differential rates to dryland farms (31.4% lower than the general rate), irrigated farms (13.8% lower than the general rate) and the commercial/industrial sector (2.8% higher than the general rate). This will see an overall increase in total revenue raised from the general rate, dryland farm, irrigated farm and commercial/industrial sectors of 2.5%.

Council also has a kerbside collection charge as allowed under the Act.

The following table summarises the rates to be applied for the 2019/2020 year.

| Rate type                        | How applied        | 2019/2020 |
|----------------------------------|--------------------|-----------|
| Residential rates                | Cents in \$ of CIV | 0.006330  |
| Commercial/Industrial rates      | Cents in \$ of CIV | 0.006506  |
| Farmland (Irrigated >10ha) rates | Cents in \$ of CIV | 0.005455  |

| Rate type                            | How applied        | 2019/2020 |
|--------------------------------------|--------------------|-----------|
| Farmland (Dryland) rates             | Cents in \$ of CIV | 0.004342  |
| Cultural and Recreation Land         | Cents in \$ of CIV | 0.003165  |
| Municipal charge                     | \$ per property    | \$100     |
| Kerbside collection charge 120 litre | \$ per property    | \$350     |
| Kerbside collection charge 240 litre | \$ per property    | \$502     |
| Green waste collection               | \$ per property    | \$55      |

The variations between the proposed budget rates and the rates now presented are not material as they:- represent less than half of one percent; adhere to the 2.5% rate increase under the “Fair Go Rates System” and maintain the differential rating structure.

#### Garbage Charges

The cost of the existing 120L kerbside collection services will increase by 2.34% from \$342 to \$350, the 240L service by 2.45% from \$490 to \$502 and the green waste collection will increase by 1.85% from \$54 to \$55.

#### Council Plan

The Budget will resource the implementation of the Council Plan for 2019/2020.

### **POLICY CONTEXT**

Council Plan 2017/2021 – Effective Leadership and Management – Council maximises its financial capability whilst paying close attention to risk factors and statutory requirements.

### **CONSULTATION**

Internal: The Proposed Annual Budget 2019/2020 was prepared in consultation with the Senior Management Team and relevant Council Officers. The draft Proposed Annual Budget 2019/2020 document was also circulated to the Internal Audit Committee who considered this at their meeting on 12 June, 2019.

External: Council has undertaken a public consultation process under Section 223 of the *Local Government Act 1989*.

Extensive consultation through community groups and social media has been undertaken.

The Proposed Annual Budget 2019/2020 has been available for viewing on Council’s website, at Council Offices and local libraries for viewing from 18 April, 2019 to 3 June, 2019.

### **CONFLICT OF INTEREST**

In accordance with Section 80B of the *Local Government Act 1989*, the Officer preparing this report declares no conflict of interest in regards to this matter.

**CONCLUSION**

The Proposed Budget is built upon ensuring that the Council maintains a sound financial position, compliant with the Fair Go Rates System, maintains the Council's assets base and compliant with the *Local Government Act 1989*.

## **Gannawarra Shire Council Annual Budget 2019/2020**

This Budget Report has been prepared with reference to "Victorian City Council Model Budget 2019/2020" a best practice guide for reporting local government budgets in Victoria.

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**Disclaimer**

The information contained in this document is for general guidance only. It is not professional advice and should not be used, relied upon or treated as a substitute for specific professional advice. Given the changing nature of laws, rules and regulations, and the inherent hazards of electronic communication, there may be delays, omissions or inaccuracies in information contained in this document.

The model budget, including financial statements, has been prepared in accordance with the requirements of the *Local Government Act 1989* and the *Local Government (Planning and Reporting) Regulations 2014*. While every effort has been made to ensure that the information contained in this document has been accurate and complies with relevant Victorian legislation, each Council remains responsible to ensure that the budget they prepare is compliant with all statutory requirements.

## Mayor and CEO's Introduction

### Mayor's Introduction

Together with my fellow Councillors I am delighted to present to our community and stakeholders the 2019/2020 Budget.

This budget builds on our Council Plan 2017-2021 vision which focuses on the following five key areas:

- Connectivity
- Economic Diversity, Growth and Prosperity
- Sustainable Natural and Built Environments
- Good Governance and a Healthy Organisation
- Strong Healthy Communities

The proposed Budget details the resources required over the next year to fund the large range of services we provide to the community. It also includes details of proposed capital expenditure allocations to improve and renew our shire's built infrastructure, buildings and operational assets as well as funding proposals for a range of operating projects.

During and following the Council elections in 2016 we have consistently heard that Council's services are important to the community, and that Council also needs to be financially responsible and keep its rates as low as possible. In response, Council has continued to identify savings that at this stage don't impact on its services to provide increased value for money to ratepayers.

Council will continue to focus on identifying sustainable cost savings that will enable it to deliver on our Council Plan to provide high quality, responsive and accessible services to the community. In order to do this we have identified potential opportunities to explore shared services, service planning and initiatives to increase revenue.

The Budget proposes a rate increase of 2.5%. This is in line with the Fair Go Rates System (FGRS) which has capped rate increases by Victorian Councils. To ease the impact on ratepayers and ensure users help pay for Council services, most statutory fees and charges will increase by 2% in line with legislative increases, others have increased by a CPI factor of 1.8% and some have increased in line with service delivery costs.

In this proposed budget the total Capital Works program will be \$10.877m, of which \$2.535m relates to projects carried over from the 2018/2019 year. \$3.912m will come from external funding and contributions and \$6.965m from Council's cash reserves. Major items included in the proposed 2019/2020 Budget include:

|           |  |
|-----------|--|
| \$2.774m  | Roads program including resheets, reseals and rehab works (part funded by R2R \$1,054,000) |
| \$1.195m  | Plant and vehicle replacement  |
| \$635,000 | Quambatook - Boort Rd bridge (\$423,333 grant funded)                                      |
| \$610,000 | Quambatook sustainable recreational water (subject to securing grant funding of \$305,000) |
| \$610,000 | Quambatook levee continuation (grant funded \$316,600)                                     |
| \$590,000 | Appin South bridge (\$393,000 grant funded)  |
| \$500,000 | Koondrook waterfront connection (\$250,000 grant funded)                                   |
| \$450,000 | Kangaroo Lake recreational and power boat development (\$225,000 grant funded)             |
| \$425,000 | Koondrook Nature Based Tourism Hub (total \$725,000 grant funded)                          |
| \$400,000 | Cohuna waterfront connections (\$200,000 grant funded)                                     |
| \$350,000 | Koondrook Caravan Park roads and drainage upgrade  |
| \$315,000 | IT Capital renewals  |
| \$220,000 | Strategic project development and planning   |
| \$150,000 | Kerb replacement program   |
| \$150,000 | Koondrook township flood study (\$100,000 grant funded)                                    |
| \$135,000 | Swimming pool renewal program  |
| \$120,000 | Kerang stormwater pumps - Wyndham Street   |
| \$115,000 | Quambatook Respark the Park - Community playground (\$65,000 grant funded)                 |
| \$110,000 | Footpath replacement program   |
| \$110,000 | Loddon River fishing jetties (Fully funded)  |

Our focus for the next year is to continue to exercise responsible financial management, sustainability and equity, whilst managing the following challenges.

**Rate capping:** The impact of the Fair Go Rates System combined with Council's ability to meet the expectations of the community within the 2.5% rate cap continues to be a challenge.

**Rating Strategy:** Council is committed to maintaining a differential rating structure over its four (4) year term.

The introduction of yearly revaluations will put pressure on Council to ensure the rating structure continues to provide a fair and equitable distribution of the rate burden. Council has been required to revalue all properties within the Shire every year for the first time. The revaluation was undertaken as at 1 January 2019 and applies for the 2019/2020 rating year.

The charge rate for each roadside collection service under Section 162 of the Act (including greenwaste) has increased on average by 2.37% per service.

I encourage you to read the remainder of this document, together with the Council Plan 2017-2021.

**Cr Lorraine Learmonth**  
**MAYOR**

## Chief Executive Officer's Introduction

Council has prepared a Budget for 2019/2020 which is aligned to the vision in the Council Plan 2017-2021. It seeks to maintain and improve services and infrastructure as well as deliver projects and services that are valued by our community, and do this within the rate increase mandated by the State Government.

This Budget projects a surplus of \$3.707m for 2019/2020; noting the adjusted underlying result is a surplus of \$0.848m after adjusting for capital grants and contributions.

Ongoing delivery of services to the Gannawarra community is funded by a budget of \$31.671m. These services are summarised in Section 2.

Continued capital investment in infrastructure assets (\$10.877m) primarily for renewal works (\$6.482m) features in the budget. This includes roads (\$2.774m); bridges (1.225m); footpath and cycleways (\$0.335m); drainage (\$0.980m); recreational, leisure and community facilities (\$3.285m). The Statement of Capital Works can be found in Section 3 and further details on the capital works budget can be found in Section 4.5.

### The

- a. The average rate will rise by 2.5% in line with the order by the Minister for Local Government in December 2018 under the Fair Go Rates System.
- b. Key drivers:
  - (i) To fund ongoing service delivery - business as usual (balanced with greater service demands from residents)
  - (ii) To fund renewal of infrastructure and community assets
- c. Council has been required to revalue all properties within the Shire each year. The revaluation was undertaken as at 1 January 2019 and applies for the 2019/2020 rating year.
- d. The rate or unit amount to be levied for each type of service rate or charge under Section 162 of the Act compared with the previous financial year has increased by 2.37%.
- e. Refer Section 4.1.1 for further Rates and Charges details.

### Key

- **Total Revenue:** \$31.671m (2018/2019 - \$29.233m)
- **Total Expenditure:** \$27.964m (2018/2019 - \$26.206m)
- **Accounting Result:** \$3.707m Surplus (2018/2019 - \$3.027m Surplus)  
(Refer Comprehensive Income Statement Section 3)
- **Underlying operating result:** Surplus \$0.848m (2018/2019 - \$1.306m Surplus)  
(Refer Reconciliation with budgeted operating result Section 2.8)  
(Note: Underlying operating result is an important measure of financial sustainability as it excludes income which is to be used for capital works, from being allocated to cover operating expenses)
- **Cash result:** \$1.009 million Deficit with a predicted cash and cash equivalent balance of \$8.574 million at 30 June 2020  
(Refer Statement of Cash Flows in Section 3)  
This Budget projects an Operating Surplus of \$3.707m for 2019/2020 and an Underlying Surplus of \$0.848m.
- **Total Capital Works Program:** \$10.877m (2018/2019 - \$10.250m)  
\$6.964m from Council operations (rates funded)  
\$0.005m from developer contributions  
\$3.908m from external grants

### Budget Influences

The preparation of the budget is influenced by the following external factors:

- The Victorian State Government has introduced a cap on rate increases from 2016/2017. The cap for 2019/2020 has been set at 2.5% (2018/2019 - 2.25%)
- CPI for Victoria is forecast to be 2% for the 2019/2020 year (CPI for the year ending December 2018 as published by ABS 1.8%)

**Tom O'Reilly**  
**CHIEF EXECUTIVE OFFICER**

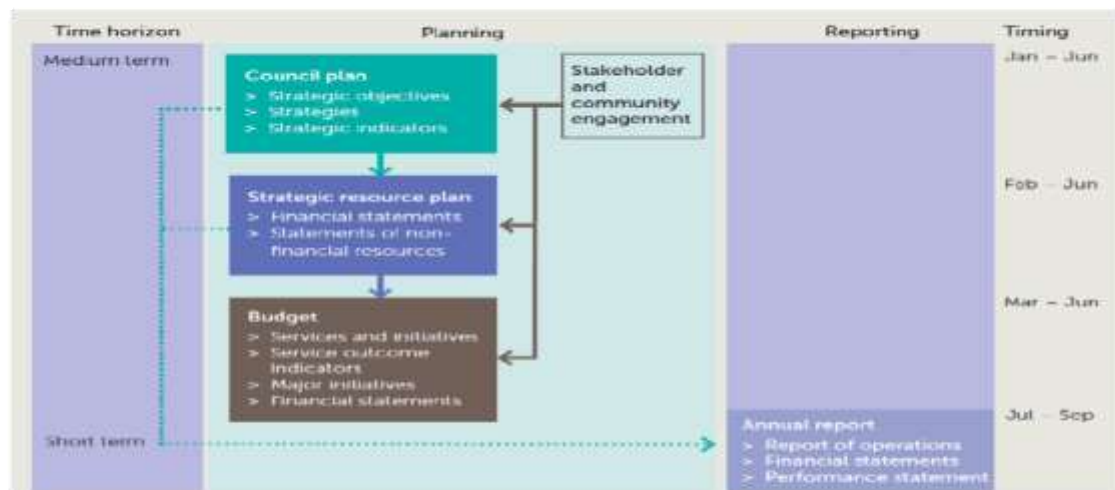


## 1. Link to the Council Plan

This section describes how the Annual Budget links to the achievement of the Council Plan within an overall planning and reporting framework. This framework guides the Council in identifying community needs and aspirations over the long term, medium term (Council Plan) and short term (Annual Budget) and then holding itself accountable (Annual Report).

### 1.1 Legislative Planning and accountability framework

The Strategic Resource Plan, part of and prepared in conjunction with the Council Plan, is a rolling four-year plan that outlines the financial and non-financial resources that Council requires to achieve the strategic objectives described in the Council Plan. The Annual Budget is framed within the Strategic Resource Plan, considering the services and initiatives which contribute to achieving the strategic objectives specified in the Council Plan. The diagram below depicts the planning and accountability framework that applies to local government in Victoria.



Source: Department of Environment, Land, Water and Planning

Feeding in to the above, Council has a long term plan which articulates a community vision, mission and values. The Council Plan is prepared with reference to Council's long term Community Plan.

The timing of each component of the planning framework is critical to the successful achievement of the planned outcomes.

#### 1.1.2 Key planning considerations

##### Service level planning

Although councils have a legal obligation to provide some services—such as animal management, local roads, food safety and statutory planning—most council services are not legally mandated, including some services closely associated with councils, such as libraries, building permits and sporting facilities. Further, over time, the needs and expectations of communities can change. Therefore councils need to have robust processes for service planning and review to ensure all services continue to provide value for money and are in line with community expectations. In doing so, councils should engage with communities to determine how to prioritise resources and balance service provision against other responsibilities such as asset maintenance and capital works.

## 1.2 Our purpose

### Our vision

Building upon our strengths of people, place and pride to inspire a positive future together.

### Our mission

Together with our community we will capitalise on our natural assets, support our business and agriculture sector and deliver quality services to our community.

### Our values

Gannawarra Shire Council has a clear strength in the bond and affinity between its Councillors, the community and staff. Staff support the community leadership and governance role of Councillors, and work together to achieve the commitments of the Council Plan. Having all Gannawarra Shire Council staff practise the following organisational values enhance the quality of this partnership:

**Be Collaborative** - We will work closely with our community using our collective skills and knowledge to build a positive future. Together with our partners we will deliver great things for our community.

**Be Resourceful** - We will be resourceful and resilient, employing creative problem solving to our challenges. We will plan and be prepared for when opportunities present.

**Be Innovative** - We will embrace new ideas and technology to deliver quality services to our community at a lower cost. We will make time to consider the big issues and actively seek creative solutions.

... **And we will listen** - We will listen to our community and use our collective knowledge and sound judgement to respond and close the loop.

## 1.3 Strategic objectives

Council delivers activities and initiatives under a range of service categories. Each contributes to the achievement of one of the five Strategic Objectives as set out in the Council Plan for the 2017-2021 years. The following table lists the five Strategic Objectives as described in the Council Plan.

| Strategic Objective                           | Description  |
|---|--|
| 1. Connectivity                               | Our communities will be well-connected.  |
| 2. Economic Diversity, Growth and Prosperity  | Facilitate a growing and prosperous economy.   |
| 3. Sustainable Natural and Built Environment  | To initiate, develop and manage sustainable natural and built environments.                              |
| 4. Good Governance and a Healthy Organisation | To be leaders in our community supported by a performance focused organisation that embraces innovation. |
| 5. Strong Healthy Communities                 | Our community will be healthy, creative, inclusive and safe.   |

## 2. Services and service performance indicators

This section provides a description of the services and initiatives to be funded in the Budget for the 2019/2020 year and how these will contribute to achieving the strategic objectives outlined in the Council Plan. It also describes several initiatives and service performance outcome indicators for key areas of Council's operations. Council is required by legislation to identify major initiatives, initiatives and service performance outcome indicators in the Budget and report against them in their Annual Report to support transparency and accountability. The relationship between these accountability requirements in the Council Plan, the Budget and the Annual Report is shown below



Source: Department of Environment, Land, Water and Planning

### 2.1 Strategic Objective 1: Connectivity.

To achieve our objective of Connectivity we will continue to encourage connections within and between communities, improve access to community and tourism information, support volunteer participation to meet the needs of the community, encourage and build community events, advocate for improved digital connectivity on behalf of our community and advocate for improved transport connectivity within and between our communities and the broader region.

#### Services

| Service area          | Description of services provided  |     | 2017/18<br>Actual<br>\$'000 | 2018/19<br>Forecast<br>\$'000 | 2019/20<br>Budget<br>\$'000 |
|-----------------------|---|-----|-----------------------------|-------------------------------|-----------------------------|
| Community Engagement  | This service is responsible for the management and provision of advice on external communication, in consultation with relevant stakeholders, on behalf of Council. | Exp | 274                         | 408                           | 280                         |
|                       |   | Rev | -                           | 15                            | -                           |
|                       |   | NET | 274                         | 393                           | 280                         |
| Events                | Council's arts and culture program investigates opportunities to capture the economic value of local events and ensures a link between the community and Council.   | Exp | 149                         | 141                           | 126                         |
|                       |   | Rev | 56                          | 32                            | 31                          |
|                       |   | NET | 93                          | 109                           | 95                          |
| Transport Connections | This service includes responsibility for the maintenance of the weighbridge, aerodrome and train station.   | Exp | 68                          | 58                            | 9                           |
|                       |   | Rev | 25                          | 23                            | 14                          |
|                       |   | NET | 43                          | 35                            | 5                           |

| Service area            | Description of services provided   |            | 2017/18          | 2018/19            | 2019/20          |
|-------------------------|--|------------|------------------|--------------------|------------------|
|                         |  |            | Actual<br>\$'000 | Forecast<br>\$'000 | Budget<br>\$'000 |
| Volunteer Co-ordination | A program designed to coordinate the community's volunteer workforce to provide services that would normally be beyond Council's ability to provide. Services include the Gannawarra Non-Emergency Transport Service, the L2P program and the delivery of meals on wheels. | <i>Exp</i> | 121              | 38                 | 43               |
|                         |  | <i>Rev</i> | 79               | 52                 | 40               |
|                         |  | <i>NET</i> | 42 -             | 14                 | 3                |

#### Major Initiatives

- 1) Develop a shared events partnership program and work towards consolidating existing Council events.

#### Initiatives

- 2) Bring town leadership groups together for an annual forum.
- 3) Bringing young people together for an annual forum.
- 4) Host a combined celebration of volunteers annually.

#### Service Performance Outcome Indicators

The following indicator outlines how we intend to measure achievement of service objectives.

| Service | Indicator    | Performance Measure   | Computation |
|---------|--------------|---|-------------|
| Events  | Satisfaction | The number of Council facilitated events is recorded and shows an increase over four years. |             |

## 2.2 Strategic Objective 2: Economic Diversity, Growth and Prosperity.

To achieve our objective of Economic Diversity, Growth and Prosperity, we will continue to facilitate growth and diversity opportunities within the Shire, utilise the environs of the rivers, lakes and forests for development opportunities, encourage accommodation options suited to a variety of target markets, create business opportunities to increase Council's revenue, support and advocate for sustainable and renewable energy industries within the Shire, support the local tourism industry and maximise the natural environment to deliver high quality visitor and community experiences.

#### Services

| Service area         | Description of services provided  |            | 2017/18          | 2018/19            | 2019/20          |
|----------------------|---|------------|------------------|--------------------|------------------|
|                      |   |            | Actual<br>\$'000 | Forecast<br>\$'000 | Budget<br>\$'000 |
| Economic Development | This service assists the Council to facilitate an environment that is conducive to a sustainable and developing local business sector and provides opportunities for local residents to improve their skill levels and access employment. | <i>Exp</i> | 368              | 384                | 529              |
|                      |   | <i>Rev</i> | 441              | 166                | 265              |
|                      |   | <i>NET</i> | - 73             | 218                | 264              |

| Service area          | Description of services provided   |            | 2017/18<br>Actual<br>\$'000 | 2018/19<br>Forecast<br>\$'000 | 2019/20<br>Budget<br>\$'000 |
|-----------------------|--|------------|-----------------------------|-------------------------------|-----------------------------|
| Planning and Building | This service processes all planning and statutory building applications, provides advice and makes decisions about development proposals which require a planning permit as well as preparing policy documents that shape the future of the Council. | <i>Exp</i> | 505                         | 601                           | 555                         |
|                       |  | <i>Rev</i> | 268                         | 259                           | 183                         |
|                       |  | <i>NET</i> | 237                         | 342                           | 372                         |
| Tourism               | This service facilitates and encourages tourism development and opportunities to draw visitors to the municipality. The tourism program includes Gateway to Gannawarra, caravan parks and signage.   | <i>Exp</i> | 290                         | 310                           | 303                         |
|                       |  | <i>Rev</i> | 143                         | 166                           | 170                         |
|                       |  | <i>NET</i> | 147                         | 144                           | 133                         |

**Major Initiatives**

- 5) Develop Waterway Master Plans for across the Shire.
- 6) Support and advocate for sustainable and renewable energy industries within the Shire.

**Initiatives**

- 7) Develop a feasibility study around potential rezoning for waterfront residential investment and development.
- 8) Develop a Prospectus based on a range of accommodation styles/types and use this to encourage developments.
- 9) Develop and implement the Koondrook Wharf Business Opportunities Plan.

**Service Performance Outcome Indicators**

The following indicators outline how we intend to measure achievement of service objectives:

| Service              | Indicator         | Performance Measure   | Computation   |
|----------------------|-------------------|---|---|
| Economic Development | Economic activity | Change in number of businesses (Percentage change in the number of businesses with an ABN in the municipality).                                 | [Number of businesses with an ABN in the municipality at the end of the financial year / less the number of businesses at the start of the financial year / Number of businesses with an ABN in the municipality at the start of the financial year] x 100. |
| Statutory Planning   | Decision making   | Council planning decisions upheld at VCAT (Percentage of planning application decisions subject to review by VCAT and that were not set aside). | [Number of VCAT decisions that did not set aside Council's decision in relation to a planning application / Number of VCAT decisions in relation to planning applications] x100.  |



### 2.3 Strategic Objective 3: Sustainable Natural and Built Environment.

To achieve our objective of Community Participation, we will encourage an environmentally sustainable community, continue to develop sustainable waste management practices, promote, conserve and celebrate our community's rich and diverse heritage and culture, implement Council's capital works program, upgrade infrastructure to improve access to key commercial markets, improve gateway entrances and township presentations across the Shire and manage facilities now and into the future.

#### Services

| Service area               | Description of services provided  |            | 2017/18          | 2018/19            | 2019/20          |
|----------------------------|---|------------|------------------|--------------------|------------------|
|                            |   |            | Actual<br>\$'000 | Forecast<br>\$'000 | Budget<br>\$'000 |
| Bridges                    | This service conducts ongoing maintenance of Council's bridge network.  | <i>Exp</i> | 69               | 101                | 105              |
|                            |   | <i>Rev</i> | -                | -                  | -                |
|                            |   | <i>NET</i> | 69               | 101                | 105              |
| Community Facilities       | This service is responsible for the maintenance and management of Council's building and properties including public halls and community amenities.   | <i>Exp</i> | 527              | 816                | 867              |
|                            |   | <i>Rev</i> | 139              | 430                | 464              |
|                            |   | <i>NET</i> | 388              | 386                | 403              |
| Drainage                   | This service conducts ongoing maintenance of Council's drainage network.  | <i>Exp</i> | 149              | 155                | 163              |
|                            |   | <i>Rev</i> | -                | -                  | -                |
|                            |   | <i>NET</i> | 149              | 155                | 163              |
| Environment Protection     | This service includes programs for the eradication of noxious weeds, tree maintenance and planting.   | <i>Exp</i> | 198              | 175                | 164              |
|                            |   | <i>Rev</i> | 94               | 54                 | 55               |
|                            |   | <i>NET</i> | 104              | 121                | 109              |
| Fire Prevention            | Fire prevention includes the implementation of Council's fire prevention policy along with maintaining strategic fire breaks. Council also has responsibilities in the replacement of fire plugs. | <i>Exp</i> | 37               | 38                 | 38               |
|                            |   | <i>Rev</i> | -                | -                  | -                |
|                            |   | <i>NET</i> | 37               | 38                 | 38               |
| Footpath, Kerb and Channel | This service conducts ongoing maintenance of Council's footpath, kerb and channel network.  | <i>Exp</i> | 153              | 155                | 164              |
|                            |   | <i>Rev</i> | -                | -                  | -                |
|                            |   | <i>NET</i> | 153              | 155                | 164              |
| Pest Control               | Council is responsible for undertaking an arbovirus eradication program each year.  | <i>Exp</i> | 24               | 18                 | 24               |
|                            |   | <i>Rev</i> | 11               | -                  | 10               |
|                            |   | <i>NET</i> | 13               | 18                 | 14               |
| Roads                      | This service conducts ongoing maintenance of Council's vast road network.   | <i>Exp</i> | 1,052            | 2,586              | 2,984            |
|                            |   | <i>Rev</i> | 2,391            | 1,358              | 1,991            |
|                            |   | <i>NET</i> | -                | 1,228              | 993              |
| Waste Management           | This service provides kerbside collection of garbage and waste from households and commercial properties and operating costs of transfer stations and landfill.                                   | <i>Exp</i> | 1,712            | 1,732              | 1,881            |
|                            |   | <i>Rev</i> | 588              | 483                | 532              |
|                            |   | <i>NET</i> | 1,124            | 1,249              | 1,349            |

#### Major Initiatives

10) Reduce Council's carbon footprint by 10% over four years.

11) Investigate the feasibility of introducing an organic waste collection service and expanding the opt-in greenwaste service.

**Initiatives**

- 12) Investigate the development of solar energy for businesses and community members to utilise renewable energy options and reduce utility costs.
- 13) Develop an action plan from the Cohuna Future Vision Plan and prioritise the development of the civic space and Tan Track to address the growing success of Cohuna Park Run.
- 14) Investigate opportunities that improve the connection of the Kerang township to the Loddon River.

**Service Performance Outcome Indicators**

The following indicators outline how we intend to measure achievement of service objectives:

| Service          | Indicator       | Performance Measure   | Computation  |
|------------------|-----------------|---|--|
| Waste Collection | Waste diversion | Kerbside collection waste diverted from landfill (Percentage of garbage, recyclables and green organics collected from kerbside bins that is diverted from landfill). | [Weight of recyclables and green organics collected from kerbside bins / Weight of garbage, recyclables and green organics collected from kerbside bins] x100. |
| Roads            | Satisfaction    | Satisfaction with sealed local roads (Community satisfaction rating out of 100 with how Council has performed on the condition of sealed local roads).                | Community satisfaction rating out of 100 with how Council has performed on the condition of sealed local roads.  |

**2.4 Strategic Objective 4: Good Governance and a Healthy Organisation.**

To achieve our objective of Sustainable Natural and Built Environment, we will advocate in the best interests of our community and region, inspire leadership within our communities, pursue initiatives to achieve long term financial sustainability in line with best practice, ensure our community is consulted on issues that will affect them, improve the community's ability to self-access information on Council's services and programs, foster Council as being a great place to work and identify innovative opportunities that create improvements.

**Services**

| Service area | Description of services provided  |            | 2017/18<br>Actual<br>\$'000 | 2018/19<br>Forecast<br>\$'000 | 2019/20<br>Budget<br>\$'000 |
|--------------|---|------------|-----------------------------|-------------------------------|-----------------------------|
| Council      | The governing body to work together with our community to capitalise on our natural assets, support our business and agricultural sector and deliver quality services to our community.   | <i>Exp</i> | 309                         | 260                           | 220                         |
|              |   | <i>Rev</i> | 85                          | 1                             | -                           |
|              |   | <i>NET</i> | 224                         | 259                           | 220                         |
| Executive    | This service provides organisational policy and leadership support in the areas of advocacy, continuous improvement, corporate planning, performance measurement, delivery and reporting. | <i>Exp</i> | 1,102                       | 1,232                         | 1,162                       |
|              |   | <i>Rev</i> | -                           | -                             | -                           |
|              |   | <i>NET</i> | 1,102                       | 1,232                         | 1,162                       |

| Service area           | Description of services provided   |            | 2017/18<br>Actual<br>\$'000 | 2018/19<br>Forecast<br>\$'000 | 2019/20<br>Budget<br>\$'000 |
|------------------------|--|------------|-----------------------------|-------------------------------|-----------------------------|
| Governance             | This service includes support services in the area of finance, records management, customer services, human resources and several governance functions such as risk and compliance. Human services develops and implements strategies, policies and procedures for the provision of human resources, risk management and insurances, customer service, records management and media and internal communications. | <i>Exp</i> | 2,950                       | 3,068                         | 3,086                       |
|                        |  | <i>Rev</i> | 523                         | 527                           | 393                         |
|                        |  | <i>NET</i> | 2,427                       | 2,541                         | 2,693                       |
| Information Technology | This service provides, supports and maintains reliable and cost effective computer systems and communication facilities and infrastructure to Council staff enabling them to deliver services in a smart, productive and efficient way.  | <i>Exp</i> | 493                         | 649                           | 656                         |
|                        |  | <i>Rev</i> | -                           | -                             | -                           |
|                        |  | <i>NET</i> | 493                         | 649                           | 656                         |
| Local Laws             | This service maintains and improves the health and safety of people, animals and the environment by providing services including dog and cat collection, lost and found, pound service, registration and administration service and after hours emergency service. It also provides education, regulation and enforcement of local laws and relevant State legislation.  | <i>Exp</i> | 443                         | 416                           | 437                         |
|                        |  | <i>Rev</i> | 156                         | 181                           | 171                         |
|                        |  | <i>NET</i> | 287                         | 235                           | 266                         |
| Youth                  | A program designed to inspire leadership within our community and to investigate opportunities to attract young people to live in the community.   | <i>Exp</i> | 49                          | 30                            | 20                          |
|                        |  | <i>Rev</i> | 20                          | -                             | -                           |
|                        |  | <i>NET</i> | 29                          | 30                            | 20                          |

**Major Initiatives**

- 15) Achieve recognition for the Healthy Together Victoria Achievement Victoria program for Workplaces.
- 16) Develop a framework to undertake an organisation wide service planning review.

**Initiatives**

- 17) Identify opportunities for shared service work with neighbouring councils and partners.
- 18) Prepare and implement a 10 year Long Term Financial Plan.
- 19) Review and evaluate Community Profiles annually.
- 20) Review and implement the Communications and Engagement Strategy 2016 - 2020.



**Service Performance Outcome Indicators**

The following indicators outline how we intend to measure achievement of service objectives:

| Service              | Indicator         | Performance Measure  | Computation  |
|----------------------|-------------------|--|--|
| Governance           | Satisfaction      | Satisfaction with Council decisions (Community satisfaction rating out of 100 with how Council has performed in making decisions in the interests of the community). | Community satisfaction rating out of 100 with how Council has performed in making decisions in the interests of the community. |
| Animal Management    | Health and safety | Animal management prosecutions (Number of successful animal management prosecutions).  | Number of successful animal management prosecutions.   |
| Advocacy             | Satisfaction      | Council's performance with advocacy and lobbying above industry benchmarks.  |  |
| Community Engagement | Satisfaction      | Council's performance with community consultation and engagement above industry benchmarks.  |  |

**2.5 Strategic Objective 5: Strong Healthy Communities.**

To achieve our objective of Strong Healthy Communities, Council will ensure quality and accessible services that meet the needs of our community, provide a wide range of sport and recreation opportunities that promote active and healthy lifestyles and social connectedness, foster a community that values life-long learning and creativity and ensure our communities are welcoming, inclusive and safe for all.

**Services**

| Service area          | Description of services provided  |            | 2017/18<br>Actual<br>\$'000 | 2018/19<br>Forecast<br>\$'000 | 2019/20<br>Budget<br>\$'000 |
|-----------------------|---|------------|-----------------------------|-------------------------------|-----------------------------|
| Business Undertakings | Business undertakings include Council's responsibility for the provision and maintenance of a limited number of elderly person's units. This area also includes private works undertaken by Council at the request of others. | <i>Exp</i> | 16                          | 21                            | 40                          |
|                       |   | <i>Rev</i> | 8                           | 12                            | 20                          |
|                       |   | <i>NET</i> | 8                           | 9                             | 20                          |
| Children Services     | This service provides family oriented support services including pre-schools, long day care, maternal and child health, youth services and development, immunisation and family day care                                      | <i>Exp</i> | 2,580                       | 3,132                         | 2,885                       |
|                       |   | <i>Rev</i> | 2,406                       | 2,705                         | 2,994                       |
|                       |   | <i>NET</i> | 174                         | 427 -                         | 109                         |

| Service area        | Description of services provided   |            | 2017/18<br>Actual<br>\$'000 | 2018/19<br>Forecast<br>\$'000 | 2019/20<br>Budget<br>\$'000 |
|---------------------|--|------------|-----------------------------|-------------------------------|-----------------------------|
| Community Care      | This service provides a range of services for the aged and disabled including home delivered meals, personal care, transport, home maintenance, housing support and senior citizen clubs. Service also provides food safety and public and community health and safety.                    | <i>Exp</i> | 2,322                       | 2,567                         | 2,821                       |
|                     |  | <i>Rev</i> | 2,068                       | 2,380                         | 2,465                       |
|                     |  | <i>NET</i> | 254                         | 187                           | 356                         |
| Swimming Areas      | This service provides maintenance and operation of Council's swimming areas and when required to undertake projects in relation to boating safety.   | <i>Exp</i> | 491                         | 433                           | 484                         |
|                     |  | <i>Rev</i> | 111                         | 116                           | 132                         |
|                     |  | <i>NET</i> | 380                         | 317                           | 352                         |
| Recreation Reserves | This service provides maintenance and support of municipal recreation facilities including recreational reserves and parks and gardens.  | <i>Exp</i> | 970                         | 1,206                         | 1,438                       |
|                     |  | <i>Rev</i> | 337                         | 119                           | 293                         |
|                     |  | <i>NET</i> | 633                         | 1,087                         | 1,145                       |
| Library             | This service provides public library services across the municipality and provides customer focused service that caters for cultural, educational and recreational needs of residents and provides a focal point where they can meet, relax and enjoy the services and facilities offered. | <i>Exp</i> | 601                         | 610                           | 667                         |
|                     |  | <i>Rev</i> | 141                         | 73                            | 139                         |
|                     |  | <i>NET</i> | 460                         | 537                           | 528                         |

#### Major Initiatives

21) Participate in the development of Loddon Gannawarra Health Needs Analysis Action Plan to further explore local health indicator data and advocate to overcome areas of disadvantage on the main health priority areas: diabetes, heart health and mental health.

#### Initiatives

22) Achieve recognition for the Healthy Together Victoria Achievement program for Early Childhood Education and Care Settings.

23) Develop a Preventing Family Violence Policy that identifies opportunities for Council to influence a reduction in the incidents of family violence across Gannawarra.

24) Seek funding to improve and develop infrastructure that encourages physical and leisure activities.

**Service Performance Outcome Indicators**

The following indicators outlines how we intend to measure achievement of service objectives:

| Service                   | Indicator         | Performance Measure   | Computation   |
|---------------------------|-------------------|---|---|
| Home and Community Care   | Participation     | Participation in HACC service (Percentage of the municipal target population who receive a HACC service).   | [Number of people that received a HACC service / Municipal target population for HACC services] x100.   |
|                           |                   | Participation in HACC service by CALD people (Percentage of the municipal target population in relation to CALD people who receive a HACC service). | [Number of CALD people who receive a HACC service / Municipal target population in relation to CALD people for HACC services] x100.   |
| Maternal and Child Health | Participation     | Participation in the MCH service (Percentage of children enrolled who participate in the MCH service).  | [Number of children who attend the MCH service at least once (in the year) / Number of children enrolled in the MCH service] x100.  |
|                           |                   | Participation in MCH service by Aboriginal children (Percentage of Aboriginal children enrolled who participate in the MCH service).                | [Number of Aboriginal children who attend the MCH service at least once (in the year) / Number of Aboriginal children enrolled in the MCH service] x100.  |
| Libraries                 | Participation     | Active library members (Percentage of the municipal population that are active library members).  | [Number of active library members / municipal population] x100.   |
| Aquatic Facilities        | Utilisation       | Utilisation of aquatic facilities (Number of visits to aquatic facilities per head of municipal population).  | Number of visits to aquatic facilities / Municipal population.  |
| Food Safety               | Health and safety | Critical and major non-compliance notifications (Percentage of critical and major non-compliance notifications that are followed up by Council).    | [Number of critical non-compliance notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance notifications and major non-compliance notifications about food premises] x100. |

| Service             | Indicator    | Performance Measure   | Computation |
|---------------------|--------------|---|-------------|
| Library             | Satisfaction | Council's performance with art centres and library services above industry benchmarks.            |             |
| Recreation Reserves | Satisfaction | Council's performance with recreational facilities above industry benchmarks.                     |             |
| Community Care      | Satisfaction | Council's performance with family support and elderly support services above industry benchmarks. |             |

## 2.7 Performance Statement

The service performance indicators detailed in the preceding pages will be reported on in the Performance Statement which is prepared at the end of the year as required by Section 132 of the Act and included in the 2018/2019 Annual Report. The Performance Statement will also include reporting on prescribed indicators of financial performance (outlined in Section 8) and sustainable capacity, which are not included in this budget report. The prescribed performance indicators contained in the Performance Statement are audited each year by the Victorian Auditor General who issues an audit opinion on the Performance Statement. The major initiatives detailed in the preceding pages will be reported in the Annual Report in the form of a statement of progress in the Report of Operations.

## 2.8 Reconciliation with budgeted operating result

|  | Net Cost<br>(Revenue)<br>\$'000 | Expenditure<br>\$'000 | Revenue<br>\$'000 |
|--|---------------------------------|-----------------------|-------------------|
| Connectivity                                     | 373                             | 458                   | (85)              |
| Economic Diversity, Growth and Prosperity.       | 769                             | 1,387                 | (618)             |
| Sustainable Natural and Built Environment        | 3,338                           | 6,390                 | (3,052)           |
| Good Governance and a Healthy Organisation.      | 5,017                           | 5,581                 | (564)             |
| Strong Healthy Communities.                      | 2,292                           | 8,335                 | (6,043)           |
| <b>Total</b>                                     | <b>11,789</b>                   | <b>22,151</b>         | <b>(10,362)</b>   |
| <b>Expenses added in:</b>                        |                                 |                       |                   |
| Depreciation                                     | 5,874                           |                       |                   |
| Finance costs                                    | 33                              |                       |                   |
| Other expenses                                   | 302                             |                       |                   |
| <b>Deficit before funding sources</b>            | <b>17,998</b>                   |                       |                   |
| <b>Funding sources:</b>                          |                                 |                       |                   |
| Rates & charges                                  | (11,118)                        |                       |                   |
| Waste charges                                    | (1,902)                         |                       |                   |
| Grants Commission                                | (5,826)                         |                       |                   |
| <b>Total funding sources</b>                     | <b>(18,846)</b>                 |                       |                   |
| <b>Operating Underlying Deficit for the year</b> | <b>(848)</b>                    |                       |                   |
| Capital funding                                  | (2,854)                         |                       |                   |
| Developer contributions                          | (5)                             |                       |                   |
| <b>Total Comprehensive Result</b>                | <b>(3,707)</b>                  |                       |                   |

### 3. Financial Statements

This section presents information in regard to the Financial Statements and Statement of Human Resources. The budget information for the year 2019/20 has been supplemented with projections to 2022/23 extracted from the Strategic Resource Plan.

This section includes the following financial statements prepared in accordance with the *Local Government Act 1989* and the *Local Government (Planning and Reporting) regulations 2014*.

Comprehensive Income Statement  
Balance Sheet  
Statement of Changes in Equity  
Statement of Cash Flows  
Statement of Capital Works  
Statement of Human Resources

#### Pending Accounting Standards

The 2019-20 budget has been prepared based on the accounting standards applicable at the date of preparation. This means that pending accounting standards that will be in effect from the 2019-20 financial year have not been considered in the development of the budget.

Standards that are likely to impact on the 2019-20 financial statements, not considered in the preparation of the budget include:

- AASB 16 Leases
- AASB 15 Revenue from Contracts with Customers, and
- AASB 1058 Income of Not for Profit Entities.

While it is not possible to determine the precise impact of these standards at this time, the broad impact on Council is estimated to be as follows:

- AASB 16 Leases – Introduces a single lessee accounting model whereby the Council will be required to recognise a right of use asset and associated liability for leases longer than 12 months, except those considered to be of low value.
- AASB 15 Revenue from Contracts with Customers and AASB 1058 Income of Not for Profit Entities – Change the way that Councils recognise income and also address matters such as grant funding, contribution of assets and volunteer services. A key change is replacement for some transactions of the criteria of control as a determinant of the timing of income recognition, with the criteria of satisfying performance obligations in an enforceable agreement. These new standards have the potential to impact the timing of how the Council recognises income.

**Comprehensive Income Statement**

For the four years ending 30 June 2023

|   |           | Forecast<br>Actual<br>2018/19 | Budget<br>2019/20 | Strategic Resource Plan<br>Projections |                   |                   |
|---|-----------|-------------------------------|-------------------|--|-------------------|-------------------|
|   | NOTE<br>S | \$'000                        | \$'000            | 2020/21<br>\$'000                      | 2021/22<br>\$'000 | 2022/23<br>\$'000 |
| <b>Income</b>   |           |                               |                   |  |                   |                   |
| Rates and charges   | 4.1.1     | 12,772                        | 13,090            | 13,264                                 | 13,595            | 13,935            |
| Statutory fees and fines  | 4.1.2     | 382                           | 252               | 279                                    | 285               | 291               |
| User fees   | 4.1.3     | 2,021                         | 2,404             | 2,429                                  | 2,477             | 2,527             |
| Grants - Operating  | 4.1.4     | 9,871                         | 9,872             | 10,346                                 | 10,546            | 10,751            |
| Grants - Capital  | 4.1.4     | 1,721                         | 2,854             | 2,616                                  | 1,321             | 1,321             |
| Contributions and donations   | 4.1.5     | 146                           | 94                | 97                                     | 99                | 101               |
| Contributions - non-monetary  | 4.1.5     | -                             | 5                 | -                                      | -                 | -                 |
| Net gain/(loss) on disposal of property,<br>infrastructure, plant and equipment |           | 308                           | 131               | 314                                    | 317               | 320               |
| Other income  | 4.1.6     | 2,012                         | 2,969             | 3,100                                  | 3,162             | 3,225             |
| <b>Total income</b>   |           | <u>29,233</u>                 | <u>31,671</u>     | <u>32,445</u>                          | <u>31,802</u>     | <u>32,471</u>     |
| <b>Expenses</b>   |           |                               |                   |  |                   |                   |
| Employee costs  | 4.1.7     | 11,526                        | 12,582            | 12,834                                 | 13,154            | 13,484            |
| Materials and services  | 4.1.8     | 8,701                         | 9,173             | 9,324                                  | 9,510             | 9,701             |
| Depreciation and amortisation   | 4.1.9     | 5,631                         | 5,874             | 5,933                                  | 5,992             | 6,051             |
| Borrowing costs   |           | 42                            | 33                | 27                                     | 20                | 14                |
| Other expenses  | 4.1.10    | 306                           | 302               | 408                                    | 314               | 320               |
| <b>Total expenses</b>   |           | <u>26,206</u>                 | <u>27,964</u>     | <u>28,526</u>                          | <u>28,990</u>     | <u>29,570</u>     |
| <b>Surplus/(deficit) for the year</b>   |           | <u>3,027</u>                  | <u>3,707</u>      | <u>3,919</u>                           | <u>2,812</u>      | <u>2,901</u>      |
| <b>Other comprehensive income</b>   |           |                               |                   |  |                   |                   |
| Net asset revaluation increment<br>/(decrement)                                 |           | -                             | -                 | -                                      | -                 | -                 |
| <b>Total comprehensive result</b>   |           | <u>3,027</u>                  | <u>3,707</u>      | <u>3,919</u>                           | <u>2,812</u>      | <u>2,901</u>      |



**Balance Sheet**

For the four years ending 30 June 2023

|   |           | Forecast<br>Actual<br>2018/19 | Budget<br>2019/20 | Strategic Resource Plan<br>Projections |                   |                   |
|---|-----------|-------------------------------|-------------------|--|-------------------|-------------------|
|   | NOTE<br>S | \$'000                        | \$'000            | 2020/21<br>\$'000                      | 2021/22<br>\$'000 | 2022/23<br>\$'000 |
| <b>Assets</b>                               |           |                               |                   |  |                   |                   |
| <b>Current assets</b>                       |           |                               |                   |  |                   |                   |
| Cash and cash equivalents                   |           | 9,583                         | 8,574             | 8,612                                  | 8,698             | 9,051             |
| Trade and other receivables                 |           | 1,958                         | 1,963             | 2,066                                  | 2,169             | 2,179             |
| Other financial assets                      |           | 1,700                         | 1,700             | 1,700                                  | 1,700             | 1,700             |
| Inventories                                 |           | 386                           | 390               | 394                                    | 398               | 402               |
| Other assets                                |           | 206                           | 206               | 206                                    | 206               | 206               |
| <b>Total current assets</b>                 | 4.2.1     | 13,833                        | 12,833            | 12,978                                 | 13,171            | 13,538            |
| <b>Non-current assets</b>                   |           |                               |                   |  |                   |                   |
| Property, infrastructure, plant & equipment |           | 199,823                       | 204,430           | 208,208                                | 210,837           | 213,390           |
| Investment property                         |           | 1,152                         | 1,152             | 1,152                                  | 1,152             | 1,152             |
| <b>Total non-current assets</b>             | 4.2.1     | 200,975                       | 205,582           | 209,360                                | 211,989           | 214,542           |
| <b>Total assets</b>                         |           | 214,808                       | 218,415           | 222,339                                | 225,160           | 228,081           |
| <b>Liabilities</b>                          |           |                               |                   |  |                   |                   |
| <b>Current liabilities</b>                  |           |                               |                   |  |                   |                   |
| Trade and other payables                    |           | 1,383                         | 1,310             | 1,348                                  | 1,363             | 1,391             |
| Trust funds and deposits                    |           | 209                           | 209               | 209                                    | 209               | 209               |
| Provisions                                  |           | 2,715                         | 2,769             | 2,825                                  | 2,881             | 2,939             |
| Interest-bearing liabilities                | 4.2.3     | 108                           | 116               | 89                                     | 95                | 101               |
| <b>Total current liabilities</b>            | 4.2.2     | 4,415                         | 4,404             | 4,471                                  | 4,548             | 4,640             |
| <b>Non-current liabilities</b>              |           |                               |                   |  |                   |                   |
| Provisions                                  |           | 1,332                         | 1,359             | 1,386                                  | 1,414             | 1,442             |
| Interest-bearing liabilities                | 4.2.3     | 456                           | 340               | 251                                    | 155               | 54                |
| <b>Total non-current liabilities</b>        | 4.2.2     | 1,788                         | 1,699             | 1,637                                  | 1,569             | 1,496             |
| <b>Total liabilities</b>                    |           | 6,203                         | 6,103             | 6,107                                  | 6,117             | 6,136             |
| <b>Net assets</b>                           |           | 208,605                       | 212,312           | 216,232                                | 219,043           | 221,944           |
| <b>Equity</b>                               |           |                               |                   |  |                   |                   |
| Accumulated surplus                         |           | 88,195                        | 91,902            | 95,822                                 | 98,633            | 101,534           |
| Reserves                                    |           | 120,410                       | 120,410           | 120,410                                | 120,410           | 120,410           |
| <b>Total equity</b>                         |           | 208,605                       | 212,312           | 216,232                                | 219,043           | 221,944           |

**Statement of Changes in Equity**

For the four years ending 30 June 2023

|   |       | Total          | Accumulat<br>ed Surplus | Revaluatio<br>n Reserve | Other<br>Reserves |
|---|-------|----------------|-------------------------|-------------------------|-------------------|
|   | NOTES | \$'000         | \$'000                  | \$'000                  | \$'000            |
| <b>2019 Forecast Actual</b>                 |       |                |                         |                         |                   |
| Balance at beginning of the financial year  |       | 205,578        | 85,168                  | 120,410                 | -                 |
| Surplus/(deficit) for the year              |       | 3,027          | 3,027                   | -                       | -                 |
| Net asset revaluation increment/(decrement) |       | -              | -                       | -                       | -                 |
| <b>Balance at end of the financial year</b> |       | <b>208,605</b> | <b>88,195</b>           | <b>120,410</b>          | <b>-</b>          |
| <b>2020 Budget</b>                          |       |                |                         |                         |                   |
| Balance at beginning of the financial year  |       | 208,605        | 88,195                  | 120,410                 | -                 |
| Surplus/(deficit) for the year              |       | 3,707          | 3,707                   | -                       | -                 |
| Net asset revaluation increment/(decrement) |       | -              | -                       | -                       | -                 |
| <b>Balance at end of the financial year</b> | 4.3.2 | <b>212,312</b> | <b>91,902</b>           | <b>120,410</b>          | <b>-</b>          |
| <b>2021</b>                                 |       |                |                         |                         |                   |
| Balance at beginning of the financial year  |       | 212,312        | 91,902                  | 120,410                 | -                 |
| Surplus/(deficit) for the year              |       | 3,919          | 3,919                   | -                       | -                 |
| Net asset revaluation increment/(decrement) |       | -              | -                       | -                       | -                 |
| <b>Balance at end of the financial year</b> |       | <b>216,232</b> | <b>95,822</b>           | <b>120,410</b>          | <b>-</b>          |
| <b>2022</b>                                 |       |                |                         |                         |                   |
| Balance at beginning of the financial year  |       | 216,232        | 95,822                  | 120,410                 | -                 |
| Surplus/(deficit) for the year              |       | 2,811          | 2,811                   | -                       | -                 |
| Net asset revaluation increment/(decrement) |       | -              | -                       | -                       | -                 |
| <b>Balance at end of the financial year</b> |       | <b>219,043</b> | <b>98,633</b>           | <b>120,410</b>          | <b>-</b>          |
| <b>2023</b>                                 |       |                |                         |                         |                   |
| Balance at beginning of the financial year  |       | 219,043        | 98,633                  | 120,410                 | -                 |
| Surplus/(deficit) for the year              |       | 2,901          | 2,901                   | -                       | -                 |
| Net asset revaluation increment/(decrement) |       | -              | -                       | -                       | -                 |
| <b>Balance at end of the financial year</b> |       | <b>221,944</b> | <b>101,534</b>          | <b>120,410</b>          | <b>-</b>          |



**Statement of Cash Flows**

For the four years ending 30 June 2023

|   |       | Forecast<br>Actual<br>2018/19 | Budget<br>2019/20     | Strategic Resource Plan<br>Projections |                       |                       |                       |
|---|-------|-------------------------------|-----------------------|--|-----------------------|-----------------------|-----------------------|
|   |       | Notes                         | \$'000                | \$'000                                 | 2020/21<br>\$'000     | 2021/22<br>\$'000     | 2022/23<br>\$'000     |
|   |       |                               | Inflows<br>(Outflows) | Inflows<br>(Outflows)                  | Inflows<br>(Outflows) | Inflows<br>(Outflows) | Inflows<br>(Outflows) |
| <b>Cash flows from operating activities</b>                         |       |                               |                       |  |                       |                       |                       |
| Rates and charges   |       |                               | 12,645                | 13,206                                 | 13,256                | 13,560                | 14,042                |
| Statutory fees and fines  |       |                               | 382                   | 258                                    | 281                   | 291                   | 296                   |
| User fees   |       |                               | 2,021                 | 2,461                                  | 2,450                 | 2,546                 | 2,612                 |
| Grants - operating  |       |                               | 9,871                 | 8,958                                  | 9,040                 | 9,350                 | 9,527                 |
| Grants - capital  |       |                               | 1,721                 | 2,922                                  | 2,638                 | 1,348                 | 1,343                 |
| Interest received   |       |                               | 161                   | 212                                    | 200                   | 200                   | 200                   |
| Other receipts  |       |                               | 2,074                 | 4,195                                  | 4,726                 | 4,661                 | 4,715                 |
| Employee costs  |       |                               | (11,252)              | (13,082)                               | (13,281)              | (13,622)              | (13,955)              |
| Materials and services  |       |                               | (8,611)               | (9,603)                                | (9,716)               | (9,916)               | (10,108)              |
| GST Received / (Paid)   |       |                               |                       | 1,306                                  | 1,349                 | 1,240                 | 1,236                 |
| Other payments  |       |                               | (506)                 | (316)                                  | (425)                 | (327)                 | (333)                 |
| <b>Net cash provided by/(used in) operating activities</b>          | 4.4.1 |                               | 8,506                 | 10,517                                 | 10,518                | 9,331                 | 9,574                 |
| <b>Cash flows from investing activities</b>                         |       |                               |                       |  |                       |                       |                       |
| Payments for property, infrastructure, plant and equipment          |       |                               | (9,562)               | (11,965)                               | (10,942)              | (9,728)               | (9,712)               |
| Proceeds from sale of property, infrastructure, plant and equipment |       |                               | 619                   | 580                                    | 605                   | 594                   | 600                   |
| Payments for investments  |       |                               | (98)                  | -                                      | -                     | -                     | -                     |
| <b>Net cash provided by/ (used in) investing activities</b>         | 4.4.2 |                               | (9,041)               | (11,385)                               | (10,337)              | (9,134)               | (9,112)               |
| <b>Cash flows from financing activities</b>                         |       |                               |                       |  |                       |                       |                       |
| Finance costs   |       |                               | (42)                  | (33)                                   | (27)                  | (20)                  | (14)                  |
| Repayment of borrowings   |       |                               | (101)                 | (108)                                  | (116)                 | (90)                  | (95)                  |
| <b>Net cash provided by/(used in) financing activities</b>          | 4.4.3 |                               | (143)                 | (141)                                  | (143)                 | (110)                 | (109)                 |
| <b>Net increase/(decrease) in cash &amp; cash equivalents</b>       |       |                               | (678)                 | (1,009)                                | 38                    | 86                    | 352                   |
| Cash and cash equivalents at the beginning of the financial year    |       |                               | 10,261                | 9,583                                  | 8,574                 | 8,612                 | 8,698                 |
| <b>Cash and cash equivalents at the end of the financial year</b>   |       |                               | 9,583                 | 8,574                                  | 8,612                 | 8,698                 | 9,051                 |

**Statement of Capital Works**

For the four years ending 30 June 2023

|  | Forecast<br>Actual<br>2018/19 | Budget<br>2019/20 | Strategic Resource Plan<br>Projections |         |         |
|--|-------------------------------|-------------------|--|---------|---------|
|  | 2018/19                       | 2019/20           | 2020/21                                | 2021/22 | 2022/23 |
| NOTE<br>S                                      | \$'000                        | \$'000            | \$'000                                 | \$'000  | \$'000  |
| <b>Property</b>                                |                               |                   |  |         |         |
| Land improvements                              | 30                            | -                 | -                                      | 900     | -       |
| <b>Total land</b>                              | 30                            | -                 | -                                      | 900     | -       |
| Building improvements                          | 1,062                         | 235               | 435                                    | 565     | 2,311   |
| <b>Total buildings</b>                         | 1,062                         | 235               | 435                                    | 565     | 2,311   |
| <b>Total property</b>                          | 1,092                         | 235               | 435                                    | 1,465   | 2,311   |
| <b>Plant and equipment</b>                     |                               |                   |  |         |         |
| Plant, machinery and equipment                 | 1,155                         | 1,195             | 1,319                                  | 1,079   | 1,295   |
| Computers and telecommunications               | 245                           | 315               | 225                                    | 235     | 235     |
| Library books                                  | 86                            | 90                | 133                                    | 96      | 92      |
| <b>Total plant and equipment</b>               | 1,486                         | 1,600             | 1,677                                  | 1,410   | 1,622   |
| <b>Infrastructure</b>                          |                               |                   |  |         |         |
| Roads  | 3,054                         | 2,774             | 3,207                                  | 3,368   | 2,283   |
| Bridges  | 958                           | 1,225             | 890                                    | -       | 247     |
| Footpaths and cycleways                        | 185                           | 185               | 175                                    | 179     | 142     |
| Kerb and channel                               | 115                           | 150               | 153                                    | 156     | 159     |
| Drainage                                       | 651                           | 980               | 755                                    | 750     | 365     |
| Recreational, leisure and community facilities | 1,578                         | 3,285             | 1,110                                  | 565     | 470     |
| Waste management                               | 632                           | 90                | 635                                    | 381     | 50      |
| Parks, open space and streetscapes             | 234                           | 83                | 680                                    | 330     | 930     |
| Other infrastructure                           | 265                           | 270               | 230                                    | 240     | 250     |
| <b>Total infrastructure</b>                    | 7,672                         | 9,042             | 7,835                                  | 5,969   | 4,896   |
| <b>Total capital works expenditure</b>         | 4.5.1 10,250                  | 10,877            | 9,947                                  | 8,844   | 8,829   |
| <b>Represented by:</b>                         |                               |                   |  |         |         |
| New asset expenditure                          | 2,667                         | 3,105             | 2,840                                  | 2,525   | 2,520   |
| Asset renewal expenditure                      | 6,578                         | 6,482             | 5,928                                  | 5,270   | 5,262   |
| Asset expansion expenditure                    | 1,005                         | 954               | 1,180                                  | 1,049   | 1,047   |
| Asset upgrade expenditure                      | -                             | 336               | -                                      | -       | -       |
| <b>Total capital works expenditure</b>         | 4.5.1 10,250                  | 10,877            | 9,947                                  | 8,844   | 8,829   |
| <b>Funding sources represented by:</b>         |                               |                   |  |         |         |
| Grants   | 1,721                         | 3,908             | 3,670                                  | 2,375   | 2,375   |
| Contributions                                  | -                             | 5                 | -                                      | -       | -       |
| Council cash                                   | 8,529                         | 6,964             | 6,277                                  | 6,469   | 6,454   |
| <b>Total capital works expenditure</b>         | 4.5.1 10,250                  | 10,877            | 9,947                                  | 8,844   | 8,829   |

**Statement of Human Resources**

For the four years ending 30 June 2023

|                                | Forecast      | Budget        | Strategic Resource Plan |               |               |
|--------------------------------|---------------|---------------|-------------------------|---------------|---------------|
|                                | Actual        |               | Projections             |               |               |
|                                | 2018/19       | 2019/20       | 2020/21                 | 2021/22       | 2022/23       |
|                                | \$'000        | \$'000        | \$'000                  | \$'000        | \$'000        |
| <b>Staff expenditure</b>       |               |               |                         |               |               |
| Employee costs - operating     | 11,526        | 12,582        | 12,834                  | 13,154        | 13,484        |
| Employee costs - capital       | 447           | 350           | 360                     | 370           | 380           |
| <b>Total staff expenditure</b> | <b>11,973</b> | <b>12,932</b> | <b>13,194</b>           | <b>13,524</b> | <b>13,864</b> |
|                                | FTE           | FTE           | FTE                     | FTE           | FTE           |
| <b>Staff numbers</b>           |               |               |                         |               |               |
| Employees                      | 162           | 162           | 162                     | 162           | 162           |
| <b>Total staff numbers</b>     | <b>162</b>    | <b>162</b>    | <b>162</b>              | <b>162</b>    | <b>162</b>    |

A summary of human resources expenditure categorised according to the organisational structure of Council is included below:

| Department               | Budget        | Comprises    |              |            |           |
|--------------------------|---------------|--------------|--------------|------------|-----------|
|                          |               | Permanent    |              | Casual     | Temporary |
|                          |               | Full Time    | Part time    |            |           |
|                          | 2019/20       |              |              |            |           |
|                          | \$'000        | \$'000       | \$'000       | \$'000     | \$'000    |
| Chief Executive Office   | 289           | 289          | -            | -          | -         |
| Community Wellbeing      | 5,373         | 1,385        | 3,566        | 422        | -         |
| Corporate Services       | 2,058         | 1,448        | 535          | 75         | -         |
| Infrastructure Services  | 4,462         | 4,011        | 335          | 116        | -         |
| Strategic Development    | 400           | 318          | 82           | -          | -         |
| <b>Total</b>             | <b>12,582</b> | <b>7,451</b> | <b>4,518</b> | <b>613</b> | <b>-</b>  |
| Capitalised labour costs | 350           |              |              |            |           |
| <b>Total expenditure</b> | <b>12,932</b> |              |              |            |           |

A summary of the number of full time equivalent (FTE) Council staff in relation to the above expenditure is included below:

| Department               | Budget     | Comprises   |             |            |           |
|--------------------------|------------|-------------|-------------|------------|-----------|
|                          |            | Permanent   |             | Casual     | Temporary |
|                          |            | Full Time   | Part time   |            |           |
|                          | 2019/20    |             |             |            |           |
| Chief Executive Office   | 2          | 2.0         | -           | -          | -         |
| Community Wellbeing      | 69         | 15.0        | 48.5        | 5.2        | -         |
| Corporate Services       | 23         | 15.0        | 7.0         | 0.9        | -         |
| Infrastructure Services  | 59         | 52.0        | 5.2         | 1.5        | -         |
| Strategic Development    | 4          | 3.0         | 1.2         | -          | -         |
| <b>Total</b>             | <b>156</b> | <b>87.0</b> | <b>61.8</b> | <b>7.5</b> | <b>-</b>  |
| Capitalised labour costs | 6          |             |             |            |           |
| <b>Total staff</b>       | <b>162</b> |             |             |            |           |

## 4. Notes to the financial statements

This section presents detailed information on material components of the financial statements. Council needs to assess which components are material, considering the dollar amounts and nature of these components.

### 4.1 Comprehensive Income Statement

#### 4.1.1 Rates and charges

Rates and charges are required by the Act and the Regulations to be disclosed in Council's annual budget.

In developing the Strategic Resource Plan, rates and charges were identified as an important source of revenue. Planning for future rate increases has therefore been an important component of the Strategic Resource Planning process. The Fair Go Rates System (FGRS) sets out the maximum amount councils may increase rates in a year. For 2019/2020 the FGRS cap has been set at 2.5%. The cap applies to both general rates and municipal charges and is calculated on the basis of council's average rates and charges.

The level of required rates and charges has been considered in this context, with reference to Council's other sources of income and the planned expenditure on services and works to be undertaken for the community.

To achieve these objectives while maintaining service levels and a strong capital expenditure program, the average general rate and the municipal charge will increase by 2.5% in line with the rate cap.

The kerbside, recycling and greenwaste collection charge is to increase by 2.37%. The municipal charge will remain at the same level as 2018/2019

This will raise total rates and charges for 2019/20 to \$13.090m.

4.1.1(a) The reconciliation of the total rates and charges to the Comprehensive Income Statement is as follows:

|                                | 2018-19<br>Forecast<br>Actual<br>\$'000 | 2019/20<br>Budget<br>\$'000 | Change<br>\$'000 | %            |
|--------------------------------|---|-----------------------------|------------------|--------------|
| General rates*                 | 10,061                                  | 10,367                      | 306              | 3.04%        |
| Municipal charge*              | 630                                     | 633                         | 3                | 0.48%        |
| Waste management charge        | 1,848                                   | 1,902                       | 54               | 2.93%        |
| Interest on rates and charges  | 77                                      | 70                          | -7               | -9.09%       |
| Revenue in lieu of rates       | 156                                     | 118                         | -38              | -24.36%      |
| <b>Total rates and charges</b> | <b>12,772</b>                           | <b>13,090</b>               | <b>318</b>       | <b>2.49%</b> |

\*These items are subject to the rate cap established under the FGRS

4.1.1(b) The rate in the dollar to be levied as general rates under section 158 of the Act for each type or class of land compared with the previous financial year.

| Type or class of land               | 2018/19<br>cents/\$CIV* | 2019/20<br>cents/\$CIV* | Change |
|-------------------------------------|-------------------------|-------------------------|--------|
| Residential properties              | 0.006468                | 0.006330                | -2.13% |
| Commercial/industrial properties    | 0.006644                | 0.006506                | -2.08% |
| Farm irrigation district properties | 0.005750                | 0.005455                | -5.13% |
| Farm dryland properties             | 0.004650                | 0.004342                | -6.62% |
| Cultural and recreation properties  | 0.003234                | 0.003165                | -2.13% |

4.1.1(c) The estimated total amount to be raised by general rates plus municipal charge in relation to each type or class of land compared with the previous financial year.

| Type or class of land                             | 2018/19<br>\$'000 | 2019/20<br>\$'000 | Change<br>\$'000 | %            |
|---|-------------------|-------------------|------------------|--------------|
| Residential properties                            | 5,873             | 6,074             | 201              | 3.42%        |
| Commercial/industrial properties                  | 904               | 925               | 21               | 2.32%        |
| Farm irrigation district properties               | 2,642             | 2,729             | 87               | 3.29%        |
| Farm dryland properties                           | 1,236             | 1,260             | 24               | 1.94%        |
| Cultural and recreation properties                | 12                | 12                | -                | 0.00%        |
| <b>Total amount to be raised by general rates</b> | <b>10,667</b>     | <b>11,000</b>     | <b>333</b>       | <b>3.12%</b> |

4.1.1(d) The number of assessments in relation to each type or class of land, and the total number of assessments, compared with the previous financial year.

| Type or class of land               | 2018/19<br>Number | 2019/20<br>Number | Change<br>Number | %            |
|-------------------------------------|-------------------|-------------------|------------------|--------------|
| Residential properties              | 4,627             | 4,644             | 17               | 0.37%        |
| Commercial/industrial properties    | 518               | 516               | -2               | -0.39%       |
| Farm irrigation district properties | 1,151             | 1,154             | 3                | 0.26%        |
| Farm dryland properties             | 429               | 435               | 6                | 1.40%        |
| Cultural and recreation properties  | 11                | 11                | -                | 0.00%        |
| <b>Total number of assessments</b>  | <b>6,736</b>      | <b>6,760</b>      | <b>24</b>        | <b>0.36%</b> |

4.1.1(e) The basis of valuation to be used is the Capital Improved Value (CIV).

4.1.1(f) The estimated total value of each type or class of land, and the estimated total value of land, compared with the previous financial year.

| Type or class of land               | 2018/19<br>\$'000 | 2019/20<br>\$'000 | Change<br>\$'000 | %            |
|-------------------------------------|-------------------|-------------------|------------------|--------------|
| Residential properties              | 835,106           | 886,253           | 51,147           | 6.12%        |
| Commercial/industrial properties    | 128,075           | 134,177           | 6,102            | 4.76%        |
| Farm irrigation district properties | 442,885           | 482,802           | 39,917           | 9.01%        |
| Farm dryland properties             | 261,218           | 285,326           | 24,108           | 9.23%        |
| Cultural and recreation properties  | 3,493             | 3,507             | 14               | 0.40%        |
| <b>Total value of land</b>          | <b>1,670,777</b>  | <b>1,792,065</b>  | <b>121,288</b>   | <b>7.26%</b> |

4.1.1(g) The municipal charge under Section 159 of the Act compared with the previous financial year.

| Type of Charge | Per Rateable<br>Property<br>2018/19<br>\$ | Per Rateable<br>Property<br>2019/20<br>\$ | Change<br>\$ | %     |
|----------------|---|---|--------------|-------|
| Municipal      | 100                                       | 100                                       | -            | 0.00% |

4.1.1(h) The estimated total amount to be raised by municipal charges compared with the previous financial year.

| Type of Charge | 2018/19<br>\$ | 2019/20<br>\$ | Change<br>\$ | %     |
|----------------|---------------|---------------|--------------|-------|
| Municipal      | 631           | 633           | 2            | 0.32% |



4.1.1(i) The rate or unit amount to be levied for each type of service rate or charge under Section 162 of the Act compared with the previous financial year.

| Type of Charge                    | Per Rateable Property | Per Rateable Property | Change    |              |
|-----------------------------------|-----------------------|-----------------------|-----------|--------------|
|                                   | 2018/19<br>\$         | 2019/20<br>\$         | \$        | %            |
| Kerbside collection 120 litre bin | 342                   | 350                   | 8         | 2.34%        |
| Kerbside collection 240 litre bin | 490                   | 502                   | 12        | 2.45%        |
| Greenwaste collection             | 54                    | 55                    | 1         | 1.85%        |
| <b>Total</b>                      | <b>886</b>            | <b>907</b>            | <b>21</b> | <b>2.37%</b> |

4.1.1(j) The estimated total amount to be raised by each type of service rate or charge, and the estimated total amount to be raised by service rates and charges, compared with the previous financial year.

| Type of Charge                    | 2018/19<br>\$ | 2019/20<br>\$ | Change    |              |
|-----------------------------------|---------------|---------------|-----------|--------------|
|                                   |               |               | \$        | %            |
| Kerbside collection 120 litre bin | 1,466         | 1,502         | 36        | 2.42%        |
| Kerbside collection 240 litre bin | 333           | 348           | 15        | 4.47%        |
| Greenwaste collection             | 49            | 52            | 3         | 5.62%        |
| <b>Total</b>                      | <b>1,848</b>  | <b>1,902</b>  | <b>54</b> | <b>2.93%</b> |

4.1.1(k) The estimated total amount to be raised by all rates and charges compared with the previous financial year.

|                                   | 2018/19<br>\$'000 | 2019/20<br>\$'000 | Change     |              |
|-----------------------------------|-------------------|-------------------|------------|--------------|
|                                   |                   |                   | \$'000     | %            |
| General rates                     | 10,053            | 10,367            | 314        | 3.12%        |
| Municipal charge                  | 630               | 633               | 3          | 0.48%        |
| Kerbside collection and recycling | 1,848             | 1,902             | 54         | 2.93%        |
| Supplementary rates and charges   | 8                 | -                 | 8          | 0.00%        |
| Revenue in lieu of rates          | 156               | 118               | 38         | -24.36%      |
| <b>Total Rates and charges</b>    | <b>12,695</b>     | <b>13,020</b>     | <b>325</b> | <b>2.56%</b> |

4.1.1(l) Fair Go Rates System Compliance.

Gannawarra Shire Council is required to comply with the State Government's Fair Go Rates System (FGRS). The table below details the budget assumptions consistent with the requirements of the Fair Go Rates System.

|  | 2018/19       | 2019/20       |
|--|---------------|---------------|
| Total Rates (Excluding Culture & Recreation)                   | \$ 10,719,390 | \$ 10,987,375 |
| Number of rateable properties (Excluding Culture & Recreation) | 6,749         | 6,749         |
| Base Average Rate  | 1588.29       | 1628.00       |
| Maximum Rate Increase (set by the State Government)            | 2.25%         | 2.50%         |
| Capped Average Rate  | \$ 1,585      | \$ 1,628.00   |
| Maximum General Rates and Municipal Charges Revenue            | \$ 10,663,265 | \$ 10,987,375 |
| Budgeted General Rates and Municipal Charges Revenue           | \$ 10,655,527 | \$ 10,987,375 |
| Budgeted Supplementary Rates                                   | \$ -          | \$ -          |
| Budgeted Total Rates and Municipal Charges Revenue             | \$ 10,655,527 | \$ 10,987,375 |

4.1.1(m) Any significant changes that may affect the estimated amounts to be raised by rates and charges.

There are no known significant changes which may affect the estimated amounts to be raised by rates and charges. However, the total amount to be raised by rates and charges may be affected by:

- The making of supplementary valuations.
- The variation of returned levels of value (e.g. valuation appeals).
- The amount of Revenue in lieu of rates is subject to the Electricity Industry Act 2000.
- Changes of use of land such that rateable land becomes non-rateable land and vice versa.
- Changes of use of land such that residential land becomes business land and vice versa.

4.1.1(n) Differential rates

#### **Rates to be levied**

The rate and amount of rates payable in relation to land in each category of differential are:

- A general rate of 0.6330% (0.006330 cents in the dollar of CIV) for all rateable residential properties.
- A general rate of 0.6506% (0.006506 cents in the dollar of CIV) for all rateable commercial/industrial properties.
- A general rate of 0.5455% (0.005455 cents in the dollar of CIV) for all rateable farm irrigation district properties.
- A general rate of 0.4342% (0.004342 cents in the dollar of CIV) for all rateable farm dryland properties.
- A general rate of 0.3165% (0.003165 cents in the dollar of CIV) for all rateable cultural and recreational properties.

Each differential rate will be determined by multiplying the Capital Improved Value of each rateable land (categorised by the characteristics described below) by the relevant percentages indicated above.

Details of the objectives of each differential rate, the types of classes of land, which are subject to each differential rate and the uses of each differential rate, are set out below.

#### **Commercial/industrial land**

Commercial/industrial land is any land, which is:

- Occupied for the principal purpose of carrying out the manufacture or production of, or trade in, goods or services; or
- Unoccupied but zoned commercial or industrial under the Gannawarra Planning Scheme.

The objective of this differential rate is to ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including (but not limited to) the:

- Construction and maintenance of infrastructure assets;
- Development and provision of health and community services; and
- Provision of general support services.

The types and classes of rateable land within this differential rate are those having the relevant characteristics described above. The money raised by the differential rate will be applied to the items of expenditure described in the Budget by Council. The level of the rate for land in this category is considered to provide for an appropriate contribution to Council's budgeted expenditure, having regard to the characteristics of the land. The geographic location of the land within this differential rate is wherever located within the shire district, without reference to ward boundaries. The use of the land within this differential rate, in the case of improved land, is any use of land.

The money raised by the differential rate will be applied to the items of expenditure described in the Budget by Council. The level of the rate for land in this category is considered to provide for an appropriate contribution to Council's budgeted expenditure, having regard to the characteristics of the land.

The geographic location of the land within this differential rate is wherever located within the shire district, without reference to ward boundaries.

The use of the land within this differential rate, in the case of improved land, is any use of land.

The characteristics of planning scheme zoning are applicable to the determination of vacant land which will be subject to the rate applicable to commercial land. The vacant land affected by this rate is that which is zoned commercial and/or industrial under the Gannawarra Planning Scheme. The classification of land which is improved will be determined by the occupation of that land and have reference to the planning scheme zoning.

The types of buildings on the land within this differential rate are all buildings which are now constructed on the land or which are constructed prior to the expiry of the 2018/19 financial year.

#### **General Residential land**

Residential land is any land, which is:

- Occupied for the principal purpose of physically accommodating persons; or
- Unoccupied land which is not classified as commercial/industrial land, farm irrigation district land or farm dryland.

The objective of this differential rate is to ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including (but not limited to) the:

- Construction and maintenance of infrastructure assets;
- Development and provision of health and community services; and
- Provision of general support services.

The types and classes of rateable land within this differential rate are those having the relevant characteristics described above. The money raised by the differential rate will be applied to the items of expenditure described in the Budget by Council. The level of the rate for land in this category is considered to provide for an appropriate contribution to Council's budgeted expenditure, having regard to the characteristics of the land. The geographic location of the land within this differential rate is wherever located within the shire district, without reference to ward boundaries. The use of the land within this differential rate, in the case of improved land, is any use of land.

The money raised by the differential rate will be applied to the items of expenditure described in the Budget by Council. The level of the rate for land in this category is considered to provide for an appropriate contribution to Council's budgeted expenditure, having regard to the characteristics of the land.

The geographic location of the land within this differential rate is wherever located within the shire district, without reference to ward boundaries.

The use of the land within this differential rate, in the case of improved land, is any use of land.

The characteristics of planning scheme zoning are applicable to the determination of vacant land which will be subject to the rate applicable to residential land. The vacant land affected by this rate is that which is zoned residential under the Gannawarra Planning Scheme. The classification of land which is improved will be determined by the occupation of that land and have reference to the planning scheme zoning.

The types of buildings on the land within this differential rate are all buildings which are now constructed on the land or which are constructed prior to the expiry of the 2018/19 financial year.

#### **Farmland Irrigation District land**

Farmland Irrigation District land is any land, which is farmland that is in the irrigation district defined by the relevant Water Authority within the Gannawarra Shire Council boundaries; or unoccupied but zoned farmland under the Gannawarra Planning Scheme and which is not commercial/industrial land, general/residential land or farmland (dryland).

The objective of this differential rate is to ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including (but not limited to) the:

- Construction and maintenance of infrastructure assets
- Development and provision of health and community services
- Provision of general support services.



The types and classes of rateable land within this differential rate are those having the relevant characteristics described above. The money raised by the differential rate will be applied to the items of expenditure described in the Budget by Council. The level of the rate for land in this category is considered to provide for an appropriate contribution to Council's budgeted expenditure, having regard to the characteristics of the land. The geographic location of the land within this differential rate is wherever located within the shire district, without reference to ward boundaries. The use of the land within this differential rate, in the case of improved land, is any use of land.

The money raised by the differential rate will be applied to the items of expenditure described in the Budget by Council. The level of the rate for land in this category is considered to provide for an appropriate contribution to Council's budgeted expenditure, having regard to the characteristics of the land.

The geographic location of the land within this differential rate is wherever it is located within the shire district, without reference to ward boundaries.

The use of the land within this differential rate, in the case of improved land, is any use of land.

#### **Farmland (dryland)**

Farmland (dryland) is any land, which is farmland that is not defined as farmland irrigation district land or unoccupied but zoned farmland under the Gannawarra Planning Scheme and which is not commercial/industrial, general/residential or farmland irrigation district land.

The objective of this differential rate is to ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including (but not limited to) the:

- Construction and maintenance of infrastructure assets
- Development and provision of health and community services
- Provision of general support services.

The types and classes of rateable land within this differential rate are those having the relevant characteristics described above. The money raised by the differential rate will be applied to the items of expenditure described in the Budget by Council. The level of the rate for land in this category is considered to provide for an appropriate contribution to Council's budgeted expenditure, having regard to the characteristics of the land. The geographic location of the land within this differential rate is wherever located within the shire district, without reference to ward boundaries. The use of the land within this differential rate, in the case of improved land, is any use of land.

The money raised by the differential rate will be applied to the items of expenditure described in the Budget by Council. The level of the rate for land in this category is considered to provide for an appropriate contribution to Council's budgeted expenditure, having regard to the characteristics of the land.

The geographic location of the land within this differential rate is wherever it is located within the shire district, without reference to ward boundaries.

The use of the land within this differential rate, in the case of improved land, is any use of land.

**4.1.2 Statutory fees and fines**

|                                       | Forecast<br>Actual<br>2018/19<br>\$'000 | Budget<br>2019/20<br>\$'000 | Change       |             |
|---------------------------------------|---|-----------------------------|--------------|-------------|
|                                       |   |                             | \$'000       | %           |
| Local Laws                            | 119                                     | 121                         | 2            | 2%          |
| Planning fees                         | 163                                     | 80                          | - 83         | -51%        |
| Building fees                         | 94                                      | 50                          | - 44         | -47%        |
| Other                                 | 6                                       | 1                           | - 5          | -83%        |
| <b>Total statutory fees and fines</b> | <b>382</b>                              | <b>252</b>                  | <b>- 130</b> | <b>-34%</b> |

Statutory fees relate mainly to fees and fines levied in accordance with legislation and include animal registrations, Public Health and Wellbeing Act 2008 registrations and local law fines. Increases in statutory fees are made in accordance with legislative requirements.

**4.1.3 User fees**

|                                | Forecast<br>Actual<br>2018/19<br>\$'000 | Budget<br>2019/20<br>\$'000 | Change     |            |
|--------------------------------|---|-----------------------------|------------|------------|
|                                |   |                             | \$'000     | %          |
| Aged and health services       | 354                                     | 395                         | 41         | 12%        |
| Arts & culture                 | 21                                      | 22                          | 1          | 5%         |
| Chargeable Works               | 695                                     | 1,001                       | 306        | 44%        |
| Local Laws                     | 19                                      | 20                          | 1          | 5%         |
| Waste management               | 194                                     | 264                         | 70         | 36%        |
| Swimming areas                 | 116                                     | 132                         | 16         | 14%        |
| Halls and recreation           | 27                                      | 25                          | - 2        | -7%        |
| Child care/children's programs | 537                                     | 444                         | - 93       | -17%       |
| Other                          | 58                                      | 101                         | 43         | 74%        |
| <b>Total user fees</b>         | <b>2,021</b>                            | <b>2,404</b>                | <b>383</b> | <b>19%</b> |

User charges relate mainly to the recovery of service delivery costs through the charging of fees to users of Council's services. These include separate rating schemes, use of leisure, entertainment and other community facilities and the provision of human services such as family day care and home help services. In setting the budget, the key principle for determining the level of user charges is an evaluation of the fees in line with CPI increases or market levels.

A detailed listing of fees and charges is included in Appendix A.

## 4.1.4 Grants

Grants are required by the Act and the Regulations to be disclosed in Council's annual budget.

|  | Forecast<br>Actual<br>2018/19<br>\$'000 | Budget<br>2019/20<br>\$'000 | Change       |            |
|--|---|-----------------------------|--------------|------------|
|  |   |                             | \$'000       | %          |
| <b>Grants were received in respect of the following:</b> |   |                             |              |            |
| Summary of grants  |   |                             |              |            |
| Commonwealth funded grants                               | 7,587                                   | 6,960                       | - 627        | -8%        |
| State funded grants                                      | 4,005                                   | 5,766                       | 1,761        | 44%        |
| <b>Total grants received</b>                             | <b>11,592</b>                           | <b>12,726</b>               | <b>1,134</b> | <b>10%</b> |
| <b>(a) Operating Grants</b>                              |   |                             |              |            |
| <b>Recurrent - Commonwealth Government</b>               |   |                             |              |            |
| Financial Assistance Grants                              | 5,731                                   | 5,826                       | 95           | 2%         |
| Roads to recovery  | 1,024                                   | 1,054                       | 30           | 3%         |
| Family day care  | 100                                     | 80                          | - 20         | -20%       |
| <b>Recurrent - State Government</b>                      |   |                             |              |            |
| Children services  | 775                                     | 798                         | 23           | 3%         |
| Aged and general home care                               | 1,172                                   | 1,249                       | 77           | 7%         |
| School crossing supervisors                              | 20                                      | 30                          | 10           | 50%        |
| Public health  | 92                                      | 39                          | - 53         | -58%       |
| Libraries, art and culture                               | 146                                     | 148                         | 2            | 1%         |
| Maternal and child health                                | 176                                     | 245                         | 69           | 39%        |
| Recreation   | 423                                     | 250                         | - 173        | -100%      |
| Other  | 212                                     | 153                         | - 59         | -28%       |
| <b>Total recurrent grants</b>                            | <b>9,871</b>                            | <b>9,872</b>                | <b>1</b>     | <b>0%</b>  |
| <b>Total operating grants</b>                            | <b>9,871</b>                            | <b>9,872</b>                | <b>1</b>     | <b>0%</b>  |
| <b>(b) Capital Grants</b>                                |   |                             |              |            |
| <b>Non-recurrent - Commonwealth Government</b>           |   |                             |              |            |
| Roads  | 732                                     | -                           | - 732        | -100%      |
| <b>Non-recurrent - State Government</b>                  |   |                             |              |            |
| Buildings  | 414                                     | 10                          | - 404        | -98%       |
| Library  | 6                                       | 6                           | -            | 0%         |
| Bridges  | 487                                     | 817                         | 330          | 68%        |
| Underground drainage                                     | -                                       | 123                         | 123          | #DIV/0!    |
| Waste management   | 67                                      | -                           | - 67         | -100%      |
| Recreation and leisure                                   | -                                       | 1,890                       | 1,890        | 100%       |
| Parks and streetscape                                    | 15                                      | 8                           | - 7          | -47%       |
| <b>Total non-recurrent grants</b>                        | <b>1,721</b>                            | <b>2,854</b>                | <b>1,133</b> | <b>66%</b> |
| <b>Total capital grants</b>                              | <b>1,721</b>                            | <b>2,854</b>                | <b>1,133</b> | <b>66%</b> |
| <b>Total Grants</b>                                      | <b>11,592</b>                           | <b>12,726</b>               | <b>1,134</b> | <b>10%</b> |

Operating grants include all monies received from State and Federal sources for the purposes of funding the delivery of Council's services to ratepayers. Overall, the level of operating grants is expected to remain constant. The Victorian Grants Commission (VGC) are proposing to pay 50% of the 2019/2020 grant allocation in June 2019. This budget assumes the practice of the VGC in paying 50% of the grant in advance will continue and as such a full years grant allocation is shown for 2019/2020.

**4.1.5 Contributions**

|                            | Forecast<br>Actual<br>2018/19<br>\$'000 | Budget<br>2019/20<br>\$'000 |          | Change<br>\$'000 | %           |
|----------------------------|---|-----------------------------|----------|------------------|-------------|
| Monetary                   | 146                                     | 94                          | -        | 52               | -36%        |
| Monetary - Developer       | -                                       | 5                           |          | 5                | #DIV/0!     |
| <b>Total contributions</b> | <b>146</b>                              | <b>99</b>                   | <b>-</b> | <b>47</b>        | <b>-32%</b> |

Prior year included a contribution from the State Revenue Office representing their share of the cost of revaluing rateable property (2018/2019 \$111,512). Future revaluations are being undertaken by the Valuer General's Office at no cost to Council.

**4.1.6 Other income**

|                            | Forecast<br>Actual<br>2018/19<br>\$'000 | Budget<br>2019/20<br>\$'000 |  | Change<br>\$'000 | %          |
|----------------------------|---|-----------------------------|--|------------------|------------|
| Interest                   | 131                                     | 142                         |  | 11               | 8%         |
| Dividends                  | -                                       | -                           |  | -                | 0%         |
| Investment property rental | 273                                     | 290                         |  | 17               | 6%         |
| Reimbursements             | 1,608                                   | 2,537                       |  | 929              | 58%        |
| <b>Total other income</b>  | <b>2,012</b>                            | <b>2,969</b>                |  | <b>957</b>       | <b>48%</b> |

Other income relates to a range of items such as cost recoups and other miscellaneous income items. It also includes interest revenue on investments and rate arrears. The shift in reimbursements is due to the changes in funding for Children Services.

**4.1.7 Employee costs**

|                             | Forecast<br>Actual<br>2018/19<br>\$'000 | Budget<br>2019/20<br>\$'000 |   | Change<br>\$'000 | %         |
|-----------------------------|---|-----------------------------|---|------------------|-----------|
| Wages and salaries          | 9,961                                   | 10,986                      |   | 1,025            | 10%       |
| WorkCover                   | 186                                     | 196                         |   | 10               | 5%        |
| Superannuation              | 987                                     | 1,053                       |   | 66               | 7%        |
| FBT                         | 104                                     | 96                          | - | 8                | -8%       |
| Other                       | 288                                     | 251                         | - | 37               | -13%      |
| <b>Total employee costs</b> | <b>11,526</b>                           | <b>12,582</b>               |   | <b>1,056</b>     | <b>9%</b> |

Employee costs are forecast to increase by 9% compared to 2018/2019. The increase can be attributed to the following factors:

Wage increase of 2% following the completion of the Enterprise Bargaining Agreement negotiations plus movements within band levels by employees during the term of the budget has been.

An increase in the level of enrolments at the children's centre and the changes in service delivery in the community care area has led to an increase of an additional 8 employees in the Community Wellbeing Directorate. Additional levels of funding and user charges within the children's centre and community care are sufficient to cover the increased labour costs.

Other employee costs include staff recruitment, training and various allowances such as on-call, availability and travel.

**4.1.8 Materials and services**

|                                     | Forecast<br>Actual<br>2018/19<br>\$'000 | Budget<br>2019/20<br>\$'000 | Change     |           |
|-------------------------------------|---|-----------------------------|------------|-----------|
|                                     |   |                             | \$'000     | %         |
| Operational materials               | 2,224                                   | 2,386                       | 162        | 7%        |
| Operational services                | 3,302                                   | 3,662                       | 360        | 11%       |
| Contract payments                   | 232                                     | 194                         | - 38       | -16%      |
| Corporate strategies and reviews    | 355                                     | 175                         | - 180      | -51%      |
| Building maintenance                | 35                                      | 78                          | 43         | 123%      |
| Utilities                           | 742                                     | 741                         | - 1        | 0%        |
| Office administration               | 554                                     | 563                         | 9          | 2%        |
| Information technology              | 391                                     | 481                         | 90         | 23%       |
| Bank charges                        | 31                                      | 30                          | - 1        | -3%       |
| Insurance                           | 330                                     | 315                         | - 15       | -5%       |
| Consultants                         | 279                                     | 320                         | 41         | 15%       |
| Contributions                       | 226                                     | 228                         | 2          | 1%        |
| <b>Total materials and services</b> | <b>8,701</b>                            | <b>9,173</b>                | <b>472</b> | <b>5%</b> |

Materials and services include the purchases of consumables, payments to contractors for the provision of services and utility costs. Materials and services are forecast to increased by 5% compared to 2018/2019.

The budget for 2019/20 has allowed \$85k for Central Landfill future works plan, \$500k for Community Sports & Recreation Projects and also carry over projects including Kerang Riverside Park and Macorna Recreation Reserve.

Provision has been made for the Corporate Strategies and reviews \$175k which includes Corporate review, Early years plan, Aquatic strategy, Gender Equity audit and Communications and Engagement Strategy review.

**4.1.9 Depreciation and amortisation**

|  | Forecast<br>Actual<br>2018/19<br>\$'000 | Budget<br>2019/20<br>\$'000 | Change     |           |
|--|---|-----------------------------|------------|-----------|
|  |   |                             | \$'000     | %         |
| Land improvements                          | 57                                      | 60                          | 3          | 5%        |
| Buildings                                  | 501                                     | 513                         | 12         | 2%        |
| Office equipment                           | 240                                     | 207                         | - 33       | -14%      |
| Library books                              | 58                                      | 66                          | 8          | 14%       |
| Plant & equipment                          | 753                                     | 927                         | 174        | 23%       |
| Roads                                      | 2,526                                   | 2,544                       | 18         | 1%        |
| Bridges                                    | 250                                     | 245                         | - 5        | -2%       |
| Footpaths                                  | 127                                     | 130                         | 3          | 2%        |
| Kerb & channel                             | 221                                     | 223                         | 2          | 1%        |
| Parks & streetscape                        | 60                                      | 64                          | 4          | 7%        |
| Recreation & leisure                       | 322                                     | 355                         | 33         | 10%       |
| Waste management                           | 35                                      | 46                          | 11         | 31%       |
| Aerodrome                                  | 76                                      | 76                          | -          | 0%        |
| Drainage                                   | 238                                     | 247                         | 9          | 4%        |
| Other infrastructure                       | 167                                     | 171                         | 4          | 2%        |
| <b>Total depreciation and amortisation</b> | <b>5,631</b>                            | <b>5,874</b>                | <b>243</b> | <b>4%</b> |

**4.1.10 Other expenses**

|                                  | Forecast<br>Actual<br>2018/19<br>\$'000 | Budget<br>2019/20<br>\$'000 |   | Change<br>\$'000 | %          |
|----------------------------------|---|-----------------------------|---|------------------|------------|
| Audit fees                       | 78                                      | 88                          |   | 10               | 13%        |
| Mayoral and Councillor allowance | 220                                     | 209                         | - | 11               | -5%        |
| Valuations                       | 8                                       | 5                           | - | 3                | -38%       |
| <b>Total other expenses</b>      | <b>306</b>                              | <b>302</b>                  | - | <b>4</b>         | <b>-1%</b> |

Other expenses are forecast to decrease by 2 % for financial year 2019/20.

**4.2 Balance Sheet****4.2.1 Assets**

Cash and cash equivalents include cash and investments such as cash held in the bank and in petty cash and the value of investments in deposits or other highly liquid investments with short term maturities of three months or less. These balances are projected to decrease by \$1.049m during the year leaving a balance of cash and cash equivalents of \$8.534m.

Trade and other receivables are monies owed to Council by ratepayers and others. Short term debtors are not expected to change significantly in the budget.

Property, infrastructure, plant and equipment is the largest component of Council's worth and represents the value of all the land, buildings, roads, vehicles, equipment, etc which has been built up by Council over many years. The \$4.607m increase in this balance is attributable to the net result of the capital works program, depreciation and written down value of assets sold.

**4.2.2 Liabilities**

Trade and other payables are amounts that Council owes to suppliers as at 30 June 2020. These liabilities are budgeted to remain consistent with 2018/2019 levels.

Provisions include accrued long service leave and annual leave owing to employees. These employee entitlements are only expected to increase marginally due to more active management of entitlements despite factoring in an increase for Collective Agreement outcomes.

Interest-bearing loans and borrowings are borrowings of Council. The Council is budgeting to repay loan principal of \$0.108m over the year.

**4.2.3 Borrowings**

The table below shows information on borrowings specifically required by the Regulations.

|   | 2018/19<br>\$ | 2019/20<br>\$ |
|---|---------------|---------------|
| Amount borrowed as at 30 June of the prior year | 665,636       | 564,271       |
| Amount proposed to be borrowed                  | -             | -             |
| Amount projected to be redeemed                 | (101,365)     | (108,481)     |
| Amount of borrowings as at 30 June              | 564,271       | 455,790       |

### **4.3 Statement of changes in Equity**

#### **4.3.1 Reserves**

Asset revaluation reserve which represents the difference between the previously recorded value of assets and their current valuations. No asset revaluations are planned for 2019/2020 at this stage.

#### **4.3.2 Equity**

Accumulated surplus which is the value of all net assets less Reserves that have accumulated over time. The increase in accumulated surplus of \$2.096m results directly from the operating surplus for the year.

### **4.4 Statement of Cash Flows**

#### **4.4.1 Net cash flows provided by/used in operating activities**

It is expected that income will be \$10.477m higher than operating expenditure. This amount includes capital grants of \$2.922m and is prior to any capital expenditure.

The net cash flows from operating activities does not equal the surplus (deficit) for the year as the expected revenues and expenses of the Council include non-cash items which have been excluded from the Cash Flow Statement.

#### **4.4.2 Net cash flows provided by/used in investing activities**

The amount of \$11.385m represents the amount of capital expenditure less any movements within Council's cash reserves and after taking into account any proceeds from the sale of assets.

#### **4.4.3 Net cash flows provided by/used in financing activities**

The amount of \$0.141m represents the costs associated with Council's borrowings.



## 4.5 Capital works program

This section presents a listing of the capital works projects that will be undertaken for the 2019/20 year, classified by expenditure type and funding source. Works are also disclosed as current budget or carried forward from prior year.

### 4.5.1 Summary

|                     | Forecast<br>Actual<br>2018/19<br>\$'000 | Budget<br>2019/20<br>\$'000 | Change<br>\$'000 | %            |
|---------------------|---|-----------------------------|------------------|--------------|
| Property            | 1,080                                   | 235                         | - 845            | -78.24%      |
| Plant and equipment | 1,454                                   | 1,600                       | 146              | 10.04%       |
| Infrastructure      | 7,716                                   | 9,042                       | 1,326            | 17.19%       |
| <b>Total</b>        | <b>10,250</b>                           | <b>10,877</b>               | <b>627</b>       | <b>6.12%</b> |

|                     | Project<br>Cost<br>\$'000 | Asset expenditure types |                   |                   |                     | Summary of Funding Sources |                    |                        |
|---------------------|---------------------------|-------------------------|-------------------|-------------------|---------------------|----------------------------|--------------------|------------------------|
|                     |                           | New<br>\$'000           | Renewal<br>\$'000 | Upgrade<br>\$'000 | Expansion<br>\$'000 | Grants<br>\$'000           | Contrib.<br>\$'000 | Council cash<br>\$'000 |
| Property            | 235                       | 65                      | 107               | 43                | 20                  | 10                         | -                  | 225                    |
| Plant and equipment | 1,500                     | -                       | 1,460             | 40                | -                   | 6                          | -                  | 1,494                  |
| Infrastructure      | 9,142                     | 3,040                   | 4,915             | 871               | 316                 | 3,892                      | 5                  | 5,240                  |
| <b>Total</b>        | <b>10,877</b>             | <b>3,105</b>            | <b>6,482</b>      | <b>954</b>        | <b>336</b>          | <b>3,908</b>               | <b>5</b>           | <b>6,959</b>           |



#### 4.5.2 Current Budget

| Capital Works Area                                    | Project Cost<br>\$'000 | Asset expenditure types |                   |                   |                     | Summary of Funding Sources |                    |                        |
|---|------------------------|-------------------------|-------------------|-------------------|---------------------|----------------------------|--------------------|------------------------|
|   |                        | New<br>\$'000           | Renewal<br>\$'000 | Upgrade<br>\$'000 | Expansion<br>\$'000 | Grants<br>\$'000           | Contrib.<br>\$'000 | Council cash<br>\$'000 |
| <b>PROPERTY</b>                                       |                        |                         |                   |                   |                     |                            |                    |                        |
| <b>Building Improvements</b>                          |                        |                         |                   |                   |                     |                            |                    |                        |
| Gannawarra children's centre works - Kerang           | 95                     | -                       | 95                | -                 | -                   | -                          | -                  | 95                     |
| Kerang office airconditioning                         | 15                     | -                       | 12                | 3                 | -                   | -                          | -                  | 15                     |
| Kerang library airconditioning access                 | 40                     | -                       | -                 | 40                | -                   | -                          | -                  | 40                     |
| Kerang multi-purpose centre (consultation and design) | 65                     | 65                      | -                 | -                 | -                   | -                          | -                  | 65                     |
| Lalbert - showers in public toilet                    | 20                     | -                       | -                 | -                 | 20                  | 10                         | -                  | 10                     |
| <b>TOTAL PROPERTY</b>                                 | <b>235</b>             | <b>65</b>               | <b>107</b>        | <b>43</b>         | <b>20</b>           | <b>10</b>                  | <b>-</b>           | <b>225</b>             |
| <b>PLANT AND EQUIPMENT</b>                            |                        |                         |                   |                   |                     |                            |                    |                        |
| <b>Plant, Machinery and Equipment</b>                 |                        |                         |                   |                   |                     |                            |                    |                        |
| Light plant replacement                               | 535                    | -                       | 535               | -                 | -                   | -                          | -                  | 535                    |
| Heavy plant replacement                               | 660                    | -                       | 660               | -                 | -                   | -                          | -                  | 660                    |
| <b>Computers and Telecommunications</b>               |                        |                         |                   |                   |                     |                            |                    |                        |
| IT Capital renewals                                   | 200                    | -                       | 160               | 40                | -                   | -                          | -                  | 200                    |
| Communication equipment on LMW tower                  | 15                     | -                       | 15                | -                 | -                   | -                          | -                  | 15                     |
| <b>Library books</b>                                  |                        |                         |                   |                   |                     |                            |                    |                        |
| Library resources                                     | 90                     | -                       | 90                | -                 | -                   | 6                          | -                  | 84                     |
| <b>TOTAL PLANT AND EQUIPMENT</b>                      | <b>1,500</b>           | <b>-</b>                | <b>1,460</b>      | <b>40</b>         | <b>-</b>            | <b>6</b>                   | <b>-</b>           | <b>1,494</b>           |
| <b>INFRASTRUCTURE</b>                                 |                        |                         |                   |                   |                     |                            |                    |                        |
| <b>Roads</b>  |                        |                         |                   |                   |                     |                            |                    |                        |
| Gravel re-sheeting program                            | 954                    | -                       | 954               | -                 | -                   | 454                        | -                  | 500                    |
| Sealed roads rehabilitation program                   | 1,020                  | -                       | 1,020             | -                 | -                   | 600                        | -                  | 420                    |
| Bitumen road reseal program                           | 800                    | -                       | 800               | -                 | -                   | -                          | -                  | 800                    |
| <b>Bridges</b>  |                        |                         |                   |                   |                     |                            |                    |                        |
| Quambatook - Boort Rd bridge                          | 635                    | -                       | 508               | -                 | 127                 | 423                        | -                  | 212                    |
| Appin South bridge                                    | 590                    | -                       | 472               | -                 | 118                 | 393                        | -                  | 197                    |

| Capital Works Area                                      | Project Cost<br>\$'000 | Asset expenditure types |                   |                   |                     | Summary of Funding Sources |                    |                        |
|---|------------------------|-------------------------|-------------------|-------------------|---------------------|----------------------------|--------------------|------------------------|
|   |                        | New<br>\$'000           | Renewal<br>\$'000 | Upgrade<br>\$'000 | Expansion<br>\$'000 | Grants<br>\$'000           | Contrib.<br>\$'000 | Council cash<br>\$'000 |
| <b>Footpaths and Cycleways</b>                          |                        |                         |                   |                   |                     |                            |                    |                        |
| Footpath replacement program                            | 110                    | -                       | 110               | -                 | -                   | -                          | -                  | 110                    |
| Riverside Park Scoresby Street footpath                 | 25                     | 25                      | -                 | -                 | -                   | -                          | -                  | 25                     |
| Kerb replacement program                                | 150                    | -                       | 150               | -                 | -                   | -                          | -                  | 150                    |
| Gannwarra arts trail design                             | 50                     | 50                      | -                 | -                 | -                   | -                          | -                  | 50                     |
| <b>Drainage</b>   |                        |                         |                   |                   |                     |                            |                    |                        |
| Stormwater pumps - Wyndham Street                       | 120                    | -                       | 96                | 24                | -                   | -                          | -                  | 120                    |
| Quambatook levee continuation (Stage 2)                 | 400                    | 400                     | -                 | -                 | -                   | 53                         | -                  | 347                    |
| Koondrook township flood study                          | 150                    | 150                     | -                 | -                 | -                   | 20                         | -                  | 130                    |
| <b>Recreational, Leisure &amp; Community Facilities</b> |                        |                         |                   |                   |                     |                            |                    |                        |
| Swimming pool renewal program                           | 135                    | -                       | 108               | 27                | -                   | -                          | -                  | 135                    |
| Respark the Park - Community playground - Quambatook    | 115                    | -                       | 57                | 58                | -                   | 65                         | -                  | 50                     |
| Leitchville playground consolidation (Kitchener Street) | 50                     | -                       | 17                | 17                | 16                  | -                          | -                  | 50                     |
| Promotional infrastructure                              | 25                     | 25                      | -                 | -                 | -                   | -                          | -                  | 25                     |
| Town boundary entrances and signage                     | 25                     | -                       | 13                | 12                | -                   | -                          | -                  | 25                     |
| Cohuna skate park                                       | 60                     | -                       | -                 | 60                | -                   | -                          | -                  | 60                     |
| Loddon River fishing jetties                            | 110                    | 110                     | -                 | -                 | -                   | 110                        | -                  | -                      |
| Sustainable recreational water for Quambatook           | 610                    | 610                     | -                 | -                 | -                   | 305                        | -                  | 305                    |
| Lake Charm signage and promotion improvements           | 30                     | -                       | -                 | 30                | -                   | 15                         | -                  | 15                     |
| <b>Waste Management</b>                                 |                        |                         |                   |                   |                     |                            |                    |                        |
| Transfer station upgrade                                | 90                     | -                       | 45                | 45                | -                   | -                          | -                  | 90                     |
| <b>Parks, Open Space and Streetscapes</b>               |                        |                         |                   |                   |                     |                            |                    |                        |
| Automating irrigation systems                           | 50                     | -                       | -                 | 50                | -                   | -                          | -                  | 50                     |
| Tree planting program                                   | 17                     | -                       | -                 | 17                | -                   | -                          | -                  | 17                     |
| Lyall Park and Avenue - tree planting                   | 16                     | -                       | -                 | 16                | -                   | 8                          | -                  | 8                      |
| <b>Other Infrastructure</b>                             |                        |                         |                   |                   |                     |                            |                    |                        |
| Strategic project development and planning              | 220                    | 55                      | 55                | 55                | 55                  | -                          | 5                  | 215                    |
| Climate change adaptation                               | 50                     | -                       | 50                | -                 | -                   | -                          | -                  | 50                     |
| <b>TOTAL INFRASTRUCTURE</b>                             | <b>6,607</b>           | <b>1,425</b>            | <b>4,455</b>      | <b>411</b>        | <b>316</b>          | <b>2,446</b>               | <b>5</b>           | <b>4,156</b>           |
| <b>TOTAL NEW CAPITAL WORKS</b>                          | <b>8,342</b>           | <b>1,490</b>            | <b>6,022</b>      | <b>494</b>        | <b>336</b>          | <b>2,462</b>               | <b>5</b>           | <b>5,875</b>           |

**4.5.3 Works carried forward from the 2018/19 year**

| Capital Works Area                                      | Project Cost<br>\$'000 | Asset expenditure types |                   |                   |                     | Summary of Funding Sources |                    |                        |
|---|------------------------|-------------------------|-------------------|-------------------|---------------------|----------------------------|--------------------|------------------------|
|   |                        | New<br>\$'000           | Renewal<br>\$'000 | Upgrade<br>\$'000 | Expansion<br>\$'000 | Grants<br>\$'000           | Contrib.<br>\$'000 | Council cash<br>\$'000 |
| <b>Computers and Telecommunications</b>                 |                        |                         |                   |                   |                     |                            |                    |                        |
| IT Strategic Upgrade                                    | 100                    | -                       | 40                | 60                | -                   | -                          | -                  | 100                    |
| <b>TOTAL PLANT AND EQUIPMENT</b>                        | <b>100</b>             | <b>-</b>                | <b>40</b>         | <b>60</b>         | <b>-</b>            | <b>-</b>                   | <b>-</b>           | <b>100</b>             |
| <b>Drainage</b>   |                        |                         |                   |                   |                     |                            |                    |                        |
| Southern levee acquisition                              | 80                     | 80                      | -                 | -                 | -                   | -                          | -                  | 80                     |
| Quambatook levee continuation (Stage 1)                 | 210                    | 210                     | -                 | -                 | -                   | 50                         | -                  | 160                    |
| Richardson Street drainage                              | 20                     | -                       | 20                | -                 | -                   | -                          | -                  | 20                     |
| <b>Recreational, Leisure &amp; Community Facilities</b> |                        |                         |                   |                   |                     |                            |                    |                        |
| Koondrook nature based tourism hub                      | 425                    | 425                     | -                 | -                 | -                   | 725                        | -                  | - 300                  |
| Koondrook Caravan Park stage 2                          | 350                    | -                       | 175               | 175               | -                   | -                          | -                  | 350                    |
| Kangaroo Lake recreational and power boat               | 450                    | -                       | 225               | 225               | -                   | 220                        | -                  | 230                    |
| Koondrook waterfront connections                        | 500                    | 500                     | -                 | -                 | -                   | 250                        | -                  | 250                    |
| Cohuna waterfront connections                           | 400                    | 400                     | -                 | -                 | -                   | 200                        | -                  | 200                    |
| <b>TOTAL INFRASTRUCTURE</b>                             | <b>2,435</b>           | <b>1,615</b>            | <b>420</b>        | <b>400</b>        | <b>-</b>            | <b>1,445</b>               | <b>-</b>           | <b>990</b>             |
| <b>TOTAL CARRIED FORWARD CAPITAL WORKS 2018/19</b>      | <b>2,535</b>           | <b>1,615</b>            | <b>460</b>        | <b>460</b>        | <b>-</b>            | <b>1,445</b>               | <b>-</b>           | <b>1,090</b>           |
| <b>Total Capital Works</b>                              | <b>10,877</b>          | <b>3,105</b>            | <b>6,482</b>      | <b>954</b>        | <b>336</b>          | <b>3,907</b>               | <b>5</b>           | <b>6,965</b>           |

## 5. Financial performance indicators

The following table highlights Council's current and projected performance across a range of key financial performance indicators. These indicators provide a useful analysis of Council's financial position and performance and should be interpreted in the context of the organisation's objectives.

| Indicator  | Measure  | Notes | Actual  | Forecast | Budget  | Strategic Resource Plan Projections |         |         | Trend |
|--|--|-------|---------|----------|---------|-------------------------------------|---------|---------|-------|
|  |  |       | 2017/18 | 2018/19  | 2019/20 | 2020/21                             | 2021/22 | 2022/23 | +/-   |
| <b>Operating position</b>  |  |       |         |          |         |                                     |         |         |       |
| Adjusted underlying result   | Adjusted underlying surplus (deficit) / Adjusted underlying revenue  | 1     | 13%     | 5%       | 3%      | 4%                                  | 5%      | 5%      |       |
| <b>Liquidity</b>   |  |       |         |          |         |                                     |         |         |       |
| Working Capital  | Current assets / current liabilities   | 2     | 320%    | 313%     | 291%    | 290%                                | 290%    | 292%    | o     |
| Unrestricted cash  | Unrestricted cash / current liabilities  | 3     | 263%    | 256%     | 233%    | 231%                                | 229%    | 232%    | o     |
| <b>Obligations</b>   |  |       |         |          |         |                                     |         |         |       |
| Loans and borrowings   | Interest bearing loans and borrowings / rate revenue   | 4     | 5%      | 4%       | 3%      | 3%                                  | 2%      | 1%      | +     |
| Loans and borrowings   | Interest and principal repayments on interest bearing loans and borrowings / rate revenue                  |       | 1%      | 1%       | 1%      | 1%                                  | 1%      | 1%      | +     |
| Indebtedness   | Non-current liabilities / own source revenue   |       | 9%      | 10%      | 9%      | 8%                                  | 8%      | 7%      |       |
| Asset renewal  | Asset renewal expenses / Asset depreciation  | 5     | 93%     | 117%     | 110%    | 100%                                | 88%     | 87%     |       |
| <b>Stability</b>   |  |       |         |          |         |                                     |         |         |       |
| Rates concentration  | Rate revenue / adjusted underlying revenue   |       | 43%     | 46%      | 45%     | 44%                                 | 45%     | 45%     |       |
| Rates effort   | Rate revenue / CIV of rateable properties in the municipality  |       | 1%      | 1%       | 1%      | 1%                                  | 1%      | 1%      | o     |
| <b>Efficiency</b>  |  |       |         |          |         |                                     |         |         |       |
| Expenditure level  | Total expenses/ no. of property assessments  |       | \$3,708 | \$3,890  | \$4,137 | \$4,220                             | \$4,288 | \$4,374 | +     |
| Revenue level  | Residential rate revenue / no. of residential property assessments   |       | \$1,254 | \$1,269  | \$1,308 | \$1,347                             | \$1,387 | \$1,428 | +     |
| Workforce turnover   | No. of permanent staff resignations & terminations / average no. of permanent staff for the financial year |       | 10%     | 10%      | 10%     | 10%                                 | 10%     | 10%     | +     |
| <b>Key to Forecast Trend:</b>  |  |       |         |          |         |                                     |         |         |       |
| + Forecasts improvement in Council's financial performance/financial position indicator      |  |       |         |          |         |                                     |         |         |       |
| o Forecasts that Council's financial performance/financial position indicator will be steady |  |       |         |          |         |                                     |         |         |       |
| - Forecasts deterioration in Council's financial performance/financial position indicator    |  |       |         |          |         |                                     |         |         |       |

**Notes to indicators****1. Adjusted underlying result**

The adjusted underlying result is the net surplus or deficit for the year adjusted for non-recurrent capital grants, non-monetary asset contributions, and capital contributions from other sources. It is a measure of financial sustainability and Council's ability to achieve its service delivery objectives as it is not impacted by capital income items which can often mask the operating result. The adjusted underlying result for the 2019/20 year is a surplus of \$0.848m which is a decrease of \$0.458m from the projected 2018/2019 year. In calculating the adjusted underlying result Council has excluded grants received for capital purposes which are non-recurrent and capital contributions from other sources but includes Road to Recovery funding as a recurrent grant. Contributions of non-monetary assets are excluded as the value of assets assumed by Council is dependent on the level of development activity each year.

**2. Working Capital**

This ratio indicates the level of current assets compared to current liabilities.

**3. Unrestricted Cash**

Unrestricted cash represents cash and cash equivalents held by Council less the amount of grants received during the year but not expended by 30 June and the amount of capital works not completed by 30 June 2020.

**4. Debt compared to rates**

While Council continues to fund works from our source revenues as compared to loan funds the level of debt compared to rates will continue to decrease.

**5. Asset renewal**

Asset renewal represents the amount of capital expenditure being directed towards the replacement of Council's existing assets. This ratio represents the amount of renewal as a percentage of the depreciation expense shown for each year. A ratio less than 100% represents an asset renewal gap. The level of renewal expenditure is dependant on the level of expenditure on new assets and upgrading existing assets.

## **Appendices**

### **A Fees and charges schedule**

This appendix presents the fees and charges of a statutory and non-statutory nature which will be charged in respect to various goods and services provided during the 2019/2020 year.

| GANNAWARRA SHIRE COUNCIL   |                |      |                             |           |             |
|--|----------------|------|-----------------------------|-----------|-------------|
| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019   |                | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020   |
| <b>ENVIRONMENTAL HEALTH SERVICES</b>   |                |      |                             |           |             |
| <b>FOOD ACT REGISTRATION FEES</b>  |                |      |                             |           |             |
| Class 1 Food Premises - Requiring External Food Safety Audits  |                |      | Discretionary               | No        | \$ 343.00   |
| Class 2 Food Premises - Requiring Council Food Safety Audits (5 or less employed (including proprietor and his/her family) |                |      | Discretionary               | No        | \$ 318.00   |
| Class 2A Temporary Premises (Markets, Shows, Field Days, Exhibitions and like events)                                      |                |      | Discretionary               | No        | \$ 90.00    |
| Class 3 Food Premises Inc. Food Vehicles - 5 or less employed  |                |      | Discretionary               | No        | \$ 191.00   |
| Class 3A Temporary Premises (Markets, Shows, Field Days, Exhibitions and like events)                                      |                |      | Discretionary               | No        | \$ 49.00    |
| More than 5 employed, an additional fee per employee   |                |      | Discretionary               | No        | \$ 39.00    |
| Maximum Fee  |                |      | Discretionary               | No        | \$ 3,162.00 |
| School Canteens (operated by voluntary organisation)   |                |      | Discretionary               | No        | \$ 191.00   |
| Community Groups   |                |      | Discretionary               | No        |             |
| Food Act – Transfer of Registration ( % of annual fee)   |                |      | Discretionary               | No        | \$ 224.00   |
| Food Act - Registration of new Premise or Vehicle (establishment fee additional to registration fee) – ( % of annual fee)  |                |      | Discretionary               | No        | \$ 224.00   |
| Statutory Food Samples   |                |      | Discretionary               | No        |             |
| Non-compliant food samples   | Per Re-Test    |      | Discretionary               | No        | \$ 217.00   |
| Annual statutory inspection plus statutory on follow-up inspection   |                |      | Discretionary               | No        |             |
| Inspection Fee for non-compliant food premises   | Per Inspection |      | Discretionary               | No        | \$ 217.00   |
| Requested inspection and Report  |                |      | Discretionary               | No        | \$ 217.00   |
| <b>PUBLIC HEALTH AND WELLBEING ACT: REGISTRATION FEES</b>  |                |      |                             |           |             |
| <b>Public Health and Wellbeing Act: Premises</b>   |                |      |                             |           |             |
| Prescribed Accommodation premises – per year   |                |      | Discretionary               | No        | \$ 282.00   |
| Health Act – Transfer of Registration (pro-rata % of annual fee)   |                |      | Discretionary               | No        | \$ 214.00   |
| Health Act – Registration of new Premise or Vehicle ( pro-rata % of annual fee)  |                |      | Discretionary               | No        | \$ 214.00   |
| Health premises - low risk activities - hair and beauty therapy or beauty therapy only (per operator )                     |                |      | Discretionary               | No        | \$ 90.00    |
| Health premises - hairdressing only - one off fee (per operator)   |                |      | Discretionary               | No        | \$ 90.00    |
| Health premises - low risk activities - maximum fee  |                |      | Discretionary               | No        | \$ 282.00   |
| Health premises - high risk activities - skin penetration, tattooing, ear piercing, electrolysis                           |                |      | Discretionary               | No        | \$ 282.00   |
| Inspection fee - non-compliant health premises   |                |      | Discretionary               | No        | \$ 217.00   |
| Requested inspection and report  |                |      | Discretionary               | No        | \$ 217.00   |
| Swimming pools - includes annual requirement for inspection and microbiological analysis                                   |                |      | Discretionary               | No        |             |
| <b>Public Health Requests</b>  |                |      |                             |           |             |
| Water analysis - portable and non-portable (including rainwater tanks)   |                |      | Discretionary               | No        | \$ 217.00   |



| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019                |                                |  |               |    | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020    |
|---|--------------------------------|--|---------------|----|------|-----------------------------|-----------|--------------|
| <b>ENVIRONMENT PROTECTION ACT REGISTRATION FEES</b>                         |                                |  |               |    |      |                             |           |              |
| <b>Septic Tank Fees</b>   |                                |  |               |    |      |                             |           |              |
| Application to install or alter a septic tank system                        |                                |  | Discretionary | No | \$   |                             |           | 320.00       |
| Minor alteration to existing system   |                                |  | Discretionary | No | \$   |                             |           | 217.00       |
| Amend or reissue permit   |                                |  | Discretionary | No | \$   |                             |           | 57.00        |
| Extension of permit (12 Months)   |                                |  | Discretionary | No | \$   |                             |           | 57.00        |
| <b>IMMUNISATIONS</b>  |                                |  |               |    |      |                             |           |              |
| Influenza Vaccine   |                                |  | Discretionary | No | \$   |                             |           | 25.00        |
| Hepatitis B - Adult   |                                |  | Discretionary | No | \$   |                             |           | 25.00        |
| Hepatitis B - Paediatric  |                                |  | Discretionary | No | \$   |                             |           | 15.00        |
| Hepatitis A - Adult   |                                |  | Discretionary | No | \$   |                             |           | 72.00        |
| Hepatitis A - Paediatric  |                                |  | Discretionary | No | \$   |                             |           | 53.00        |
| Twinrix (Hepatitis A & B) - Adult   |                                |  | Discretionary | No | \$   |                             |           | 87.00        |
| Twinrix (Hepatitis A & B) - Paediatric                                      |                                |  | Discretionary | No | \$   |                             |           | 59.00        |
| Boostrix  |                                |  | Discretionary | No | \$   |                             |           | 50.00        |
| Chicken Pox   |                                |  | Discretionary | No | \$   |                             |           | 69.00        |
| Pneumococcal  |                                |  | Discretionary | No | \$   |                             |           | 56.00        |
| Gardasil  |                                |  | Discretionary | No | \$   |                             |           | 222.00       |
| Menactra  |                                |  | Discretionary | No | \$   |                             |           | 100.00       |
| I Pol   |                                |  | Discretionary | No | \$   |                             |           | 53.00        |
| <b>COMMUNITY SERVICES</b>   |                                |  |               |    |      |                             |           |              |
| <b>NDIS - National Disability Insurance Scheme</b>                          |                                |  |               |    |      |                             |           |              |
| Fees and charges as per 2018 NDIS Price Guide - Victoria                    |                                |  | Discretionary | No |      |                             |           | As per guide |
| <b>Community Care Services (Rates per hour – maximum set by Government)</b> |                                |  |               |    |      |                             |           |              |
| Home Care Level 1 - Full Pensioner  | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 10.55        |
| Home Care Level 2 - Part Pensioner  | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 15.75        |
| Home Care Level 3 - Self Funded Retiree                                     | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 34.05        |
| Personal Care Level 1 - Full Pensioner                                      | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 10.55        |
| Personal Care Level 2 - Part Pensioner                                      | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 16.75        |
| Personal Care Level 3 - Self Funded Retiree                                 | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 40.20        |
| Respite Care Level 1 - Full Pensioner                                       | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 11.55        |
| Respite Care Level 2 - Part Pensioner                                       | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 16.75        |
| Respite Care Level 3 - Self Funded Retiree                                  | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 40.20        |
| Social Support - Group  | Fee is activity related        |  | Discretionary | No | \$   |                             |           | 10.00        |
| Social Support - Individual - Full Pensioner                                | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 10.55        |
| Social Support - Individual - Part Pensioner                                | Income Assessed: Refer to CHSP |  | Discretionary | No | \$   |                             |           | 16.75        |



| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019 |  |               |     |    | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020 |
|--|--|---------------|-----|----|------|-----------------------------|-----------|-----------|
| Social Support - Individual - Self Funded                    | Income Assessed: Refer to CHSP   | Discretionary | No  | \$ |      |                             |           | 40.20     |
| Property Maintenance Level 1 - Full Pensioner                | Income Assessed: Refer to CHSP   | Discretionary | No  | \$ |      |                             |           | 12.55     |
| Property Maintenance Level 2 - Part Pensioner                | Income Assessed: Refer to CHSP   | Discretionary | No  | \$ |      |                             |           | 18.35     |
| Property Maintenance Level 3 - Self Funded Retiree           | Income Assessed: Refer to CHSP   | Discretionary | No  | \$ |      |                             |           | 51.30     |
| Transport Expenses - Fixed Fee (within townships)            | Income Assessed: Refer to CHSP   | Discretionary | No  | \$ |      |                             |           | 5.00      |
| Transport Expenses - Intrashire                              | Income Assessed: Refer to CHSP   | Discretionary | No  | \$ |      |                             |           | 0.87      |
| Sleepover - Active (per hour) - Full Pensioner               | Income Assessed: Refer to CHSP   | Discretionary | No  | \$ |      |                             |           | 10.55     |
| Sleepover - Active (per hour) - Part Pensioner               | Income Assessed: Refer to CHSP   | Discretionary | No  | \$ |      |                             |           | 16.75     |
| Sleepover - Active (per hour) - Self Funded                  | Income Assessed: Refer to CHSP   | Discretionary | No  | \$ |      |                             |           | 40.20     |
| Sleepover - Inactive   | Income Assessed: Refer to CHSP   | Discretionary | No  | \$ |      |                             |           | 115.95    |
| <b>Food Services (Per meal)</b>                              |  |               |     |    |      |                             |           |           |
| Meals on Wheels – 3 Courses                                  | Includes Frozen meals  | Discretionary | No  | \$ |      |                             |           | 11.55     |
| Meals on Wheels – 2 Courses                                  | Includes Frozen meals  | Discretionary | No  | \$ |      |                             |           | 10.55     |
| Meals on Wheels – 1 Courses                                  | Includes Frozen meals  | Discretionary | No  | \$ |      |                             |           | 9.40      |
| Social Meal 3 Courses  |  | Discretionary | No  | \$ |      |                             |           | 11.55     |
| Social Meal 2 Courses  |  | Discretionary | No  | \$ |      |                             |           | 10.00     |
| Sandwiches   |  | Discretionary | No  | \$ |      |                             |           | 4.15      |
| <b>Brokered Services (Rates per hour)</b>                    |  |               |     |    |      |                             |           |           |
| Assessment / Case Management                                 |  | Discretionary | Yes | \$ |      |                             |           | 102.15    |
| Home Care 1  | Mon – Fri Hrs: 7.30am – 7.30pm   | Discretionary | Yes | \$ |      |                             |           | 49.10     |
| Home Care 2  | Mon – Fri Hrs: 7.30pm – 9.30pm<br>(inc Sat 7.30am to 12pm)   | Discretionary | Yes | \$ |      |                             |           | 72.50     |
| Home Care 3  | Mon – Fri Hrs: 9.30pm – 7.30am<br>(Sat 12pm to Mon 7.30am) incl.<br>Public Holiday   | Discretionary | Yes | \$ |      |                             |           | 98.20     |
| Personal Care 1  | Mon – Fri Hrs: 7.30am – 7.30pm   | Discretionary | Yes | \$ |      |                             |           | 53.05     |
| Personal Care 2  | Mon – Fri Hrs: 7.30pm – 9.30pm<br>(inc Sat 7.30am to 12pm), or<br>8 - 10 hrs consecutive care                              | Discretionary | Yes | \$ |      |                             |           | 79.65     |
| Personal Care 3  | Mon – Fri Hrs: 9.30pm – 7.30am<br>(Sat 12pm to Mon 7.30am) and<br>Public Holiday or<br>More than 10 hours consecutive care | Discretionary | Yes | \$ |      |                             |           | 106.15    |
| Respite Care 1   | Mon – Fri Hrs: 7.30am – 7.30pm   | Discretionary | Yes | \$ |      |                             |           | 53.05     |
| Respite Care 2   | Mon – Fri Hrs: 7.30pm – 9.30pm<br>(inc Sat 7.30am to 12pm), or<br>8 - 10 hrs consecutive care                              | Discretionary | Yes | \$ |      |                             |           | 79.65     |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019  |  | Note          | Statutory/<br>Discretionary | Incl. GST | 2019/2020 |
|---|--|---------------|-----------------------------|-----------|-----------|
| Respite Care 3  | Mon – Fri Hrs: 9.30pm – 7.30am<br>(Sat 12pm to Mon 7.30am) and<br>Public Holiday or<br>More than 10 hours consecutive care | Discretionary | Yes                         | \$        | 106.15    |
| Social Support - Individual 1   | Mon – Fri Hrs: 7.30am – 7.30pm   | Discretionary | Yes                         | \$        | 53.05     |
| Social Support - Individual 2   | Mon – Fri Hrs: 7.30pm – 9.30pm<br>(inc Sat 7.30am to 12pm), or<br>8 - 10 hrs consecutive care                              | Discretionary | Yes                         | \$        | 79.65     |
| Social Support - Individual 3   | Mon – Fri Hrs: 9.30pm – 7.30am<br>(Sat 12pm to Mon 7.30am) and<br>Public Holiday or<br>More than 10 hours consecutive care | Discretionary | Yes                         | \$        | 106.15    |
| Sleepover - Active (per hour)   | 10pm - 6.30am  | Discretionary | Yes                         | \$        | 106.15    |
| Sleepover - Inactive  | 10pm-6.30am  | Discretionary | Yes                         | \$        | 115.95    |
| Property Maintenance  |  | Discretionary | Yes                         | \$        | 69.10     |
| Meals on Wheels – 3 Courses   | Includes Frozen meals  | Discretionary | Yes                         | \$        | 13.35     |
| Meals on Wheels – 2 Courses   | Includes Frozen meals  | Discretionary | Yes                         | \$        | 11.75     |
| Meals on Wheels - 1 Course  |  | Discretionary | Yes                         | \$        | 10.60     |
| Meals on Wheels - Sandwich  |  | Discretionary | Yes                         | \$        | 4.80      |
| Community Social Meal   | Centre Based Meals   | Discretionary | Yes                         | \$        | 10.00     |
| Transport Expenses - Fixed Fee (within townships) (one way trip)  |  | Discretionary | Yes                         | \$        | 5.00      |
| Travel Expense  | per kilometre  | Discretionary | Yes                         | \$        | 1.50      |
| <b>Gannawarra Non Emergency Transport Service Client Contributions</b> (All one way transport bookings calculated as "return" services) |  |               |                             |           |           |
| <b>Transport Contributions</b>  |  |               |                             |           |           |
| Minimum Charge  |  | Discretionary | Yes                         | \$        | 45.00     |
| Transport under 100km from place of residence   | per kilometre  | Discretionary | Yes                         | \$        | 0.25      |
| Transport over 100km from place of residence  | per kilometre  | Discretionary | Yes                         | \$        | 0.27      |
| Business Client Charges   | per kilometre  | Discretionary | Yes                         | \$        | 0.80      |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019        |                                      | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020   |
|---|--------------------------------------|------|-----------------------------|-----------|-------------|
| <b>CHILDREN SERVICES</b>  |                                      |      |                             |           |             |
| <b>Long Day Care (Calendar Year)</b>                                |                                      |      |                             |           |             |
| Full Day (per day) - 1 July to 31 December 2019                     | 8.00am to 6.00pm                     |      | Discretionary               | No        | \$ 88.40    |
| Full Day (per day) - 1 January to 30 June 2020                      | 8.00am to 6.00pm                     |      | Discretionary               | No        | \$ 95.00    |
| Half Day (per session) - 1 July to 31 December 2019                 | 8.00am to 1.00pm or 1.00pm to 6.00pm |      | Discretionary               | No        | \$ 50.00    |
| Casual (per hour) - 1 July to 31 December 2019                      | Minimum 2 Hours                      |      | Discretionary               | No        | \$ 12.68    |
| Casual (per hour) - 1 January to 30 June 2020                       | Minimum 2 Hours                      |      | Discretionary               | No        | \$ 13.20    |
| <b>Kindergarten Fees - Kerang (Calendar Year)</b>                   |                                      |      |                             |           |             |
| 4 year old kindergarten - 1 July to 31 December 2019                | Per week                             |      | Discretionary               | No        | \$ 41.40    |
| 4 year old kindergarten - 1 January to 30 June 2020                 | Per week                             |      | Discretionary               | No        | \$ 43.10    |
| <b>Cohuna, Koondrook and Leitchville (Calendar Year)</b>            |                                      |      |                             |           |             |
| 4 year old kindergarten - 1 July to 31 December 2019                | Per year                             |      | Discretionary               | No        | \$ 954.00   |
| 4 year old kindergarten - 1 January to 30 June 2020                 | Per year                             |      | Discretionary               | No        | \$ 1,050.00 |
| 3 year old kindergarten - 3 hours week - 1 July to 31 December 2019 | Per year                             |      | Discretionary               | No        | \$ 676.00   |
| 3 year old kindergarten - 3 hours week - 1 January to 30 June 2020  | Per year                             |      | Discretionary               | No        | \$ 720.00   |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019 |                                  |               |     |    | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020        |
|--|----------------------------------|---------------|-----|----|------|-----------------------------|-----------|------------------|
| <b>Family Day Care</b>                                       |                                  |               |     |    |      |                             |           |                  |
| Parent Administration Levy                                   | Per child per hour               | Discretionary | No  | \$ |      |                             |           | 0.65             |
| Carer Support Levy   | Pro rata per week                | Discretionary | No  | \$ |      |                             |           | 7.50             |
| Standard fee   | 8.00am to 6.00pm (range between) | Discretionary | No  |    |      |                             |           | \$5.50 - \$10.00 |
| Standard fee   | Non-Core hours (range between)   | Discretionary | No  |    |      |                             |           | \$6.75 - \$13.25 |
| After School Care  | 8.00am to 6.00pm (range between) | Discretionary | No  |    |      |                             |           | \$5.50 - \$13.25 |
| After School Care  | Non-Core hours (range between)   | Discretionary | No  |    |      |                             |           | \$6.75 - \$13.25 |
| Before School Care   | 8.00am to 6.00pm (range between) | Discretionary | No  |    |      |                             |           | \$6.50 - \$9.50  |
| Before School Care   | Non-Core hours (range between)   | Discretionary | No  |    |      |                             |           | \$6.75 - \$13.25 |
| Public Holiday   | 8.00am to 6.00pm (range between) | Discretionary | No  |    |      |                             |           | \$8.00 - \$19.00 |
| Public Holiday   | Non-Core hours (range between)   | Discretionary | No  |    |      |                             |           | \$8.00 - \$19.00 |
| <b>Toy Library Fees</b>                                      |                                  |               |     |    |      |                             |           |                  |
| Annual Standard Membership                                   |                                  | Discretionary | Yes | \$ |      |                             |           | 15.00            |
| Annual Group Membership                                      |                                  | Discretionary | Yes | \$ |      |                             |           | 35.00            |
| <b>LIBRARY</b>   |                                  |               |     |    |      |                             |           |                  |
| Overdue Items  | Per item per day - Adult         | Discretionary | Yes | \$ |      |                             |           | 0.60             |
| Replacement Books  |                                  | Discretionary | Yes |    |      |                             |           | Cost             |
| Replace Cards  |                                  | Discretionary | Yes | \$ |      |                             |           | 2.00             |
| Library Bags   |                                  | Discretionary | Yes | \$ |      |                             |           | 3.50             |
| Photocopies/Print outs                                       | A4/A3 One Side                   | Discretionary | Yes | \$ |      |                             |           | 0.50             |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019             |                   |               |     |    | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020   |
|--|-------------------|---------------|-----|----|------|-----------------------------|-----------|-------------|
| Photocopies – own paper  | A4/A3 Double Side | Discretionary | Yes | \$ |      |                             |           | 0.80        |
| Photocopies/Printouts Colour   | Per Side          | Discretionary | Yes | \$ |      |                             |           | 0.30        |
| Faxing – Sending   | Per Side          | Discretionary | Yes | \$ |      |                             |           | 1.00        |
| Faxing –Receiving  | Per Page          | Discretionary | Yes | \$ |      |                             |           | 1.00        |
| Laminating   | Per Page          | Discretionary | Yes | \$ |      |                             |           | 0.50        |
| Old Books (depending on condition)                                       |                   | Discretionary | Yes | \$ |      |                             |           | 1.00        |
| <b>Sir John Gorton Library Meeting Room</b>                              |                   |               |     |    |      |                             |           |             |
| Commercial/Casual Hirers (Charges capped at 5 Hours)                     | Per hour          | Discretionary | Yes | \$ |      |                             |           | 0.20-\$2.00 |
| <b>PLANNING FEES AND CHARGES</b>   |                   |               |     |    |      |                             |           |             |
| <b>Statutory Planning Fees</b>   |                   |               |     |    |      |                             |           |             |
| Use of Land Planning Permit  |                   | Statutory     | No  | \$ |      |                             |           | 1,286.10    |
| Dwelling Planning Permit < \$10,000                                      |                   | Statutory     | No  | \$ |      |                             |           | 195.10      |
| Dwelling Planning Permit > \$10,001 - \$100,000                          |                   | Statutory     | No  | \$ |      |                             |           | 614.10      |
| Dwelling Planning Permit > \$100,001 - \$500,000                         |                   | Statutory     | No  | \$ |      |                             |           | 1,257.20    |
| Dwelling Planning Permit > \$500,001 - \$1,000,000                       |                   | Statutory     | No  | \$ |      |                             |           | 1,358.30    |
| Dwelling Planning Permit > \$1,000,001 - \$2,000,000                     |                   | Statutory     | No  | \$ |      |                             |           | 1,459.50    |
| VicSmart Application < \$10,000  |                   | Statutory     | No  | \$ |      |                             |           | 195.10      |
| VicSmart Application > \$10,001  |                   | Statutory     | No  | \$ |      |                             |           | 419.10      |
| VicSmart Application to subdivide land                                   |                   | Statutory     | No  | \$ |      |                             |           | 195.10      |
| Development of Land < \$100,000  |                   | Statutory     | No  | \$ |      |                             |           | 1,119.90    |
| Development of Land > \$100,001 - \$1,000,000                            |                   | Statutory     | No  | \$ |      |                             |           | 1,510.00    |
| Development of Land > \$1,000,001 - \$5,000,000                          |                   | Statutory     | No  | \$ |      |                             |           | 3,330.70    |
| Development of Land > \$5,000,001 - \$15,000,000                         |                   | Statutory     | No  | \$ |      |                             |           | 8,489.40    |
| Development of Land > \$15,000,001 - \$50,000,000                        |                   | Statutory     | No  | \$ |      |                             |           | 25,034.60   |
| Development of Land > \$50,000,001                                       |                   | Statutory     | No  | \$ |      |                             |           | 56,268.30   |
| To Subdivide existing Building   |                   | Statutory     | No  | \$ |      |                             |           | 1,286.10    |
| To Subdivide Land into 2 lots  |                   | Statutory     | No  | \$ |      |                             |           | 1,286.10    |
| Boundary Realignment   |                   | Statutory     | No  | \$ |      |                             |           | 1,286.10    |
| To Subdivide Land  |                   | Statutory     | No  | \$ |      |                             |           | 1,286.10    |
| Create, vary or remove restriction or create, vary or remove an easement |                   | Statutory     | No  | \$ |      |                             |           | 1,286.10    |
| Extension of time, secondary consent                                     |                   | Discretionary | No  | \$ |      |                             |           | 120.00      |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019                  |   |  |  |  | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020            |
|---|---|--|--|--|------|-----------------------------|-----------|----------------------|
| <b>Strategic Planning Fees</b>  |   |  |  |  |      |                             |           |                      |
| Amendment to a planning Scheme  |   |  |  |  |      | Statutory                   | No        | \$ 2,976.70          |
| Considering Submissions and referral to Planning Panel (up to 10 submissions) |   |  |  |  |      | Statutory                   | No        | \$ 14,753.50         |
| Considering Submissions and referral to Planning Panel (11 to 20 submissions) |   |  |  |  |      | Statutory                   | No        | \$ 29,478.00         |
| Considering Submissions and referral to Planning Panel (> 20 submissions)     |   |  |  |  |      | Statutory                   | No        | \$ 39,405.20         |
| Adopting an Amendment   |   |  |  |  |      | Statutory                   | No        | \$ 469.60            |
| Approval of an Amendment  |   |  |  |  |      | Statutory                   | No        | \$ 469.60            |
| <b>Planning Certificates</b>  |   |  |  |  |      |                             |           |                      |
| Certificate of Compliance   |   |  |  |  |      | Statutory                   | No        | \$ 317.90            |
| Satisfaction Certificate  |   |  |  |  |      | Statutory                   | No        | \$ 317.90            |
| <b>Subdivision Fees</b>   |   |  |  |  |      |                             |           |                      |
| Certification of a plan of subdivision  |   |  |  |  |      | Statutory                   | No        | \$ 170.50            |
| Plan Examination Fee  |   |  |  |  |      | Discretionary               | No        | 0.75% value of works |
| Supervision Fee   |   |  |  |  |      | Discretionary               | No        | 2.5% value of works  |
| <b>BUILDING FEES AND CHARGES</b>  |   |  |  |  |      |                             |           |                      |
| <b>Domestic</b>   |   |  |  |  |      |                             |           |                      |
| New Dwellings or works  | Up to \$19,999                                    |  |  |  |      | Discretionary               | Yes       | \$ 648.00            |
| New Dwellings or works  | \$20,000 to \$49,999                              |  |  |  |      | Discretionary               | Yes       | \$ 709.00            |
| New Dwellings or works  | \$50,000 to \$99,999                              |  |  |  |      | Discretionary               | Yes       | \$ 900.00            |
| New Dwellings or works  | \$100,000 to \$149,999                            |  |  |  |      | Discretionary               | Yes       | \$ 1,200.00          |
| New Dwellings or works  | \$150,000 to \$199,999                            |  |  |  |      | Discretionary               | Yes       | \$ 1,300.00          |
| New Dwellings or works  | \$200,000 to \$249,999                            |  |  |  |      | Discretionary               | Yes       | \$ 1,380.00          |
| New Dwellings or works  | \$250,000 to \$299,999                            |  |  |  |      | Discretionary               | Yes       | \$ 1,500.00          |
| New Dwellings or works  | \$300,000 to \$349,999                            |  |  |  |      | Discretionary               | Yes       | \$ 1,600.00          |
| New Dwellings or works  | \$350,000 to \$399,999                            |  |  |  |      | Discretionary               | Yes       | \$ 1,700.00          |
| New Dwellings or works  | \$400,000 to \$449,999                            |  |  |  |      | Discretionary               | Yes       | \$ 1,800.00          |
| New Dwellings or works  | Above \$450,000                                   |  |  |  |      | Discretionary               | Yes       | Cost / 250           |
| Multi unit developments   | Up to 4 units                                     |  |  |  |      | Discretionary               | Yes       | \$ 2,500.00          |
| Lodgement Fee   | Applies for works over a value of \$5,000         |  |  |  |      | Statutory                   | Yes       | \$ 118.90            |
| Building Levy   | Applies to cost of works over a value of \$10,000 |  |  |  |      | Statutory                   | No        | 0.128%               |



| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019  |                         | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020   |
|---|-------------------------|------|-----------------------------|-----------|---|
| <b>Commercial Building Works</b>  |                         |      |                             |           |   |
| Contract amount   | Up to \$30,000          |      | Discretionary               | Yes       | \$ 550.00   |
| Contract amount   | \$30,000 - \$100,000    |      | Discretionary               | Yes       | \$ value x 1.3% + \$130.00                              |
| Contract amount   | \$100,000 - \$500,000   |      | Discretionary               | Yes       | \$ value x 0.33% + \$1,100.00                           |
| Contract amount   | \$500,000 - \$2,000,000 |      | Discretionary               | Yes       | \$ value x 0.2% + \$1250.00                             |
| Contract amount   | Over \$2,000,000        |      | Discretionary               | Yes       | \$ value x 0.25% + \$1000.00                            |
| Submissions for modifications to building regulations   | Per hour                |      | Discretionary               | Yes       | \$ 160.00   |
| Special performance based assessments   | per hour                |      | Discretionary               | Yes       | \$ 160.00   |
| <b>Minor Building Works</b>   |                         |      |                             |           |   |
| Garages, Carports/Sheds   |                         |      | Discretionary               | Yes       | \$350 + \$1.50 per sq metre charge on floor space + GST |
| Swimming Pools  |                         |      | Discretionary               | Yes       | \$ 800.00   |
| Dwelling Reblock / restumping   |                         |      | Discretionary               | Yes       | \$ 850.00   |
| Dwelling Reclads  |                         |      | Discretionary               | Yes       | \$ 500.00   |
| Miscellaneous Building permit fee   |                         |      | Discretionary               | Yes       | \$ 500.00   |
| Swimming Pool Barriers  |                         |      | Discretionary               | Yes       | \$ 500.00   |
| Sitting of places of public entertainment   |                         |      | Discretionary               | Yes       | \$ 500.00   |
| Variation to approved plans   |                         |      | Discretionary               | Yes       | \$ 137.00   |
| Renew expired building permit   |                         |      | Discretionary               | Yes       | \$ 250.00   |
| Extensions  |                         |      | Discretionary               | Yes       | \$ 137.00   |
| Variations  |                         |      | Discretionary               | No        | \$ 275.00   |
| Bond can be in form of Bank Guarantee (Bond can be refunded up to 40% or \$2,000 on satisfactory completion of exterior). |                         |      | Statutory                   | No        | < sum equal to cost of works or \$5,001                 |
| <b>House Relocation</b>   |                         |      |                             |           |   |
| Inspection and report fee prior to relocation   |                         |      | Discretionary               | Yes       | \$ 320.00   |
| <b>Demolition Permit</b>  |                         |      |                             |           |   |
| Single story Class 1 Building more than 6.0m from the street alignment  |                         |      | Discretionary               | Yes       | \$ 400.00   |
| Single storey Class 1 Building more than 6.0m from street alignment, and is more than 6.0m high                           |                         |      | Discretionary               | Yes       | \$ 450.00   |
| Any Class 1 or 10 building containing more than 1 storey  | Per Storey              |      | Discretionary               | Yes       | \$ 400.00   |
| Any other building (commercial or industrial)   | Per Storey              |      | Discretionary               | Yes       | \$ 550.00   |



| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019   |  |  |  |                      | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020   |
|--|--|--|--|----------------------|------|-----------------------------|-----------|-------------|
| <b>Building Certificates</b>                                   |  |  |  |                      |      |                             |           |             |
| Property Information (Building Certificates)                   |  |  |  |                      |      | Statutory                   | No        | \$ 46.10    |
| Information on stormwater (Legal Point of Discharge)           |  |  |  |                      |      | Statutory                   | No        | \$ 141.20   |
| <b>Consent and Report</b>                                      |  |  |  |                      |      |                             |           |             |
| Council  |  |  |  |                      |      | Statutory                   | No        | \$ 283.15   |
| Protection for works   |  |  |  |                      |      | Statutory                   | No        | \$ 287.55   |
| Council - Demolition   |  |  |  |                      |      | Statutory                   | No        | \$ 83.10    |
| Land Information Certificate                                   |  |  |  |                      |      | Statutory                   | No        | \$ 27.00    |
| <b>RECREATION</b>  |  |  |  |                      |      |                             |           |             |
| <b>RECREATION RESERVES - COHUNA &amp; LEITCHVILLE</b>          |  |  |  |                      |      |                             |           |             |
| <b>Football Clubs</b>  |  |  |  |                      |      |                             |           |             |
| Cohuna Kangas  |  |  |  |                      |      | Discretionary               | Yes       | \$ 5,200.00 |
| Leitchville  |  |  |  |                      |      | Discretionary               | Yes       | \$ 3,450.00 |
| <b>Cricket Clubs</b>   |  |  |  |                      |      |                             |           |             |
| Cohuna - per year  |  |  |  |                      |      | Discretionary               | Yes       | \$ 640.00   |
| Leitchville - per year   |  |  |  |                      |      | Discretionary               | Yes       | \$ 640.00   |
| <b>Miscellaneous</b>   |  |  |  |                      |      |                             |           |             |
| Cohuna A. P. & H. Society - per year                           |  |  |  |                      |      | Discretionary               | Yes       | \$ 1,750.00 |
| Cohuna Little Athletics Club - per year                        |  |  |  |                      |      | Discretionary               | Yes       | \$ 640.00   |
| School Groups & RSL  |  |  |  |                      |      | Discretionary               | Yes       | No Charge   |
| Casual - per day   |  |  |  |                      |      | Discretionary               | Yes       | \$ 320.00   |
| Casual - per hour (min 3 hours hire)                           |  |  |  |                      |      | Discretionary               | Yes       | \$ 65.00    |
| Casual - more than one consecutive day                         |  |  |  | Price on application |      | Discretionary               | Yes       | POA         |
| Oval Hire - refundable deposit                                 |  |  |  | No alcohol           |      | Discretionary               | No        | \$ 260.00   |
|  |  |  |  | Alcohol              |      | Discretionary               | No        | \$ 570.00   |
| <b>MUNICIPAL RESERVES</b>                                      |  |  |  |                      |      |                             |           |             |
| <b>Municipal Reserve</b>                                       |  |  |  |                      |      |                             |           |             |
| Use of Municipal Reserve (Inc Parks & Gardens) - Schools & RSL |  |  |  |                      |      | Discretionary               | Yes       | \$ -        |
| Use of Municipal Reserve (Inc Parks, Gardens & Wharf)          |  |  |  | Permit Fee           |      | Discretionary               | Yes       | \$ 85.00    |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019     |                                     |               |     |    | Note | Statutory/<br>Discretionary | Incl. GST      | 2019/2020 |
|--|-------------------------------------|---------------|-----|----|------|-----------------------------|----------------|-----------|
| <b>SWIMMING POOLS</b>  |                                     |               |     |    |      |                             |                |           |
| <b>Kerang/Cohuna Swimming Pool</b>                               |                                     |               |     |    |      |                             |                |           |
| Seasons Tickets: Family Season Pass (L'ville, Cohuna and Kerang) | Family                              | Discretionary | Yes | \$ |      |                             |                | 180.00    |
| Seasons Tickets:   | Adults                              | Discretionary | Yes | \$ |      |                             |                | 95.00     |
|  | Persons under 18 years              | Discretionary | Yes | \$ |      |                             |                | 65.00     |
|  | Pensioners - Family                 | Discretionary | Yes | \$ |      |                             |                | 70.00     |
|  | Pensioners - Adult                  | Discretionary | Yes | \$ |      |                             |                | 45.00     |
| Admission:   | Adults                              | Discretionary | Yes | \$ |      |                             |                | 4.50      |
|  | Persons under 18 years              | Discretionary | Yes | \$ |      |                             |                | 3.50      |
|  | Full Time Student                   | Discretionary | Yes | \$ |      |                             |                | 3.50      |
|  | Children with School                | Discretionary | Yes | \$ |      |                             |                | 2.50      |
|  | Children under 3 years              | Discretionary | Yes | \$ |      |                             |                | -         |
|  | Non-Swimming Patrons                | Discretionary | Yes | \$ |      |                             |                | 1.50      |
|  | Family Day Pass                     | Discretionary | Yes | \$ |      |                             |                | 15.00     |
|  | Community Groups/Schools/Event hire | Discretionary | Yes |    |      |                             | By Negotiation |           |
| Ten Visit Pass Entry:  | Family                              | Discretionary | Yes | \$ |      |                             |                | 100.00    |
|  | Adult                               | Discretionary | Yes | \$ |      |                             |                | 35.00     |
|  | Under 18/student                    | Discretionary | Yes | \$ |      |                             |                | 26.00     |
|  | Pensioners - Adult                  | Discretionary | Yes | \$ |      |                             |                | 22.00     |
| Hire of Inflatable Pool Equipment:                               | 2 day hire charge                   | Discretionary | Yes | \$ |      |                             |                | 1,000.00  |
| <b>Kerang Exercise Pool</b>                                      |                                     |               |     |    |      |                             |                |           |
| Pensioners   | Per Hour                            | Discretionary | Yes | \$ |      |                             |                | 5.00      |
|  | 1/2 Hour                            | Discretionary | Yes | \$ |      |                             |                | 3.50      |
| Adult (Non Pensioners)   | Per Hour                            | Discretionary | Yes | \$ |      |                             |                | 7.50      |
|  | 1/2 Hour                            | Discretionary | Yes | \$ |      |                             |                | 5.50      |
| Claims Attendance  | Per Hour                            | Discretionary | Yes | \$ |      |                             |                | 10.00     |
|  | 1/2 Hour                            | Discretionary | Yes | \$ |      |                             |                | 7.50      |
| Children (5-15)  | Per Hour                            | Discretionary | Yes | \$ |      |                             |                | 2.50      |
|  | 1/2 Hour                            | Discretionary | Yes | \$ |      |                             |                | 1.50      |
| Children under 5   |                                     | Discretionary | Yes | \$ |      |                             |                | -         |
| Groups of max. 10 people   | Per hour                            | Discretionary | Yes | \$ |      |                             |                | 40.00     |
| Multiple group bookings  | 5 one hour sessions                 | Discretionary | Yes | \$ |      |                             |                | 180.00    |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019   |                        | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020   |
|--|------------------------|------|-----------------------------|-----------|-------------|
| An additional \$30 lifeguard fee per hour applies for group bookings that cannot supply their own qualified lifeguard. | per hour               |      | Discretionary               | Yes       | \$ 30.00    |
| Warra Waders Swim School   | 1/2 hour               |      | Discretionary               | Yes       | \$ 10.00    |
| <b>12 Visit Pass</b>   |                        |      |                             | Yes       |             |
| Adult (Non Pensioners)   | 1/2 hour               |      |                             | Yes       | \$ 55.00    |
|  | 1 hour                 |      |                             | Yes       | \$ 75.00    |
| Pensioner  | 1/2 hour               |      |                             | Yes       | \$ 35.00    |
|  | 1 hour                 |      |                             | Yes       | \$ 50.00    |
| <b>Leitchville Swimming Pool (Administered by Section 86 Committee of Council)</b>                                     |                        |      |                             |           |             |
| Family Season Pass (L'ville only)  | Family                 |      | Discretionary               |           | \$ 120.00   |
| Family Season Pass (L'ville, Cohuna and Kerang)  | Family                 |      | Discretionary               |           | \$ 180.00   |
| Single Season Pass   | Adult                  |      | Discretionary               |           | \$ 45.00    |
| Student Season Pass  | Under 18/student       |      | Discretionary               |           | \$ 40.00    |
| Holiday Makers   | Family                 |      | Discretionary               |           | \$ 50.00    |
| Adult Admission  | Adult                  |      | Discretionary               |           | \$ 4.00     |
| Child Admission  | Persons under 18 years |      | Discretionary               |           | \$ 3.00     |
| <b>RESIDENTIAL TENANCIES ACT REGISTRATION FEES</b>   |                        |      |                             |           |             |
| Site not exceeding 25 (17 fee units)   |                        |      | Statutory                   | No        | \$ 245.65   |
| Site exceeding 25 but not exceeding 50 (34 fee units)  |                        |      | Statutory                   | No        | \$ 491.30   |
| Site exceeding 50 but not exceeding 100 (68 fee units)   |                        |      | Statutory                   | No        | \$ 982.60   |
| Site exceeding 100 but not exceeding 150 (103 fee units)   |                        |      | Statutory                   | No        | \$ 1,488.35 |
| Site exceeding 150 but not exceeding 200 (137 fee units)   |                        |      | Statutory                   | No        | \$ 1,979.65 |
| Site exceeding 200 but not exceeding 250 (171 fee units)   |                        |      | Statutory                   | No        | \$ 2,470.95 |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019                              |  | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020  |
|---|--|------|-----------------------------|-----------|--|
| Site exceeding 250 but not exceeding 300 (205 fee units)                                  |  |      | Statutory                   | No        | \$ 2,962.25  |
| Transfer of Caravan Park (5 fee units)  |  |      | Statutory                   | No        | \$ 72.25   |
| <b>LOCAL LAWS</b>   |  |      |                             |           |  |
| <b>DOMESTIC ANIMAL ACT</b>  |  |      |                             |           |  |
| <b>Dog Registration</b>   |  |      |                             |           |  |
| Maximum fee as per Domestic Animals Act 1994 Schedule 1 – Registration fees Part 1—Dogs   | Unsterilised dog<br>Declared dangerous dog<br>Declared menacing dog<br>Declared restricted breed dog   |      | Statutory                   | No        | 114.00 + State Gov't Levy (SGL)<br>11/4/2018 - 10/4/2019<br>117.00 + State Gov't Levy<br>11/4/2019 - 10/4/2020 |
| Reduced fee as per Domestic Animals Act 1994 Schedule 1 – Registration fees Part 1—Dogs   | Desexed dog<br>Dog over 10 years old<br>Dogs kept for working stock<br>Registered domestic animal business<br>Obedience trained dog with approved organisation<br>Dogs registered with applicable organisation / owner is current member |      | Statutory                   | No        | 38.00 + State Gov't Levy<br>11/4/2018 - 10/4/2019<br>39.00 + State Gov't Levy<br>11/4/2019 - 10/4/2020         |
| Eligible concession card holder   | Discount does not include SGL  |      | Statutory                   | No        | 50% discount   |
| New registration paid after 10 October each year  | Discount does not include SGL  |      | Discretionary               | No        | 50% discount   |
| Replacement Tag   |  |      | Discretionary               | Yes       | \$ 4.50  |
| Late Payment Fee  |  |      | Discretionary               | No        | \$ 39.00   |
| <b>Cat Registration</b>   |  |      |                             |           |  |
| Maximum fee as per Domestic Animals Act 1994 Schedule 1 – Registration fees Part 2 - Cats | Unsterilised cat   |      | Statutory                   | No        | 114.00 + State Gov't Levy<br>11/4/2018 - 10/4/2019<br>117.00 + State Gov't Levy<br>11/4/2019 - 10/4/2020       |
| Reduced fee as per Domestic Animals Act 1994 Schedule 1 – Registration fees Part 2 - Cats | Desexed cat<br>Cat over 10 years old<br>Registered domestic animal business  |      | Statutory                   | No        | 38.00 + State Gov't Levy<br>11/4/2018 - 10/4/2019<br>39.00 + State Gov't Levy<br>11/4/2019 - 10/4/2020         |
| Eligible concession card holder   | Discount does not include SGL  |      | Statutory                   | No        | 50% discount   |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019                                       |  | Note          | Statutory/<br>Discretionary | Incl. GST | 2019/2020                 |
|--|--|---------------|-----------------------------|-----------|---------------------------|
| New registration paid after 10 October each year   | Discount does not include SGL                            | Discretionary | No                          |           | 50% discount              |
| Replacement Tag  |  | Discretionary | Yes                         | \$        | 4.50                      |
| Late Payment Fee   |  | Discretionary | No                          | \$        | 39.00                     |
| <b>Administration - Domestic Animals Registration</b>  |  |               |                             |           |                           |
| Transfer of currently registered domestic animal from another Victorian Shire                      | Per animal   | Discretionary | Yes                         | \$        | 4.50                      |
| Administration fee for refund of animal registration   | Per refund   | Discretionary | Yes                         | \$        | 10.00                     |
| Pro-rata reduction (quarterly) for refund of animal registration - state Gov't Levy non refundable | Pro-rata quarterly                                       | Discretionary | Yes                         |           | As Calculated             |
| Printing cost for the provision of registered domestic animals register                            | Per document   | Discretionary | Yes                         | \$        | 5.50                      |
| <b>Pound Fees - Domestic Animal Act</b>  |  |               |                             |           |                           |
| Release Fee  | Dogs and Cats 1st Offence                                | Discretionary | Yes                         | \$        | 50.00                     |
|  | Dogs and Cats 2nd offence                                | Discretionary | Yes                         | \$        | 100.00                    |
|  | Dogs and Cats 3rd offence                                | Discretionary | Yes                         | \$        | 200.00                    |
| Sustenance Fee (per day)   |  | Discretionary | Yes                         | \$        | 24.00                     |
| <b>Domestic Animal Business</b>  |  |               |                             |           |                           |
| Domestic Animal Business   | Permit Fee plus SGL (SGL increases with CPI each year)   | Discretionary | Yes                         |           | 600.00 + State Gov't Levy |
| <b>Administration - Local Law Permits</b>  |  |               |                             |           |                           |
| Release fee for animal impounded under Local Laws  | Per animal   | Discretionary | Yes                         | \$        | 60.00                     |
| Release fee for item impounded under Local Laws  | Per item   | Discretionary | Yes                         | \$        | 60.00                     |
| Release fee for impounded vehicle  |  | Discretionary | No                          |           | \$200.00 + towing costs   |
| Printing cost for the provision of Local Laws document   |  | Discretionary | Yes                         | \$        | 10.00                     |
| Amendments to permits  | All permits  | Discretionary | Yes                         | \$        | 35.00                     |
| Late Payment Fee   | Additional fee payable on late renewal of permit         | Discretionary | No                          |           | 50% of permit             |
| <b>Local Law - Application and Permit Fees</b>   |  |               |                             |           |                           |
| Bulk rubbish containers  | Permit Fee (per container)                               | Discretionary | Yes                         | \$        | 55.00                     |
| Fodder on road   | Refer to local law guidelines                            | Discretionary | Yes                         | \$        | 220.00                    |
| Footpath Trading - Consumption of Alcohol  | Permit Fee (in conjunction with Footpath Trading permit) | Discretionary | No                          | \$        | 55.00                     |
| Footpath Trading / Permit fee - per advertising sign   | Permit Fee (in conjunction with Footpath Trading permit) | Discretionary | No                          | \$        | 55.00                     |
| Footpath Trading / Permit fee - per display of goods   | Permit Fee (in conjunction with Footpath Trading permit) | Discretionary | No                          | \$        | 55.00                     |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019  |   | Note          | Statutory/<br>Discretionary | Incl. GST                                       | 2019/2020               |
|---|---|---------------|-----------------------------|---|-------------------------|
| Footpath Trading / Permit fee - per 1x table and 4x chairs  | Permit Fee (in conjunction with Footpath Trading permit)  | Discretionary | No                          | \$  | 55.00                   |
| Consumption of Alcohol  | Permit Fee (commercial business only)   | Discretionary | No                          | \$  | 55.00                   |
| House to House trading  | Permit Fee  | Discretionary | No                          | \$  | 220.00                  |
| Keeping of Animals  | Permit Fee  | Discretionary | Yes                         | \$  | 110.00                  |
| Livestock on Roads - Droving  | Permit Fee  | Discretionary | No                          | \$  | 215.00 + \$1000.00 Bond |
| Livestock on Roads - Grazing  | Permit fee  | Discretionary | Yes                         | \$  | 220.00                  |
| Municipal reserve - waterways   | Application & permit fee - events held on Council controlled waterways                                  | Statutory     | Yes                         | \$  | 400.00                  |
| Roadside trading  | Permit fee  | Discretionary | Yes                         | \$  | 220.00                  |
|   | Site fee  | Discretionary | Yes                         | \$  | \$120.00 per month      |
| Shipping containers   | Permit Fee (per container)  | Discretionary | Yes                         | \$  | 110.00                  |
| Temporary Road Closure - Community Group  | Advertising   | Discretionary | Yes                         | \$  | Advertising cost        |
| Temporary Road Closure - Commercial event   | All cost associated with the event. Charged through private works, sundry debitor process.              | Discretionary | Yes                         | \$  | Advertising cost        |
| All other Local Law permits not listed above  | Permit Fee  | Discretionary | Yes                         | \$  | 110.00                  |
| <b>Council Controlled Parking</b>   |   |               |                             |   |                         |
| * For Offence Codes 701 To 714, A Municipal Council May By Council Resolution Fix a Penalty Of Up To 0.5 Penalty Unit For That Offence. |   | Statutory     |                             |   |                         |
| Parking offences under Road Safety Road Rules 2009 (Offence codes 701-714) (0.5 of a Penalty Unit)                                      |   | Statutory     | No                          |   | 0.5 of a Penalty Unit   |
| <b>LIVESTOCK</b>  |   |               |                             |   |                         |
| <b>Pound Fees - Stock</b>   |   |               |                             |   |                         |
| Impounding / administration   | Hourly rate   | Discretionary | Yes                         | As per EBA Rate plus \$                         | per km                  |
| Transport   |   | Discretionary | Yes                         | Cost + 10%                                      |                         |
| NLIS tags   | if required   | Discretionary | Yes                         | \$  | 40.00                   |
| Advertisement in Newspaper  | as required under Impounding of Livestock Act 1994  | Discretionary | Yes                         | Cost + 10%                                      |                         |
| Sustenance Fee  |   | Discretionary | Yes                         | Cost of hay per day                             |                         |
| Release Fee   | Livestock (cattle & horses)   | Discretionary | Yes                         | \$100.00 1st animal & \$15.00 each other animal |                         |
| Release Fee   | Livestock - any animal listed under the Impounding of Livestock Act 1994 (other than cattle and horses) | Discretionary | Yes                         | \$60.00 1st animal & \$15.00 each other animal  |                         |



| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019   |                                   | Note          | Statutory/<br>Discretionary | Incl. GST | 2019/2020                         |
|--|-----------------------------------|---------------|-----------------------------|-----------|-----------------------------------|
| Accommodation Paddock (per day)  | Sheep, Lambs & Goats              | Discretionary | Yes                         | \$        | 3.00                              |
| Accommodation Paddock (per day)  | Cattle, Bulls & Horses            | Discretionary | Yes                         | \$        | 4.00                              |
| <b>Road Opening Permits</b>  |                                   |               |                             |           |                                   |
| Security Deposit - works not within the carriageway  | \$210.00 per sqm                  | Discretionary | No                          |           | 210.00 per sqm                    |
| Security Deposit - works in the carriageway (Under 4m2)  |                                   | Discretionary | No                          |           |                                   |
| Security Deposit - works in the carriageway (Over 4m2)   | \$840 Min + \$210 per m2 over 4m2 | Discretionary | No                          |           | \$840 Min + \$210 per m2 over 4m2 |
| Asset Protection Permit  | Application fee per site          | Discretionary | Yes                         | \$        | 90.00                             |
| Security deposit   | minimum security deposit          | Discretionary | No                          | \$        | 200.00                            |
| <b>Consent for works within the Road Reserve</b>   |                                   |               |                             |           |                                   |
| <b>Municipal Road with speed limit &lt;50km/h</b>  |                                   |               |                             |           |                                   |
| Minor works conducted by a person referred to in regulation 10(2) that are traffic impact works                    |                                   |               |                             |           |                                   |
| Minor works not on the roadway, shoulder or pathway (6 units)  |                                   | Statutory     | No                          | \$        | 85.30                             |
| Minor works on the roadway, shoulder or pathway (9.3 units)  |                                   | Statutory     | No                          | \$        | 132.20                            |
| Works (other than minor works conducted by a person referred to in regulation 10(2) that are traffic impact works) |                                   |               |                             |           |                                   |
| Works not on the roadway, shoulder or pathway (6 units)  |                                   | Statutory     | No                          | \$        | 85.30                             |
| Works on the roadway, shoulder or pathway (23.5 units)   |                                   | Statutory     | No                          | \$        | 334.20                            |
| <b>Municipal road with speed limit &gt;50km/h</b>  |                                   |               |                             |           |                                   |
| Minor works conducted by a person referred to in regulation 10(2) that are traffic impact works                    |                                   |               |                             |           |                                   |
| Minor works not on the roadway, shoulder or pathway (6 units)  |                                   | Statutory     | No                          | \$        | 85.30                             |
| Minor works on the roadway, shoulder or pathway (9.3 units)  |                                   | Statutory     | No                          | \$        | 132.20                            |
| Works (other than minor works conducted by a person referred to in regulation 10(2) that are traffic impact works) |                                   |               |                             |           |                                   |
| Works not on the roadway, shoulder or pathway (23.5 units)   |                                   | Statutory     | No                          | \$        | 334.20                            |
| Works on the roadway, shoulder or pathway (43.1 units)   |                                   | Statutory     | No                          | \$        | 612.90                            |
| <b>Kerang Weighbridge</b>  |                                   |               |                             |           |                                   |
| 0 - 10 tonne net weight  |                                   | Discretionary | Yes                         | \$        | 19.00                             |
| 10 - 20 tonne net weight   |                                   | Discretionary | Yes                         | \$        | 23.00                             |
| 20 - 30 tonne net weight   |                                   | Discretionary | Yes                         | \$        | 29.00                             |
| 30 + tonne net weight  |                                   | Discretionary | Yes                         | \$        | 36.00                             |



| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019 |  |  |               |     | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020 |
|--|--|--|---------------|-----|------|-----------------------------|-----------|-----------|
| <b>FACILITY HIRE</b>   |  |  |               |     |      |                             |           |           |
| <b>Public Halls</b>  |  |  |               |     |      |                             |           |           |
| <b>Cohuna and Kerang Halls</b>                               |  |  |               |     |      |                             |           |           |
| Whole Hall   | Day (to 5:00pm)                          |  | Discretionary | Yes | \$   |                             |           | 175.00    |
|  | Night (5:00pm - 2:30am)                  |  | Discretionary | Yes | \$   |                             |           | 235.00    |
|  | Day & Night                              |  | Discretionary | Yes | \$   |                             |           | 310.00    |
|  | Day time hourly rate - maximum 3 hours   |  | Discretionary | Yes | \$   |                             |           | 40.00     |
|  | Night time hourly rate - maximum 3 hours |  | Discretionary | Yes | \$   |                             |           | 40.00     |
| Main Hall Only   | Day (to 5:00pm)                          |  | Discretionary | Yes | \$   |                             |           | 120.00    |
|  | Night (5:00pm - 2:30am)                  |  | Discretionary | Yes | \$   |                             |           | 145.00    |
|  | Day and Night                            |  | Discretionary | Yes | \$   |                             |           | 230.00    |
|  | Hourly rate maximum 3 hours              |  | Discretionary | Yes | \$   |                             |           | 30.00     |
| Supper Room & Kitchen  | Day (to 5:00pm)                          |  | Discretionary | Yes | \$   |                             |           | 125.00    |
|  | Night (6:30pm - 2:30am)                  |  | Discretionary | Yes | \$   |                             |           | 160.00    |
|  | Day and Night                            |  | Discretionary | Yes | \$   |                             |           | 235.00    |
|  | Hourly rate maximum 3 hours              |  | Discretionary | Yes | \$   |                             |           | 32.00     |
| <b>Cohuna Council Chamber/Community Meeting Room</b>         |  |  |               |     |      |                             |           |           |
| 3 Hours - except for Non Profit Community Groups             |  |  | Discretionary | Yes | \$   |                             |           | 27.00     |
| More than 3 hours - except for Non Profit Community Groups   |  |  | Discretionary | Yes | \$   |                             |           | 110.00    |
| Set up cost of Chambers                                      |  |  | Discretionary | Yes | \$   |                             |           | 50.00     |
| <b>Kerang Memorial Hall</b>                                  |  |  |               |     |      |                             |           |           |
| Function Room  | Hourly rate maximum 3 hours              |  | Discretionary | Yes | \$   |                             |           | 30.00     |
|  | Day (to 5:00pm)                          |  | Discretionary | Yes | \$   |                             |           | 120.00    |
|  | Night (5:00pm-2:30am)                    |  | Discretionary | Yes | \$   |                             |           | 145.00    |
|  | Day and Night                            |  | Discretionary | Yes | \$   |                             |           | 230.00    |
| Kerang, Koondrook and Cohuna Senior Citizens Rooms           | Day (to 5:00pm)                          |  | Discretionary | Yes | \$   |                             |           | 110.00    |
|  | Night (6:30pm - 2:30am)                  |  | Discretionary | Yes | \$   |                             |           | 150.00    |
|  | Hourly rate maximum 3 hours              |  | Discretionary | Yes | \$   |                             |           | 25.00     |
| <b>Special Fees</b>  |  |  |               |     |      |                             |           |           |
| Cohuna RSL ANZAC Service                                     |  |  | Discretionary | Yes |      |                             |           |           |
| Kerang RSL ANZAC Service                                     |  |  | Discretionary | Yes |      |                             |           |           |
| Service Clubs  |  |  | Discretionary | Yes |      |                             |           |           |
| Schools (per day to max 5 days \$300)                        |  |  | Discretionary | Yes | \$   |                             |           | 100.00    |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019  |  | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020          |
|---|--|------|-----------------------------|-----------|--------------------|
|   | Trestle Hire per trestle - Other venues  |      | Discretionary               | Yes       | \$ 10.00           |
|   | Plastic Chair Hire   |      | Discretionary               | Yes       | \$ 2.00            |
|   | Community Groups - single booking of public halls hire, applies 80% above fees (20% Discounts are for the hire rate only, bond amounts remain as listed) |      | Discretionary               | Yes       | Discounts 20%      |
|   | Community Groups - block of 5 booking to be used in 12 months of making initial booking  |      | Discretionary               | Yes       | \$ 330.00          |
|   | Removal of carpet squares in Kerang Hall, including replacement of carpet after event.   |      | Discretionary               | Yes       | \$ 300.00          |
| <b>Bonds</b>  |  |      |                             |           |                    |
| Bond  | Refundable Deposit - no alcohol  |      | Discretionary               | No        | \$ 240.00          |
|   | Refundable Deposit - alcohol to be consumed  |      | Discretionary               | No        | \$ 550.00          |
|   | Setting up chairs (per hour minimum booking)   |      | Discretionary               | No        | \$ 75.00           |
| <b>Rural Halls (Dingwall, Gannawarra, Koroop, Lake Charm, Murrabit &amp; Myall) (Administered by Section 86 Committee of Council)</b> |  |      |                             |           |                    |
| Rural Halls (Dingwall, Gannawarra, Koroop, Lake Charm, Murrabit & Myall)  | Hire range   |      | Discretionary               |           | \$15.00 - \$100.00 |
| <b>Gateway to Gannawarra</b>  |  |      |                             |           |                    |
| Bike Hire   | 2 hours  |      | Discretionary               | Yes       | \$ 15.00           |
|   | 4 hours  |      | Discretionary               | Yes       | \$ 20.00           |
|   | All day (Return by 4.30pm)   |      | Discretionary               | Yes       | \$ 25.00           |
|   | Overnight hire (Return by 9.30am)  |      | Discretionary               | Yes       | \$ 30.00           |
|   | 2 day hire (Return by 4.30pm)  |      | Discretionary               | Yes       | \$ 45.00           |
|   | Security Deposit (Refundable)  |      | Discretionary               | No        | \$ 50.00           |
| Fishing Rod Hire (per rod)  | All day (Return by 4.30pm)   |      | Discretionary               | Yes       | \$ 15.00           |
|   | Overnight hire (Return by 9.30am)  |      | Discretionary               | Yes       | \$ 20.00           |
|   | 2 day hire (Return by 4.30pm)  |      | Discretionary               | Yes       | \$ 25.00           |
|   | Security Deposit (Refundable)  |      | Discretionary               | No        | \$ 20.00           |
| <b>Quambatook Housing</b>   |  |      |                             |           |                    |
| One Bedroom Flat/Week (Determined by Department of Housing Guidelines)  |  |      | Discretionary               | No        | \$ 60.00           |
| Two Bedroom Flat/Week (Determined by Department of Housing Guidelines)  |  |      | Discretionary               | No        | \$ 80.00           |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019         |                       |  |               |     | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020 |
|--|-----------------------|--|---------------|-----|------|-----------------------------|-----------|-----------|
| <b>WASTE MANAGEMENT</b>  |                       |  |               |     |      |                             |           |           |
| <b>Transfer Stations - Kerang, Cohuna, Quambatook, &amp; Lalbert</b> |                       |  |               |     |      |                             |           |           |
| Mulch (for sale)   | Per m3                |  | Discretionary | Yes | \$   |                             |           | 6.00      |
| <b>Domestic Waste to be Disposed of in Garbage Skip</b>              |                       |  |               |     |      |                             |           |           |
| 120lt Mobile Garbage Bin   |                       |  | Discretionary | Yes | \$   |                             |           | 7.00      |
| 240lt Mobile Garbage Bin   |                       |  | Discretionary | Yes | \$   |                             |           | 11.00     |
| Domestic Waste delivered by any other means                          | Per m3                |  | Discretionary | Yes | \$   |                             |           | 31.00     |
| Commercial Waste to be Disposed of in Garbage Skip:                  | Per m3                |  | Discretionary | Yes | \$   |                             |           | 49.50     |
| Commercial Cardboard - Placed in Recycling Skip                      | Per m3                |  | Discretionary | Yes | \$   |                             |           | 10.00     |
| <b>Uncontaminated Recyclable Materials</b>                           |                       |  |               |     |      |                             |           |           |
| Domestic Glass, Cans, Plastic Bottles, Paper & Cardboard             |                       |  | Discretionary | Yes | \$   |                             |           | -         |
| Green Waste  |                       |  | Discretionary | Yes | \$   |                             |           | 6.50      |
| Green Waste - non for profit groups                                  |                       |  | Discretionary | Yes | \$   |                             |           | 5.00      |
| Contaminated recyclables & garden waste                              | Per m3                |  | Discretionary | Yes | \$   |                             |           | 30.50     |
| Car Bodies   | Per Car               |  | Discretionary | Yes | \$   |                             |           | 36.00     |
| Timber   | Per m3                |  | Discretionary | Yes | \$   |                             |           | 9.00      |
| White Goods  | Per m3                |  | Discretionary | Yes | \$   |                             |           | 15.50     |
| Vehicle Batteries  | Per Battery           |  | Discretionary | Yes | \$   |                             |           | 8.20      |
| TV, Laptop, Computer Screen  | Per Screen            |  | Discretionary | Yes | \$   |                             |           | 25.00     |
| Ewaste cable or battery operated equipment                           | Per item              |  | Discretionary | Yes | \$   |                             |           | -         |
| Mattress   | Per Mattress          |  | Discretionary | Yes | \$   |                             |           | 28.00     |
| <b>Landfill</b>  |                       |  |               |     |      |                             |           |           |
| Domestic Waste   | per Tonne             |  | Stat/Disc     | Yes | \$   |                             |           | 118.00    |
| Domestic Waste/High Volume Low Weight                                | Minimum 1.5hrs labour |  | Stat/Disc     | Yes |      |                             |           | Labour    |
| Prescribed Waste (Low Level contaminated soil class C)               | per Tonne             |  | Stat/Disc     | Yes | \$   |                             |           | 180.00    |
| Asbestos Waste   | per Tonne             |  | Stat/Disc     | Yes | \$   |                             |           | 155.00    |
| Industrial Waste/Building Rubble                                     | per Tonne             |  | Stat/Disc     | Yes | \$   |                             |           | 155.00    |
| <b>Denyer Pit</b>  |                       |  |               |     |      |                             |           |           |
| Concrete   | per Tonne             |  | Discretionary | Yes | \$   |                             |           | 60.00     |

| SCHEDULE OF FEES AND CHARGES 2019/2020 effective 1 July 2019   |                                      | Note | Statutory/<br>Discretionary | Incl. GST | 2019/2020        |
|--|--------------------------------------|------|-----------------------------|-----------|------------------|
| <b>MISCELLANEOUS FEES AND CHARGES</b>  |                                      |      |                             |           |                  |
| <b>Mystic Park Cemetery Trust</b> (For full range of fees please refer to Mystic Park Schedule of Fees provided by the Department of Health) |                                      |      |                             |           |                  |
| Administrative Fees Misc.  | Interment fee                        |      | Statutory                   | Yes       | \$ 65.00         |
| Right of interment bodily remains at need  | 1st                                  |      | Statutory                   | Yes       | \$ 165.00        |
| Right of interment cremated remains at need  | 25 years                             |      | Statutory                   | Yes       | \$ 100.00        |
| Search for cemetery records  |                                      |      | Statutory                   | Yes       | \$ 20.00         |
| Grave digging  |                                      |      | Discretionary               |           | \$ 550.00        |
| <b>Freedom of Information</b>  |                                      |      |                             |           |                  |
| Application Fee  |                                      |      | Statutory                   | No        | \$ 28.90         |
| Access Costs   | Search time per hour or part thereof |      | Statutory                   | No        | \$ 21.70         |
| <b>Property owner on behalf of</b>   |                                      |      |                             |           |                  |
| Supervision charges (approx. per 1/4 hour)   |                                      |      | Discretionary               | No        | \$ 5.30          |
| Photocopying Charges - 4A Black & White per page   |                                      |      | Discretionary               | No        | \$ 0.20          |
| Providing access other than photocopying   |                                      |      | Discretionary               | No        | Reasonable Cost  |
| Listening or viewing a tape  |                                      |      | Discretionary               | No        | Supervision      |
| Making a written transcript out of tape  |                                      |      | Discretionary               | No        | Reasonable Cost  |
| Prepare and collate information  |                                      |      | Discretionary               | Yes       | \$20.00 per hour |
| Print/Copy   |                                      |      | Discretionary               | Yes       | \$ 0.20          |
| Postage  |                                      |      | Discretionary               | Yes       | At cost          |
| Making a written transcript out of tape  |                                      |      | Discretionary               | Yes       | At cost          |
| <b>Quambatook Caravan Park (Administered by Section 86 Committee of Council)</b>   |                                      |      |                             |           |                  |
| Powered site per person per night- Easter  |                                      |      | Discretionary               |           | \$ 20.00         |
| Unpowered site per person per night- Easter  |                                      |      | Discretionary               |           | \$ 15.00         |
| Bunkhouse/Cabin up to six people- Easter   |                                      |      | Discretionary               |           | \$ 130.00        |
| Powered site per double per night- off peak  |                                      |      | Discretionary               |           | \$ 25.00         |
| Unpowered site per double per night - off peak   |                                      |      | Discretionary               |           | \$ 20.00         |
| Cabin and Bunkhouse - off peak   |                                      |      | Discretionary               |           | \$ 60.00         |

27 May 2019 09:28 AM

First name

[REDACTED]

Last name

[REDACTED]

Address

[REDACTED]

Town

[REDACTED]

Postcode

[REDACTED]

Telephone

[REDACTED]

Email

[REDACTED]

Submission details

We would like council to consider tip passes for rate payers as Melbourne residents received 4 with rates every year as their are people who cannot afford the charges at our local tip who are going to throw rubbish in the bush as they just cannot pay to go to the local tip

Do you wish to speak, or have someone speak on your behalf at the Special Council Meeting, to be held on Tuesday, 11 June 2019 at 1pm, in support of your submission?

No

If you choose to have someone represent you, please provide the name and contact details:

28 May 2019 05:12 PM

First name [REDACTED]  
Last name [REDACTED]  
Address PO Box 321  
Town Cohuna  
Postcode 3568  
Telephone [REDACTED]  
Email cohunaprogress@gmail.com

Submission details Capital Works - Cohuna Swimming Pool Upgrade Cohuna Progress Association noted correspondence from GSC regarding the removal of the Cohuna Swimming Pool upgrade from its 2019/20 proposed budget and its non-inclusion in the Strategic Resource Plan Projections 2020/21 - 2022/23 Cohuna Progress was of the understanding that this project was urgently required due to the potential catastrophic failure of the floor within the main pool. Does Council now have further engineering information that means this failure is no longer imminent or has Council budgeted for other scenarios during this four year period? Pools are intergenerational assets, that can be funded through loans and remain important assets to rural communities. Cohuna Progress ask Council to reconsider the inclusion of the Cohuna Swimming Pool Upgrade within this four year period.

Do you wish to speak, or have someone speak on your behalf at the Special Council Meeting, to be held on Tuesday, 11 June 2019 at 1pm, in support of your submission?

No

If you choose to have someone represent you, please provide the name and contact details:

02 Jun 2019 08:38 PM

First name [REDACTED]  
 Last name [REDACTED]  
 Address [REDACTED]  
 Town [REDACTED]  
 Postcode [REDACTED]  
 Telephone [REDACTED]  
 Email [REDACTED]

It is documented in salary and wages that there has been an increase in the level of enrolments at the childcare center and, due to this there is a require additional staff. However, I note that user fees budgeted for Child care/children's programs have seen a 10% or \$51,000 reduction, on this year. I also note that funding has increased by \$30,000 leaving a shortfall of \$21,000. Could I please have some clarification around this and which programs are generating the shortfall. I am unable to see any spend on the Cohuna swimming pool – the pool is in a dilapidated state and requires attention. The current pool is to shallow for diving into safely, and not fit for the community's purpose. This has been an ongoing

Submission details issue for close to a decade, can council please provide their plan going forward for the replacement of Cohuna's pool. There has been an overall increase in wages of 8%, with additional staffing requirements stated. I cannot see how with a 2.5% rate cap this sort of wages increases is sustainable. How is council planning to address a wages growth of \$717,000 to ensure we don't spend more than we earn? What services are being cut in Public Health that results in 60% decrease in funding? Audit fee increase of 13% seems unreasonably high, especially on top of an almost 19% increase last year. Please provide some detail into why this is the case and whether there have been inquiries made into the costs of other firms for this process.

Do you wish to speak, or have someone speak on your behalf at the Special Council Meeting, to be held on Tuesday, 11 June 2019 at 1pm, in support of your submission?

No

If you choose to have someone represent you, please provide the name and contact details:

1.00 in the afternoon is a inconvenient time for anyone who works. Seems like a deliberate strategy. Should I find someone who is going and would like to stand in place of me I will advise.





**Murrabit Advancement Association**

PO Box 3, MURRABIT, VIC 3579

Phone 5457 2205

Email: murrabit1@bigpond.com

www.murrabit.com.au

www.facebook.com/murrabitcountrymarket

30 May 2019

Chief Executive Officer  
Gannawarra Shire Council  
PO Box 287  
KERANG VIC 3579

Dear Tom

Submission to Gannawarra Shire Budget 2019-2020

|                          |            |
|--------------------------|------------|
| GANNAWARRA SHIRE COUNCIL |            |
| File:                    | 3-000171   |
| - 3 JUN 2019             |            |
| Repo No.                 |            |
| Refer:                   | AP, PH, PH |

On behalf of the Murrabit community, thank you for the opportunity to provide a submission to the 2019-2020 Budget.

I note that there are two projects in the budget relating to our district.

1. Stormwater Drainage Development for Murrabit (\$20,000)
2. Park Improvements at Miss Keats Picnic Park (\$20,000).

There is however one other project in the Murrabit & District Community Profile we would urge you to consider as part of the budget setting process:

3. Beautify Murrabit Market Site.

As you are aware the Murrabit Market is now nearing its 42<sup>nd</sup> Anniversary. The land on which the market is held is predominately Council owned land, apart from two small parcels of Crown Land fronting Gonn Avenue – one of these parcels being the War Memorial. The Murrabit Advancement Association and the broader community has invested heavily into infrastructure on the Murrabit Market site over the past 40 plus years.

The site now needs additional landscaping in order to meet the growing demands and expectations of visitors and stallholders. Ideas include grassed areas, bitumen roadways, additional tree planting, a family friendly area with outdoor games and activities for children, updated signage, large art installations and a drinking water fountain.

We ask that Council makes funds available within the 2019/20 budget to develop a simple landscaping plan for the 'Murrabit Market Site' so that our community can seek funding towards the implementation of such a plan.

Thank you again for the opportunity to contribute and I look forward to seeing the final document takes into consideration the points raised in this submission.

Yours sincerely

[Redacted Signature]

President

## 8.2 DOMESTIC ANIMAL MANAGEMENT PLAN - ANNUAL REVIEW

**Author:** Kellie Burmeister, Manager Planning and Regulatory Services

**Authoriser:** Geoff Rollinson, Director Infrastructure and Development

**Attachments:** 1 Report on Domestic Animal Management Plan [↓](#)  
2 Domestic Animal Management Plan 2017 - 2021 [↓](#)

### RECOMMENDATION

**That Council note the annual review of the Domestic Animal Management Plan.**

---

### EXECUTIVE SUMMARY

Council is required to review the Domestic Animal Management Plan (DAM Plan) on an annual basis and report on the performance measures against the evaluations/targets identified in the current DAM Plan.

### BACKGROUND

The DAM Plan is a statutory requirement for every Victorian municipality under the *Domestic Animals Act 1994*. It is intended to provide Gannawarra Shire Council with a management plan for all dogs, cats and domestic animal businesses within the municipality. Gannawarra Shire Council's existing DAM Plan was adopted by Council in March, 2018.

### POLICY CONTEXT

Healthy Liveable Communities. Develop and maintain safe environments.

### DISCUSSION

The plan addresses responsible pet ownership and animal welfare by focussing on registration, identification, dog attacks, nuisance behaviour, dangerous, menacing and restricted breed dogs, and animal businesses. It also deals with Council's domestic animal control services, authorised officer training, emergency management and matters relating to the enforcement, compliance and evaluation of the Council's control measures.

Council is required to include in its annual report, in accordance with Section 68A (3)(c) of the *Domestic Animals Act 1994*, a review on the performance measures against the activity/evaluation tables contained in the DAM Plan. Activities include educational programs, registration of domestic animals, reduction of animals at large, decreased numbers of dog attacks and increases in compliance as measures of success. The list of activities in the current DAM Plan and their updated evaluations is contained within Attachment 1.

Highlights for 2018 include a reduction in the number of dogs impounded and the continuation of the rehousing of domestic animals through the 84Y agreements with animal agencies.

### CONSULTATION

Consultation has occurred with Council officers and the Department of Jobs, Precincts and Regions (DJPR). Under the *Domestic Animals Act 1994*, there is no requirement for the plan to be advertised for public comment following annual reviews.

**CONFLICT OF INTEREST**

In accordance with Section 80B of the *Local Government Act 1989*, the Officer preparing this report declares no conflict of interest in regards to this matter.

**CONCLUSION**

Council's DAM Plan identifies strategies, current situation, future objectives and service activities to be undertaken to achieve Council's priority goals over the period of the plan. The annual review of the existing plan has been completed.

### Section 3

#### Training of Authorised Officers

##### Context

This section outlines programs for the training of authorised officers to ensure that they can properly administer and enforce the requirements of this Act in the Council's municipal district. Compliant with Section 68(A)(2)(b) of the *Domestic Animals Act 1994*.

|  |   |                   |
|--|---|-------------------|
| <b>Objective</b>   | Gannawarra Shire Council is committed to the training and development of employees. Local Laws Officers are required to hold or be undertaking the relevant training of Certificate IV in Local Government (Statutory Compliance) and Certificate IV in Animal Control and Regulation.<br><br>Council's annual performance reviews include a review of each staff members' skills and training undertaken during the last year. |                   |
| <b>Activity</b>  | <b>When</b>   | <b>Evaluation</b> |
| Training   | Past 12 months  | See below         |
| <b>Evaluation for 2018</b>   |   |                   |
| <b>Russell Barnes</b><br><b>Local Laws Team Leader/Ranger</b><br><br>DEDJTR - Animal Management Information Seminar<br>Online training modules <ul style="list-style-type: none"><li>• Bullying &amp; Harassment</li><li>• Fraud &amp; Corruption</li></ul> Child Safe Standards   | <b>Jan Farrell</b><br><b>Local Laws Administration Officer</b><br><br>Online training modules <ul style="list-style-type: none"><li>• Bullying &amp; Harassment</li><li>• Fraud &amp; Corruption</li></ul> Child Safe Standards   |                   |
| <b>Jeff Hogg</b><br><b>Local Laws Officer/Ranger</b><br><br>DEDJTR - Animal Management Information Seminar<br>Firearm safety training<br>Online training modules <ul style="list-style-type: none"><li>• Bullying &amp; Harassment</li><li>• Fraud &amp; Corruption</li></ul> Child Safe Standards   | <b>Shane Leerson</b><br><b>Local Laws Officer/Ranger</b><br><br>Firearm safety training<br><i>Did not complete Cert IV in Animal Control and Regulation or Cert IV in Local Government (Statutory Compliance)/resigned from Council on 31/07/2018.</i>  |                   |
| In addition Gannawarra Shire Council requires that Officers attend the following training as programmed or offered: <ul style="list-style-type: none"><li>• OH&amp;S training – dealing with aggressive customers</li><li>• Customer service training – conflict resolution, telephone techniques</li><li>• DEDJTR training and information days (various topics)</li><li>• Dealing with difficult customers</li><li>• First aid</li><li>• Induction program</li><li>• Industry training – animal handling, animal assessment, statement taking</li><li>• Traffic control – animals on roads</li><li>• Online training modules</li></ul> |   |                   |

**Gaps identified**

Staff require ongoing training in all of these areas:

- Case Management/investigation
- Statement taking/interviewing techniques/creating a Court brief
- Customer service – written communication, telephone and emails techniques
- Mapping system
- Report writing

## Section 4

### Registration and identification

#### Context

This section outlines programs, services and strategies to encourage the registration and identification of domestic animals (dogs and cats).

#### Objective Increase in the number of animal registrations each year

| Activity   | When               | Evaluation   |
|--|--------------------|--|
| Targeted inspections of both urban and rural areas | As resources allow | Data analysed to show total number of animals identified as registered/unregistered and compliance after follow up |

#### Evaluation for 2018

Random inspections were carried out when visiting properties.  
In 2018 there was a decrease of 2% in registrations compared to 2017.

#### Objective Education regarding awareness of requirement for Council registration

| Activity   | When                     | Evaluation  |
|--|--------------------------|---|
| Media releases – newspaper                                     | January & July each year | Record number of medial releases  |
| Facebook   | January & July each year | Record number of Facebook posts   |
| Messages on hold (MOH)   | January & July each year | Record number of MOH  |
| Links on Cpouncil website to DEDJTR                            | Ongoing                  | Maintain links on the Council website to the following: DEDJTR, Dogs Cats Neighbours & you, and RSPCA Victoria. |
| One on one education and awareness for animal owner by Officer | Ongoing                  | Recorded in Synergy Soft Customer Request data base   |

#### Evaluation for 2018

Renewal notices for animal registration were issued in March 2018 and were due for payment by 10 April. In addition, reminder notices are issued after 18 April each year. Refer to table 4.2 for data.

Mail returned to sender is followed up with phone calls and property visits and renewal is redirected to owner if possible.

Phone calls and desktop SMS messages are made to all animal owners who are due to receive infringements. A property visit is made for those who cannot be reached due to no phone or disconnected phone.

Infringements to be issued mid June for 'failure to renew' registration and all unpaid infringements are followed up in the Magistrates' Court.



During 2018 there were four **media releases** relating to domestic animals sent to approximately 80 contacts including newspapers, radio and television:

- Animal registration renewals now due (distributed March 21, 2018)
- Dog returned to owner (distributed March 26, 2018)
- Don't forget your pets this winter (distributed July 18, 2018)
- Remember your pets these holidays (distributed December 20, 2018)

(one media release being relevant to animal registration)

A **Facebook** post was created to coincide with the distribution of the media releases listed above.

Council's **Gannawarra News page** in the Gannawarra Times contained two articles about animal registrations in March and April 2018.

In March 2018 the **Mayor's radio interview** on 3SH mentioned that animal registrations are now due.

**Messages on Hold** in April 2018 contained a reminder that animal registrations are now due.

| <b>Objective</b> Monitor advertisements of domestic animals for sale online, community noticeboards and in local newspapers for compliance with Section 12A(2) of DAA |             |   |
|---|-------------|---|
| <b>Activity</b>   | <b>When</b> | <b>Evaluation</b>   |
| Staff to conduct sample audit of newspapers/electronic media/noticeboards   | Monthly     | Maintain data on number of items checked / quantity of compliant and non-compliant items / follow up on non-compliant items |
| <b>Evaluation for 2018</b><br>No regular advertisements for domestic animals were identified.   |             |   |

| <b>Objective</b> Work with local vet clinics to encourage responsible pet ownership   |               |   |
|---|---------------|---|
| <b>Activity</b>   | <b>When</b>   | <b>Evaluation</b>   |
| Provision of Council animal registration application and relevant information to be handed out when an animal is microchipped | December 2018 | Information packs are provided to local vets in Gannawarra Shire, and supplies maintained. Keep record of number of packs supplied to Veterinary clinics. |
| <b>Evaluation for 2018</b><br>Staff are working with local Vets on domestic animal issues.                                    |               |   |



| Table 4.1  |             |             |             |             |             |
|--|-------------|-------------|-------------|-------------|-------------|
| Animal registration                              | 2014        | 2015        | 2016        | 2017        | 2018        |
| No. of registered dogs                           | 2314        | 2246        | 2194        | 2110        | 2063        |
| No. of registered cats                           | 397         | 406         | 399         | 400         | 402         |
| No. of registered declared dogs                  | 0           | 0           | 0           | 0           | 2           |
| <b>TOTAL</b>                                     | <b>2711</b> | <b>2655</b> | <b>2593</b> | <b>2510</b> | <b>2467</b> |
| % increase or decrease compared to previous year |             | -2%         | -2%         | -3%         | -2%         |

| Table 4.2  |      |      |      |      |      |
|--|------|------|------|------|------|
| Animal registration renewal enforcement          | 2014 | 2015 | 2016 | 2017 | 2018 |
| Reminder notices issued                          | 280  | 206  | 326  | 198  | 119  |
| % increase or decrease compared to previous year |      | -26% | +58% | -39% | -66% |

| Table 4.3                     |      |      |      |      |      |
|-------------------------------|------|------|------|------|------|
| Infringements issued          | 2014 | 2015 | 2016 | 2017 | 2018 |
| Failure to register           | 0    | 2    | 6    | 3    | 0    |
| Failure to renew registration | 98   | 6    | 25   | 1    | 0    |

| Table 8.1   |      |      |      |      |      |
|---|------|------|------|------|------|
| Euthanasia rates for impounded animals  | 2014 | 2015 | 2016 | 2017 | 2018 |
| Total dogs in   | 122  | 132  | 137  | 146  | 124  |
| No. of dogs euthanised  | 33   | 6    | 12   | 6    | 11   |
| % of dogs euthanised  | 27%  | 5%   | 9%   | 4%   | 9%   |
| Total cats in   | 21   | 84   | 74   | 170  | 121  |
| No. of cats euthanised  | 10   | 2    | 3    | 4    | 0    |
| % of cats euthanised  | 48%  | 2%   | 4%   | 2%   | 0%   |
| No. of wildcats euthanised  | 69   | 58   | 172  | 157  | 79   |
| % of wildcats euthanised  | 100% | 100% | 100% | 100% | 100% |
| In 2018, 11 dogs have been euthanised. The reasons for euthanasia included poor temperament/unsuitable for rehoming (3), involved in attack on person (2), involved in attack on another animal (2) and involved in attack on livestock (4). No cats (except wildcats) were euthanised in 2018. |      |      |      |      |      |

| Section 5   |  |   |
|---|--|---|
| Nuisance animals  |  |   |
| <b>Context</b>  |  |   |
| This section outlines programs, services and strategies to minimise the potential for dogs and cats to create a nuisance.   |  |   |
| <b>Objective</b>  | <b>Reduce number of <u>cats</u> at large</b> |   |
| <b>Activity</b>   | <b>When</b>                                  | <b>Evaluation</b>   |
| Improved facilities at Council Pound for impounded cats   | December 2020                                | Increased quantity of cats able to be impounded at one time, allowing for increased number of cats rehoused by Council. |
| <b>Evaluation for 2018</b><br>An additional six cages were installed in 2018.   |  |   |
| Purchase additional cat traps   | December 2018                                | Council to have at least 30 cat traps available for use.  |
| <b>Evaluation for 2018</b><br>Council has cat traps available for use. Trapped cats (which are not wildcats) are checked for a microchip, placed in the pound for eight days (unless claimed by owner), details and photo placed on the Council website. Cats are rehoused if temperament is suitable.<br><br><i>There were 60 cat trap requests recorded for 2018 in Synergy. 79 entries to collect cat from trap, and 21 collect cat trap (empty) requests.</i> |  |   |
| Investigate (and instigate if viable) Council Order to confine cats   | December 2019                                | Submission of report to DIS from LLTL.<br>Submission of report to Council/Order gazetted if adopted                     |
| <b>Evaluation for 2018</b><br>Investigate the possibility of incorporating this into the Local Laws review.   |  |   |
| Investigate (and instigate if viable) cat desexing funding  | August 2018                                  | Applications for funding submitted if available   |
| <b>Evaluation for 2018</b><br>Ongoing communication with relevant organisations to assist in funding this type of program.  |  |   |

| <b>Objective</b> Educate community regarding <u>wildcat</u> population / reduce wildcat population  |               |   |
|---|---------------|---|
| <b>Activity</b>   | <b>When</b>   | <b>Evaluation</b>                                       |
| Purchase additional cat traps   | December 2018 | Council to have at least 30 cat traps available for use |
| <b>Evaluation for 2018</b><br>There were 60 cat trap requests recorded for 2018 in Synergy. 79 entries to collect cat from trap, and 21 collect cat trap (empty) requests.  |               |   |
| Links on website to relevant sources of information including: <ul style="list-style-type: none"> <li>• destruction of native fauna</li> <li>• spread of disease through domestic cat population</li> <li>• injuries to domestic cats from fighting</li> <li>• excrement and spraying</li> <li>• home invasions by wildcats</li> <li>• unwanted pregnancies / overpopulation</li> </ul>   | March 2019    | Information available on website                        |
| <b>Evaluation for 2018</b><br>Council has a link on Councils website to <a href="https://www.victorialawfoundation.org.au/publication/dogs-cats-neighbours-and-you/read">https://www.victorialawfoundation.org.au/publication/dogs-cats-neighbours-and-you/read</a> which contains information on: <ul style="list-style-type: none"> <li>• Owning dogs or cats</li> <li>• Cat laws</li> <li>• Resolving problems with a neighbour's pets</li> </ul> Link to <a href="http://agriculture.vic.gov.au/pets/cats">http://agriculture.vic.gov.au/pets/cats</a> should be added to website<br>Possibly <a href="http://www.rspcavic.org/issues/cat-welfare">http://www.rspcavic.org/issues/cat-welfare</a> |               |   |
| Provision of brochures on relevant sources of information   | June 2018     | Brochures available at customer service outlets         |
| <b>Evaluation for 2018</b><br>Information on responsible pet ownership available at both Kerang and Cohuna office and online.   |               |   |

| <b>Objective</b> Increase community awareness and understanding regarding on-leash and restricted areas for domestic animals.  |   |   |
|--|---|---|
| <b>Activity</b>  | <b>When</b>                                     | <b>Evaluation</b>   |
| Media releases via:<br>Newspaper<br>Information on Council website<br>Facebook posts   | Twice yearly<br>By July 2018<br>Throughout year | Increased numbers of media articles<br>Information contained on website<br>Record numbers of Facebook posts |
| <b>Evaluation for 2018</b><br>During 2018 there were four media releases relating to domestic animals.<br>Information on Council website<br><a href="http://www.gannawarra.vic.gov.au/Property/Pets-and-Animals/Responsible-Pet-Ownership">http://www.gannawarra.vic.gov.au/Property/Pets-and-Animals/Responsible-Pet-Ownership</a><br><i>Dogs must be on a leash unless in an 'Off Leash' designated area. For information on off-leash areas please refer to Council Policy 068 - Dogs &amp; Cats - Designated Areas</i> |   |   |

|   |           |   |
|---|-----------|---|
| Content is more focussed on 'on-lead' areas and doesn't give a clear indication of location of off leash areas. |           |   |
| Maps of off leash areas on website  | June 2018 | Link to app which shows location of off leash areas in Gannawarra Shire<br>Maps of off leash areas available on Council website |
| <b>Evaluation for 2018</b>  |           |   |

|  |   |   |
|--|---|---|
| <b>Objective</b>   | <b>To reduce domestic animal excrement in public places and educate animal owners of the requirement to carry a litter device</b> |   |
| <b>Activity</b>  | <b>When</b>   | <b>Evaluation</b>                                 |
| One on one education of animal owners as problem detected  | Ongoing   | Reduction in excrement complaints                 |
| <b>Evaluation for 2018</b><br>01/01/2018-31/12/2018 two complaints re: excrement.                              |   |   |
| Investigate (and instigate if viable) provision of litter receptacles by Council                               | September 2018  | If viable, litter receptacles provided by Council |
| <b>Evaluation for 2018</b><br>Council staff are investigating the opportunity of placing these popular places. |   |   |

| Table 5.1         |                                       |      |                          |                         |                           |             |
|-------------------|---------------------------------------|------|--------------------------|-------------------------|---------------------------|-------------|
| Impounded animals |                                       | 2014 | 2015                     | 2016                    | 2017                      | 2018        |
| <b>Dogs</b>       | Impounded                             | 98   | 85<br>↓13%               | 94<br>↑11%              | 92<br>↓2%                 | 76<br>↓21%  |
|                   | Surrendered                           | 24   | 47<br>↑96%               | 42<br>↓11%              | 52<br>↑24%                | 47<br>↓11%  |
|                   | Holding for Police                    |      |                          | 1                       | 2                         | 1           |
|                   | Returned to owner                     | 60   | 60<br>-                  | 72<br>↑20%              | 79<br>↑10%                | 55<br>↓44%  |
|                   | Rehoused                              | 29   | 65<br>↑124% <sup>A</sup> | 54<br>↓17%              | 61<br>↑15%                | 58<br>↓5%   |
|                   | Euthanised                            | 33   | 6<br>↓82%                | 11<br>↑83% <sup>B</sup> | 6<br>↓50%                 | 11<br>↑45%  |
|                   | Escaped / stolen from pound           | 0    | 1                        | 0                       | 0                         | 0           |
| <b>Cats</b>       | Impounded                             | 16   | 35<br>↑119%              | 33<br>↓6%               | 27<br>↓18%                | 43<br>↑37%  |
|                   | Surrendered                           | 5    | 49<br>↑880% <sup>C</sup> | 39<br>↓20%              | 142<br>↑264% <sup>C</sup> | 78<br>↓82%  |
|                   | Holding for Police                    |      |                          | 2                       | 1                         | 0           |
|                   | Returned to owner                     | 3    | 5<br>↑67%                | 9<br>↑80%               | 12<br>↑33% <sup>D</sup>   | 9<br>↓33%   |
|                   | Rehoused                              | 7    | 76<br>↑986% <sup>A</sup> | 61<br>↓20%              | 152<br>↑149%              | 111<br>↓37% |
|                   | Euthanised                            | 10   | 2<br>↓80%                | 3<br>↑50%               | 4<br>↑33%                 | 0           |
|                   | Escaped from pound / unassisted death | 1    | 1                        | 1                       | 1                         | 1           |
| <b>Wildcats</b>   | Impounded                             | 69   | 58<br>↓16%               | 172<br>↑197%            | 157<br>↓9%                | 79<br>↓99%  |
|                   | Euthanised                            | 69   | 58                       | 172                     | 157                       | 79          |

Explanatory notes:

**A** - Council commenced rehousing dogs and cats under an 84Y agreement in September 2014

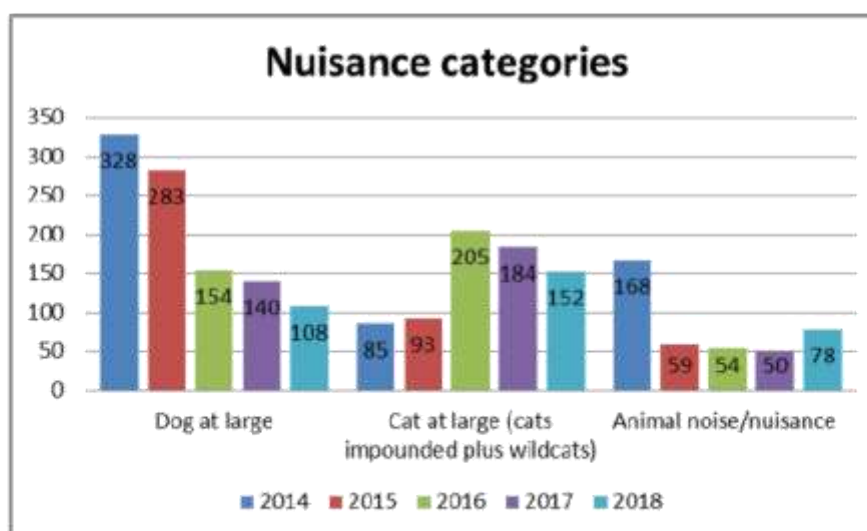
**B** - Reason for euthanasia (2 dogs involved in attack, 9 dogs failed temperament test for rehousing)

**C** - Indicates community has confidence in the rehousing program which commenced in September 2014

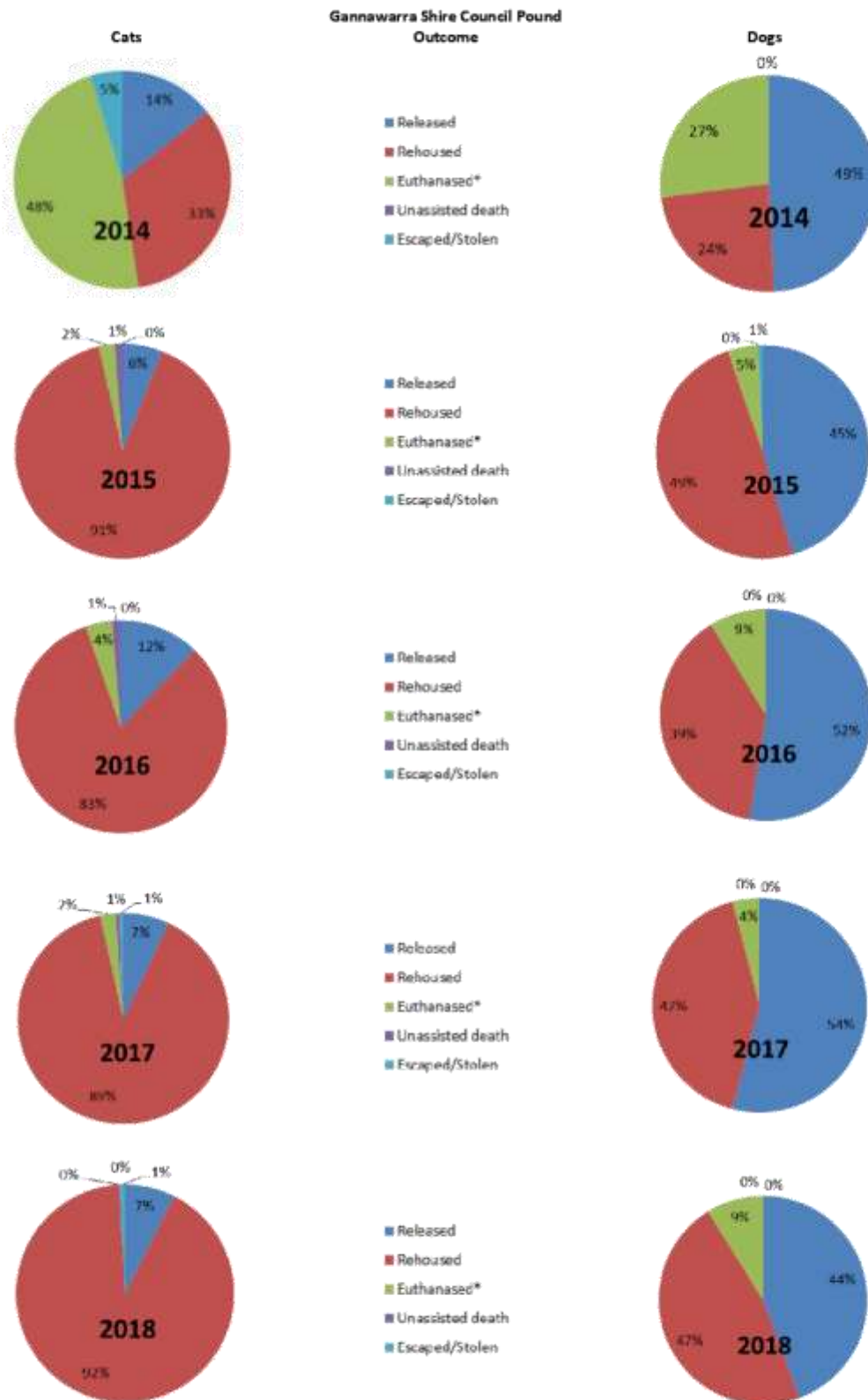
**D** - Indicates an increase in the number of cats impounded which are identifiable (microchipped)

| Table 5.2                                      |      |             |              |             |             |
|--|------|-------------|--------------|-------------|-------------|
| Nuisance categories                            | 2014 | 2015        | 2016         | 2017        | 2018        |
| Dog at large                                   | 328  | 283<br>↓14% | 132<br>↓53%  | 140<br>↑6%  | 108<br>↓30% |
| Cat at large<br>(cats impounded plus wildcats) | 85   | 93<br>↑9%   | 205<br>↑120% | 184<br>↓10% | 152<br>↓21% |
| Animal noise/nuisance                          | 168  | 59<br>↓65%  | 54<br>↓8%    | 50<br>↓7%   | 78<br>↑36%  |

| Table 5.3                      |      |        |           |           |            |
|--------------------------------|------|--------|-----------|-----------|------------|
| Infringements issued           | 2014 | 2015   | 2016      | 2017      | 2018       |
| Dog at large during daytime    | 7    | 7<br>- | 2<br>↓71% | 3<br>↑50% | 1<br>↓200% |
| Dog at large during night time | 0    | 0      | 2         | 0         | 0          |
| Dog or cat being a nuisance    | 0    | 0      | 1         | 0         | 0          |







Report for 2018 - Domestic Animal Management Plan 2017-2020

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## Section 6

### Dog attacks

#### Context

This section outlines programs, services and strategies to minimise the risk of attacks by dogs on people and animals.

| Objective   | To minimise the number of dog attacks across the municipality |   |
|---|---|---|
| Activity  | When  | Evaluation  |
| Undertake routine patrols across the municipality with a focus on dogs at large                 | Daily   | Record to be kept of location of patrols to ensure each area of the Shire is patrolled t least once per fortnight |
| <b>Evaluation for 2018</b><br>Patrols take place on a daily basis when dealing with complaints. |   |   |

| Objective  | Awareness campaign for both property/stock owner and animal owner re: potential destruction of dog found in paddock with stock |                                 |
|--|--|---------------------------------|
| Activity   | When   | Evaluation                      |
| Media release (newspaper, Facebook and website)  | Throughout May, June, July, August each year   | Record number of media releases |
| <b>Evaluation for 2018</b><br>During 2018 there were four media releases and radio interview in relation to responsible pet ownership. |  |                                 |

| Objective  | Education regarding responsible pet ownership in particular regarding dogs at large |                                 |  |
|--|---|---------------------------------|--|
| Activity   | When  | Evaluation                      |  |
| Media release (newspaper, Facebook)                                      | School holiday periods (including Easter)   | Record number of media releases |  |
| Messages on hold (MOH)   |   | Record number of items onto MOH |  |
| Website  |   | Information placed onto website |  |
| <b>Evaluation for 2018</b>   |   |                                 |  |
| During 2018 there were four media releases relating to domestic animals. |   |                                 |  |

|   |  |  |
|---|--|--|
| <b>Objective</b>  | <b>Obtain data from external sources regarding dog attacks</b> |  |
| <b>Activity</b>   | <b>When</b>  | <b>Evaluation</b>  |
| Develop an MOU with local vet clinics to report all dog attacks   | December 2020  | Record details of reports from local Veterinary clinics in a register/report on quantity |
| <b>Evaluation for 2018</b><br>Council staff has a good working relationship with the local Vets regarding domestic animal incidents.  |  |  |
| Improve public awareness of what a dog attack is and how to report using media articles, public notices, website and Facebook updates | December 2020  | Reports are recorded in register/report on quantity of reports received                  |
| <b>Evaluation for 2018</b><br>During 2018 there for four media releases relating to domestic animals.                                 |  |  |

| <b>Table 6.1</b>                                 |             |                   |                   |                   |                   |
|--|-------------|-------------------|-------------------|-------------------|-------------------|
| <b>Dog Attacks</b>                               | <b>2014</b> | <b>2015</b>       | <b>2016</b>       | <b>2017</b>       | <b>2018</b>       |
| No. of reported dog on animals attacks           | 10          | 11<br>↑10%        | 6<br>↓45%         | 10<br>+67%        | 8<br>↓25%         |
| No. of reported dog on people attacks            | 4           | 9<br>↑125%        | 8<br>↓11%         | 6<br>↓25%         | 4<br>↓50%         |
| No. of reported dog on livestock attacks         | 9           | 6<br>↓33%         | 2<br>↓67%         | 6<br>↑200%        | 8<br>↑25%         |
| <b>TOTAL</b>                                     | <b>23</b>   | <b>26</b><br>↑13% | <b>16</b><br>↓38% | <b>22</b><br>↑38% | <b>20</b><br>↓10% |
| % increase or decrease compared to previous year |             |                   |                   |                   |                   |
| <b>Infringements issued</b>                      | <b>2014</b> | <b>2015</b>       | <b>2016</b>       | <b>2017</b>       | <b>2018</b>       |
| Non-serious injury caused by dog attack          | -           | 3                 | 2                 | 0                 | 2                 |

## Section 7

### Dangerous, menacing and restricted breed dogs

#### Context

This section outlines programs, services and strategies to effectively identify all dangerous dogs, menacing dogs and restricted breed dogs in that district and to ensure that those dogs are kept in compliance with this Act and the regulations.

|  |  |   |
|--|--|---|
| <b>Objective</b>   | <b>Increase Officer awareness of location of declared dangerous or menacing dogs to improve safety when attending premises</b> |   |
| <b>Activity</b>  | <b>When</b>  | <b>Evaluation</b>   |
| All locations where declared dangerous or menacing dogs are kept will be identified on Council's Exponare mapping system   | As required  | Council's Exponare mapping system to be updated to record the properties where declared dangerous or menacing dogs are kept |
| <b>Evaluation for 2018</b><br>No declared <u>dangerous</u> dogs are currently identified within, or registered with Gannawarra Shire Council. In 2018, two dogs were declared <u>menacing</u> by Gannawarra Shire Council, with registration rate amended to reflect this declaration.<br>Council no longer uses Exponare. Local Laws staff to investigate if new mapping system (Spectrum Spatial) has capacity to record these details. Details have been recorded against the animal record in Synergy. |  |   |

**Table 7.1**

| <b>Animal registration</b>      | <b>2014</b> | <b>2015</b> | <b>2016</b> | <b>2017</b> | <b>2018</b> |
|---------------------------------|-------------|-------------|-------------|-------------|-------------|
| No. of registered dogs          | 2314        | 2246        | 2194        | 2110        | 2063        |
| No. of registered declared dogs | 0           | 0           | 0           | 0           | 2           |

## Section 8

### Overpopulation and high euthanasia

#### Context

This section outlines programs, services and strategies to address any over-population and high euthanasia rates for dogs and cats.

| Objective  | Provide education on responsible pet ownership and on confinement of cats |   |
|--|---|---|
| Activity   | When  | Evaluation  |
| Owners of trapped cats to be made aware of responsibilities of cat ownership   | Ongoing   | Reduction of reoccurring offences of impounding of cats   |
| <b>Evaluation for 2018</b><br>In 2018 there were no second offences of impounded cats.<br>Owners who claim their cat from the pound are advised to that it is the responsibility of the owner to keep the cat on their property or in their house. An information brochure on 'How to build a cat enclosure' is also provided by the Local Laws Officer. |   |   |
| Media releases - newspaper, Facebook and Messages on Hold<br><br>Website links to DEDJTR information such as the <b>Who's for Cats</b> program   | Ongoing but focus on times of increased cat breeding cycles               | Record number of media releases<br>Record number of items onto MOH<br><br>Information placed onto website |
| <b>Evaluation for 2018</b><br>During 2018 there were four media releases relating to domestic animals.   |   |   |

| Objective   | Educate community regarding wildcat population / reduce wildcat population |   |
|---|--|---|
| Activity  | When   | Evaluation  |
| Purchase additional cat traps   | December 2018  | Increase total number of cat traps owned by Council |
| <b>Evaluation for 2018</b><br>Additional traps have been purchased and are being used in the community.     |  |   |
| Investigate (and instigate if viable) Council Order to confine cats   | December 2019  | Council Order in place                              |
| <b>Evaluation for 2018</b><br>Investigate the possibility of incorporating this into the Local Laws review. |  |   |
| Investigate (and instigate if viable) cat desexing program  | August 2018  | Desexing program for cats implemented               |
| <b>Evaluation for 2018</b><br>Investigated other Councils de-sexing incentive programs.                     |  |   |

|  |  |                                 |
|--|--|---------------------------------|
| <b>Objective</b>   | To continue Section 84Y agreement/s with approved animal rescue organisation/s |                                 |
| <b>Activity</b>  | <b>When</b>  | <b>Evaluation</b>               |
| Maintain current 84Y agreement   | Ongoing  | Agreement renewed               |
| <b>Evaluation for 2018</b><br>Council's 84Y agreement does not have an end date and no agreements have been cancelled by either party.   |  |                                 |
| Investigate and instigate additional 84Y agreements  | Ongoing  | Suitable agreements implemented |
| <b>Evaluation for 2018</b><br>Council currently has a number of 84Y agreements in place, with collection of unclaimed or surrendered dogs and cats taking place weekly. 58 dogs and 111 cats were collected from Council in 2018. All animals must be desexed prior to adoption/purchase from the rehoming organisation. Therefore 169 animals have been removed from our Shire, and the possibility of these animals producing unwanted offspring has been removed.<br>Members of the community are more readily surrendering unwanted animals to Council to be rehoused. This is a better outcome for the animals, community and wildlife. |  |                                 |

| <b>Table 8.1</b>                              |             |             |             |             |             |
|---|-------------|-------------|-------------|-------------|-------------|
| <b>Euthanasia rates for impounded animals</b> |             |             |             |             |             |
|   | <b>2014</b> | <b>2015</b> | <b>2016</b> | <b>2017</b> | <b>2018</b> |
| Total dogs in                                 | 122         | 132         | 137         | 146         | 124         |
| No. of dogs euthanised                        | 33          | 6           | 12          | 6           | 11          |
| % of dogs euthanised                          | 27%         | 5%          | 9%          | 4%          | 9%          |
|   |             |             |             |             |             |
| Total cats in                                 | 21          | 84          | 74          | 170         | 121         |
| No. of cats euthanised                        | 10          | 2           | 3           | 4           | 0           |
| % of cats euthanised                          | 48%         | 2%          | 4%          | 2%          | 0%          |
|   |             |             |             |             |             |
| No. of wildcats euthanised                    | 69          | 58          | 172         | 157         | 79          |
| % of wildcats euthanised                      | 100%        | 100%        | 100%        | 100%        | 100%        |

In 2018, 11 dogs have been euthanised. The reasons for euthanasia included poor temperament/unsuitable for rehousing (3), involved in attack on person (2), involved in attack on another animal (2) and involved in attack on livestock (4). No cats (except wildcats) were euthanised in 2018.

| <b>Table 8.2</b>        |             |             |             |             |             |
|-------------------------|-------------|-------------|-------------|-------------|-------------|
| <b>Animals rehoused</b> | <b>2014</b> | <b>2015</b> | <b>2016</b> | <b>2017</b> | <b>2018</b> |
| Dogs impounded          | 98          | 85          | 94          | 92          | 76          |
| Dogs surrendered        | 24          | 47          | 42          | 52          | 47          |
| Other                   |             |             | 1           | 2           | 1           |
| Total dogs in           | <b>122</b>  | <b>132</b>  | <b>137</b>  | <b>146</b>  | <b>124</b>  |
| Dogs rehoused           | 29          | 65          | 53          | 61          | 58          |
| % of dogs rehoused      | 24%         | 49%         | 39%         | 43%         | 47%         |
|                         |             |             |             |             |             |
| Cats impounded          | 16          | 35          | 33          | 27          | 43          |
| Cats surrendered        | 5           | 49          | 39          | 142         | 78          |
| Other                   |             |             | 2           | 1           | 0           |
| Total cats in           | <b>21</b>   | <b>84</b>   | <b>74</b>   | <b>170</b>  | <b>121</b>  |
| Cats rehoused           | 7           | 76          | 61          | 152         | 111         |
| % of cats rehoused      | 33%         | 91%         | 83%         | 89%         | 92%         |



## Section 9

### Domestic Animal Businesses

#### Context

This section outline programs, services and strategies which the Council intends to pursue in its municipal district to ensure that people comply with this Act, the regulations and any related legislation.

| Objective  | Identify unregistered Domestic Animal Businesses (DAB) in the Gannawarra Shire |   |
|--|--|---|
| Activity   | When   | Evaluation  |
| Follow up possible DAB's identified during property inspections  | Ongoing  | Identified DAB registered with Council  |
| <b>Evaluation for 2018</b><br>No external DABs are currently registered with Gannawarra Shire Council or have been identified. The Council Pound is registered as a DAB. |  |   |
| Check media sources / social media for advertisements  | Ongoing  | Data entered to Local Laws Synergy Soft Customer Request program / reviewed quarterly |
| <b>Evaluation for 2018</b><br>No Domestic Animal Businesses have been identified.  |  |   |
| Follow up complaints/notification from public  | As required  |   |
| <b>Evaluation for 2018</b><br>No Domestic Animal Businesses have been identified and or reported.  |  |   |

| Objective  | To ensure DABs are compliant with legislation |   |
|--|---|---|
| Activity   | When  | Evaluation  |
| Planning information is provided to all applicants or interested parties to ensure that compliance with the Act and relevant codes are met when DABs are being established | As required                                   | Quantity of planning permits issued for Keeping of animals  |
| <b>Evaluation for 2018</b><br>No external DABs are currently registered with Gannawarra Shire Council. The Council Pound is registered as a DAB.                           |   |   |
| Ensure all identified DABs within the shire are registered and comply with applicable legislation and Codes of Practice  | Audited in February annually                  | Annual permit renewals are sent to existing DAB in March each year for issue of permit by 10 April. |
| <b>Evaluation for 2018</b><br>No external DABs are currently registered with Gannawarra Shire Council.   |   |   |



|  |              |  |
|--|--------------|--|
| Encourage DAB owner/operator attendance at information sessions organised by DEDJTR                    | As scheduled | Improved compliance and awareness of requirements under legislation improves |
| <b>Evaluation for 2018</b><br>No external DABs are currently registered with Gannawarra Shire Council. |              |  |

| Objective   | DAB information and application on Council website |  |
|---|--|--|
| Activity  | When   | Evaluation   |
| Review Council website regarding DABs to provide "online" application forms and the latest information available from the DEDJTR Domestic Animals Unit  | By July 2018 then as required.                     | Website contains current application forms and the latest information available from the Local Laws Department |
| <b>Evaluation for 2018</b><br>Domestic Animals Business permit application for DABs in the Gannawarra Shire is available at:<br><a href="http://www.gannawarra.vic.gov.au/Contact-Us/Forms">http://www.gannawarra.vic.gov.au/Contact-Us/Forms</a><br><br>Separate heading for Domestic Animal Business information to be added to website.<br>Correct website link: <a href="http://agriculture.vic.gov.au/pets/domestic-animal-businesses">http://agriculture.vic.gov.au/pets/domestic-animal-businesses</a> |  |  |

## Section 10

### Other matters

#### Context

This section provides for the review of other matters related to the management of dogs and cats in the Council's municipal district.

| Objective  | Emergency Animal Management Plan (EAMP) to contain current, relevant information. |   |
|--|---|---|
| Activity   | When  | Evaluation  |
| Annual review of Emergency Animal Management Plan (EAMP)   | November annually   | EAMP submitted to Municipal Emergency Management Planning Committee |
| <b>Evaluation for 2018</b><br>A draft of the Emergency Animal Welfare Plan is currently being developed. |   |   |

| Objective  | Council Policy No.068 to be incorporated into the Council Local Laws |                                   |
|--|--|-----------------------------------|
| Activity   | When   | Evaluation                        |
| Create new local law regarding designated areas for domestic animals (including maps)  | November 2020  | New local law approved by Council |
| <b>Evaluation for 2018</b><br>Local Laws department are currently working on the new Local Laws document, which includes a new local law regarding designated areas for domestic animals.<br>- Information on Council website<br><a href="http://www.gannawarra.vic.gov.au/Property/Pets-and-Animals/Responsible-Pet-Ownership">http://www.gannawarra.vic.gov.au/Property/Pets-and-Animals/Responsible-Pet-Ownership</a><br><i>Dogs must be on a leash unless in an 'Off Leash' designated area. For information on off-leash areas please refer to Council Policy 068 - Dogs &amp; Cats - Designated Areas</i><br>Content is more focussed on 'on-lead' areas and doesn't give a clear indication of location of off leash areas. |  |                                   |

| Objective  | Council Local Laws to reflect changing community needs and include changes in relevant legislation. |  |
|--|---|--|
| Activity   | When  | Evaluation   |
| Monitor and amend Local Laws to ensure they are consistent with community needs and reflect changes in relevant legislation.       | Ongoing   | <ul style="list-style-type: none"> <li>Local Laws are consistent with community needs</li> <li>Local Laws reflect changes in relevant legislation</li> </ul> |
| <b>Evaluation for 2018</b><br>Community concerns are analysed to ascertain community expectations in relation to domestic animals. |   |  |

| Information source and reporting dates                        |  |
|---|--|
| <b>4. Registration and identification</b>                     |  |
| Table   | Animal registration  |
|   | Data from SynergySoft  |
| Table   | Infringements issued   |
|   | Data from SynergySoft  |
| <b>5. Nuisance animals</b>                                    |  |
| Table   | Nuisance categories  |
|   | SynergySoft Customer Request program                                     |
| Table   | Infringements issued   |
|   | Data from SynergySoft  |
| Table   | Impounded animals  |
|   | Data from Pound Data document kept by GSC Local Laws department          |
| <b>6. Dog attacks</b>   |  |
| Table   | Dog attacks  |
|   | Data from SynergySoft Customer Request program and LL Data.              |
| Table   | Infringements issued   |
|   | Data from SynergySoft  |
| <b>7. Dangerous, menacing and restricted breed dogs</b>       |  |
| Table   | Animal registration  |
|   | Data from SynergySoft  |
| <b>8. Overpopulation and high euthanasia</b>                  |  |
| Table   | Surrendered animals / rehoused<br>Euthanasia rates for impounded animals |
|   | Data from Pound Data document kept by GSC Local Laws department          |
| All reports - reporting date: <b>1 January to 31 December</b> |  |

GANNAWARRA SHIRE COUNCIL

# DOMESTIC ANIMAL MANAGEMENT PLAN



## 2017-2021



Domestic Animal Management Plan 2017-2021  
Plan No. 2017-01



### Amendment Details

| Plan no. | Page                      | Description  | Date       | Amendment details                                  |
|----------|---------------------------|--|------------|--|
| 2017-01  | All                       | Adoption   | 21/03/2018 | Domestic Animal Management Plan adopted by Council |
| 2017-01  | All                       | Submission to Department of Economic Development, Jobs, Transport and Resources (DEDJTR) | 10/04/2018 | DAM Plan submitted to DEDJTR                       |
| 2017-01  | 9, 12, 13, 14, 19, 21, 22 | 2018 review  | 26/06/2018 | Updated data for 2018                              |

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### Photo credit

Gannawarra Shire Council - photos on front and back covers

Jan Farrell - photos on pages 4, 9, 16, 23, 25, 27



Domestic Animal Management Plan 2017-2021  
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## 1 Statutory requirements

The *Domestic Animals Act 1994* (**the Act**) sets out the following requirements:

### 68A. Council's to prepare domestic animal management plans

- (1) Every Council must, in consultation with the Secretary, prepare at 4 year intervals a domestic animal management plan.
- (2) A domestic animal management plan prepared by a Council must:
  - (a) set out a method for evaluating whether the animal control services provided by the Council in its municipal district are adequate to give effect to the requirements of this Act and the regulations;
  - (b) outline programs for the training of authorised officers to ensure that they can properly administer and enforce the requirements of this Act in the Council's municipal district;
  - (c) outline programs, services and strategies which the Council intends to pursue in its municipal district:
    - (i) to promote and encourage the responsible ownership of dogs and cats;
    - (ii) to ensure that people comply with this Act, the regulations and any related legislation;
    - (iii) to minimise the risk of attacks by dogs on people and animals;
    - (iv) to address any over-population and high euthanasia rates for dogs and cats;
    - (v) to encourage the registration and identification of dogs and cats;
    - (vi) to minimise the potential for dogs and cats to create a nuisance; and
    - (vii) to effectively identify all dangerous dogs, menacing dogs and restricted breed dogs in that district and to ensure that those dogs are kept in compliance with this Act and the regulations;
  - (d) provide for the review of existing orders made under this Act and local laws that relate to the Council's municipal district with a view to determining whether further orders or local laws dealing with the management of dogs and cats in the municipal district are desirable;
  - (e) provide for the review of any other matters related to the management of dogs and cats in the Council's municipal district that it thinks necessary; and
  - (f) provide for the periodic evaluation of any program, service, strategy or review outlined under the plan.
- (3) Every Council must:
  - (a) review its domestic animal management plan annually and, if appropriate, amend the plan; and
  - (b) provide the Secretary with a copy of the plan and any amendments to the plan; and
  - (c) publish an evaluation of its implementation of the plan in its annual report.

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## 2 Introduction

Council plays an important leadership role in supporting and promoting responsible pet ownership, community safety and active and healthy lifestyles.

The 2017-2021 Domestic Animal Management Plan (DAM Plan or the Plan) builds on the work of previous plans and provides new initiatives and programs for the next four years. This plan aims to develop and implement a range of initiatives that will:

- Continue to improve animal management;
- Educate the community about responsible pet ownership;
- Ensure compliance with relevant legislation; and
- Create an environment where people and animals can coexist safely

Council recognises that improved health and well-being can be attributed directly to animal ownership. Council understands the need to balance the requirements of the community, animal owners and the animals that are such a significant part of many people's lives.





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Gannawarra Shire is a diverse agricultural region in the Loddon Murray region of northern Victoria. Towns of Gannawarra include Cohuna, Koondrook, Kerang, Lake Charm, Lalbert, Leitchville, Macoma, Murrabit, Mystic Park and Quambatook. The municipality is three hours' drive from Melbourne and has an area of 3,736 square kilometres and is bordered by the Murray River to the north.

Gannawarra Shire's population is approximately 10,500, including approximately 4,200 households with a median household income of \$908 per week.

As is the case in many rural municipalities, the population trend has been an increase in age and a decrease in the overall number of people.

Eighty-five per cent of Gannawarra Shire residents were born in Australia.

The community is well connected and resilient but, after years of battling both drought and successive floods, with the associated economic and environmental stresses, some residents require additional support.

The natural features of Gannawarra Shire are significant in attracting residents and tourists. One of the main attractions is the 57 lakes, swamps and marshes that form one of Australia's largest most important wetland areas. There are also ancient forests and the red gum fringed reaches of the Murray River and more than 160 bird species recorded in the Shire. Reedy Lake is home to Australia's largest Ibis Rookery where as many as 200,000 Ibis birds breed annually.

A number of the factors listed above have relevance to issues of domestic animal management within the Gannawarra Shire. Of particular importance are:

- the numerous diverse communities interspersed amid rural properties result in a regular mixing of domestic animals and rural stock leading to a higher risk of both dogs at large and dog attacks on stock;
- Despite community resilience, the social and economic impacts of repeated floods, drought and long-term rural structural change have resulted in a loss of community capital and individual financial difficulties. This in turn can contribute to reduced compliance with domestic animal regulations;
- the rural lifestyle of Gannawarra Shire which increases the rates of ownership of all animals including domestic pets;
- low median household income and the limited resources of Council;
- important wetland environmental habitat and bird life, and the problem of wildcat population; and
- The intersection of Parks Victoria and Department Environment Water Land and Planning (DEWLP) land with Council land and the resultant regulation inconsistencies and confusion.

Given these issues, it is important that Council adopts a multi-faceted approach in the DAM Plan. Council must improve community awareness of the benefits of responsible pet ownership through targeted education programs and positive incentives aimed at greater compliance.

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### 3 Training of Authorised Officers

This section outlines programs for the training of authorised officers to ensure that they can properly administer and enforce the requirements of the Act in the Council's municipal district. *Compliant with Section 68(A)(2)(b) of the Act.*

#### CURRENT SITUATION

Gannawarra Shire Council currently employs the following animal management staff:

| Officer   | EFT     | Position                          |
|-----------|---------|-----------------------------------|
| Officer 1 | 1 EFT   | Local Laws Team Leader / Ranger   |
| Officer 2 | 1 EFT   | Local Laws Officer / Ranger       |
| Officer 3 | 0.2 EFT | Local Laws Officer / Ranger       |
| Officer 4 | 0.6 EFT | Local Laws Administration Officer |

#### CURRENT AND PLANNED TRAINING

Gannawarra Shire Council is committed to the training and development of all employees. Local Laws Officers are required to hold or be undertaking the relevant training of Certificate IV in Local Government (Statutory Compliance) and Certificate IV in Animal Control and Regulation. Council's annual performance reviews include a review of each staff members' skills and training undertaken during the last year. Current and planned training is detailed below:

| Authorised Officer Training                             | Current (2017)                      | Planned (2017-2021)        |
|---|-------------------------------------|----------------------------|
| Cert IV in Animal Control and Regulation                | Officer 1<br>Officer 2<br>Officer 4 | Officer 3 (commenced 2017) |
| Cert IV in Local Government (Statutory Compliance)      | Officer 1<br>Officer 2<br>Officer 4 | Officer 3 (commenced 2017) |
| Restricted Breed Dog identification                     | Officer 1<br>Officer 2<br>Officer 3 |                            |
| DEDJTR – training and information days (various topics) |                                     | As offered                 |
| K9 Self Preservation and Harm Reduction                 | Officer 1                           | Officer 3                  |

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|   |                        |                           |
|---|------------------------|---------------------------|
| Strategies (SPAHRs)                           | Officer 2<br>Officer 4 | (when training available) |
| Assertive communication skills                | Officer 4              |                           |
| Dealing with difficult / aggressive customers | As required            |                           |
| Conflict resolution                           |                        |                           |
| First Aid                                     |                        |                           |
| Traffic control - animals on roads            |                        |                           |

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### OUR PLANS

Local Laws Officers are to receive relevant training to ensure tasks are performed in a safe and effective manner and within relevant legislation.

| Objective  | New Local Laws Officers to receive induction training |   |
|--|---|---|
| Activity   | When  | Evaluation  |
| Assess and redevelop induction program for new Local Laws Officers | November 2018   | Amended induction training program to be in place |

| Objective  | Identify skill gaps and source training to rectify these gaps |   |
|--|---|---|
| Activity   | When  | Evaluation                                  |
| Investigate options for training in the following areas: <ul style="list-style-type: none"> <li>• Case Management / investigation</li> <li>• Statement taking / interviewing techniques / creating a Court brief</li> <li>• Customer service – written communication, telephone and emails techniques</li> <li>• Mapping system</li> <li>• Report writing</li> </ul> | Assessed at annual development review                         | Information stored in Councils HR database. |



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## 4 Registration and identification

This section outlines programs, services and strategies to encourage the registration and identification of domestic animals (dogs and cats).

*Compliant with Section 68A(2)(c)(v) and Section 68A(2)(a),(c)(i),(c)(ii),(d),(f) of the Act.*

### CURRENT SITUATION

Our current data

| Animal registration             | 2015 | 2016 | 2017 | 2018 |
|---------------------------------|------|------|------|------|
| No. of registered dogs          | 2246 | 2194 | 2110 | 2063 |
| No. of registered cats          | 409  | 399  | 400  | 402  |
| No. of registered declared dogs | 0    | 0    | 0    | 2    |

| Infringements issued                        | 2015 | 2016 | 2017 | 2018 |
|---|------|------|------|------|
| Failure to register dog or cat              | 0    | 8    | 3    | 0    |
| Failure to renew registration of dog or cat | 6    | 25   | 1    | 0    |

Our Orders, Local Laws, Council Policies and Procedures

*Copy of each clause is contained in Appendices of this document*

**Local Law No. 1 – Community Amenity / Part 5 – Your Property, Trees and Animals**

**Clause 37** - Local Law regulating the numbers of dogs and/or cats that can be kept at a property

| Animal registration timeline |  |
|------------------------------|--|
| 1-Mar                        | approximate date renewals for animal registration will be posted to animal owners  |
| 1-Mar                        | information on local radio regarding animal registration renewals due on 10 April  |
| 1-Apr                        | information in Gannawarra News page of the Gannawarra Times regarding animal registration renewals due on 10 April         |
| 10-Apr                       | Renewals for animal registration due   |
| 18-Apr                       | Reminder letters to be generated including late payment fee  |
| 18-Apr                       | Late payment fee to be charged on animal registration renewal payments   |
| 10-May                       | Phone calls to follow up on un-renewed animal registration.  |
| June                         | Infringements to be generated for 'Failure to renew registration' under <i>Domestic Animals Act 81/1994 S.10(2) - 2747</i> |



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4. Registration & identification (continued)

Our current education/promotion activities

- Education of pet owners to continually check and update contact details at microchip registries
- Continuous education and information provided to animal owners

Our current compliance activities

- Registration and identification for domestic animals (dogs and cats)
- Registration renewal notices sent in March with follow up reminder notices sent during April
- Follow up with animal owners who fail to renew registration of their domestic animals
- Follow up on registration of animals adopted from Rehousing Organisations or purchased from domestic animal breeding businesses
- Follow up and correction of all information in Council's animal registration register
- Registration and identification of dangerous, menacing and restricted breed dogs
- Mandatory registration and microchipping of animals prior to release from pound
- Permanent identification number registration tags
- Investigation and compliance service

Summary

Current data shows that registration numbers remain relatively static each year. This is possibly due to natural attrition, relocation and replacement. An ongoing issue is the community belief that registration is not required for their animal, specifically farm dogs and cats. Some animal owners also have the misconception that if an animal is microchipped it is registered.



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#### OUR PLANS

#### 4. Registration & identification (continued)

| Objective  | Increase in the number of animal registrations each year |  |  |
|--|--|--|--|
| Activity   | When   | Evaluation   |  |
| Targeted inspections of both urban and rural areas | As resources allow                                       | Data analysed to show total number of animals identified as registered/unregistered and compliance after follow up |  |

| Objective  | Education regarding awareness of requirement for Council registration            |   |  |
|--|--|---|--|
| Activity   | When   | Evaluation  |  |
| Media releases - newspaper<br>Facebook<br>Messages on hold (MOH) | January & July each year<br>January & July each year<br>January & July each year | Record number of media releases<br>Record number of Facebook posts<br>Record number of MOH                      |  |
| Links on Council website to DEDJTR                               | Ongoing  | Maintain links on the Council website to the following: DEDJTR, Dogs Cats Neighbours & you, and RSPCA Victoria. |  |
| One on one education and awareness for animal owner by Officer   | Ongoing  | Recorded in Synergy Soft Customer Request data base   |  |

| Objective   | Monitor advertisements of domestic animals for sale online, community noticeboards and in local newspapers for compliance with Section 12A(2) of the Act. |   |  |
|---|---|---|--|
| Activity  | When  | Evaluation  |  |
| Staff to conduct sample audit of newspapers/electronic media/noticeboards | monthly   | Maintain data on number of items checked / quantity of compliant and non-compliant items / follow up on non-compliant items |  |

| Objective   | Work with local vet clinics to encourage responsible pet ownership |  |  |
|---|--|--|--|
| Activity  | When   | Evaluation   |  |
| Provision of Council animal registration application and relevant information to be handed out when an animal is microchipped | By end December 2018   | Information packs are provided to local vets in Gannawarra Shire, and supplies maintained.<br>Keep record of number of packs supplied to Veterinary clinics. |  |



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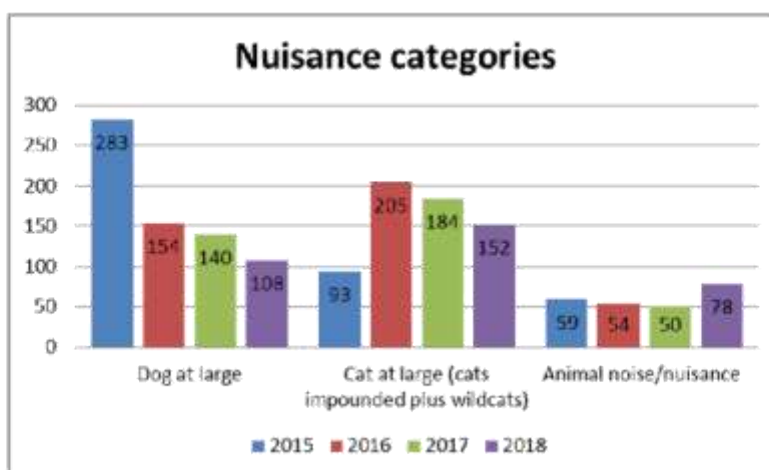
## 5 Nuisance animals

This section outlines programs, services and strategies to minimise the potential for dogs and cats to create a nuisance.

*Compliant with Section 68A(2)(c)(vi) and Section 68A(2)(a),(c)(i),(c)(ii),(d),(f) of the Act*

### CURRENT SITUATION

Our current data



| Nuisance categories                         | 2015 | 2016 | 2017 | 2018 |
|---|------|------|------|------|
| Dog at large                                | 283  | 154  | 140  | 108  |
| Cat at large (cats impounded plus wildcats) | 93   | 205  | 184  | 152  |
| Animal noise/nuisance                       | 59   | 54   | 50   | 76   |
| Dog excrement                               | 0    | 0    | 0    | 2    |

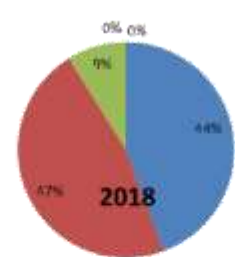
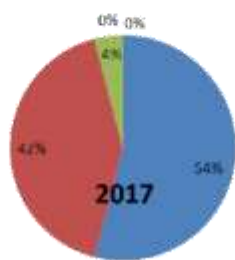
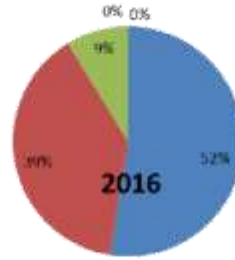
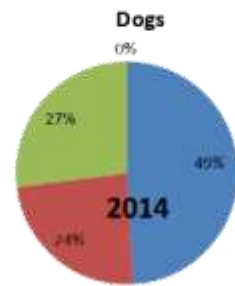
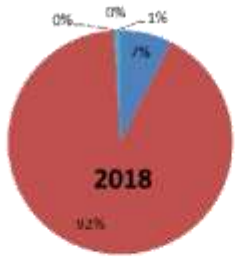
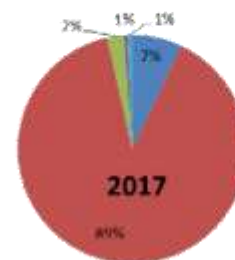
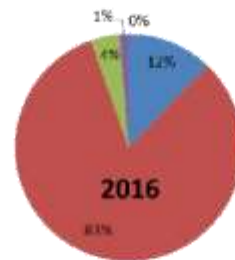
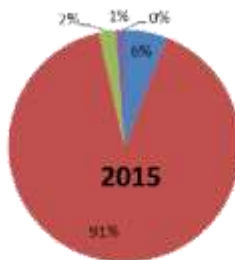
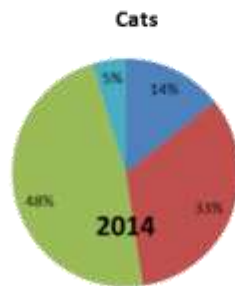
| Infringements issued        | 2015 | 2016 | 2017 | 2018 |
|-----------------------------|------|------|------|------|
| Dog at large (daytime)      | 7    | 2    | 3    | 1    |
| Dog at large (night-time)   | 0    | 2    | 0    | 0    |
| Dog or cat being a nuisance | 0    | 1    | 0    | 0    |

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5. Nuisance animals (continued)

Gannawarra Shire Council Pound  
Outcome



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5. Nuisance animals (continued)

| Impounded animals                          |                              | 2015 | 2016 | 2017 | 2018 |
|--|------------------------------|------|------|------|------|
| Dogs - in                                  | Impounded                    | 85   | 94   | 92   | 76   |
|  | Surrendered                  | 47   | 42   | 52   | 47   |
|  | Holding for Police           | -    | 1    | 2    | 1    |
| Dogs - out                                 | Returned to owner (released) | 60   | 72   | 79   | 55   |
|  | Rehoused                     | 65   | 53   | 61   | 58   |
|  | Euthanised                   | 6    | 12   | 6    | 11   |
|  | Unassisted death             | 0    | 0    | 0    | 0    |
|  | Escaped / stolen from pound  | 1    | 0    | 0    | 0    |
| Cats - in                                  | Impounded                    | 35   | 33   | 27   | 43   |
|  | Surrendered                  | 49   | 39   | 142  | 78   |
|  | Holding for Police           | -    | 2    | 1    | 0    |
| Cats - out                                 | Returned to owner (released) | 5    | 9    | 12   | 9    |
|  | Rehoused                     | 76   | 61   | 152  | 111  |
|  | Euthanised                   | 2    | 3    | 4    | 0    |
|  | Unassisted death             | 1    | 1    | 1    | 0    |
|  | Escaped / stolen from pound  | 0    | 0    | 1    | 1    |
| Wildcats                                   | Impounded                    | 58   | 172  | 157  | 79   |
|  | Euthanised                   | 58   | 172  | 157  | 79   |
| - indicates data not recorded in that year |                              |      |      |      |      |

[Our Orders, Local Laws, Council Policies and Procedures](#)  
Copy of each clause is contained in Appendices of this document

**Local Law No. 1 – Community Amenity / Part 5 – Your Property, Trees and Animals**

**Clause 37 - Keeping Animals**

Local Law regulating the numbers of dogs and/or cats that can be kept at a property

**Clause 39 - Adequate Fencing**

Local Law requiring Private Land to be fenced in a way that will prevent animals from straying or escaping

**Clause 40 - Animal Excrement**

Local Law requiring dog owners remove and dispose of faeces deposited by their dogs in public places

**Clause 41 - Animal and Bird Noise**

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Local Law regarding prevention of any Animal or Large and/or Noisy Birds on the Private Land from sounding noise at unreasonable times

**Council Policy No. 068 / Dogs & Cats – Designated Areas**

Policy to:

- prohibit dogs from certain areas;
- prohibit cats from certain areas; and
- permit dogs in certain areas, but only on a leash.

**Our current education/promotion activities**

- Use of on-hold messages and Council's website to educate pet owners
- Education and information services provided, as resources and opportunity allow
- Education and information provided to increase community awareness of Council's on-leash policy
- Media and promotion regarding responsible pet ownership
- Council is working with RSPCA Victoria and Zoos Victoria in supporting the 'Safe Cat, Safe Wildlife' campaign over the next 4 years

**Our current compliance activities**

Current programs in place to minimise the incidence of nuisance animals include:

- Routine vehicle patrols across the municipality on a daily basis
- Operation of a domestic animal pound for impounded animals (capacity of eight dogs / three cats)
- Rehousing of suitable animals under Section 84Y agreement (commenced in September 2014)
- Community education regarding responsible pet ownership, specifically confinement of domestic cats
- Provision of cat cages for trapping nuisance cats
- Council trapping program for wildcats
- Barking dog noise log record sheets provided to complainants
- Respond to all nuisance complaints and follow up on compliance within 24 hours
- Respond to notification of dog attack (immediate - including 24 hour emergency service)
- After hours response to domestic animal nuisance emergencies
- Prevention of cruelty to animals investigation

**Summary**

Wandering cats continue to be a concern. There is a lack of containment with some owners allowing their cats to be outside during the day and night, wandering neighbourhoods and having an impact on flora and fauna. Council Officers are collecting more stray cats than the number of registered cats each year. Unowned domestic or wild cats are a nuisance in the community and create a risk for domesticated cats. Council has had to significantly increase the number of cat traps to meet the ever increasing number of complaints of wild cat nuisance.

The most common complaints received by Council's Local Laws Department are roaming animals and barking dogs. Dogs roaming or dogs not adequately confined to their premises are also a nuisance to the general public and a hazard to motorists.

Animal excrement in townships remains a problem which impacts on health, community amenity and tourism development.

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Council believes that community education; the Act and Local Laws impart the message responsible pet ownership is an important tool in reducing these problems.

#### OUR PLANS

To support and encourage animal owners to manage their domestic animals in a responsible way which minimises the potential for nuisance complaints.

| Objective                      | Reduce number of cats at large |                                       |  |
|--------------------------------|--------------------------------|---------------------------------------|--|
| Activity                       | When                           | Evaluation                            |  |
| Improved facilities at Council | December 2020                  | Increased quantity of cats able to be |  |

5. Nuisance animals (continued)

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|   |               |   |
|---|---------------|---|
| Pound for impounded cats  |               | impounded at one time, allowing for increased number of cats rehoused by Council.                     |
| Purchase additional cat traps                                       | December 2018 | Council to have at least 30 cat traps available for use   |
| Investigate (and instigate if viable) Council Order to confine cats | December 2019 | Submission of report to DIS from LLTL.<br>Submission of report to Council / Order gazetted if adopted |
| Investigate (and instigate if viable) cat desexing funding          | August 2018   | Applications for funding submitted if available   |

| Objective   | Educate community regarding wildcat population / reduce wildcat population |   |
|---|--|---|
| Activity  | When   | Evaluation  |
| Purchase additional cat traps   | December 2018  | Council to have at least 30 cat traps available for use |
| Links on website to relevant sources of information including: <ul style="list-style-type: none"> <li>• destruction of native fauna</li> <li>• spread of disease through domestic cat population</li> <li>• injuries to domestic cats from fighting</li> <li>• excrement and spraying</li> <li>• home invasions by wildcats</li> <li>• unwanted pregnancies / overpopulation</li> </ul> | March 2018   | Information available on website                        |
| Provision of brochures on relevant sources of information   | June 2018  | Brochures available at customer service outlets         |



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5. Nuisance animals (continued)

| Objective  | Increase community awareness and understanding regarding on-leash and restricted areas for domestic animals. |   |
|--|--|---|
| Activity   | When   | Evaluation  |
| Media releases via:<br>Newspaper<br>Information on Council website<br>Facebook posts | Twice yearly<br>By July 2018<br>Throughout year  | Increased numbers of media articles<br>Information contained on website<br>Record numbers of Facebook posts                     |
| Maps of off leash areas on website   | July 2018  | Link to app which shows location of off leash areas in Gannawarra Shire<br>Maps of off leash areas available on Council website |

| Objective  | To reduce domestic animal excrement in public places and educate animal owners of the requirement to carry a litter device |   |
|--|--|---|
| Activity   | When   | Evaluation  |
| One on one education of animal owners as problem detected                        | Ongoing  | Reduction in excrement complaints                 |
| Investigate (and instigate if viable) provision of litter receptacles by Council | September 2018   | If viable, litter receptacles provided by Council |



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## 6 Dog attacks

This section outlines programs, services and strategies to minimise the risk of attacks by dogs on people and animals.

*Compliant with Section 68A(2)(c)(iii) and Section 68A(2)(a),(c)(i),(c)(ii),(d),(f) of the Act.*

### CURRENT SITUATION

Our current data

| Dog attacks                              | 2015      | 2016      | 2017      | 2018      |
|--|-----------|-----------|-----------|-----------|
| No. of reported dog on animals attacks   | 11        | 6         | 10        | 8         |
| No. of reported dog on people attacks    | 9         | 8         | 6         | 4         |
| No. of reported dog on livestock attacks | 6         | 2         | 6         | 8         |
| <b>TOTAL</b>                             | <b>26</b> | <b>16</b> | <b>22</b> | <b>20</b> |

| Infringements issued                    | 2015 | 2016 | 2017 | 2018 |
|---|------|------|------|------|
| Non-serious injury caused by dog attack | 3    | 2    | 0    | 2    |

Our Orders, Local Laws, Council Policies and Procedures

*Copy of each clause is contained in Appendices of this document*

**Local Law No. 1 – Community Amenity / Part 5 – Your Property, Trees and Animals**

**Clause 39 - Adequate Fencing**

Local Law requiring Private Land to be fenced in a way that will prevent animals from straying or escaping

**Council Policy No. 068 / Dogs & Cats – Designated Areas**

Policy to:

- prohibit dogs from certain areas;
- prohibit cats from certain areas; and
- permit dogs in certain areas, but only on a leash.

Our current education/promotion activities

- Provision of education and information to community are provided about responsible pet ownership
- Encourage local Veterinary clinics to report dog attacks to Council
- Encourage dog desexing to assist in reducing the incidence of wandering animals

Our current compliance activities

Current programs in place to minimise the incidence of dog attacks include:

- Respond to notification of dog attack (immediate - including 24 hour emergency service)
- After hours response to domestic animal nuisance emergencies
- Investigation of reported attacks, and follow up on compliance

Summary

Confinement of dogs is a priority because the instances of wandering dogs increases risk to other pets, humans and livestock, and consumes time and resources of Local Laws officers.

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6. Dog attacks (continued)

In 2018, reports of dog attacks on both persons and animals remained similar to 2017. The increase in reports in 2017 was possibly due to public awareness on the need to report this issue to Council. Often when a dog attack is reported, officers find that it is a recurrence of an offence that went unreported previously. Had initial attacks been reported, subsequent attacks may have been averted. Education is still required to encourage community members to report dogs at large, dogs rushing and dog attacks of all types (minor or serious).

All dogs are required to be confined to their property. This is a requirement under the Act and Council will continue to place importance on the need for dogs to be confined.

#### OUR PLANS

| Objective   | To minimise the number of dog attacks across the municipality |  |  |
|---|---|--|--|
| Activity  | When  | Evaluation   |  |
| Undertake routine patrols across the municipality with a focus on dogs at large | Daily   | Record to be kept of location of patrols to ensure each area of the shire is patrolled at least once per fortnight |  |

| Objective                                       | Awareness campaign for both property/stock owner and animal owner re: potential destruction of dog found in paddock with stock |                                 |  |
|---|--|---------------------------------|--|
| Activity  | When   | Evaluation                      |  |
| Media release (newspaper, Facebook and website) | Throughout May, June, July, August each year   | Record number of media releases |  |

| Objective  | Education regarding responsible pet ownership in particular regarding dogs at large |   |  |
|--|---|---|--|
| Activity   | When  | Evaluation  |  |
| Media release (newspaper, Facebook)<br>Messages on hold (MOH)<br>Website | School holiday periods (including Easter)   | Record number of media releases<br><br>Record number of items onto MOH<br>Information placed onto website |  |

| Objective   | Obtain data from external sources regarding dog attacks |  |  |
|---|---|--|--|
| Activity  | When  | Evaluation   |  |
| Develop an MOU with local vet clinics to report all dog attacks   | December 2020   | Record details of reports from local Veterinary clinics in a register / report on quantity |  |
| Improve public awareness of what a dog attack is and how to report using media articles, public notices, website and Facebook updates | December 2020   | Reports are recorded in register / report on quantity of reports received                  |  |

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## 7 Dangerous, menacing and restricted breed dogs

This section outlines programs, services and strategies to effectively identify all dangerous dogs, menacing dogs and restricted breed dogs in that district and to ensure that those dogs are kept in compliance with this Act and the regulations.

Compliant with Section 68A(2)(c)(vii) and Section 68A(2)(a),(c)(i),(c)(ii),(d),(f) of the Act.

### CURRENT SITUATION

#### Our current data

There are currently no declared dangerous dogs, two declared menacing dogs and no restricted breed dogs in the Gannawarra Shire.

| Animal registration             | 2015 | 2016 | 2017 | 2018 |
|---------------------------------|------|------|------|------|
| No. of registered dogs.         | 2246 | 2194 | 2110 | 2063 |
| No. of registered declared dogs | 0    | 0    | 0    | 2    |

#### Our Orders, Local Laws, Council Policies and Procedures

Dangerous, menacing and restricted breed dogs are controlled by the Act.

#### Our current education/promotion activities

- Education and information services provided, as resources and opportunity allow

#### Our current compliance activities

- Registration and identification of menacing and restricted breed dogs including renewal
- Ensure compliance with the requirements for keeping dangerous dogs
- Investigation and compliance
- All declared dangerous dogs, menacing dogs and restricted breed dogs to be listed on the Victorian Declared Dog Registry (VDDR)

#### Summary

There are currently no declared dangerous dogs, two declared menacing dogs and no restricted breed dogs in the Gannawarra Shire.

### OUR PLANS

To minimise the risks of dog attack to the community from dangerous dogs and to ensure that those dogs that are declared dangerous, menacing and those of restricted breed are kept in accordance with the legislation.

| Objective   | To Increase Officer awareness of location of declared dangerous or menacing dogs to improve safety when attending premises |  |
|---|--|--|
| Activity  | When   | Evaluation   |
| All locations where declared dangerous or menacing dogs are kept will be identified on Council's mapping system | As required  | Council's mapping system to be updated to record the properties where declared dangerous or menacing dogs are kept |

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## 8 Overpopulation and high euthanasia

This section outlines programs, services and strategies to address any over-population and high euthanasia rates for dogs and cats.

Compliant with Section 68A(2)(c)(iv) and Section 68A(2)(a),(c)(i),(c)(ii),(d),(f) of the Act

### CURRENT SITUATION

Our current data

| Surrendered animals / rehoused | 2015       | 2016       | 2017       | 2018       |
|--------------------------------|------------|------------|------------|------------|
| Dogs impounded                 | 85         | 94         | 92         | 76         |
| Dogs surrendered               | 47         | 42         | 52         | 47         |
| Other                          |            | 1          | 2          | 1          |
| <b>Total dogs in</b>           | <b>132</b> | <b>137</b> | <b>146</b> | <b>124</b> |
| Dogs rehoused                  | 65         | 53         | 61         | 58         |
| % of dogs rehoused             | 49%        | 39%        | 43%        | 47%        |
| Cats impounded                 | 35         | 33         | 27         | 43         |
| Cats surrendered               | 49         | 39         | 142        | 78         |
| Other                          |            | 2          | 1          | 0          |
| <b>Total cats in</b>           | <b>84</b>  | <b>74</b>  | <b>170</b> | <b>121</b> |
| Cats rehoused                  | 76         | 61         | 152        | 111        |
| % of cats rehoused             | 91%        | 83%        | 89%        | 92%        |

| Euthanasia rates for impounded animals | 2015 | 2016 | 2017 | 2018 |
|--|------|------|------|------|
| Total dogs in                          | 132  | 137  | 146  | 124  |
| No. of dogs euthanised                 | 6    | 12   | 6    | 11   |
| % of dogs euthanised                   | 5%   | 9%   | 4%   | 9%   |
| Total cats in                          | 84   | 74   | 170  | 121  |
| No. of cats euthanised                 | 2    | 3    | 4    | 0    |
| % of cats euthanised                   | 2%   | 4%   | 2%   | 0%   |
| No. of wildcats euthanised             | 58   | 172  | 157  | 79   |
| % of wildcats euthanised               | 100% | 100% | 100% | 100% |



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8. Overpopulation and high euthanasia (continued)

*Our Orders, Local Laws, Council Policies and Procedures*

*Copy of each clause is contained in Appendices of this document*

**Clause 37 - Keeping Animals**

**Local Law regulating the numbers of dogs and/or cats that can be kept at a property.**

**Clause 39 - Adequate Fencing**

Local Law requiring Private Land to be fenced in a way that will prevent animals from straying or escaping.

Under the Act, a reduced registration fee is applicable to sterilised dogs and cats.

*Our current education/promotion activities*

- Provide education on responsible pet ownership and on confinement of cats
- Promote microchip identification and desexing of animals
- Council is working with RSPCA Victoria and Zoos Victoria in supporting the 'Safe Cat, Safe Wildlife' campaign over the next 4 years

*Our current compliance activities*

- Advice to public regarding animals currently in the Council Pound on the Council website and Facebook page
- Council trapping program for wildcats
- Operation of a domestic animal pound for impounded animals
- Rehousing of suitable animals under Section 84Y agreement
- Investigate reports of unregistered breeders

**Summary**

Council is committed to ensuring that all unclaimed animals are given the opportunity to find a new home. Council strives for positive community and animal welfare based outcomes wherever possible and works hard to reunite animals with owners at first point, without taking animals to the pound.

Pound and euthanasia procedures are guided by the Act. Council aims to, wherever possible; return any lost or seized at-large animal to its owner. However, an animal must be identifiable (ID tag or microchip) to enable Council to do this. All unidentifiable animals are advertised on Council's website.

If animals are unclaimed from the pound, and are suitable for rehousing, they are rehoused through an 84Y agreement with a rehousing organisation. Under the Act, the rehousing organisation must ensure that the animals are desexed and microchipped prior to being purchased/adopted by their new owner. Therefore, Council's rehousing program is addressing both the problem of overpopulation and high-euthanasia.

It is important to note that a large number of impounded and euthanised cats are wild cats. There is a large unchecked wild cat population in the Gannawarra shire which creates a serious problem of uncontrolled breeding and attacks on native wildlife. It is important that community members differentiate owned from unowned cats, and take responsibility for owned animals by registering, micro-chipping, desexing and securely confining them to their property.

Council assists property owners with cat trapping to remove unwanted and unowned animals. In meeting this commitment, Council continues to advocate and work closely with animal welfare groups under a Section 84y agreement to ensure stray animals are re-homed.



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8. Overpopulation & high euthanasia (continued)

### OUR PLANS

To increase levels of responsible pet ownership of cats, reduce unwanted and uncontrolled breeding in domestic animals and retain low euthanasia rates for impounded animals.

| Objective   | Provide education on responsible pet ownership and on confinement of cats |  |  |
|---|---|--|--|
| Activity  | When  | Evaluation   |  |
| Owners of trapped cats to be made aware of responsibilities of cat ownership  | Ongoing   | Reduction of reoccurring offences of impounding of cats            |  |
| Media releases - newspaper, Facebook and Messages on Hold                     | Ongoing but focus on times of increased cat breeding cycles               | Record number of media releases<br>Record number of items onto MOH |  |
| Website links to DEDJTR information such as the <b>Who's for Cats</b> program |   | Information placed onto website                                    |  |

| Objective   | To Educate community regarding wildcat population / reduce wildcat population |   |  |
|---|---|---|--|
| Activity  | When  | Evaluation  |  |
| Purchase additional cat traps                                       | December 2018   | Increase total number of cat traps owned by Council |  |
| Investigate (and instigate if viable) Council Order to confine cats | December 2019   | Council Order in place                              |  |
| Investigate (and instigate if viable) cat desexing program          | August 2018   | Desexing program for cats implemented               |  |

| Objective   | To continue Section 84Y agreement/s with approved animal rescue organisation/s |                                 |  |
|---|--|---------------------------------|--|
| Activity  | When   | Evaluation                      |  |
| Maintain current 84Y agreement                      | Ongoing  | Agreement renewed               |  |
| Investigate and instigate additional 84Y agreements | Ongoing  | Suitable agreements implemented |  |

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## 9 Domestic Animal Businesses

This section outline programs, services and strategies which the Council intends to pursue in its municipal district to ensure that people comply with this Act, the regulations and any related legislation.

*Compliant with Section 68A(2)(c)(ii) and Section 68A(2)(a),(c)(i),(d),(f) of the Act.*

### CURRENT SITUATION

#### *Our current data*

Types of Domestic Animal Business (DAB) include a Council pound, a dog and/or cat breeding business, a dog training establishment, a pet shop, an animal shelter, an establishment boarding dogs or cats or an establishment that is rearing dogs or cats.

Other than the Council Pound, Council currently has no registered DABs.

Breeding businesses are an area of intense public and media scrutiny. DAB registration is controlled under *the Act*.

#### *Our Orders, Local Laws, Council Policies and Procedures*

*Copy of each clause is contained in Appendices of this document*

#### **Clause 37 - Keeping Animals**

Local Law regulating the numbers of dogs and/or cats that can be kept at a property

#### *Our current education/promotion activities*

- Supply and distribution of information related to DABs and the relevant codes of practice

#### *Our current compliance activities*

Council's programs/activities working with domestic animal breeding businesses include:

- Annual registration and renewal of DAB permit
- Conduct regular audits of the DAB to ensure compliance with regulations



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9. Domestic Animal Businesses (continued)

### OUR PLANS

To work in partnership with DABs to meet the requirements under the Act and approved Codes of Practice.

| Objective   |             | To identify unregistered DABs in the Gannawarra Shire                                 |  |
|---|-------------|---|--|
| Activity  | When        | Evaluation  |  |
| Follow up possible DAB's identified during property inspections | Ongoing     | Identified DAB registered with Council  |  |
| Check media sources / social media for advertisements           | Ongoing     | Data entered to Local Laws Synergy Soft Customer Request program / reviewed quarterly |  |
| Follow up complaints/notification from public                   | As required |   |  |

| Objective  |                              | To ensure DABs are compliant with legislation   |  |
|--|------------------------------|---|--|
| Activity   | When                         | Evaluation  |  |
| Planning information is provided to all applicants or interested parties to ensure that compliance with the Act and relevant codes are met when DABs are being established | As required                  | Quantity of planning permits issued for Keeping of animals  |  |
| Ensure all identified DABs within the shire are registered and comply with applicable legislation and Codes of Practice  | Audited in February annually | Annual permit renewals are sent to existing DAB in March each year for issue of permit by 10 April. |  |
| Encourage DAB owner/operator attendance at information sessions organised by DEDJTR  | As scheduled                 | Improved compliance and awareness of requirements under legislation improves                        |  |

| Objective  |                                | DAB information and application on Council website   |  |
|--|--------------------------------|--|--|
| Activity   | When                           | Evaluation   |  |
| Review Council website regarding DABs to provide "online" application forms and the latest information available from the DEDJTR Domestic Animals Unit | By July 2018 then as required. | Website contains current application forms and the latest information available from the Local Laws Department |  |

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## 10 Other matters

This section provides for the review of other matters related to the management of dogs and cats in the Council's municipal district.

*Compliant with Section 68A(2)(e) of the Act.*

### Emergency Animal Management Plan

#### CURRENT SITUATION

Gannawarra Shire Council's Municipal Emergency Management Plan (MEMP) includes an Emergency Animal Management Plan (EAMP) which covers issues regarding domestic animal management in an emergency. This plan was created in 2015.

#### OUR PLANS

Council's Emergency Animal Welfare Plan (EAWP) to contain current, relevant information.

| Objective   | Emergency Animal Welfare Plan (EAWP) to contain current, relevant information. |  |  |
|---|--|--|--|
| Activity  | When   | Evaluation   |  |
| Annual review of Emergency Animal Welfare Plan (EAWP) | November annually  | EAWP submitted to Municipal Emergency Planning Committee |  |



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10. Other matters (continued)

### Council Policy No.068 - Dogs & Cats – Designated Areas

#### CURRENT SITUATION

Council's Policy No. 068 is an Order made under Section 26 of the Act. It requires dogs to be under effective control by means of a leash in a reserve or public place except where it is a Designated Area or a Prohibited Area. The Schedule to the Order lists the reserves and public places that are Designated or Prohibited Areas. The Policy was most recently revised in October 2018.

#### OUR PLANS

To reduce community misunderstanding regarding Council Policy No.068 and provide clear information regarding off leash areas in the Gannawarra Shire.

| Objective   | Council Policy No.068 to be incorporated into the Council Local Laws |                                   |  |
|---|--|-----------------------------------|--|
| Activity  | When   | Evaluation                        |  |
| Create new local law regarding designated areas for domestic animals (including maps) | November 2020  | New local law approved by Council |  |

### Local Law No.1 'Community Amenity' 2012

#### CURRENT SITUATION

Sections of Part 5 of Gannawarra Shire Council's Local Law No.1, enable officers to enforce laws relevant to community expectations regarding keeping of domestic animals, animal accommodation, adequate fencing, animal excrement and animal noise.

#### OUR PLANS

| Objective  | Council Local Laws to reflect changing community needs and include changes in relevant legislation. |  |  |
|--|---|--|--|
| Activity   | When  | Evaluation   |  |
| Monitor and amend Local Laws to ensure they are consistent with community needs and reflect changes in relevant legislation. | Ongoing   | <ul style="list-style-type: none"> <li>Local Laws are consistent with community needs</li> <li>Local Laws reflect changes in relevant legislation</li> </ul> |  |



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## 11 Annual review of plan and annual reporting

This section provides for the annual review of the plan and annual reporting.

Compliant with Section 68A (3)(a)(b)(c) of the Act as below:

68A (3) Every Council must –

- (a) review its domestic animal management plan annually and, if appropriate, amend the plan
- (b) provide the Department of Primary Industries' Secretary with a copy of the plan and any amendments to the plan
- (c) publish an evaluation of its implementation of the plan in its annual report.

The Key Performance Indicators within this Domestic Animal Management Plan are to be monitored on a monthly basis by the Local Laws Team Leader. Should any issues arise from this monthly review they will be reported to the Director Infrastructure and Development.

As required by DEDJTR this DAM Plan will be reviewed annually to Council and any amendments necessary will be made. The amended version will then be forwarded to the Secretary of the DEDJTR as required under legislation.

A review of performance under the DAM Plan is required to be included in Council's Annual Report.

Measurements should relate to Activities and targets in this Plan and should include educational programs, increased registration of domestic animals, reduction of animal's at large, decreased numbers of dog attacks, and increases in compliance and levels of community satisfaction as a measure of success.

It should be noted that if performance under the DAM Plan is not sufficient, further revision of the Action Plan and its methods may be required and should be recommended.





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## 12 Information source and reporting dates

| 4. Registration and identification                            |  |
|---|--|
| Table   | Animal registration<br>Data from SynergySoft   |
| Table   | Infringements issued<br>Data from SynergySoft  |
| 5. Nuisance animals   |  |
| Table   | Nuisance categories<br>Prior to 2015/2016: Data from Animal Control Data document kept by GSC Local Laws Officers<br>From 2015/2016/to 31/07/2017: Data from Local Laws Action Request program<br>From 1 August 2017: Data from SynergySoft Customer Request program |
| Table   | Infringements issued<br>Data from SynergySoft  |
| Table   | Impounded animals<br>Data from Pound Data document kept by GSC Local Laws department   |
| 6. Dog attacks  |  |
| Table   | Dog attacks<br>Prior to 2015/2016: Data from Animal Control Data document kept by GSC Local Laws Officers<br>From 2015/2016/to 31/07/2017: Data from Local Laws Action Request program<br>From 1 August 2017: Data from SynergySoft Customer Request program         |
| Table   | Infringements issued<br>Data from SynergySoft  |
| 7. Dangerous, menacing and restricted breed dogs              |  |
| Table   | Animal registration<br>Data from SynergySoft   |
| 8. Overpopulation and high euthanasia                         |  |
| Table   | Surrendered animals / rehoused<br>Euthanasia rates for impounded animals<br>Data from Pound Data document kept by GSC Local Laws department  |
| All reports - reporting date: <b>1 January to 31 December</b> |  |

Domestic Animal Management Plan 2017-2021  
Plan No. 2017-01



## 13 Appendices

Local Law No. 1 – Community Amenity  
Part 5 – Your Property, Trees and Animals

### 37. KEEPING ANIMALS

- (1) An owner or occupier of Private Land must not, without a Permit, keep or allow to be kept on any one parcel of land at any time, any more in number for each type of Animal than is set out in the Table of Animal Numbers and Types in the Guidelines as determined by Council from time to time, incorporated in Schedule 1 to this Local Law.
- (2) Unless otherwise contrary to State or Commonwealth legislation, a Permit is also required to keep, or allow to be kept, any exotic, wild, native, dangerous or large Animal not listed in Sub-clause (1).
- (3) For the purpose of calculating the Animal numbers kept under Sub-clause (1), the progeny of any dog or cat lawfully kept will be counted from 12 weeks after their birth.

*These Guidelines as determined from time to time are incorporated in this local law for determining whether an offence has occurred or whether to issue a permit for keeping animals.*

*This Table overleaf gives the maximum numbers and types of animals that may be kept on private land in each category without an excess animal numbers permit.*

**Table of Animal Numbers and Types**

| Type of Animal                            | In Flats, Units or Townhouses | On land less than 0.5 Ha. <sup>#</sup> in a built up area | On land 0.5 Ha. to 2 Ha. <sup>#</sup> in a built up area | Farm zone <sup>**</sup>           |
|---|-------------------------------|---|--|-----------------------------------|
| Dogs                                      | 1                             | 2   | 2  | 5                                 |
| Cats                                      | 1                             | 2   | 2  | 5                                 |
| Poultry (no roosters)                     | 0                             | 6   | 30   | Municipal Planning Scheme Applies |
| Large or Noisy Birds (including Roosters) | 0                             | 0   | 10   |                                   |
| Pigeons                                   | 0                             | 50  | 150  |                                   |
| Domestic birds (caged)                    | 2                             | 50  | 100  |                                   |
| Horses/donkeys                            | Prohibited                    | 0   | 2  |                                   |
| Cattle                                    | Prohibited                    | 0   | 5  |                                   |
| Sheep/goats                               | Prohibited                    | 0   | 10   |                                   |
| Pigs                                      | Prohibited                    | 0   | 0  | Municipal Planning Scheme Applies |
| Any other livestock                       | Prohibited                    | 0   | 2  |                                   |

<sup>#</sup> 0.5 hectares = 1.236 acres, 2 hectares = 4.94 acres

<sup>\*</sup> Animal numbers on private properties exceeding 2 ha in built up areas are subject only to those restrictions applicable under the Municipal Planning Scheme.

<sup>\*\*</sup> More than 2 fertile females may trigger the need for a permit for a domestic animal business.

Domestic Animal Management Plan 2017-2021  
Plan No. 2017-01



13. Appendices (continued)

In determining whether to grant a Permit for the keeping of Animals where the number exceeds that determined by the Council as set out in the Table above, the Council or an Authorised or Delegated Officer must take into account the following guidelines -

- a) whether a Planning Permit Application may be required, such as for boarding or breeding of animals;
- b) the land-use and size of the applicant's land and that of adjoining allotments;
- c) the proximity of adjoining properties and dwellings;
- d) the amenity of the area;
- e) the type and additional numbers of Animals to be kept;
- f) the likely effects on adjoining owners;
- g) the adequacy of Animal accommodation and fencing; and
- h) any other matter the Authorised or Delegated Officer reasonably believes is relevant to the application.

Local Law No. 1 – Community Amenity  
Part 5 – Your Property, Trees and Animals

#### 39. ADEQUATE FENCING

- (1) Where an Animal is kept on Private Land, the owner or occupier of the Private Land must ensure that the Private Land is fenced in a way that will prevent the Animal from straying or escaping from the Private Land.

Local Law No. 1 – Community Amenity  
Part 5 – Your Property, Trees and Animals

#### 40. ANIMAL EXCREMENT

- (1) A Person in charge of any dog or cat on Council Land must not allow any part of the excrement of the dog or cat to remain on the Council Land.
- (2) A Person in charge of any dog or cat on Council Land must carry a Litter Device suitable to clean up any excrement left by his or her dog or cat and must produce such Litter Device upon request of an Authorised Officer.

Local Law No. 1 – Community Amenity  
Part 5 – Your Property, Trees and Animals

#### 41. ANIMAL AND BIRD NOISE

The owner or occupier of Private Land must take all necessary steps to prevent any Animal or Large and/or Noisy Birds (including Roosters) on the Private Land from sounding noise at unreasonable times that may adversely affect the comfort, convenience, quiet enjoyment or privacy of any other Person living in the neighbourhood.

Domestic Animal Management Plan 2017-2021  
Plan No. 2017-01



#### COUNCIL POLICY NO. 068 - DOGS & CATS – DESIGNATED AREAS

That Council prohibit dogs from the following areas:

- Cohuna Ski Run, Island Road, Cohuna
- Municipal Swimming pools and surrounds
- School grounds throughout the municipality
- Murrabit Market

That Council prohibit cats from the following areas:

- Atkinson Park, Kerang
- Municipal Swimming pools and surrounds
- Town & Back Swamp, Kerang
- School grounds throughout the municipality

That Council permit dogs in the following areas, but only on a leash:

- All recreation grounds within the municipality whilst a sporting fixture is taking place
- Garden Park, Cohuna
- Parks and playgrounds where children's play equipment has been installed
- Apex Park, Cohuna
- Roads as defined under Section 3(2)(a) of the Road Safety Act 1986
- Atkinson Park, Kerang
- Gorton Point, Kangaroo Lake
- Gilrule Park, Cohuna

That dogs be permitted in other public places and in recreation grounds whilst a sporting fixture is not taking place, but dogs in such locations must be under 'effective voice control'.

That 'other public places' means any park, garden, reserve or other place of public recreation controlled by Council, but not areas where dogs have been prohibited or where dogs must be on a leash.

That 'effective voice control' is where the dog responds to the controlling person's command by the second call.

#### 2. POLICY REVIEW

Council will review this policy as required but always within two years after a general election of the Council.

At the time of review, this policy was compliant with the Victorian Charter of Human Rights and Responsibilities Act 2006.

#### 3. FURTHER INFORMATION

Members of the public may inspect all policies at Gannawarra Shire Council's Kerang and Cohuna office or online at [www.gsc.vic.gov.au](http://www.gsc.vic.gov.au)

Any enquiries in relation to this policy should be directed to the Local Laws Officer on (03) 5450 9333.

To be reviewed by: 2022





### 8.3 2019 COMMUNITY SATISFACTION SURVEY

**Author:** Narelle O'Donoghue, Manager Community Health

**Authoriser:** Stacy Williams, Director Community Wellbeing

**Attachments:** 1 2019 Community Satisfaction survey report [↓](#)

#### RECOMMENDATION

**That Council receive the 2019 Community Satisfaction Survey for Gannawarra Shire.**

---

#### EXECUTIVE SUMMARY

Each year Local Government Victoria (LGV) coordinates a State-wide Local Government Community Satisfaction Survey throughout Victorian local government areas. The main objectives of the survey are to assess the performance of councils across a range of measures and to seek insight into the ways to provide improved or more efficient service delivery. The survey also provides councils with a means to fulfil some statutory reporting requirements. The purpose of this report is to inform Council of the results from the 2019 Community Satisfaction Survey for Gannawarra Shire conducted over a three week period from 5 February 2019.

#### BACKGROUND

The State-wide Local Government Community Satisfaction Survey is conducted at the same time each year. A total of 400 interviews with Gannawarra Shire residents aged 18 and over occur with a representative sample of residents achieved.

The survey is divided into two areas: 1). Core Performance Measures and 2). Individual Service Areas, with the results benchmarked against prior year results, state-wide averages and other small rural shires.

#### Overall Performance

In the 2019 Community Satisfaction survey, Gannawarra Shire Council's overall performance was rated one point higher than the average rating for councils in the Small Rural group and rated one point lower than the State-wide council average.

Council's overall performance rated at an average index score of 59, compared to the average index score of 58 for councils in the Small Rural group and an average index score of 60 for the State-wide average.

The overall performance average index score of 59 for Gannawarra Shire represents a one-point decline on the 2018 result.

In the 2019 survey, almost half (46%) of Gannawarra Shire residents rated Council's overall performance as 'good' or 'very good' compared to 15% who rated overall performance as 'poor' or 'very poor'.

This is similar to the 2018 result, where 47% rated Council's overall performance as 'good' or 'very good' and 15% rated overall performance as 'poor' or 'very poor'.





### Summary of Core Performance Measures

The results of the seven (7) Core Performance Measures shows that Gannawarra's performance declined compared to 2018 results in four (4) areas – *Overall Performance*, *Advocacy*, *Making Community Decisions* and *Overall Council Direction*, and increased in the other three (3) areas – *Community Consultation*, *Sealed Local Roads* and *Customer Service*.

*Customer Service* rated higher or equivalent to the average rating for councils in the Small Rural group and the State-wide council average.

*Overall Performance* rated higher than the average rating for councils in the Small Rural group but one point lower than the State-wide council average.

In all other areas, Gannawarra rated lower than the average rating for councils in the Small Rural group and the State-wide council average. These are *Community Consultation*, *Advocacy*, *Making Community Decisions*, *Sealed Local Roads* and *Overall Council Direction*.

| Performance Measures  | Gannawarra 2019 | Gannawarra 2018 | Small Rural 2019 | State-wide 2019 | Highest score | Lowest score               |
|---|-----------------|-----------------|------------------|-----------------|---------------|----------------------------|
| Overall Performance   | 59              | 60              | 58               | 60              | Murray Ward   | Patchell Ward, 50-64 years |
| Community Consultation<br>(Community consultation and engagement)               | 55              | 54              | 56               | 56              | Murray Ward   | Aged 50-64 years           |
| Advocacy<br>(Lobbying on behalf of the community)                               | 52              | 54              | 55               | 54              | Murray Ward   | Aged 50-64 years           |
| Making Community Decisions<br>(Decisions made in the interest of the community) | 52              | 54              | 55               | 55              | Murray Ward   | Aged 35-49 years           |
| Sealed Local Roads<br>(Condition of sealed local roads)                         | 50              | 48              | 53               | 56              | Men           | Aged 50-64 years           |
| Customer Service  | 71              | 67              | 70               | 71              | Murray Ward   | Aged 35-49 years           |
| Overall Council Direction   | 51              | 52              | 53               | 53              | Murray Ward   | Aged 50-64 years           |

### Summary of Individual Service Areas

In relation to individual service area results, the survey shows that Gannawarra Shire Council's performance increased or remained equal when compared to 2018 results across eight (8) of the surveyed service areas: *Art centres & libraries, Appearance of public areas, Elderly support services, Recreational facilities, Waste management, Family support services, Enforcement of local laws, Informing the community, Consultation and engagement, and Sealed local roads.*

The survey also shows that Gannawarra Shire Council's performance decreased when compared to 2018 results across five (5) of the surveyed service areas: *Informing the community, Business/community development/tourism, Consultation & engagement, Lobbying, and Making community decisions.*

When compared to the Small Rural group and State-wide council average, Council rated significantly higher than the Small Rural group across the service areas of *Enforcement of local laws, Recreational facilities, Art centres & libraries, and Waste management*, and significantly higher than the State-wide council average across the service areas of *Enforcement of local laws, Elderly support services, Art centres & libraries, and Waste management.*

The service areas where Gannawarra Shire Council rated significantly lower than the Small Rural group were *Lobbying, Making community decisions, and Sealed local roads*, and significantly lower than the State-wide council average in the service areas of *Business/community development/tourism, Making community decisions, and Sealed local roads.*

### Summary of Core Performance Measures – index score over time



### Significant improvements

The 2018 survey made a recommendation that Council focus attention towards three (3) areas in order to gain a positive influence on overall performance in future surveys. These three (3) areas were *Condition of sealed local roads* where Council was performing 'poorly', *Community*

*consultation (community consultation and engagement) and Making community decisions (Decisions made in the interest of the community).*

Gannawarra Shire Council has made a significant improvement in one of these three areas in the 2019 survey with Sealed local roads increasing by four index points compared to 2018, from an index score of 46 in 2018 to an index score of 50 in 2019.

The survey points out that Murray Ward residents rate performance on making community decisions significantly higher than the Council average with an index score of 64 compared to 52 and Murray Ward residents rate Council's overall performance significantly higher compared to the Council average with an index score of 72 compared to 59.

Residents aged 18 to 34 years also rate Council's overall performance significantly higher compared to the Council average, index score of 66 compared to 59.

### **Areas that Council needs to focus on**

The survey concludes that Gannawarra Shire Council has made no significant declines in performance ratings in 2019. Areas for improvement are suggested as those where performance is low and/or significantly below the average for councils in the Small Rural group.

The survey however points out that *Making community decisions* is an area that stands out as being in need of Council attention.

'Community consultation' was mentioned by 14% of residents as an area where Council most needs to improve its performance. The survey points out that improvement in this area *may* help to drive positive ratings on improving community decisions.

Sealed local roads and Lobbying are other areas that the survey points out as areas in need of Council attention. Council's performance is rated lowest in these service areas. While performance ratings in these areas improved or remained consistent to the 2018 survey results, Council still performs significantly lower than the Small Rural group averages.

In relation to service areas, the survey suggests that Council focus on maintaining and improving performance in the individual service areas that most influence perception of overall performance namely *Decisions made in the interest of the community, Business/community development/tourism, Lobbying on behalf of the community, and Appearance of public areas.*

### **POLICY CONTEXT**

The Community Satisfaction survey provides Council with a means to fulfil some statutory reporting requirements, including reporting against the 2017-2021 Council Plan.

### **DISCUSSION**

This is an independent survey conducted by Local Government Victoria. The survey makes recommendations to Council in order to improve overall performance in future surveys.

### **CONSULTATION**

This is an independent survey conducted by Local Government Victoria. No consultation is required.

### **CONFLICT OF INTEREST**

In accordance with Section 80B of the Local Government Act, the Officer preparing this report declares no conflict of interest in regards to this matter

**CONCLUSION**

Gannawarra Shire Council's results for the 2019 Community Satisfaction Survey increased in three (3) of the surveyed areas and decreased in four (4) of the surveyed areas, when compared to the 2018 survey results. Council's overall performance was rated one point higher than the average rating for councils in the Small Rural group and rated one point lower than the State-wide council average. The 2019 results highlight service areas that Council is performing well and other service areas where Council needs to focus additional attention in order to achieve improvements in the overall satisfaction levels of the community in the future.

# **2019 Local Government Community Satisfaction Survey**

## **Gannawarra Shire Council**

Coordinated by the Department of  
Environment, Land, Water and Planning  
on behalf of Victorian councils





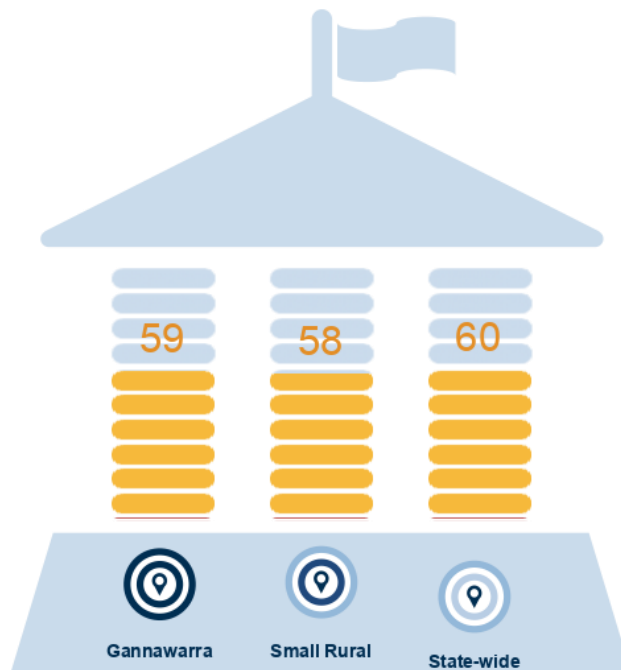
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| <u>Appearance of public areas</u>                      | <u>62</u> |   |           |
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## Gannawarra Shire Council – at a glance



### Overall Council performance

Results shown are index scores out of 100.

### Top performing areas



### Bottom 3 performing areas





## **Background and objectives**

J W S R E S E A R C H 4



## Background and objectives

**The Victorian Community Satisfaction Survey (CSS) creates a vital interface between the council and their community.**

**Held annually, the CSS asks the opinions of local people about the place they live, work and play and provides confidence for councils in their efforts and abilities.**

Now in its twentieth year, this survey provides insight into the community's views on:

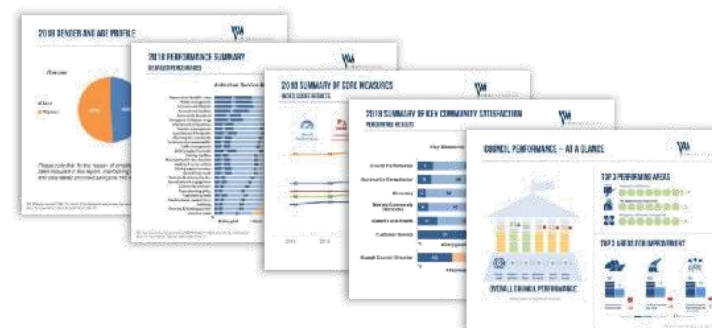
- councils' overall performance with benchmarking against State-wide and council group results
- community consultation and engagement
- advocacy and lobbying on behalf of the community
- customer service, local infrastructure, facilities and
- overall council direction.

When coupled with previous data, the survey provides a reliable historical source of the community's views since 1998. A selection of results from the last seven years shows that councils in Victoria continue to provide services that meet the public's expectations.

## Serving Victoria for 20 years

Each year the CSS data is used to develop the State-wide report which contains all of the aggregated results, analysis and data. Moreover, with 20 years of results, the CSS offers councils a long-term, consistent measure of how they are performing – essential for councils that work over the long term to provide valuable services and infrastructure to their communities.

Participation in the State-wide Local Government Community Satisfaction Survey is optional. Participating councils have various choices as to the content of the questionnaire and the sample size to be surveyed, depending on their individual strategic, financial and other considerations.



J W S R E S E A R C H 5



## **Key findings and recommendations**

J W S R E S E A R C H 6



## Overall performance

The overall performance index score of 59 for Gannawarra Shire Council represents a one-point decline on the 2018 result. Although this is not a significant decline, it is Council's lowest overall performance rating to date.

- Overall performance is now 10 points down on Council's peak result of 69 achieved in 2014.

Positively, Gannawarra Shire Council's overall performance is rated similar to the average rating for councils State-wide and for councils in the Small Rural group (index scores of 60 and 58 respectively).

- Murray Ward residents (index score of 72) rate Council's overall performance significantly higher compared to the Council average. This cohort also improved significantly in their ratings by 15 index points compared to last year.
- Residents aged 18 to 34 years (index score of 66) also rate Council's overall performance significantly higher compared to the Council average.

Just over three times as many residents rate Gannawarra Shire Council's overall performance as 'very good' or 'good' (46%) than those who rate it as 'very poor' or 'poor' (15%). A further 38% sit mid-scale, rating Council's overall performance as 'average'.

### Overall Council performance



Results shown are index scores out of 100.



## Customer contact and service

### Contact with council

Around three-in-five Gannawarra Shire Council residents (59%) have had contact with Council in the last 12 months. This is not significantly different to 2018 (56%).

- Residents aged 18 to 34 years had the most contact with Council (78%) in 2019, significantly higher than the Council average.
- Conversely, residents aged 65+ years had the least contact with Council (51%).
- There are no other significant differences across demographic and geographic cohorts compared to the Council average.

Overall, 'newsletters sent via mail' (25%) are considered the best way for Council to inform residents about news, information and upcoming events. This is considered the optimal method by those aged over 50 years (26%). Residents aged under 50 years are more likely to nominate 'social media' as their preferred form of communication (37%).

### Customer service

Gannawarra Shire Council's customer service index of 71 is a four-point improvement on the result for 2018. Ratings dropped to a low of 67 last year, but are now seven points down on Council's highest result of 78 achieved in 2015. Performance on this measure is rated the same as the State-wide average and slightly higher than the Small Rural group council average (index scores of 71 and 70 respectively), but this does not represent a significant difference.

Just under a third of residents (31%) rate Council's customer service as 'very good', with a further 38% rating it as 'good', representing a five percentage point increase in 'very good' ratings compared with 2018.

- There are no significant differences across demographic and geographic cohorts compared to the 2019 Council average.
- Perceptions of customer service among Murray Ward residents\* (index score of 81) are significantly higher compared to 2018 (index score of 60).

\*Caution low sample size < n=30.





## Top performing areas and areas for improvement

### Top performing areas

Arts centres and libraries is the area where Gannawarra Shire Council has performed most strongly overall (index score of 77), with this area performing significantly higher than the State-wide and Small Rural group council averages (index scores of 74 for each).

Other top performing service areas for Gannawarra Shire Council are:

- Appearance of public areas (index score of 73)
- Elderly support services (index score of 72)
- Recreational facilities (index score of 72)
- Waste management (index score of 72).

Notably, Council performance on recreational facilities and waste management is rated significantly higher than the Small Rural group council average.

The most improved measure in 2019 is sealed local roads (index score of 50) which increased significantly by four index points compared to 2018. While this improvement is a positive result for Council, performance in this area is rated significantly below the State-wide and Small Rural group council averages (index scores of 56 and 53 respectively).

### Areas for improvement

There are no significant declines in performance ratings in 2019 for Gannawarra Shire Council. Areas for improvement are those where performance is low and/or significantly below the average for councils in the Small Rural group. Making community decisions is an area that stands out as being in need of Council attention.

- After a significant decline in ratings in 2018, ratings in this area are now at their lowest level to date.
- Murray Ward residents (index score of 64) rate performance on making community decisions significantly higher than the Council average.
- 'Community consultation' is mentioned by 14% of residents as an area where Council most needs to improve its performance. Improvement in this area *may* help to drive positive ratings on improving community decisions.

Sealed local roads (index score of 50) and lobbying (index score of 52) are other areas that stand out as in need of Council attention. Council's performance is rated lowest in these service areas. While performance ratings in these areas improved or remained consistent in the past year, Council still performs significantly lower than the Small Rural group averages.

J W S R E S E A R C H 9



## Influences on perceptions of overall performance

The individual service areas that have the strongest influence on the overall performance rating (based on regression analysis) are:

- Decisions made in the interest of the community
- Business, community development and tourism
- Lobbying on behalf of the community
- Appearance of public areas.

Other service areas with a positive influence on overall performance include:

- Condition of sealed local roads
- Informing the community.

With respect to the key service areas, appearance of public areas has a relatively high performance index and a strong positive influence on the overall performance rating. Currently, Gannawarra Council is performing *well* in this area (performance index of 73) and, while it should remain a focus, there is greater work to be done elsewhere.

Recreational facilities, waste management, elderly support services, as well as art centres and libraries also have high performance ratings, but have negligible influence on the overall performance rating.

Gannawarra Shire Council's decisions made in the community's interest, lobbying on behalf of the community and business and community development and tourism have lower (though still positive) performance ratings overall, but have a strong influence on overall performance perceptions. Continuing efforts in these areas has the capacity to lift Council's overall performance rating. (These areas have performance indices of 52 to 58.)

Condition of sealed local roads has the lowest performance rating (index score of 50) and could have a moderate influence on overall performance perceptions if attended to.

**Good communication and transparency with residents about decisions the Council has made in the community's interest and lobbying on behalf of the community, as well as improved business, community development and tourism, could help drive up overall opinion of the Council's performance.**



## Focus areas for coming 12 months

**Perceptions of Council performance across service areas remained consistent over the past year, with the exception of sealed local roads, which viewed improved significantly. This is a positive result for council.**

In terms of priorities for the year ahead, Gannawarra Shire Council should focus on maintaining and improving performance in the individual service areas that most influence perception of overall performance:

- Decisions made in the interest of the community
- Business, community development and tourism
- Lobbying on behalf of the community
- Appearance of public areas.

Council should also focus attention on service areas where current performance levels are low and remain significantly lower than the Small Rural group council averages. Areas that stand out as being most in need of Council attention are sealed local roads (index score of 50), making community decisions and lobbying (index scores of 52). These are the only measures where Council is rated significantly lower than the Small Rural group council average.

More generally, consideration should also be given to residents aged 50 to 64 years, who appear to be driving negative opinion in a number of areas in 2019.

- It is also important not to ignore, and to learn from, what is working amongst other groups, especially Murray Ward residents, and use these lessons to build on performance experience and perceptions.

On the positive side, Council should look to maintain and build upon its improved performance on sealed local roads over the next 12 months. Council has previously achieved higher results in this area – an indication that Council has capacity to lift its performance ratings here.



## Further areas of exploration

An approach we recommend is to further mine the survey data to better understand the profile of these over and under-performing demographic groups. This can be achieved via additional consultation and data interrogation, self-mining the SPSS data provided, or via the dashboard portal available to the council.

Please note that the category descriptions for the coded open-ended responses are generic summaries only. We recommend further analysis of the detailed cross tabulations and the actual verbatim responses, with a view to understanding the responses of the key gender and age groups, especially any target groups identified as requiring attention.

**A personal briefing by senior JWS Research representatives is also available to assist in providing both explanation and interpretation of the results. Please contact JWS Research on:**

**03 8685 8555**

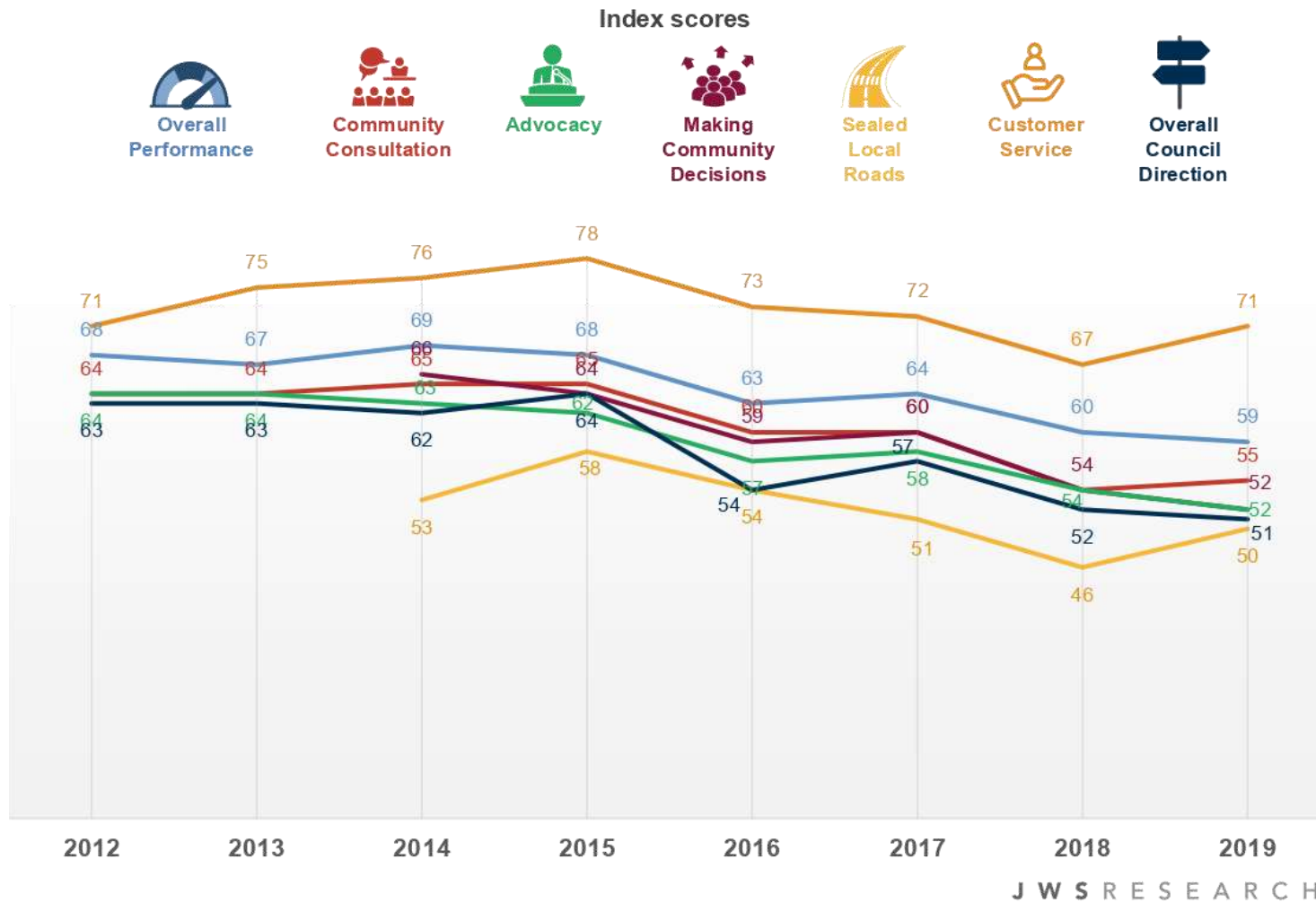
# Summary of findings



J W S R E S E A R C H 13



## Summary of core measures







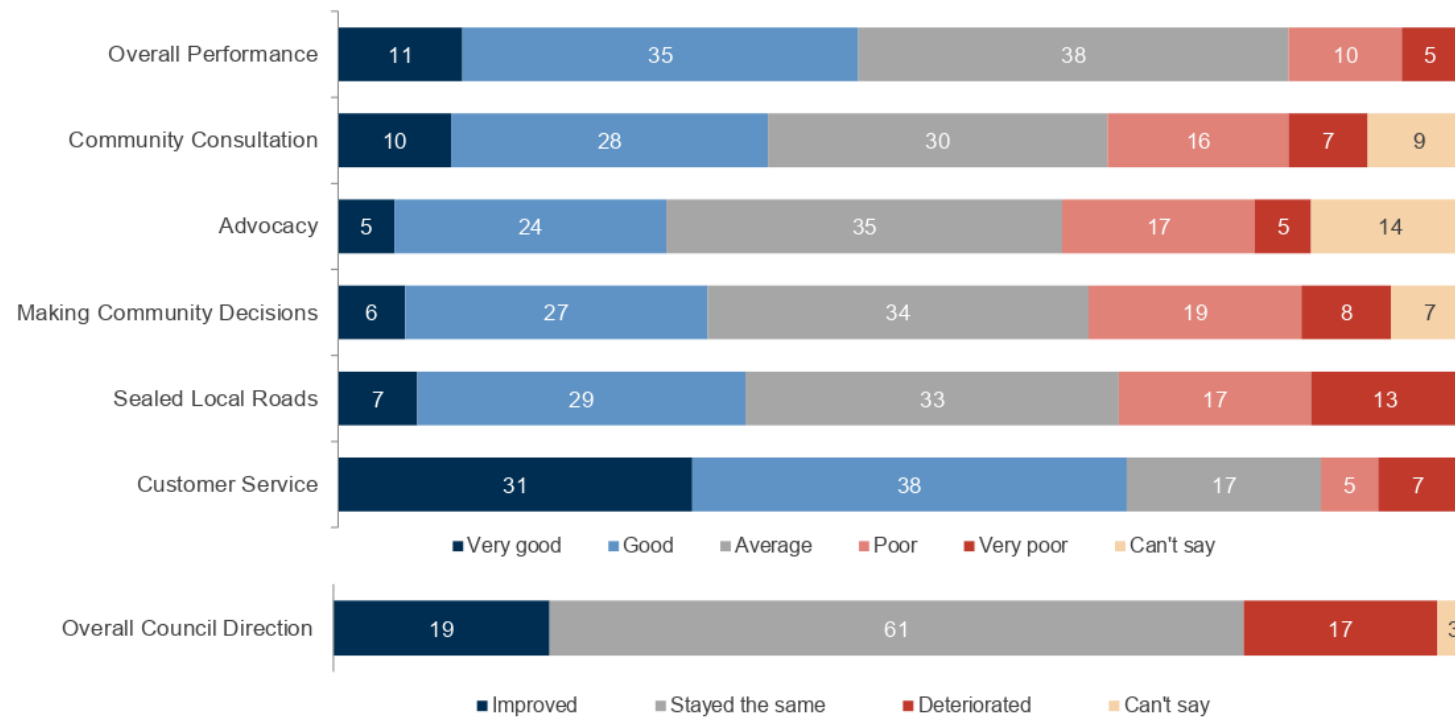
## Summary of core measures

| Performance Measures   | Gannawarra 2019 | Gannawarra 2018 | Small Rural 2019 | State-wide 2019 | Highest score | Lowest score               |
|--|-----------------|-----------------|------------------|-----------------|---------------|----------------------------|
| <b>Overall Performance</b>   | 59              | 60              | 58               | 60              | Murray Ward   | Patchell Ward, 50-64 years |
| <b>Community Consultation</b><br>(Community consultation and engagement)               | 55              | 54              | 56               | 56              | Murray Ward   | Aged 50-64 years           |
| <b>Advocacy</b><br>(Lobbying on behalf of the community)                               | 52              | 54              | 55               | 54              | Murray Ward   | Aged 50-64 years           |
| <b>Making Community Decisions</b><br>(Decisions made in the interest of the community) | 52              | 54              | 55               | 55              | Murray Ward   | Aged 35-49 years           |
| <b>Sealed Local Roads</b><br>(Condition of sealed local roads)                         | 50              | 46              | 53               | 56              | Men           | Aged 50-64 years           |
| <b>Customer Service</b>  | 71              | 67              | 70               | 71              | Murray Ward   | Aged 35-49 years           |
| <b>Overall Council Direction</b>   | 51              | 52              | 53               | 53              | Murray Ward   | Aged 50-64 years           |



## Summary of key community satisfaction

### Key measures summary results (%)





## Regression analysis explained

We use regression analysis to investigate which individual service areas, such as community consultation, condition of sealed local roads, etc. (the independent variables) are influencing respondent perceptions of overall council performance (the dependent variable).

In the charts that follow:

- The horizontal axis represents the council performance index for each individual service. Service areas appearing on the right-side of the chart have a higher performance index than those on the left.
- The vertical axis represents the Standardised Beta Coefficient from the multiple regression performed. This measures the contribution of each service area to the model. Service areas near the top of the chart have a greater positive effect on overall performance ratings than service areas located closer to the axis.
- The charts are based on unweighted data, which means the service performance indices in the regression charts may vary by +/- 1-2 points on the indices reported in charts and tables elsewhere in this report.

The regressions are shown on the following two charts.

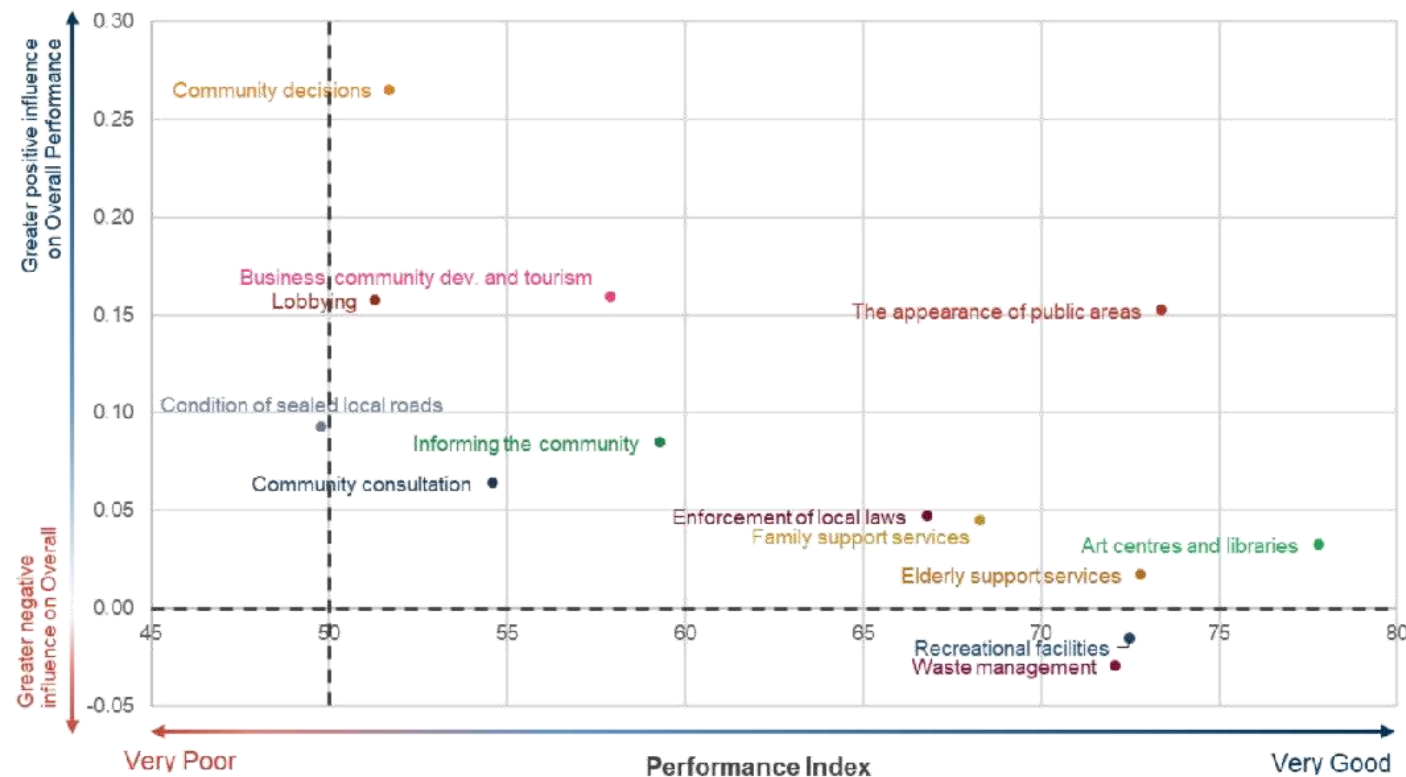
1. **The first chart** shows the results of a regression analysis of *all* individual service areas selected by Council.
2. **The second chart** shows the results of a regression performed on a smaller set of service areas, being those with a moderate-to-strong influence on overall performance. Service areas with a weak influence on overall performance (i.e. a low Standardised Beta Coefficient) have been excluded from the analysis.

**Key insights from this analysis are derived from the second chart.**



## Influence on overall performance: all service areas

### 2019 regression analysis (all service areas)

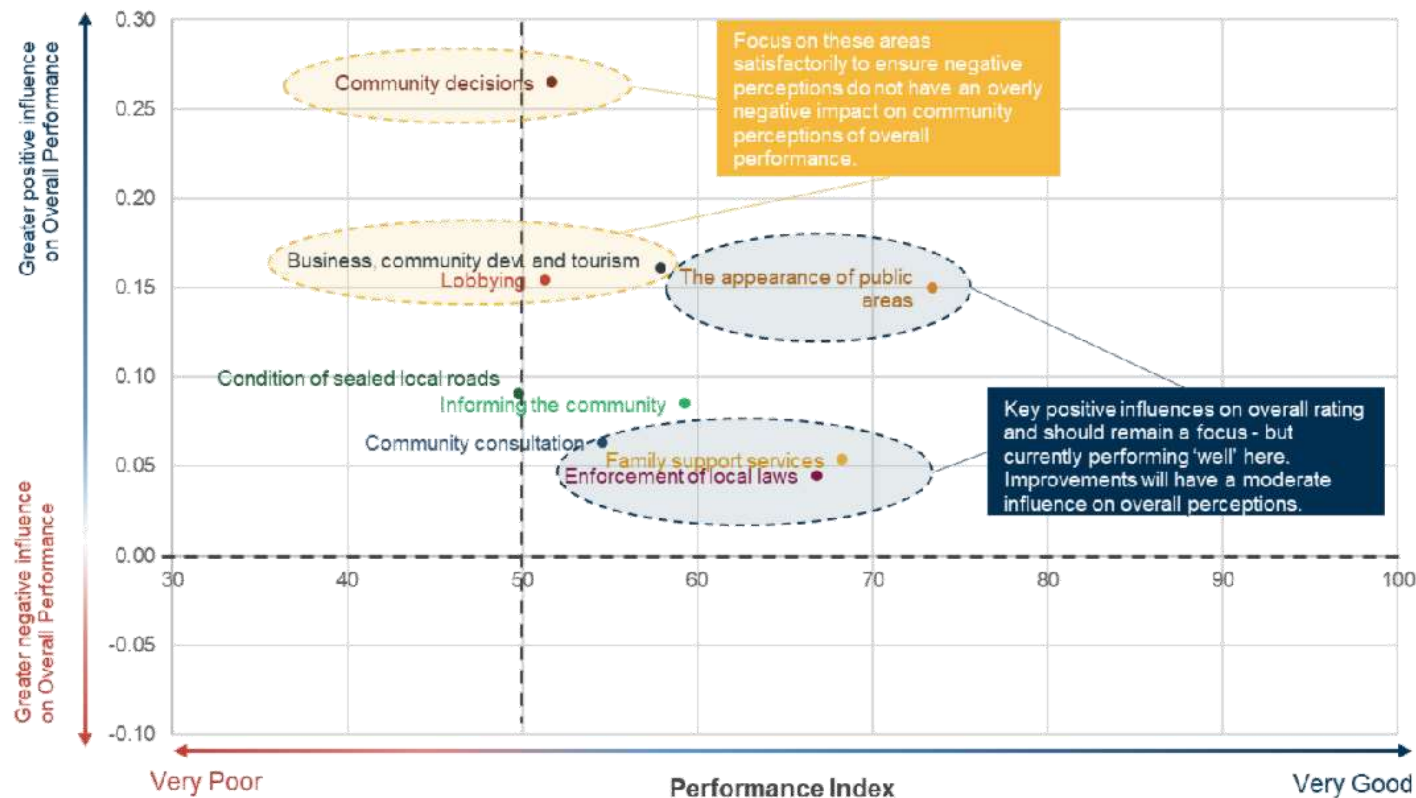


The multiple regression analysis model above (all service areas) has an R-squared value of 0.617 and adjusted R-square value of 0.604, which means that 62% of the variance in community perceptions of overall performance can be predicted from these variables. The overall model effect was statistically significant at  $p = 0.0001$ ,  $F = 47.87$ . This model should be interpreted with some caution as some data is not normally distributed and not all service areas have linear correlations.



## Influence on overall performance: key service areas

2019 regression analysis (key service areas)



The multiple regression analysis model above (reduced set of service areas) has an R-squared value of 0.615 and adjusted R-square value of 0.606, which means that 62% of the variance in community perceptions of overall performance can be predicted from these variables. The overall model effect was statistically significant at  $p = 0.0001$ ,  $F = 69.42$ . This model should be interpreted with some caution as some data is not normally distributed and not all service areas have linear correlations.



## Individual service area performance

2019 individual service area performance (index scores)

|                            |    | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|----------------------------|----|------|------|------|------|------|------|------|
| Art centres & libraries    | 77 | 77   | n/a  | 76   | 79   | 79   | n/a  | n/a  |
| Appearance of public areas | 73 | 73   | 75   | 76   | 79   | 78   | 76   | 76   |
| Elderly support services   | 72 | 71   | 74   | 74   | 80   | 79   | 77   | 77   |
| Recreational facilities    | 72 | 72   | 73   | 73   | 77   | 77   | 75   | 70   |
| Waste management           | 72 | 72   | n/a  | 74   | 77   | 75   | 74   | 75   |
| Family support services    | 69 | 68   | 69   | 69   | 73   | 73   | 71   | 71   |
| Enforcement of local laws  | 68 | 67   | 65   | 66   | 71   | 72   | 71   | 70   |
| Informing the community    | 60 | 62   | 63   | 62   | 68   | 68   | 65   | 66   |
| Bus/community dev./tourism | 58 | 61   | 65   | 62   | 66   | 67   | 68   | 68   |
| Consultation & engagement  | 55 | 54   | 60   | 60   | 65   | 65   | 64   | 64   |
| Lobbying                   | 52 | 54   | 58   | 57   | 62   | 63   | 64   | 64   |
| Community decisions        | 52 | 54   | 60   | 59   | 64   | 66   | n/a  | n/a  |
| Sealed local roads         | 50 | 46   | 51   | 54   | 58   | 53   | n/a  | n/a  |

Q2. How has Council performed on [RESPONSIBILITY AREA] over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18  
 Note: Please see Appendix A for explanation of significant differences.

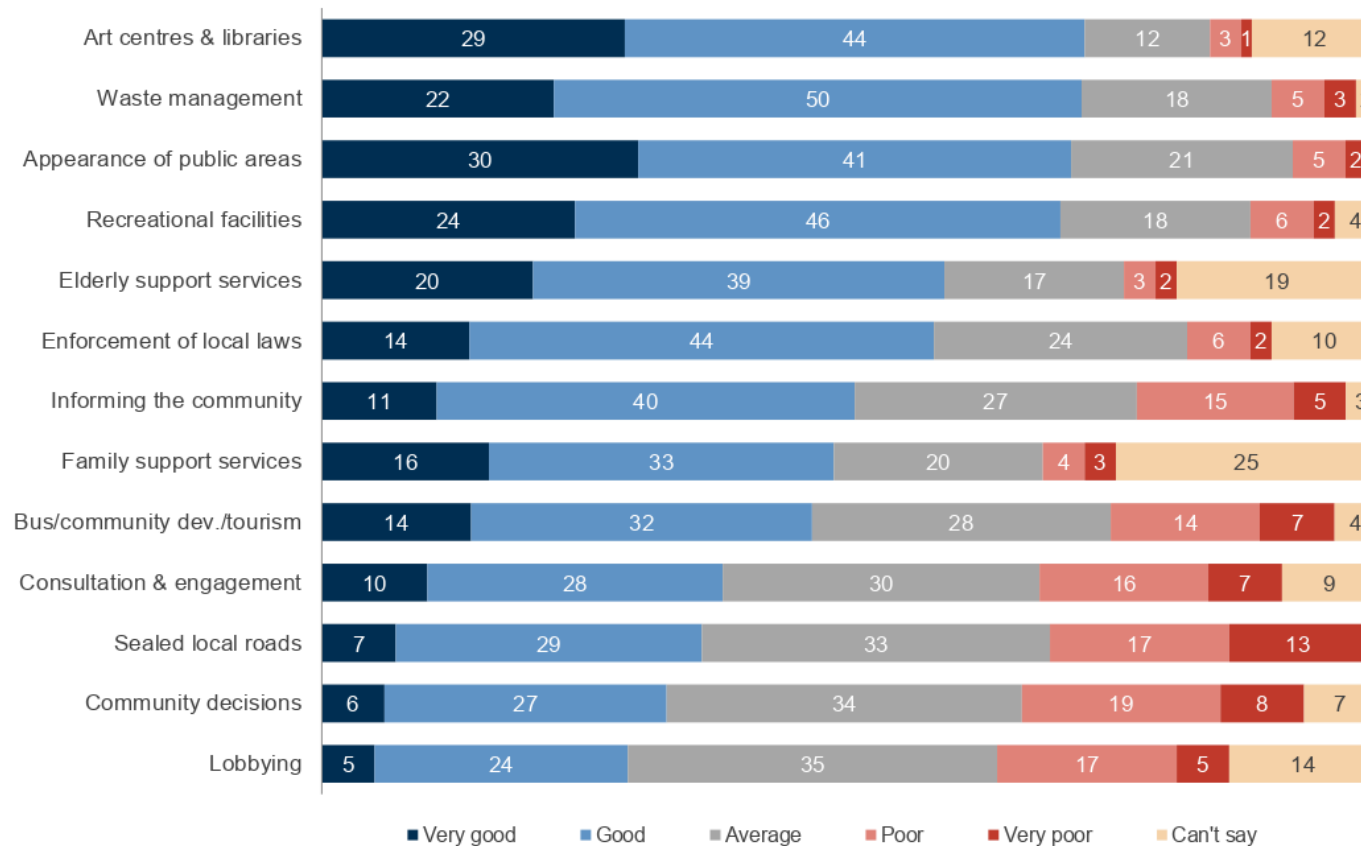
J W S R E S E A R C H 20





## Individual service area performance

2019 individual service area performance (%)



Q2. How has Council performed on [RESPONSIBILITY AREA] over the last 12 months?  
Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18

J W S R E S E A R C H 21

## Individual service area performance vs State-wide average



### Significantly Higher than State-wide Average

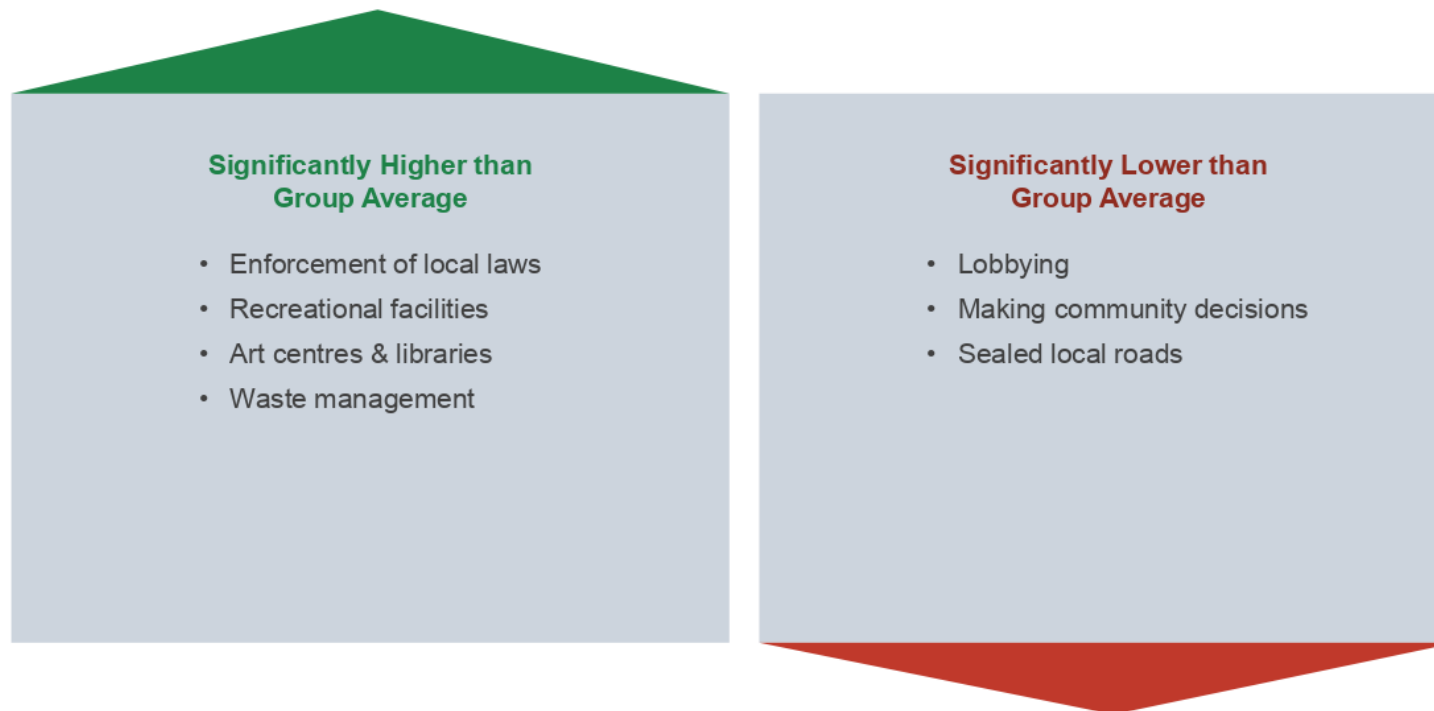
- Enforcement of local laws
- Elderly support services
- Art centres & libraries
- Waste management

### Significantly Lower than State-wide Average

- Bus/community dev./tourism
- Making community decisions
- Sealed local roads

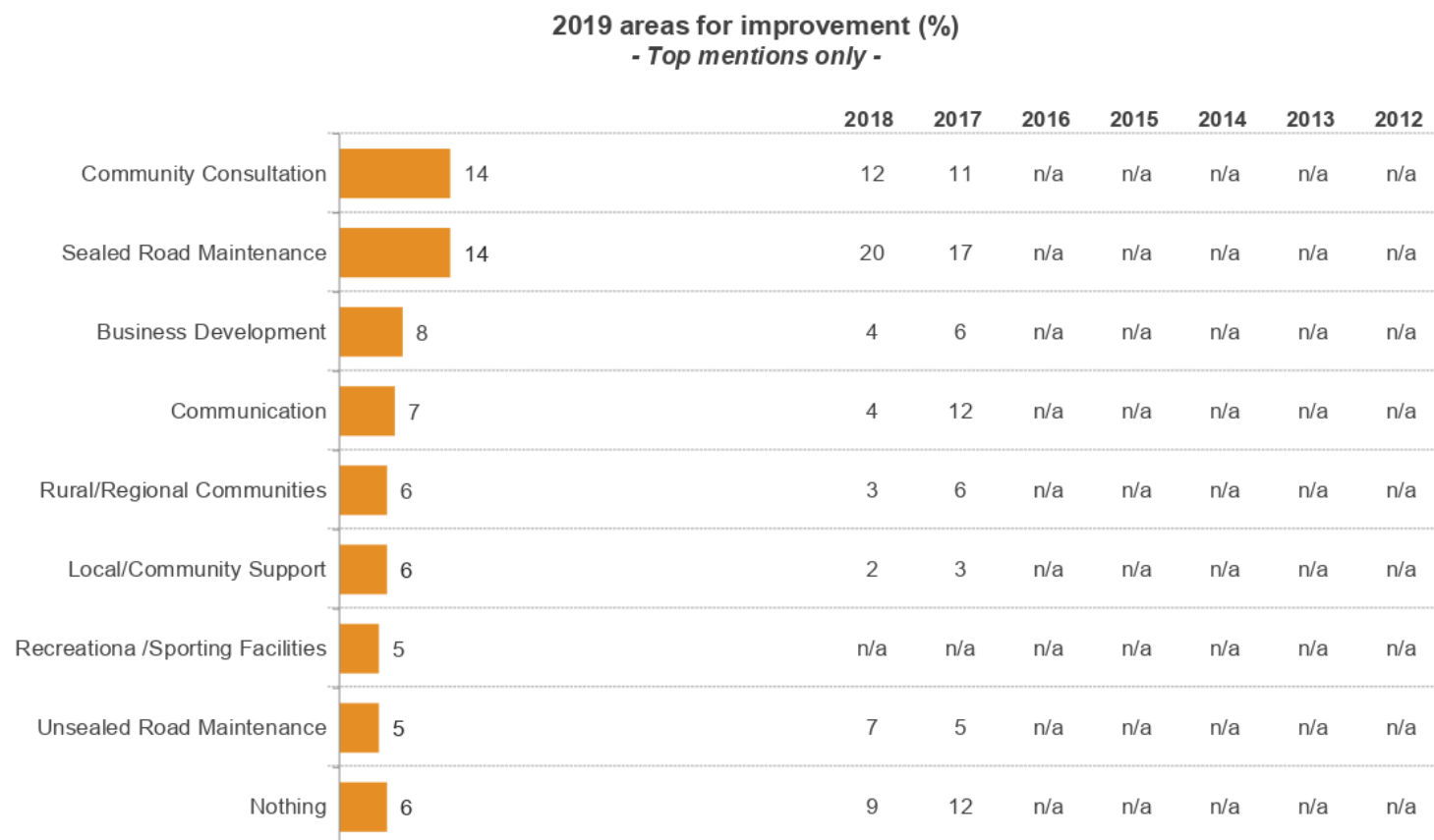


## Individual service area performance vs group average





## Areas for improvement



Q17. What does Gannawarra Shire Council MOST need to do to improve its performance?  
 Base: All respondents. Councils asked state-wide: 43 Councils asked group: 10  
 Note: Significant differences have not been applied to this chart.  
 Verbatim responses to this question can be found in the accompanying dashboard.

J W S R E S E A R C H 24

# DETAILED FINDINGS

J W S R E S E A R C H

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# Overall performance



J W S R E S E A R C H 26





## Overall performance

### 2019 overall performance (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| Murray Ward   | 72▲ | 57   | 65   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 18-34         | 66▲ | 68   | 67   | 62   | 72   | 72   | 69   | 75   |
| Yarran Ward   | 63  | 62   | 64   | n/a  | n/a  | n/a  | n/a  | n/a  |
| State-wide    | 60  | 59   | 59   | 59   | 60   | 61   | 60   | 60   |
| 65+           | 59  | 60   | 64   | 65   | 71   | 71   | 70   | 72   |
| Men           | 59  | 59   | 63   | 61   | 67   | 67   | 66   | 67   |
| Gannawarra    | 59  | 60   | 64   | 63   | 68   | 69   | 67   | 68   |
| Women         | 59  | 60   | 66   | 65   | 70   | 70   | 69   | 69   |
| Small Rural   | 58  | 56   | 58   | 57   | 59   | n/a  | n/a  | n/a  |
| 35-49         | 56  | 51   | 64   | 63   | 64   | 67   | 67   | 62   |
| Avoca Ward    | 56* | 58   | 61   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 50-64         | 55  | 59   | 62   | 62   | 65   | 65   | 63   | 64   |
| Patchell Ward | 55  | 59   | 65   | n/a  | n/a  | n/a  | n/a  | n/a  |

Q3. ON BALANCE, for the last twelve months, how do you feel about the performance of Gannawarra Shire Council, not just on one or two issues, BUT OVERALL across all responsibility areas? Has it been very good, good, average, poor or very poor?

Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18

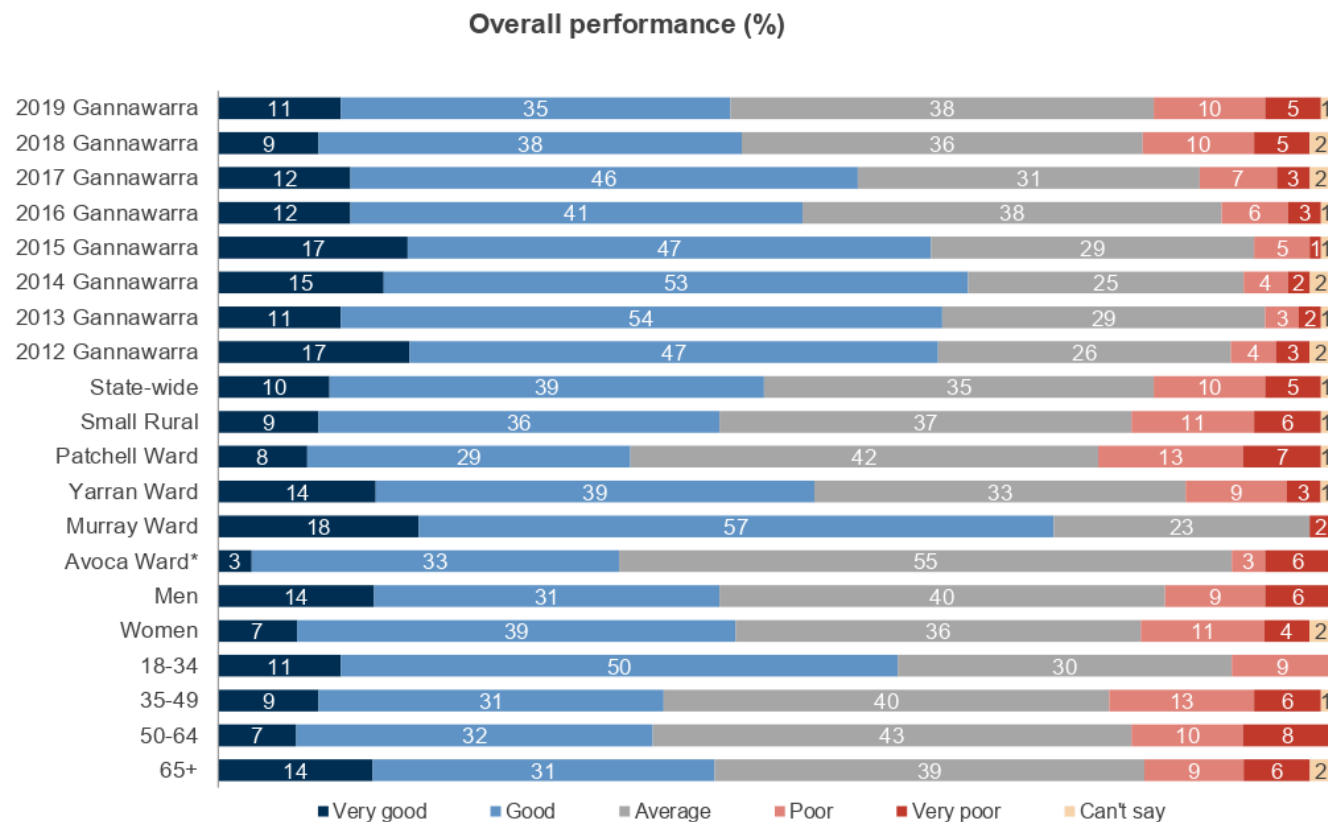
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30

J W S R E S E A R C H 27



## Overall performance



Q3. ON BALANCE, for the last twelve months, how do you feel about the performance of Gannawarra Shire Council, not just on one or two issues, BUT OVERALL across all responsibility areas? Has it been very good, good, average, poor or very poor?  
 Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18  
 \*Caution: small sample size < n=30

## **Customer service**

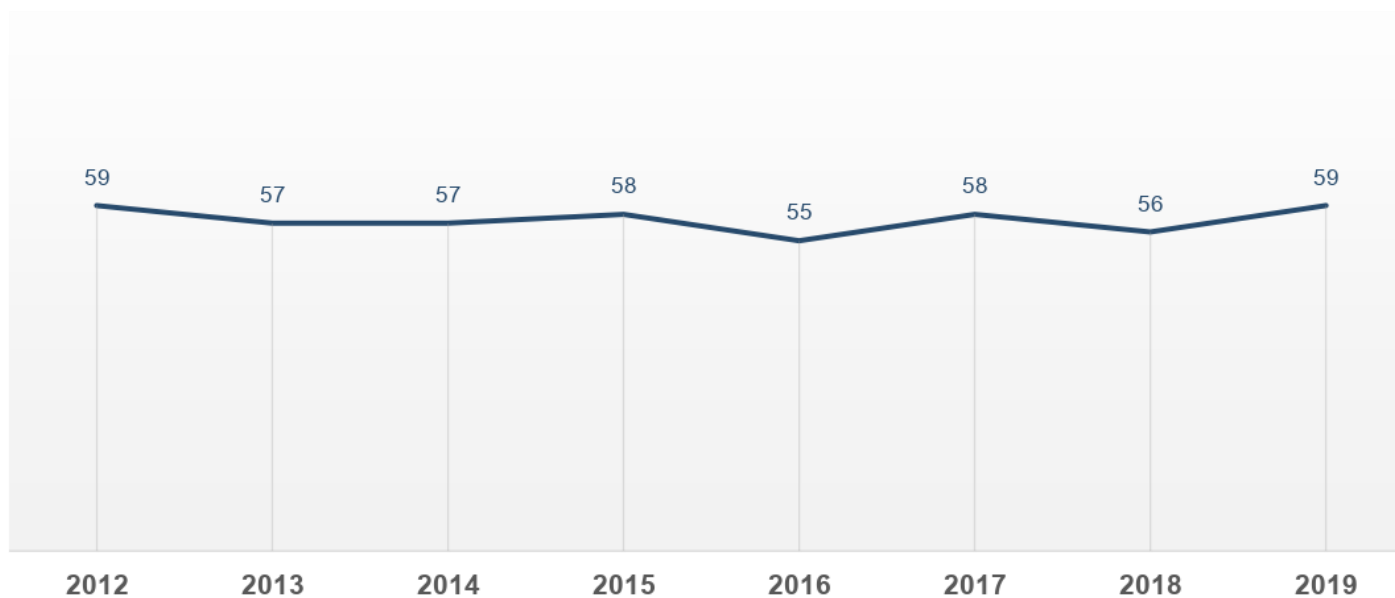


J W S R E S E A R C H 29



## Contact with council

2019 contact with council (%)  
Have had contact



Q5. Over the last 12 months, have you or any member of your household had any contact with Gannawarra Shire Council? This may have been in person, in writing, by telephone conversation, by text message, by email or via their website or social media such as Facebook or Twitter?  
Base: All respondents. Councils asked state-wide: 38 Councils asked group: 12

J W S R E S E A R C H 30



## Contact with council

2019 contact with council (%)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| 18-34         | 78▲ | 51   | 64   | 59   | 60   | 51   | 56   | 62   |
| Avoca Ward    | 77* | 63   | 63   | n/a  | n/a  | n/a  | n/a  | 59   |
| Murray Ward   | 75  | 69   | 63   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Small Rural   | 63  | 64   | 62   | 61   | 64   | n/a  | n/a  | n/a  |
| 50-64         | 63  | 52   | 54   | 54   | 56   | 55   | 62   | 63   |
| State-wide    | 61  | 61   | 58   | 58   | 60   | 61   | 60   | 61   |
| Women         | 60  | 58   | 51   | 53   | 58   | 57   | 55   | 57   |
| Gannawarra    | 59  | 56   | 58   | 55   | 58   | 57   | 57   | 59   |
| Patchell Ward | 59  | 57   | 58   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Men           | 59  | 53   | 64   | 58   | 57   | 57   | 60   | 60   |
| 35-49         | 53  | 64   | 59   | 62   | 66   | 66   | 68   | 57   |
| Yarran Ward   | 52  | 45   | 51   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 65+           | 51  | 56   | 55   | 51   | 53   | 56   | 46   | 53   |

Q5. Over the last 12 months, have you or any member of your household had any contact with Gannawarra Shire Council? This may have been in person, in writing, by telephone conversation, by text message, by email or via their website or social media such as Facebook or Twitter?

Base: All respondents. Councils asked state-wide: 38 Councils asked group: 12

Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30



## Customer service rating

### 2019 customer service rating (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| Murray Ward   | 81* | 60   | 73   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 18-34         | 76  | 70   | 72   | 80   | 79   | 81   | 78   | 81   |
| Women         | 75  | 69   | 76   | 77   | 82   | 76   | 78   | 75   |
| 65+           | 72  | 71   | 76   | 73   | 77   | 76   | 76   | 72   |
| Patchell Ward | 71  | 69   | 75   | n/a  | n/a  | n/a  | n/a  | n/a  |
| State-wide    | 71  | 70   | 69   | 69   | 70   | 72   | 71   | 71   |
| Gannawarra    | 71  | 67   | 72   | 73   | 78   | 76   | 75   | 71   |
| Small Rural   | 70  | 69   | 69   | 69   | 70   | n/a  | n/a  | n/a  |
| 50-64         | 69  | 64   | 71   | 71   | 76   | 76   | 72   | 69   |
| Avoca Ward    | 68* | 65   | 70   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Yarran Ward   | 68  | 68   | 70   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Men           | 67  | 64   | 69   | 69   | 73   | 75   | 72   | 66   |
| 35-49         | 63  | 59   | 68   | 70   | 79   | 72   | 74   | 61   |

Q5c. Thinking of the most recent contact, how would you rate Gannawarra Shire Council for customer service? Please keep in mind we do not mean the actual outcome but rather the actual service that was received.

Base: All respondents who have had contact with Council in the last 12 months.

Councils asked state-wide: 63 Councils asked group: 18

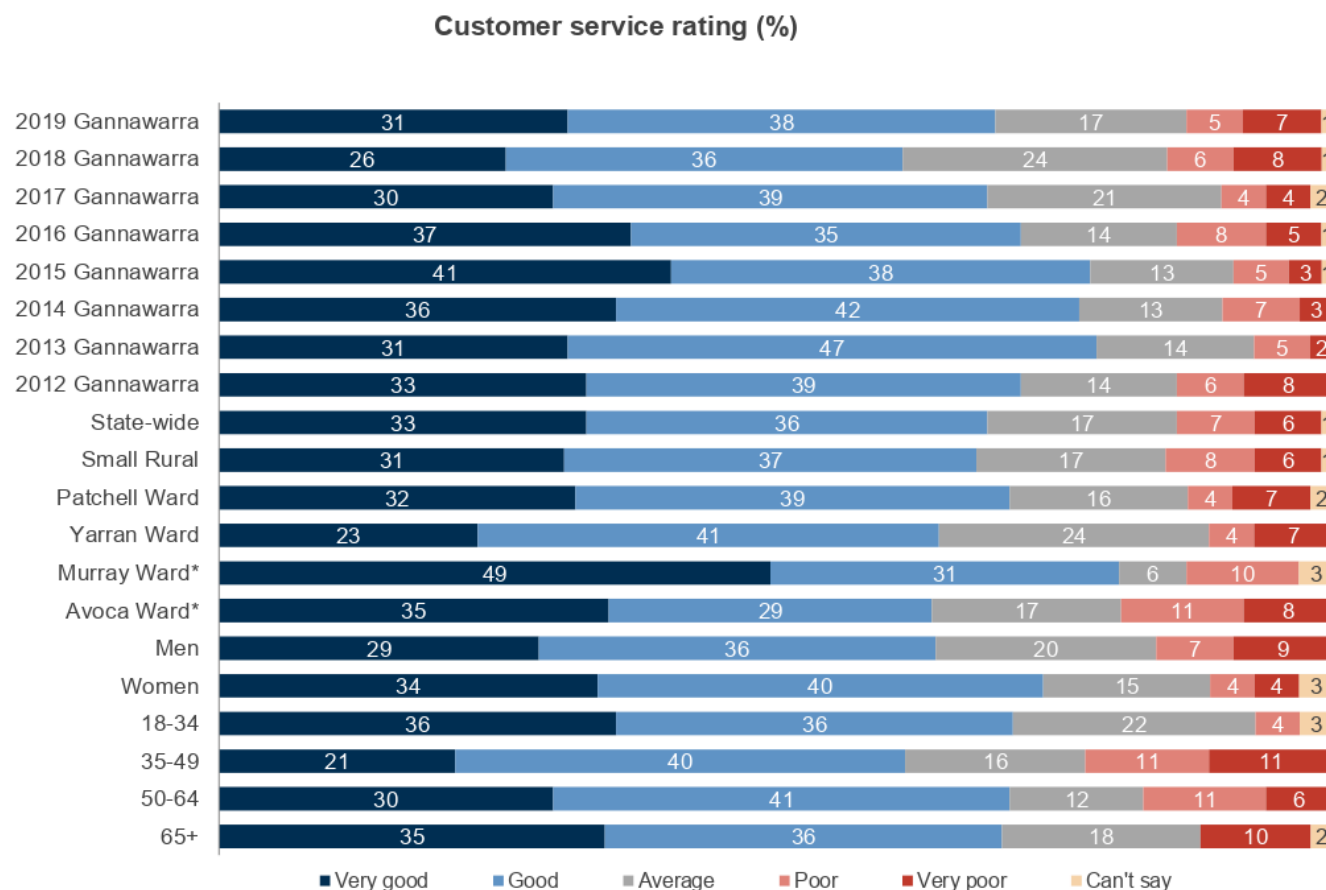
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30





## Customer service rating



Q5c. Thinking of the most recent contact, how would you rate Gannawarra Shire Council for customer service? Please keep in mind we do not mean the actual outcome but rather the actual service that was received.

Base: All respondents who have had contact with Council in the last 12 months.

Councils asked state-wide: 63 Councils asked group: 18

\*Caution: small sample size < n=30

# Communication

J W S R E S E A R C H 34



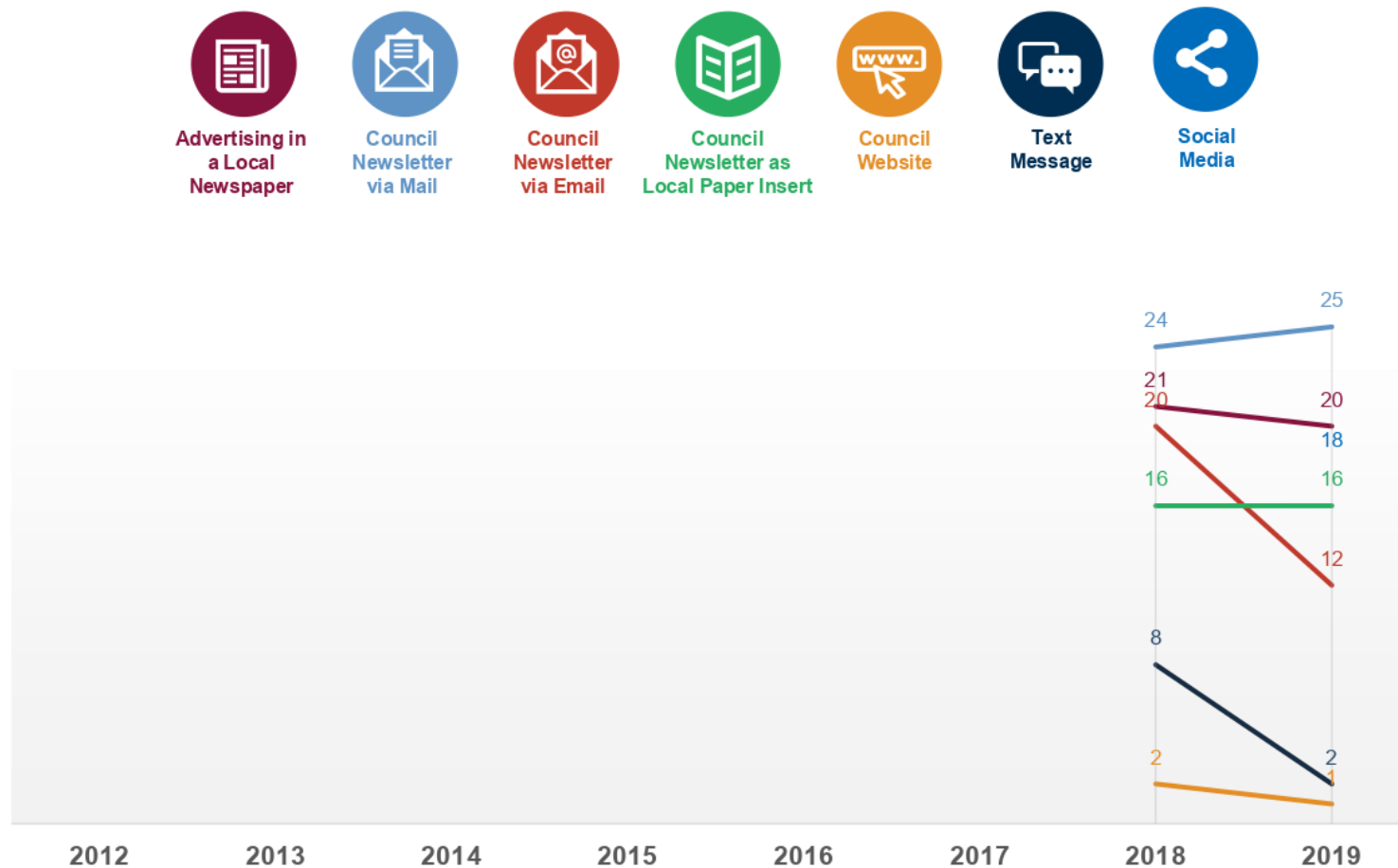
## Communication summary

|  |  |
|--|--|
| Overall preferred forms of communication         | <ul style="list-style-type: none"> <li>Newsletter sent via mail (25%)</li> </ul>   |
| Preferred forms of communication among over 50s  | <ul style="list-style-type: none"> <li>Newsletter sent via mail (26%)</li> </ul>   |
| Preferred forms of communication among under 50s | <ul style="list-style-type: none"> <li>Social media (37%)</li> </ul>   |
| Greatest change since 2018                       | <ul style="list-style-type: none"> <li>Newsletter via email (down by 8 points)</li> <li><b>New Addition:</b> Social Media</li> </ul> |



## Best form of communication

2019 best form of communication (%)



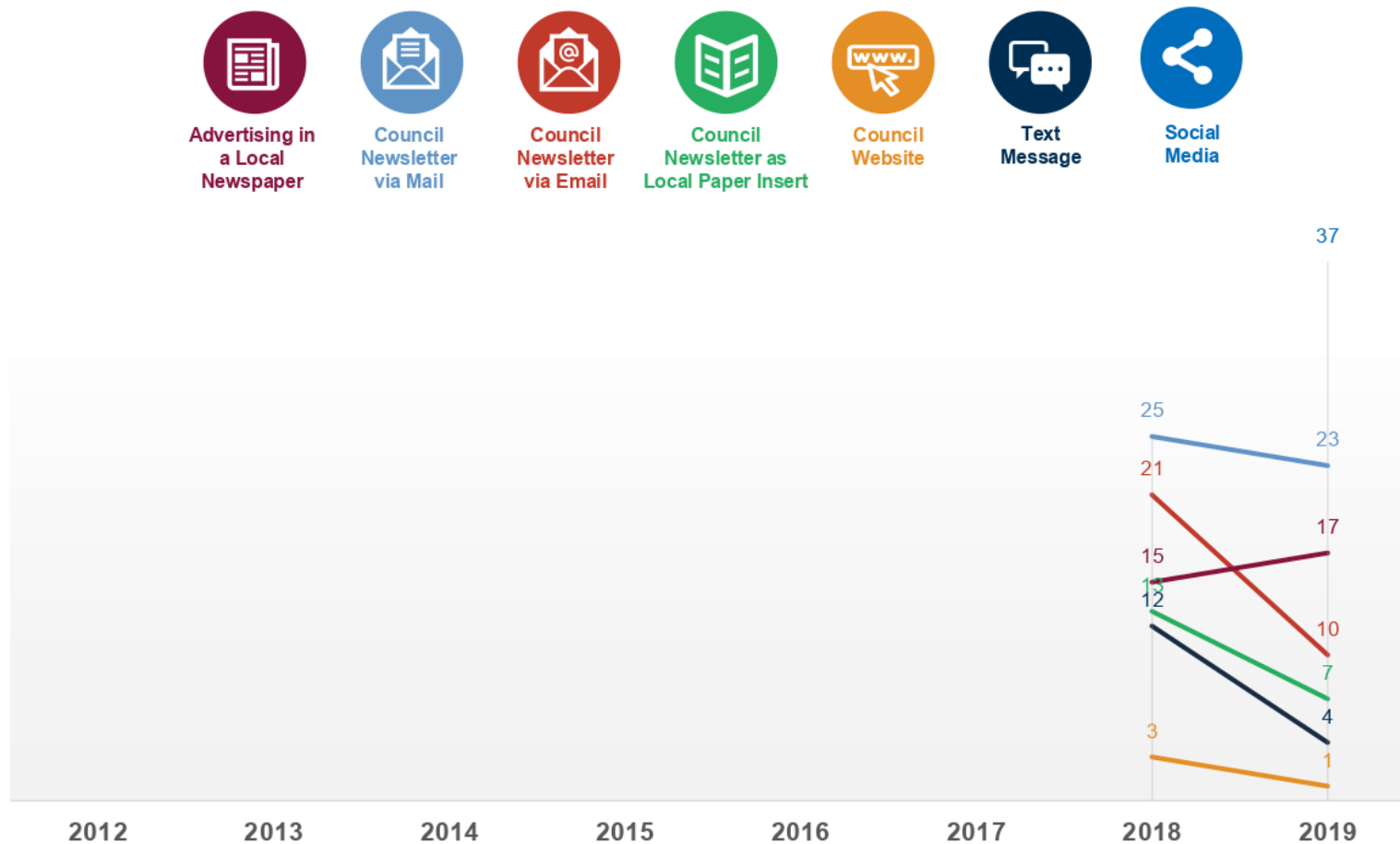
Q13. If Gannawarra Shire Council was going to get in touch with you to inform you about Council news and information and upcoming events, which ONE of the following is the BEST way to communicate with you?  
 Base: All respondents. Councils asked state-wide: 31 Councils asked group: 7

J W S R E S E A R C H 36



## Best form of communication: under 50s

2019 under 50s best form of communication (%)



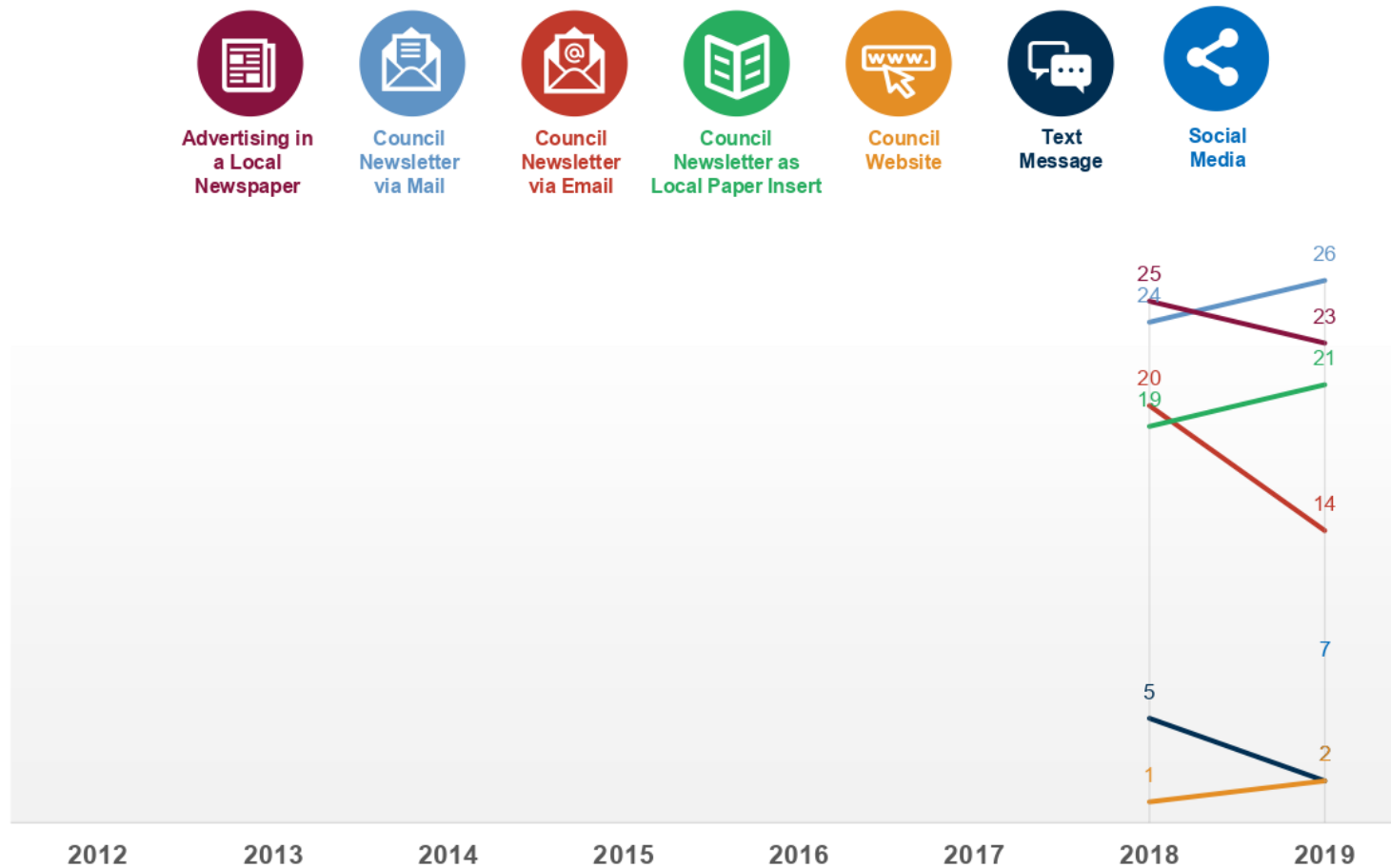
Q13. If Gannawarra Shire Council was going to get in touch with you to inform you about Council news and information and upcoming events, which ONE of the following is the BEST way to communicate with you?  
 Base: All respondents aged under 50. Councils asked state-wide: 31 Councils asked group: 7

J W S R E S E A R C H 37



## 2019 best form of communication: over 50s

2019 over 50s best form of communication (%)



Q13. If Gannawarra Shire Council was going to get in touch with you to inform you about Council news and information and upcoming events, which ONE of the following is the BEST way to communicate with you?  
 Base: All respondents aged over 50. Councils asked state-wide: 31 Councils asked group: 7

J W S R E S E A R C H 38





## Council direction

J W S R E S E A R C H 39



## Council direction summary

|   |  |
|---|--|
| <b>Council direction</b>                      | <ul style="list-style-type: none"> <li>• 61% stayed about the same, up 1 point on 2018</li> <li>• 19% improved, down 1 point on 2018</li> <li>• 17% deteriorated, up 2 points on 2018</li> </ul> |
| <b>Most satisfied with Council direction</b>  | <ul style="list-style-type: none"> <li>• Murray Ward residents</li> </ul>  |
| <b>Least satisfied with Council direction</b> | <ul style="list-style-type: none"> <li>• Aged 50-64 years</li> </ul>   |



## Overall council direction last 12 months

### 2019 overall direction (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| Murray Ward   | 64▲ | 49   | 63   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 18-34         | 61▲ | 60   | 67   | 57   | 71   | 69   | 72   | 74   |
| Women         | 54  | 53   | 62   | 54   | 66   | 64   | 67   | 65   |
| 35-49         | 53  | 48   | 53   | 56   | 59   | 62   | 64   | 58   |
| State-wide    | 53  | 52   | 53   | 51   | 53   | 53   | 53   | 52   |
| Small Rural   | 53  | 50   | 52   | 50   | 53   | n/a  | n/a  | n/a  |
| Gannawarra    | 51  | 52   | 57   | 54   | 64   | 62   | 63   | 63   |
| Yarran Ward   | 50  | 51   | 53   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Patchell Ward | 50  | 55   | 59   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 65+           | 49  | 51   | 57   | 56   | 65   | 63   | 62   | 65   |
| Men           | 48  | 51   | 53   | 54   | 63   | 60   | 60   | 62   |
| Avoca Ward    | 45* | 51   | 57   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 50-64         | 42▼ | 51   | 55   | 48   | 63   | 54   | 59   | 58   |

Q6. Over the last 12 months, what is your view of the direction of Gannawarra Shire Council's overall performance?

Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18

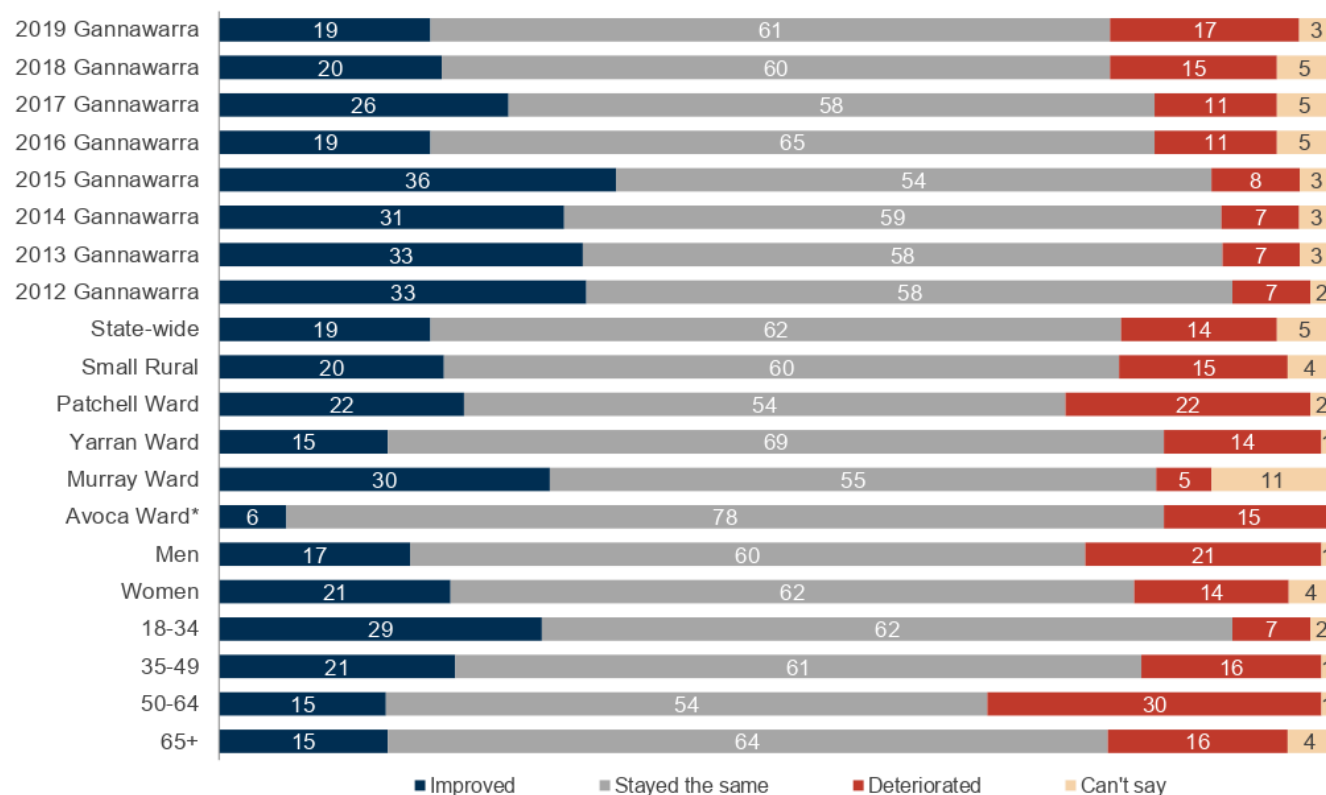
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30



## Overall council direction last 12 months

2019 overall council direction (%)



Q6. Over the last 12 months, what is your view of the direction of Gannawarra Shire Council's overall performance?  
 Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18  
 \*Caution: small sample size < n=30

# Individual service areas



J W S R E S E A R C H 43



## Community consultation and engagement performance

2019 Consultation and engagement performance (index scores)

|               |      | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|------|------|------|------|------|------|------|------|
| Murray Ward   | 67▲  | 53   | 64   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Yarran Ward   | 58   | 59   | 61   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 65+           | 58   | 56   | 59   | 59   | 66   | 66   | 68   | 64   |
| 18-34         | 58   | 54   | 65   | 68   | 74   | 68   | 66   | 71   |
| Small Rural   | 56   | 54   | 55   | 55   | 56   | n/a  | n/a  | n/a  |
| State-wide    | 56   | 55   | 55   | 54   | 56   | 57   | 57   | 57   |
| Women         | 55   | 55   | 62   | 61   | 67   | 65   | 66   | 65   |
| Gannawarra    | 55   | 54   | 60   | 60   | 65   | 65   | 64   | 64   |
| Men           | 55   | 52   | 57   | 59   | 63   | 65   | 62   | 63   |
| 35-49         | 54   | 51   | 62   | 58   | 62   | 65   | 63   | 64   |
| Patchell Ward | 52   | 52   | 58   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 50-64         | 49   | 54   | 55   | 57   | 58   | 61   | 61   | 59   |
| Avoca Ward    | 42*▼ | 49   | 56   | n/a  | n/a  | n/a  | n/a  | n/a  |

Q2. How has Council performed on 'Community consultation and engagement' over the last 12 months?

Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18

Note: Please see Appendix A for explanation of significant differences.

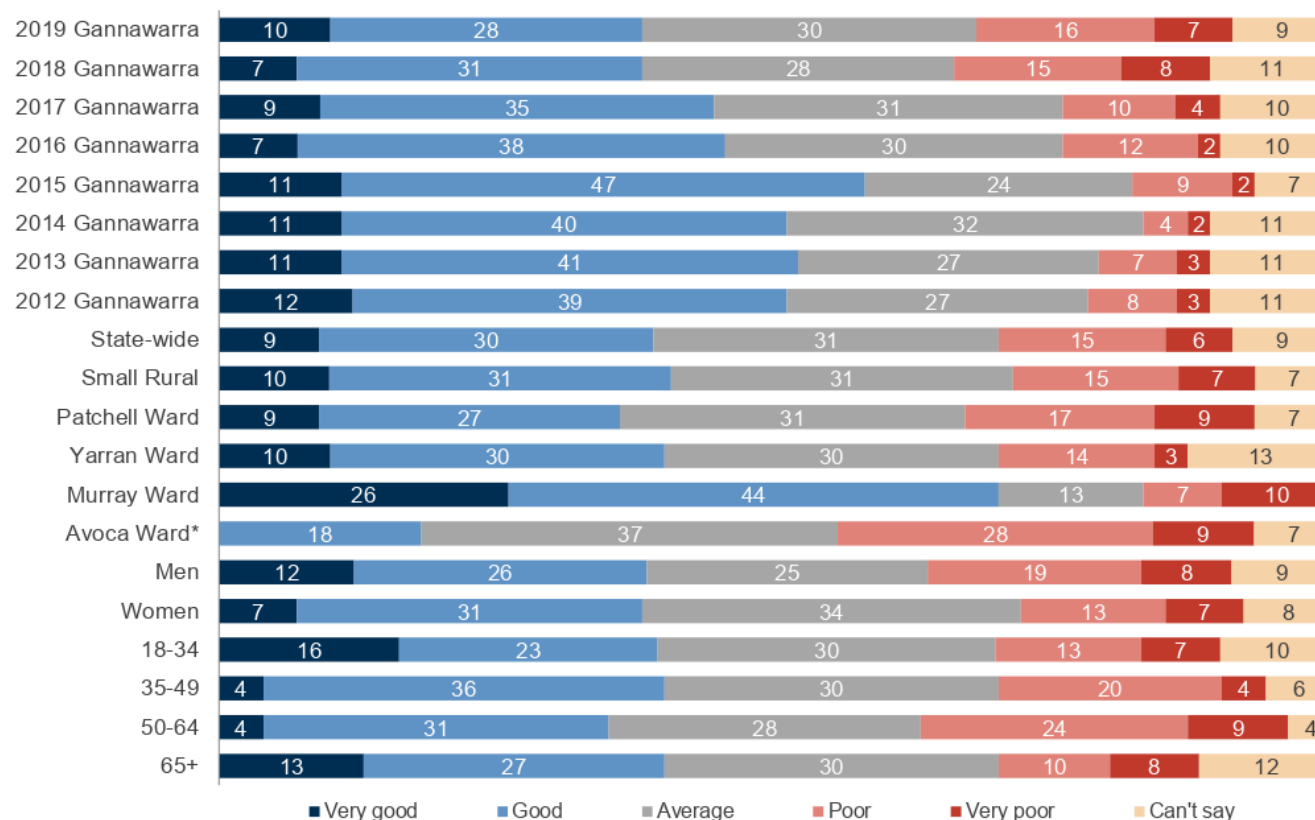
\*Caution: small sample size < n=30





## Community consultation and engagement performance

2019 Consultation and engagement performance (%)



Q2. How has Council performed on 'Community consultation and engagement' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18  
 \*Caution: small sample size < n=30

J W S R E S E A R C H

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## Lobbying on behalf of the community performance

### 2019 Lobbying performance (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| Murray Ward   | 59  | 54   | 60   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 18-34         | 58▲ | 59   | 63   | 62   | 65   | 72   | 72   | 69   |
| 65+           | 55  | 55   | 58   | 55   | 66   | 63   | 64   | 68   |
| Small Rural   | 55▲ | 53   | 55   | 54   | 56   | n/a  | n/a  | n/a  |
| State-wide    | 54  | 54   | 54   | 53   | 55   | 56   | 55   | 55   |
| Yarran Ward   | 54  | 60   | 59   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Women         | 52  | 56   | 60   | 58   | 65   | 65   | 66   | 66   |
| Gannawarra    | 52  | 54   | 58   | 57   | 62   | 63   | 64   | 64   |
| Men           | 52  | 51   | 57   | 57   | 60   | 61   | 62   | 61   |
| Patchell Ward | 51  | 51   | 57   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 35-49         | 49  | 44   | 58   | 60   | 60   | 62   | 63   | 57   |
| 50-64         | 45▼ | 57   | 53   | 54   | 56   | 58   | 60   | 61   |
| Avoca Ward    | 44* | 49   | 57   | n/a  | n/a  | n/a  | n/a  | n/a  |

Q2. How has Council performed on 'Lobbying on behalf of the community' over the last 12 months?

Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18

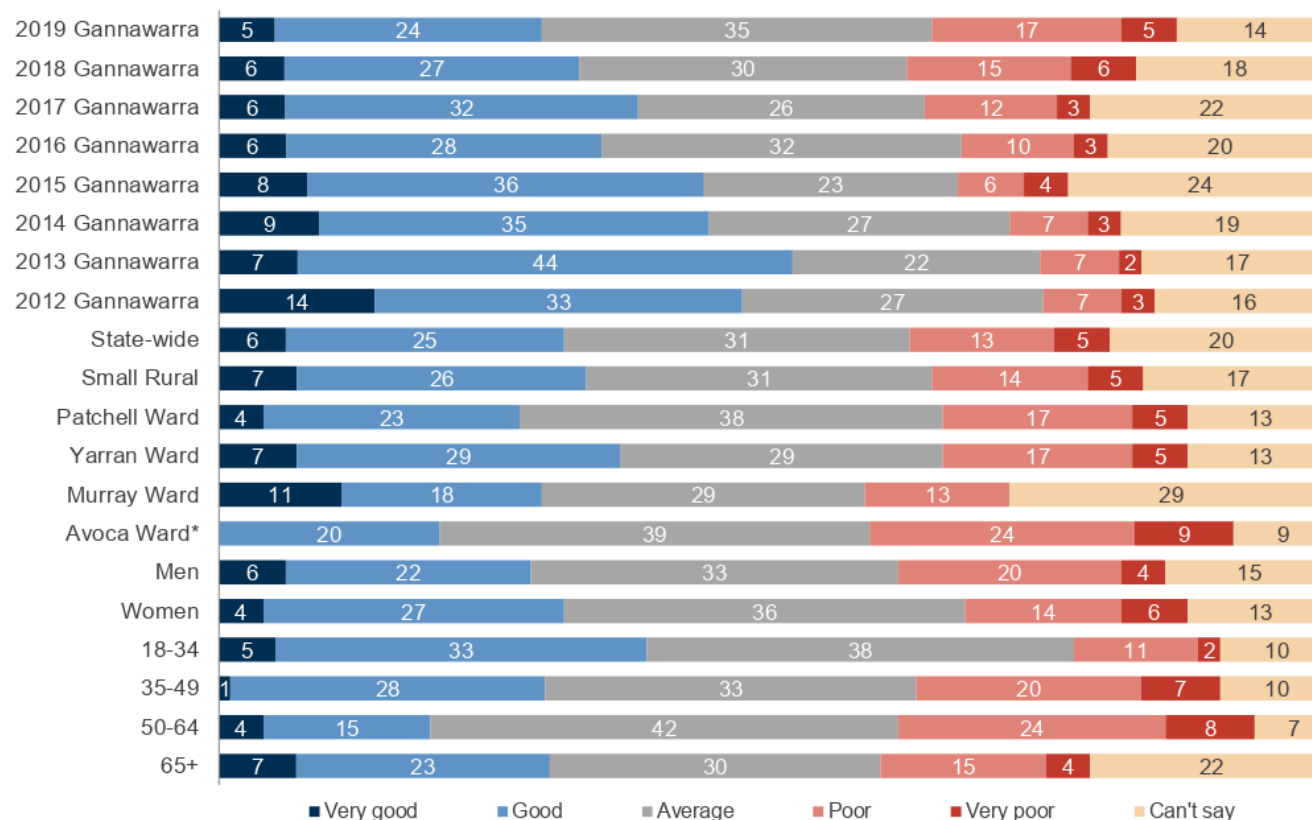
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30



## Lobbying on behalf of the community performance

2019 Lobbying performance (%)



Q2. How has Council performed on 'Lobbying on behalf of the community' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18  
 \*Caution: small sample size < n=30

J W S R E S E A R C H 47

## Decisions made in the interest of the community performance



2019 Community decisions made performance (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| Murray Ward   | 64▲ | 59   | 62   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Yarran Ward   | 55  | 58   | 61   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Small Rural   | 55▲ | 52   | 55   | 53   | 56   | n/a  | n/a  | n/a  |
| State-wide    | 55▲ | 54   | 54   | 54   | 55   | 57   | n/a  | n/a  |
| 65+           | 54  | 55   | 59   | 61   | 65   | 66   | n/a  | n/a  |
| 18-34         | 54  | 58   | 69   | 60   | 69   | 71   | n/a  | n/a  |
| Women         | 52  | 54   | 61   | 62   | 66   | 65   | n/a  | n/a  |
| Gannawarra    | 52  | 54   | 60   | 59   | 64   | 66   | n/a  | n/a  |
| Men           | 51  | 54   | 58   | 57   | 63   | 66   | n/a  | n/a  |
| 50-64         | 50  | 55   | 55   | 57   | 60   | 61   | n/a  | n/a  |
| Avoca Ward    | 48* | 49   | 58   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Patchell Ward | 48  | 52   | 58   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 35-49         | 47  | 47   | 58   | 60   | 63   | 64   | n/a  | n/a  |

Q2. How has Council performed on 'Decisions made in the interest of the community' over the last 12 months?

Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18

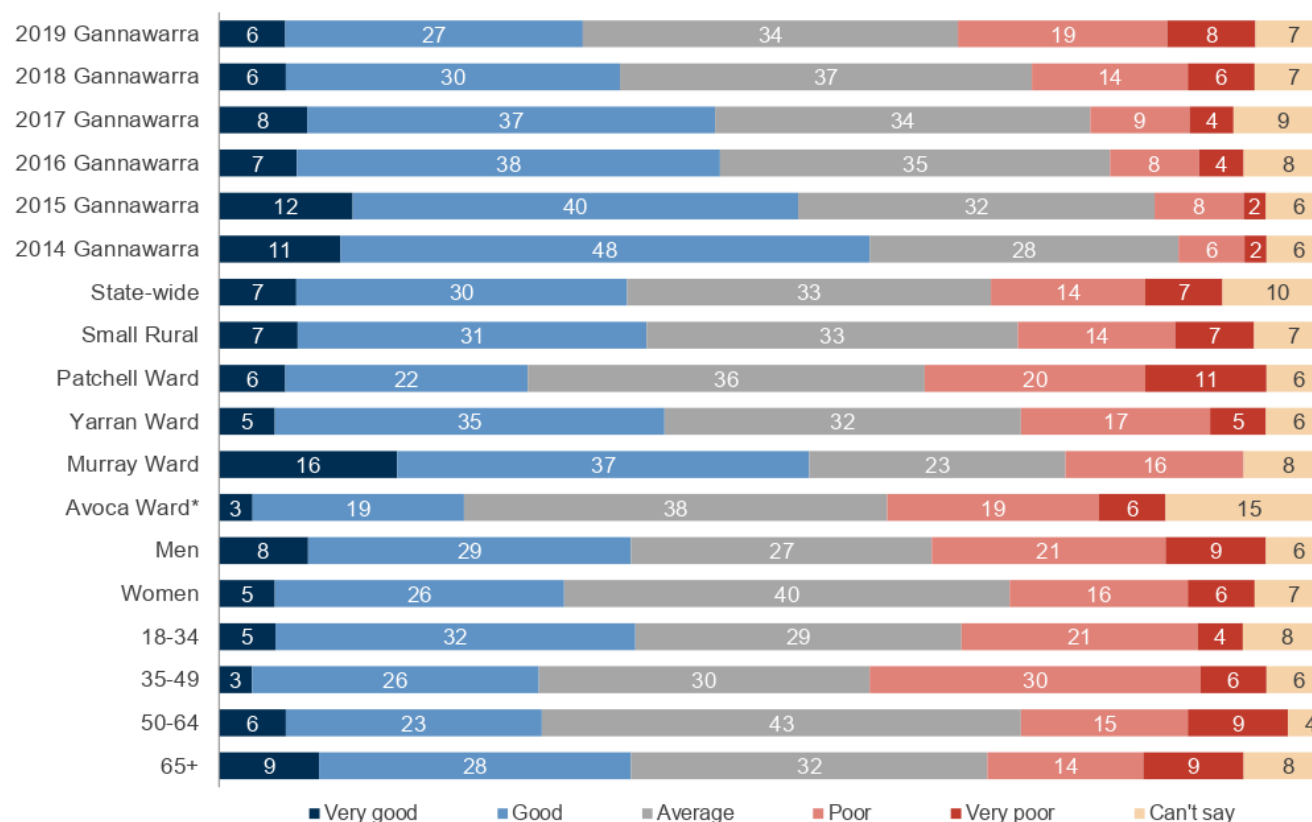
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30

## Decisions made in the interest of the community performance



2019 Community decisions made performance (%)



Q2. How has Council performed on 'Decisions made in the interest of the community' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18  
 \*Caution: small sample size < n=30

J W S R E S E A R C H

49

## The condition of sealed local roads in your area performance



2019 Sealed local roads performance (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| State-wide    | 56▲ | 53   | 53   | 54   | 55   | 55   | n/a  | n/a  |
| Men           | 54  | 45   | 50   | 55   | 56   | 52   | n/a  | n/a  |
| Yarran Ward   | 53  | 45   | 49   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 65+           | 53  | 49   | 53   | 60   | 63   | 56   | n/a  | n/a  |
| Small Rural   | 53▲ | 49   | 50   | 52   | 52   | n/a  | n/a  | n/a  |
| 18-34         | 52  | 48   | 52   | 56   | 56   | 57   | n/a  | n/a  |
| Murray Ward   | 50  | 42   | 50   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Gannawarra    | 50  | 46   | 51   | 54   | 58   | 53   | n/a  | n/a  |
| Patchell Ward | 49  | 48   | 57   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 35-49         | 47  | 40   | 45   | 46   | 57   | 50   | n/a  | n/a  |
| Women         | 47  | 47   | 52   | 54   | 59   | 54   | n/a  | n/a  |
| 50-64         | 46  | 44   | 52   | 53   | 49   | 48   | n/a  | n/a  |
| Avoca Ward    | 45* | 42   | 42   | n/a  | n/a  | n/a  | n/a  | n/a  |

Q2. How has Council performed on 'The condition of sealed local roads in your area' over the last 12 months?

Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18

Note: Please see Appendix A for explanation of significant differences.

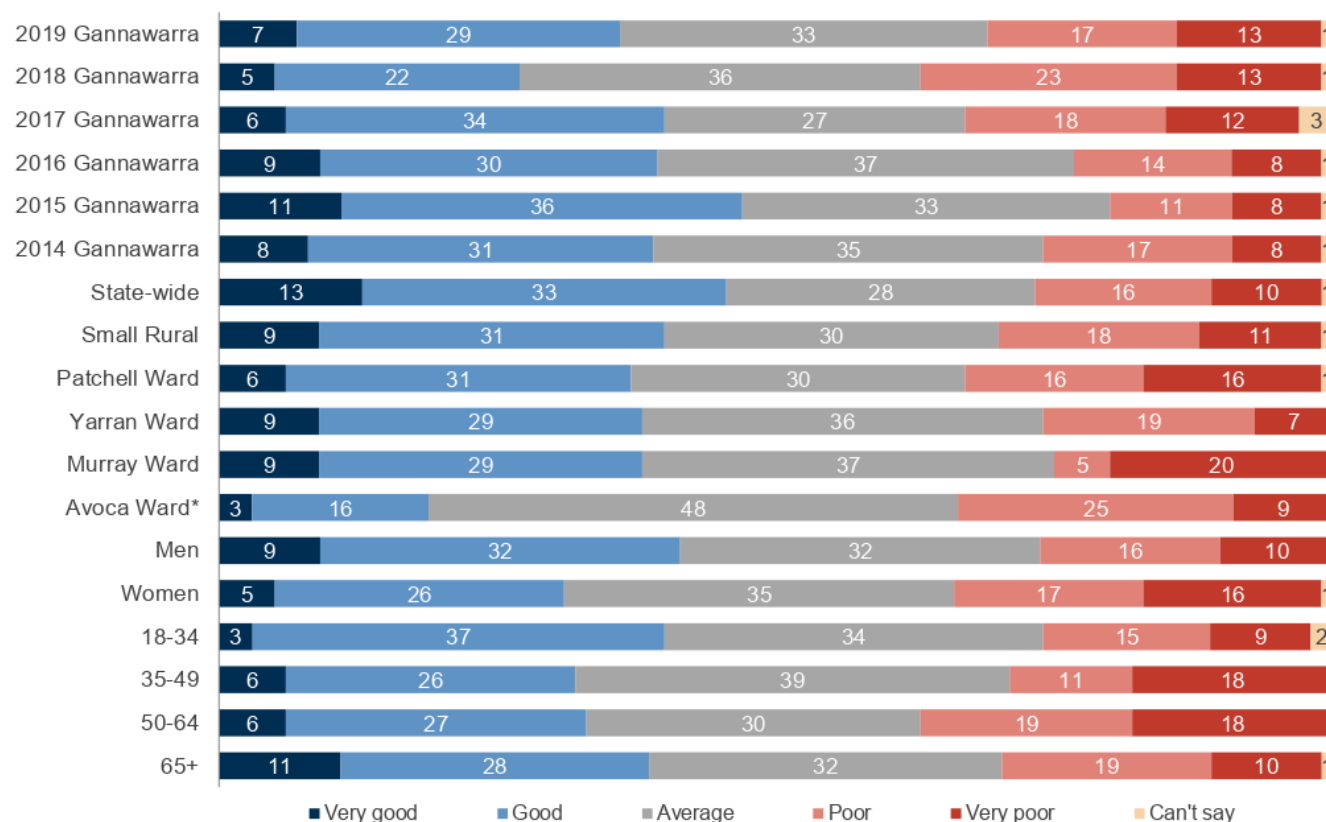
\*Caution: small sample size < n=30

J W S R E S E A R C H 50

## The condition of sealed local roads in your area performance



### 2019 Sealed local roads performance (%)



Q2. How has Council performed on 'The condition of sealed local roads in your area' over the last 12 months?  
Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18  
\*Caution: small sample size < n=30

J W S R E S E A R C H 51





## Informing the community performance

### 2019 Informing community performance (index scores)

|               |      | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|------|------|------|------|------|------|------|------|
| Murray Ward   | 71▲  | 59   | 66   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Yarran Ward   | 64   | 64   | 63   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 18-34         | 63   | 66   | 65   | 66   | 70   | 69   | 71   | 74   |
| Women         | 61   | 65   | 64   | 63   | 71   | 69   | 67   | 69   |
| 65+           | 61   | 63   | 64   | 61   | 70   | 69   | 67   | 69   |
| 35-49         | 60   | 58   | 63   | 59   | 67   | 69   | 66   | 64   |
| Gannawarra    | 60   | 62   | 63   | 62   | 68   | 68   | 65   | 66   |
| State-wide    | 60   | 59   | 59   | 59   | 61   | 62   | 61   | 60   |
| Men           | 58   | 59   | 63   | 60   | 65   | 67   | 64   | 64   |
| Small Rural   | 58   | 56   | 58   | 58   | 60   | n/a  | n/a  | n/a  |
| Patchell Ward | 57   | 62   | 62   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 50-64         | 55   | 60   | 61   | 61   | 63   | 65   | 60   | 59   |
| Avoca Ward    | 51*▼ | 59   | 64   | n/a  | n/a  | n/a  | n/a  | n/a  |

Q2. How has Council performed on 'Informing the community' over the last 12 months?

Base: All respondents. Councils asked state-wide: 31 Councils asked group: 10

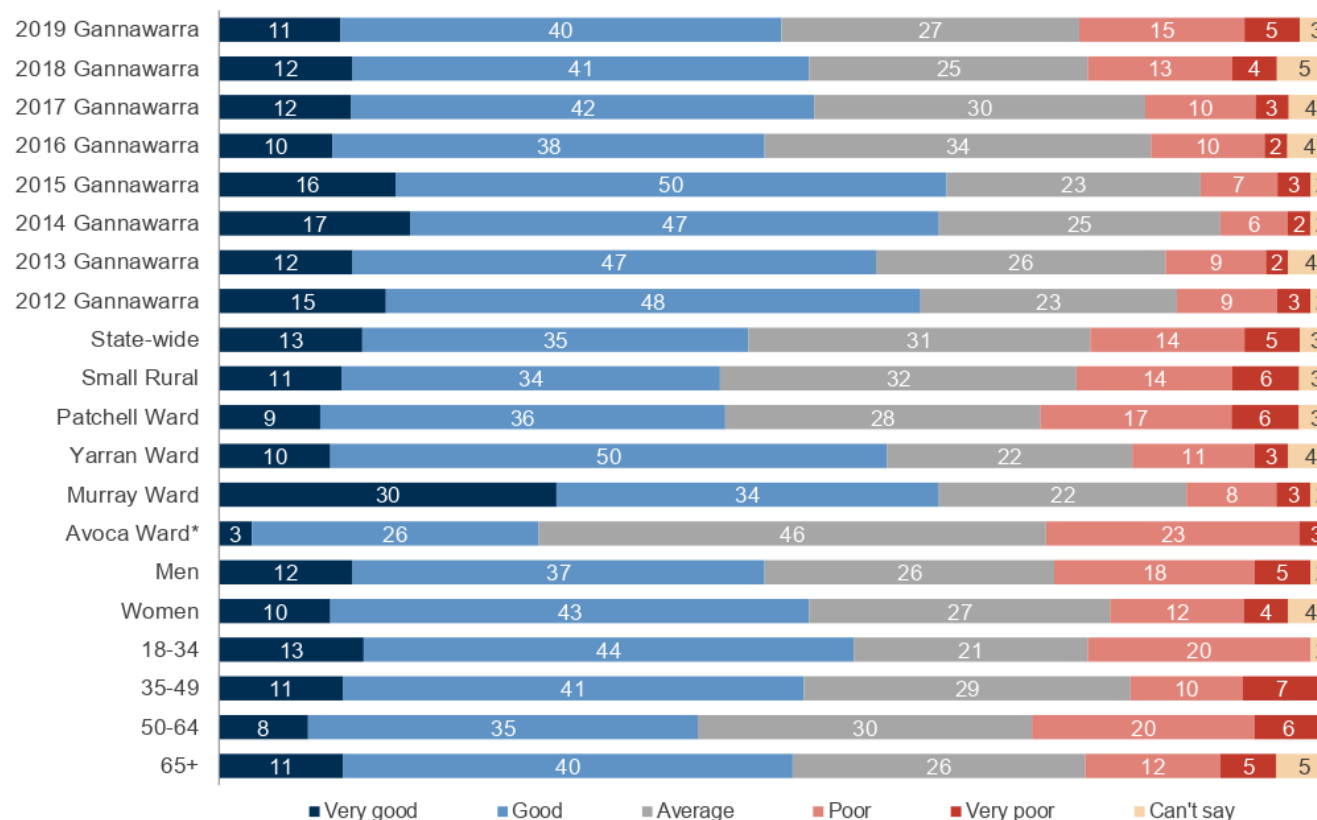
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30



## Informing the community performance

2019 Informing community performance (%)



Q2. How has Council performed on 'informing the community' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 31 Councils asked group: 10  
 \*Caution: small sample size < n=30



## Enforcement of local laws performance

### 2019 Law enforcement performance (index scores)

|               |      | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|------|------|------|------|------|------|------|------|
| Murray Ward   | 73   | 58   | 69   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Avoca Ward    | 71*  | 67   | 64   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 18-34         | 71   | 69   | 65   | 69   | 73   | 75   | 74   | 74   |
| 35-49         | 70   | 67   | 64   | 66   | 72   | 68   | 72   | 73   |
| Men           | 69   | 66   | 64   | 63   | 69   | 71   | 69   | 68   |
| Gannawarra    | 68   | 67   | 65   | 66   | 71   | 72   | 71   | 70   |
| Patchell Ward | 67   | 68   | 65   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Yarran Ward   | 67   | 69   | 64   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Women         | 66   | 68   | 67   | 70   | 73   | 72   | 72   | 72   |
| 65+           | 65   | 66   | 67   | 64   | 71   | 73   | 70   | 68   |
| 50-64         | 65   | 68   | 65   | 67   | 67   | 71   | 68   | 65   |
| State-wide    | 64 ▼ | 64   | 64   | 63   | 66   | 66   | 65   | 65   |
| Small Rural   | 63 ▼ | 63   | 65   | 64   | 66   | n/a  | n/a  | n/a  |

Q2. How has Council performed on 'Enforcement of local laws' over the last 12 months?

Base: All respondents. Councils asked state-wide: 34 Councils asked group: 10

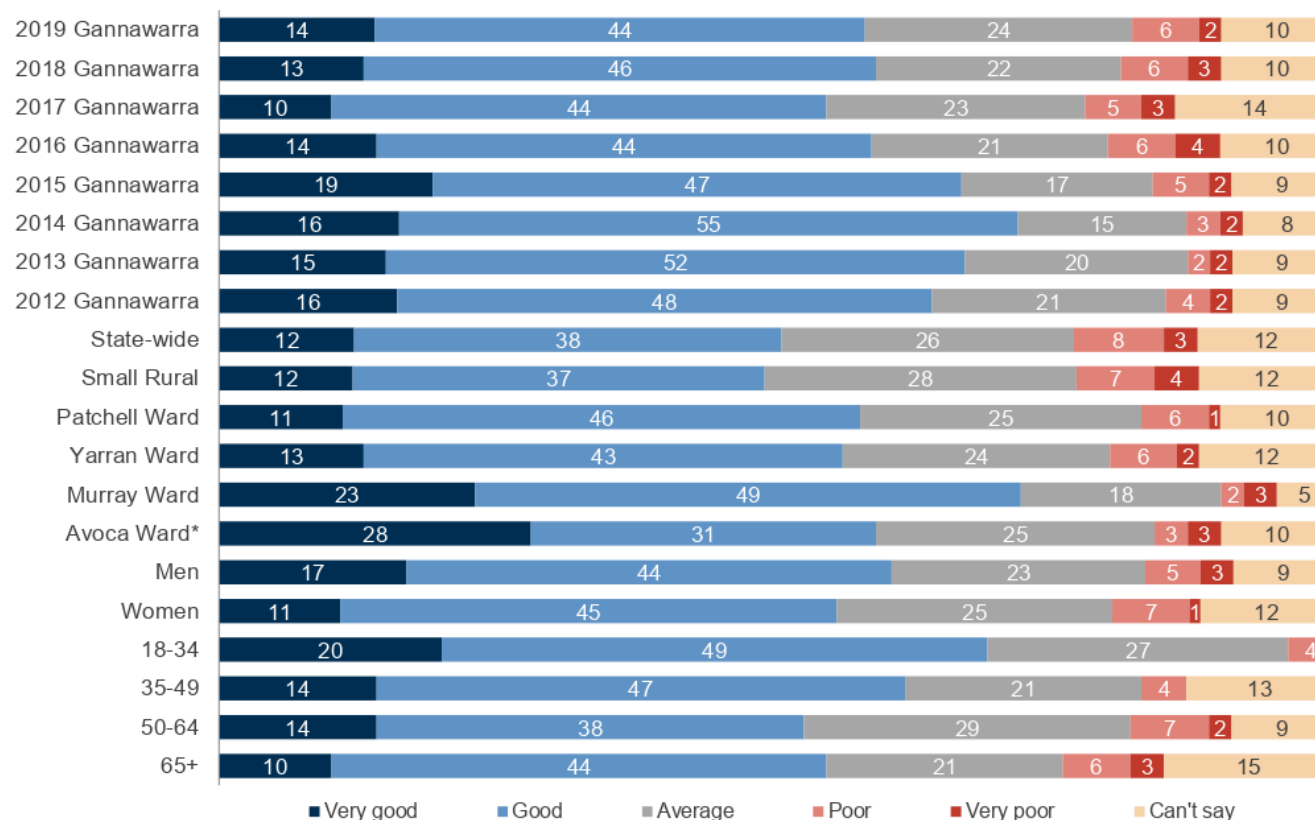
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30



## Enforcement of local laws performance

2019 Law enforcement performance (%)



Q2. How has Council performed on 'Enforcement of local laws' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 34 Councils asked group: 10  
 \*Caution: small sample size < n=30



## Family support services performance

### 2019 Family support performance (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| 18-34         | 72  | 67   | 72   | 70   | 74   | 70   | 70   | 77   |
| Murray Ward   | 72  | 75   | 66   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Yarran Ward   | 71  | 69   | 71   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 65+           | 70  | 72   | 75   | 73   | 78   | 76   | 74   | 73   |
| Men           | 70  | 67   | 67   | 68   | 70   | 73   | 71   | 70   |
| Gannawarra    | 69  | 68   | 69   | 69   | 73   | 73   | 71   | 71   |
| Small Rural   | 68  | 67   | 68   | 66   | 67   | n/a  | n/a  | n/a  |
| Patchell Ward | 68  | 66   | 70   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Women         | 67  | 69   | 71   | 71   | 75   | 72   | 72   | 72   |
| State-wide    | 67  | 66   | 67   | 66   | 67   | 68   | 67   | 67   |
| 35-49         | 66  | 65   | 61   | 67   | 64   | 68   | 72   | 65   |
| 50-64         | 65  | 66   | 65   | 66   | 70   | 74   | 70   | 69   |
| Avoca Ward    | 63* | 68   | 68   | n/a  | n/a  | n/a  | n/a  | n/a  |

Q2. How has Council performed on 'Family support services' over the last 12 months?

Base: All respondents. Councils asked state-wide: 31 Councils asked group: 7

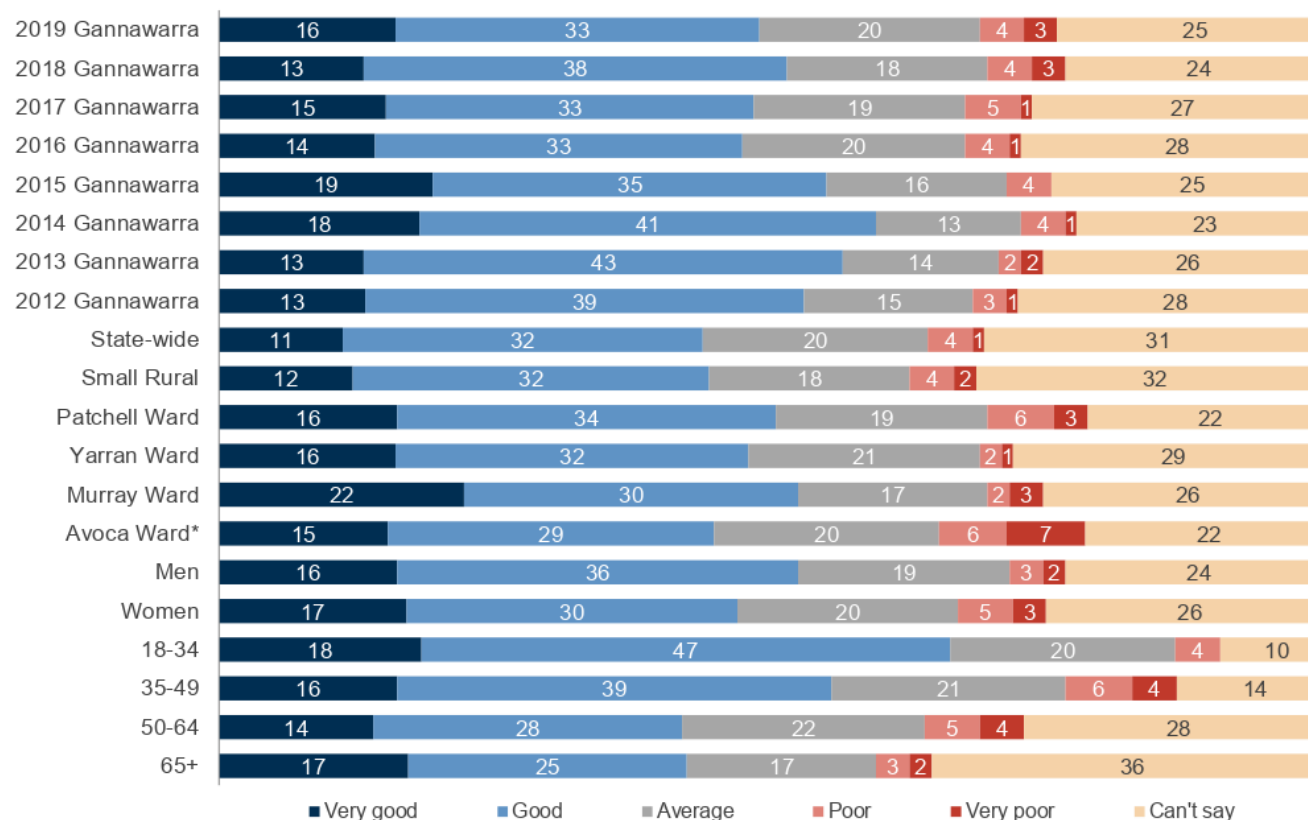
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30



## Family support services performance

2019 Family support performance (%)



Q2. How has Council performed on 'Family support services' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 31 Councils asked group: 7  
 \*Caution: small sample size < n=30

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## Elderly support services performance

### 2019 Elderly support performance (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| 65+           | 75  | 73   | 76   | 76   | 83   | 80   | 78   | 78   |
| Yarran Ward   | 74  | 74   | 77   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Patchell Ward | 73  | 71   | 74   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Women         | 73  | 72   | 72   | 74   | 82   | 80   | 78   | 79   |
| Gannawarra    | 72  | 71   | 74   | 74   | 80   | 79   | 77   | 77   |
| Men           | 72  | 69   | 75   | 74   | 78   | 78   | 75   | 76   |
| 50-64         | 72  | 66   | 67   | 68   | 75   | 80   | 78   | 77   |
| 18-34         | 72  | 72   | 78   | 79   | 76   | 79   | 77   | 82   |
| Small Rural   | 71  | 69   | 71   | 70   | 72   | n/a  | n/a  | n/a  |
| State-wide    | 68  | 68   | 68   | 68   | 69   | 70   | 69   | 69   |
| Murray Ward   | 68  | 66   | 72   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 35-49         | 67  | 69   | 72   | 74   | 80   | 75   | 74   | 73   |
| Avoca Ward    | 66* | 64   | 69   | n/a  | n/a  | n/a  | n/a  | n/a  |

Q2. How has Council performed on 'Elderly support services' over the last 12 months?

Base: All respondents. Councils asked state-wide: 32 Councils asked group: 10

Note: Please see Appendix A for explanation of significant differences.

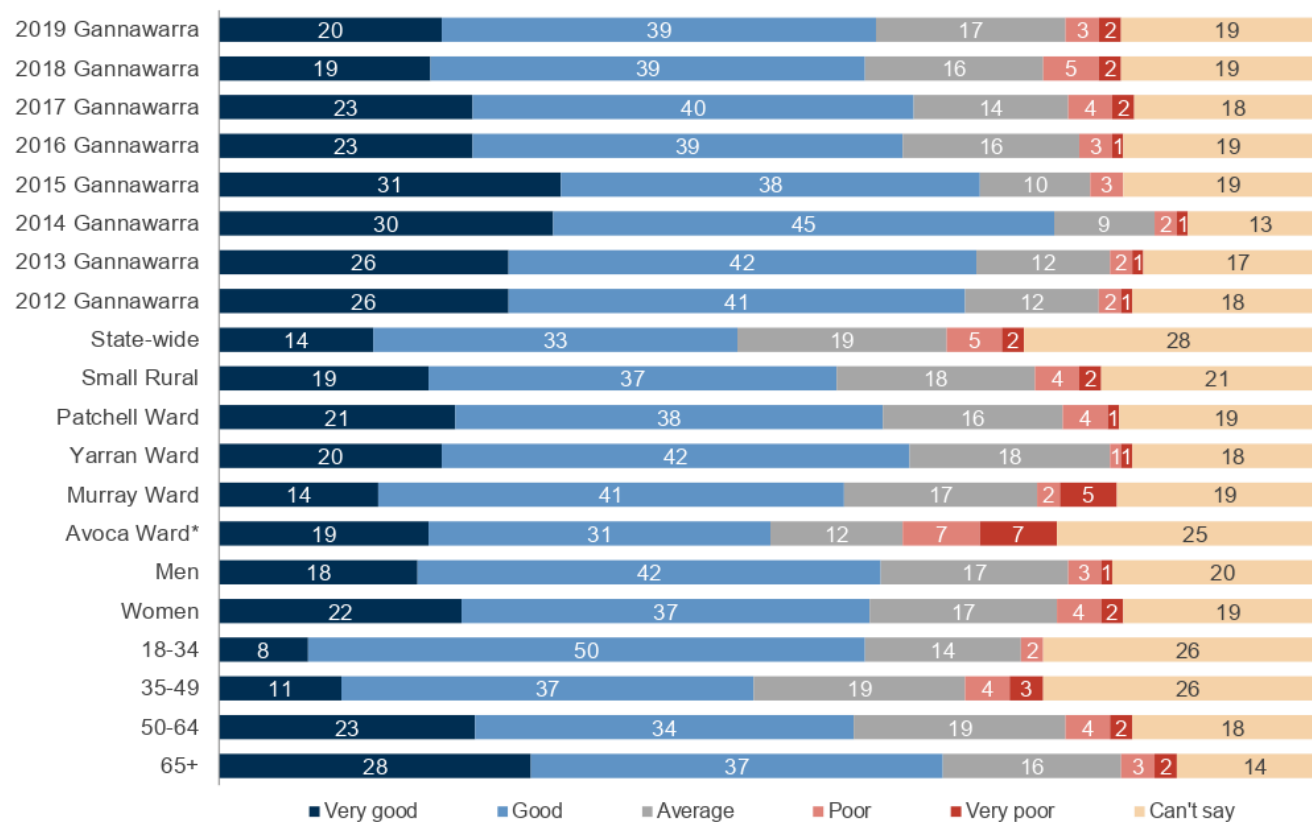
\*Caution: small sample size < n=30





## Elderly support services performance

2019 Elderly support performance (%)



Q2. How has Council performed on 'Elderly support services' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 32 Councils asked group: 10  
 \*Caution: small sample size < n=30

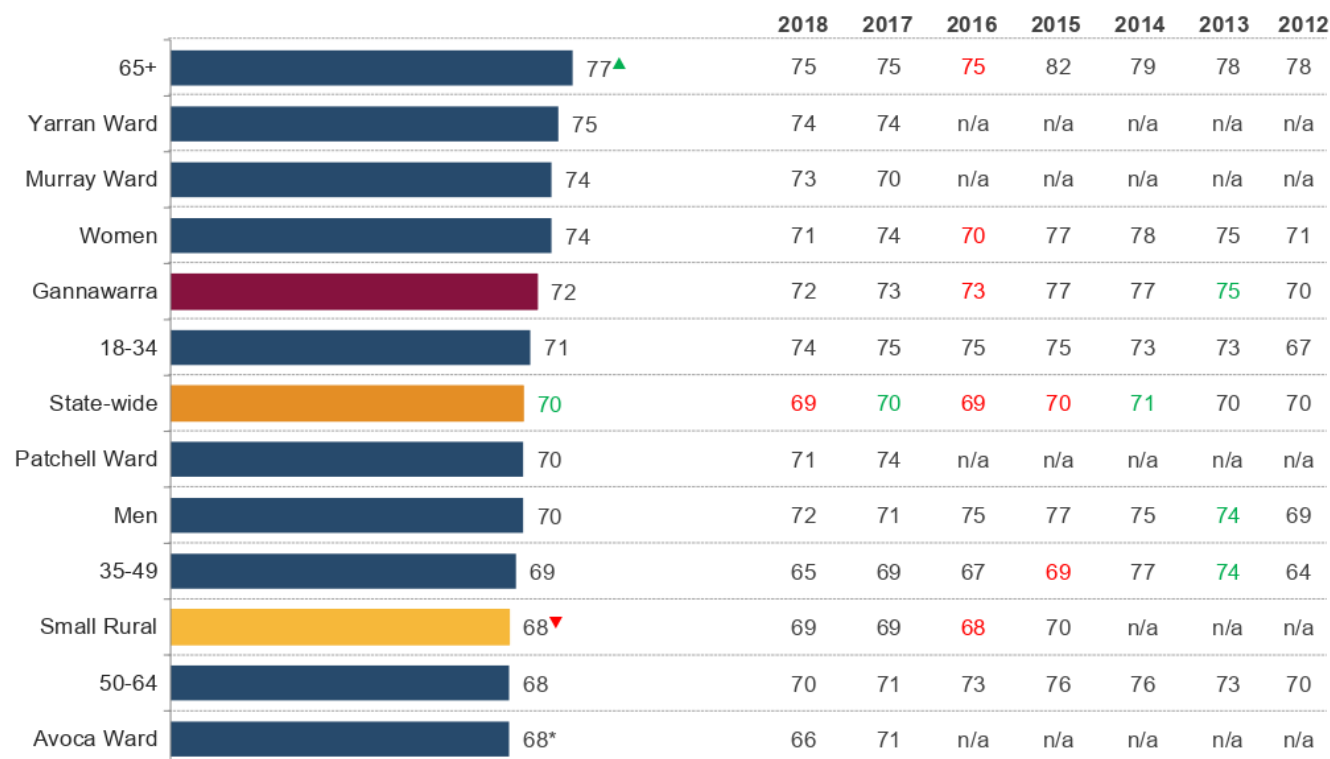
J W S R E S E A R C H

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## Recreational facilities performance

2019 Recreational facilities performance (index scores)



Q2. How has Council performed on 'Recreational facilities' over the last 12 months?

Base: All respondents. Councils asked state-wide: 39 Councils asked group: 11

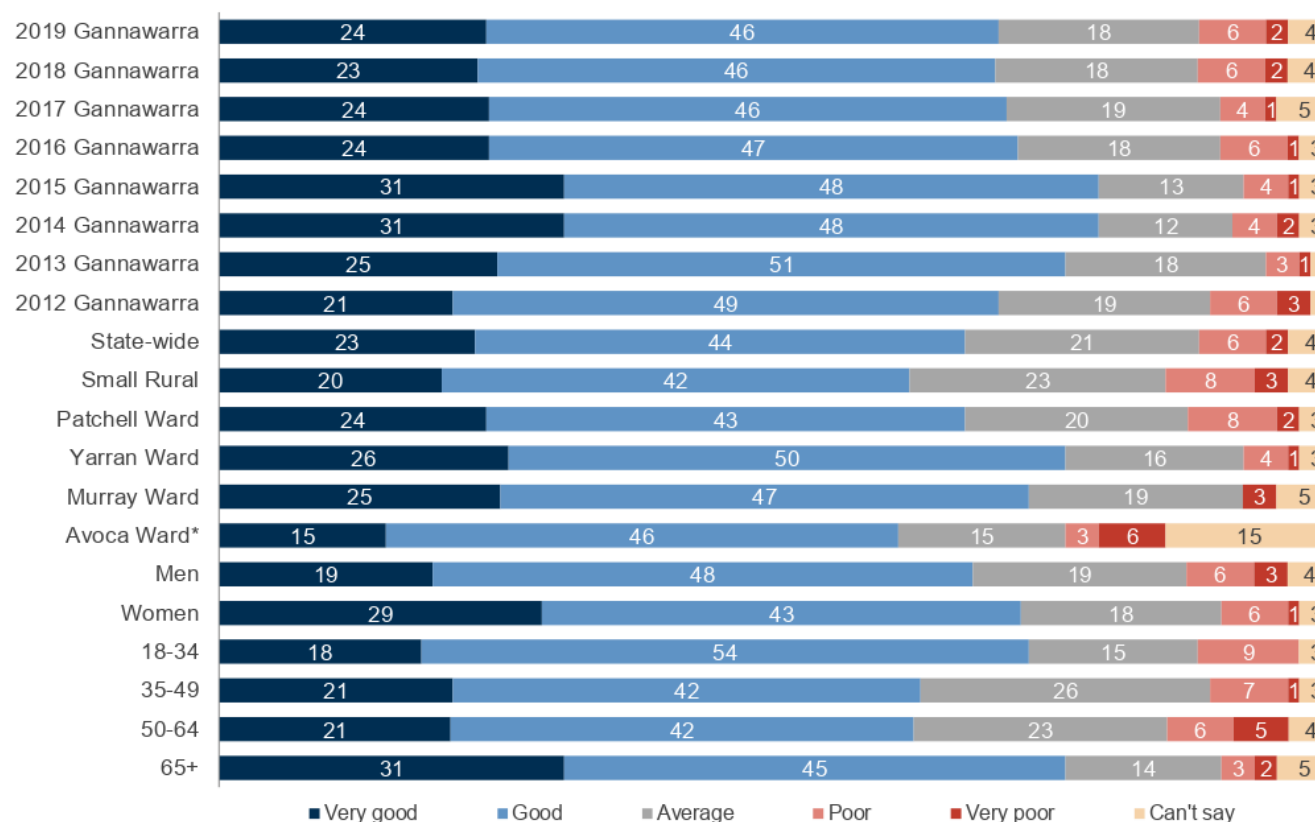
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30



## Recreational facilities performance

2019 Recreational facilities performance (%)



Q2. How has Council performed on 'Recreational facilities' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 39 Councils asked group: 11  
 \*Caution: small sample size < n=30



## The appearance of public areas performance

### 2019 Public areas performance (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| Yarran Ward   | 77  | 76   | 76   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 35-49         | 76  | 71   | 78   | 76   | 78   | 81   | 77   | 74   |
| Women         | 75  | 73   | 75   | 77   | 81   | 81   | 79   | 77   |
| Murray Ward   | 75  | 73   | 75   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 65+           | 74  | 73   | 73   | 76   | 80   | 78   | 77   | 75   |
| Gannawarra    | 73  | 73   | 75   | 76   | 79   | 78   | 76   | 76   |
| Small Rural   | 73  | 72   | 74   | 73   | 74   | n/a  | n/a  | n/a  |
| State-wide    | 72  | 71   | 71   | 71   | 72   | 72   | 71   | 71   |
| 18-34         | 72  | 76   | 77   | 77   | 82   | 75   | 77   | 80   |
| Patchell Ward | 72  | 72   | 75   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Men           | 71  | 73   | 74   | 76   | 78   | 76   | 74   | 75   |
| 50-64         | 71  | 72   | 73   | 77   | 75   | 80   | 74   | 76   |
| Avoca Ward    | 64* | 68   | 70   | n/a  | n/a  | n/a  | n/a  | n/a  |

Q2. How has Council performed on 'The appearance of public areas' over the last 12 months?

Base: All respondents. Councils asked state-wide: 38 Councils asked group: 12

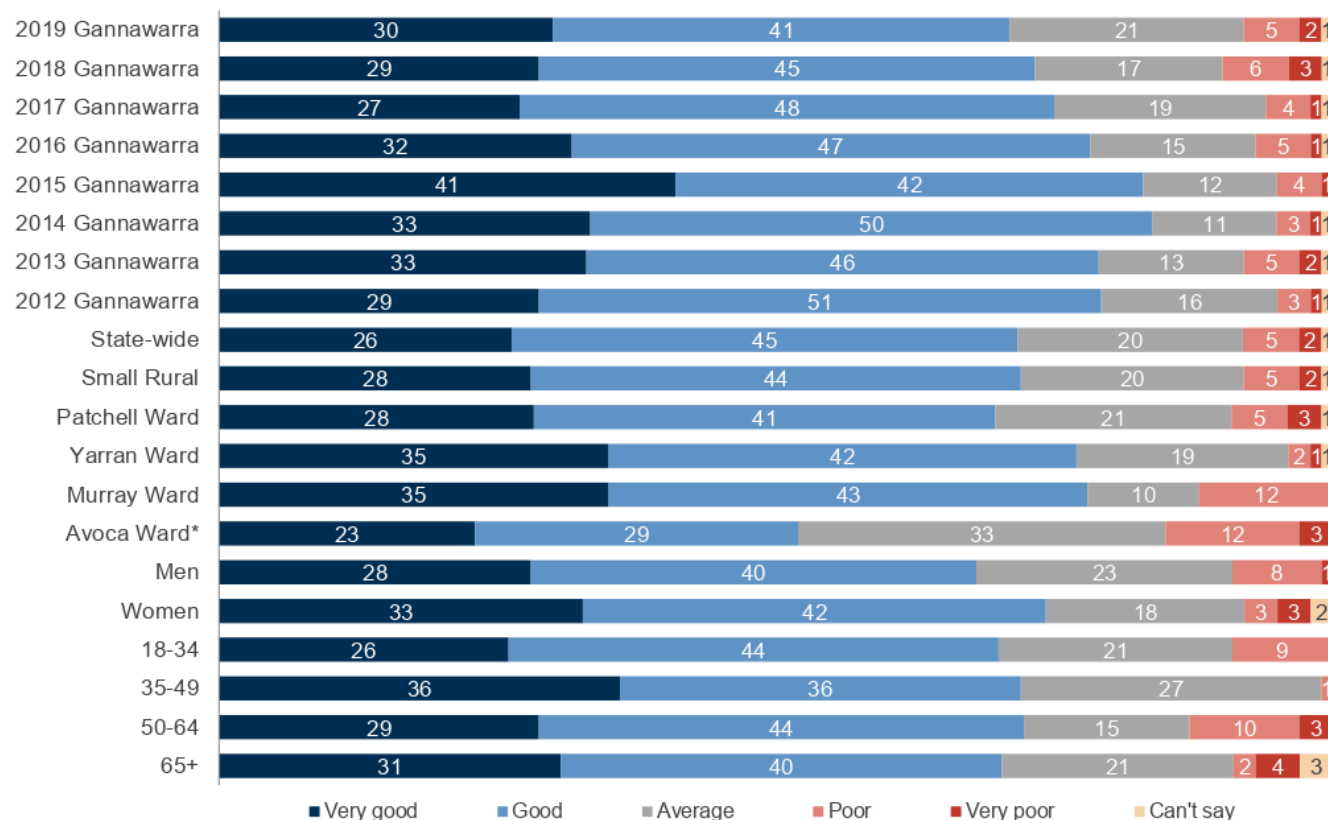
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30



## The appearance of public areas performance

2019 Public areas performance (%)



Q2. How has Council performed on 'The appearance of public areas' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 38 Councils asked group: 12  
 \*Caution: small sample size < n=30



## Art centres and libraries performance

2019 Art centres and libraries performance (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| 65+           | 81▲ | 80   | n/a  | 78   | 82   | 82   | n/a  | n/a  |
| Patchell Ward | 80  | 80   | n/a  | n/a  | n/a  | n/a  | n/a  | n/a  |
| Women         | 78  | 79   | n/a  | 77   | 81   | 83   | n/a  | n/a  |
| Gannawarra    | 77  | 77   | n/a  | 76   | 79   | 79   | n/a  | n/a  |
| Murray Ward   | 77  | 76   | n/a  | n/a  | n/a  | n/a  | n/a  | n/a  |
| Men           | 77  | 76   | n/a  | 74   | 76   | 73   | n/a  | n/a  |
| 18-34         | 76  | 76   | n/a  | 74   | 79   | 78   | n/a  | n/a  |
| 50-64         | 75  | 78   | n/a  | 73   | 75   | 76   | n/a  | n/a  |
| Avoca Ward    | 75* | 74   | n/a  | n/a  | n/a  | n/a  | n/a  | n/a  |
| State-wide    | 74▼ | 74   | 73   | 72   | 73   | 75   | 73   | 73   |
| Yarran Ward   | 74  | 75   | n/a  | n/a  | n/a  | n/a  | n/a  | n/a  |
| Small Rural   | 74▼ | 73   | 72   | 71   | 69   | n/a  | n/a  | n/a  |
| 35-49         | 73  | 73   | n/a  | 75   | 76   | 77   | n/a  | n/a  |

Q2. How has Council performed on 'Art centres and libraries' over the last 12 months?

Base: All respondents. Councils asked state-wide: 25 Councils asked group: 5

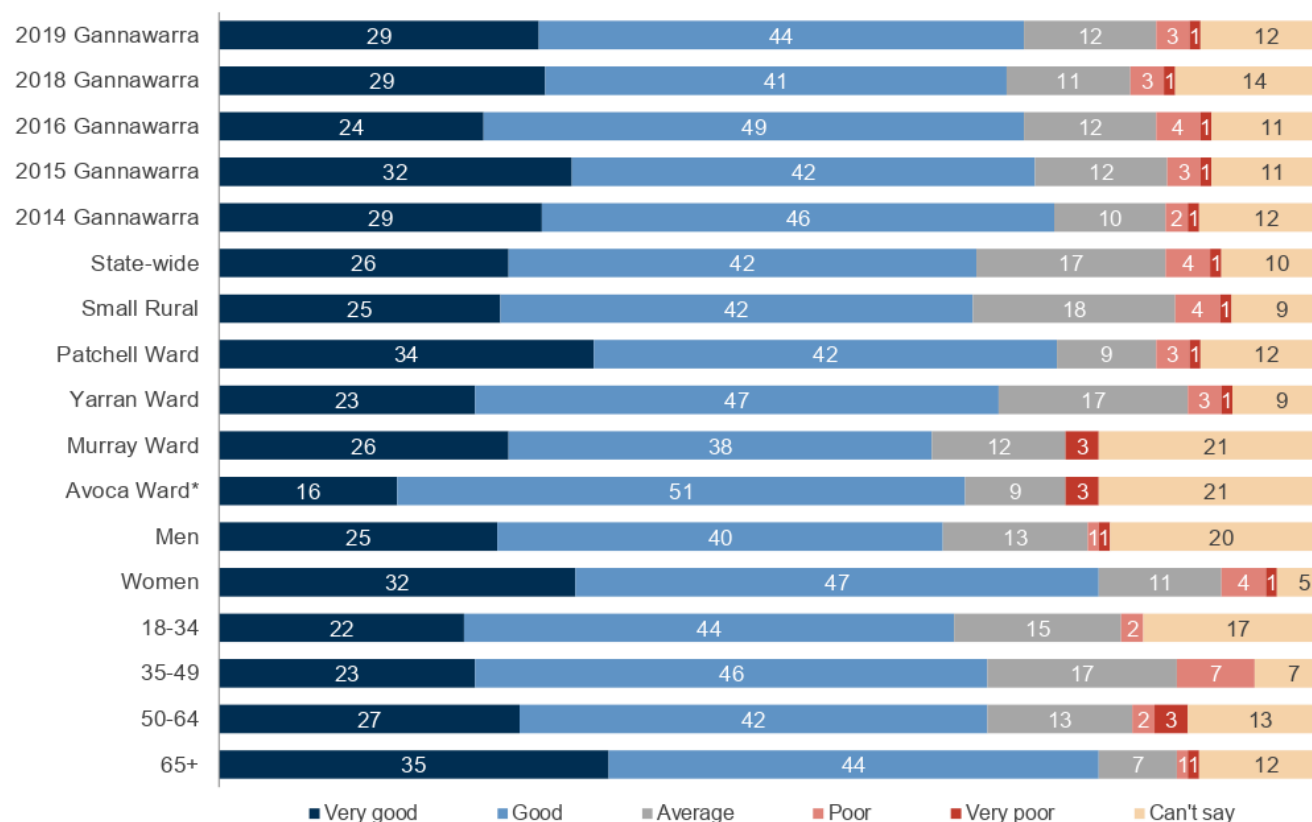
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30



## Art centres and libraries performance

2019 Art centres and libraries performance (%)



Q2. How has Council performed on 'Art centres and libraries' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 25 Councils asked group: 5  
 \*Caution: small sample size < n=30

J W S R E S E A R C H

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## Waste management performance

2019 Waste management performance (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| 65+           | 77▲ | 74   | n/a  | 75   | 80   | 77   | 77   | 76   |
| Patchell Ward | 72  | 73   | n/a  | n/a  | n/a  | n/a  | n/a  | n/a  |
| Men           | 72  | 71   | n/a  | 74   | 76   | 75   | 76   | 74   |
| Murray Ward   | 72  | 72   | n/a  | n/a  | n/a  | n/a  | n/a  | n/a  |
| Gannawarra    | 72  | 72   | n/a  | 74   | 77   | 75   | 74   | 75   |
| Yarran Ward   | 72  | 72   | n/a  | n/a  | n/a  | n/a  | n/a  | n/a  |
| Women         | 71  | 74   | n/a  | 74   | 78   | 75   | 72   | 76   |
| 18-34         | 69  | 75   | n/a  | 77   | 77   | 74   | 76   | 77   |
| State-wide    | 68▼ | 70   | 71   | 70   | 72   | 73   | 71   | 72   |
| 50-64         | 68  | 71   | n/a  | 74   | 71   | 74   | 71   | 75   |
| 35-49         | 67  | 66   | n/a  | 68   | 75   | 72   | 73   | 72   |
| Small Rural   | 66▼ | 69   | 70   | 69   | 71   | n/a  | n/a  | n/a  |
| Avoca Ward    | 66* | 70   | n/a  | n/a  | n/a  | n/a  | n/a  | n/a  |

Q2. How has Council performed on 'Waste management' over the last 12 months?

Base: All respondents. Councils asked state-wide: 40 Councils asked group: 13

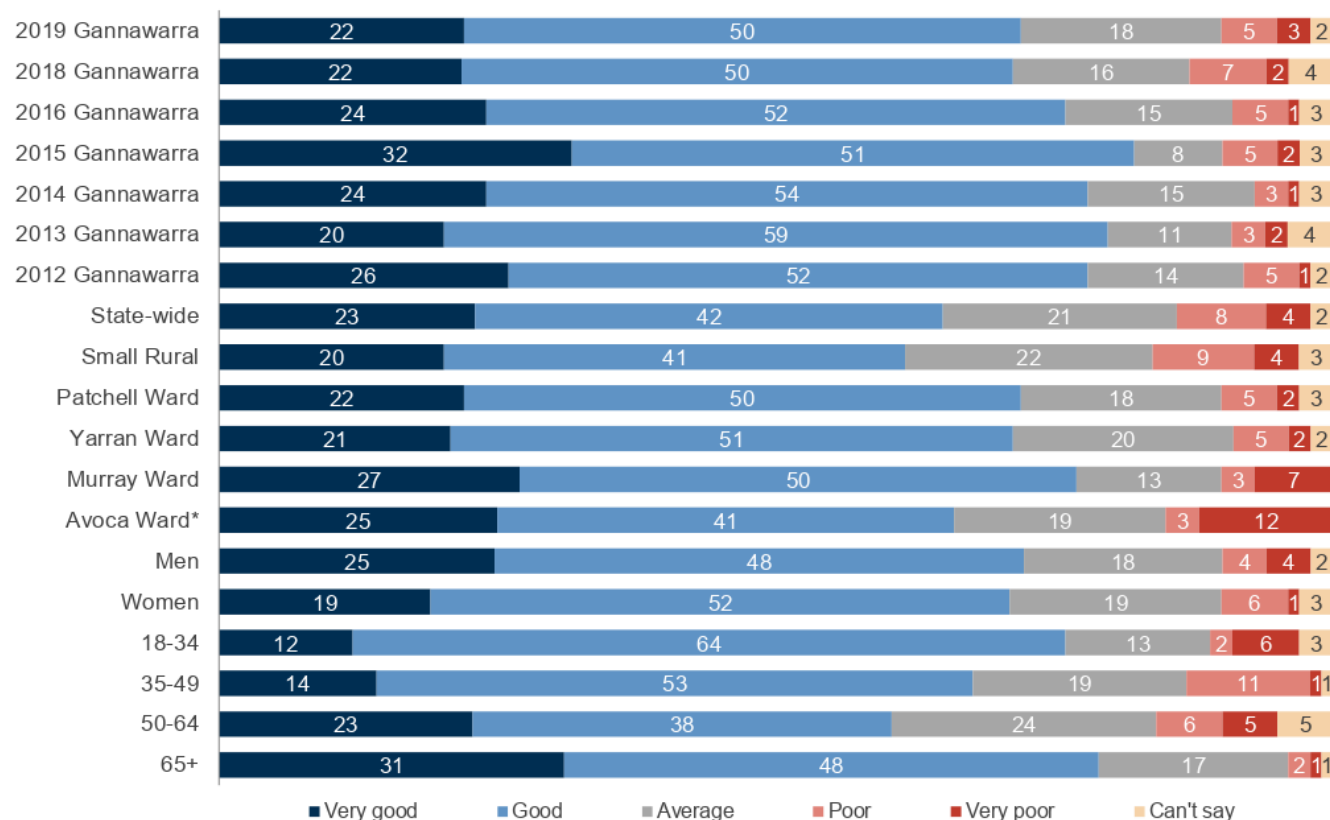
Note: Please see Appendix A for explanation of significant differences.

\*Caution: small sample size < n=30



## Waste management performance

2019 Waste management performance (%)



Q2. How has Council performed on 'Waste management' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 40 Councils asked group: 13  
 \*Caution: small sample size < n=30

J W S R E S E A R C H 67

## Business and community development and tourism performance



### 2019 Business/development/tourism performance (index scores)

|               |     | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 |
|---------------|-----|------|------|------|------|------|------|------|
| Murray Ward   | 71▲ | 64   | 73   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Yarran Ward   | 68▲ | 67   | 66   | n/a  | n/a  | n/a  | n/a  | n/a  |
| 18-34         | 64  | 61   | 76   | 65   | 65   | 70   | 73   | 72   |
| State-wide    | 61▲ | 60   | 61   | 60   | 61   | 62   | 62   | 62   |
| 65+           | 59  | 64   | 66   | 63   | 71   | 69   | 67   | 70   |
| Small Rural   | 59  | 59   | 64   | 61   | 63   | n/a  | n/a  | n/a  |
| Avoca Ward    | 59* | 54   | 67   | n/a  | n/a  | n/a  | n/a  | n/a  |
| Women         | 59  | 64   | 67   | 65   | 69   | 70   | 69   | 70   |
| Gannawarra    | 58  | 61   | 65   | 62   | 66   | 67   | 68   | 68   |
| Men           | 58  | 58   | 64   | 59   | 63   | 64   | 66   | 66   |
| 50-64         | 57  | 62   | 59   | 57   | 60   | 63   | 65   | 64   |
| 35-49         | 52  | 55   | 63   | 64   | 64   | 66   | 68   | 64   |
| Patchell Ward | 50▼ | 58   | 61   | n/a  | n/a  | n/a  | n/a  | n/a  |

Q2. How has Council performed on 'Business and community development and tourism' over the last 12 months?

Base: All respondents. Councils asked state-wide: 22 Councils asked group: 6

Note: Please see Appendix A for explanation of significant differences.

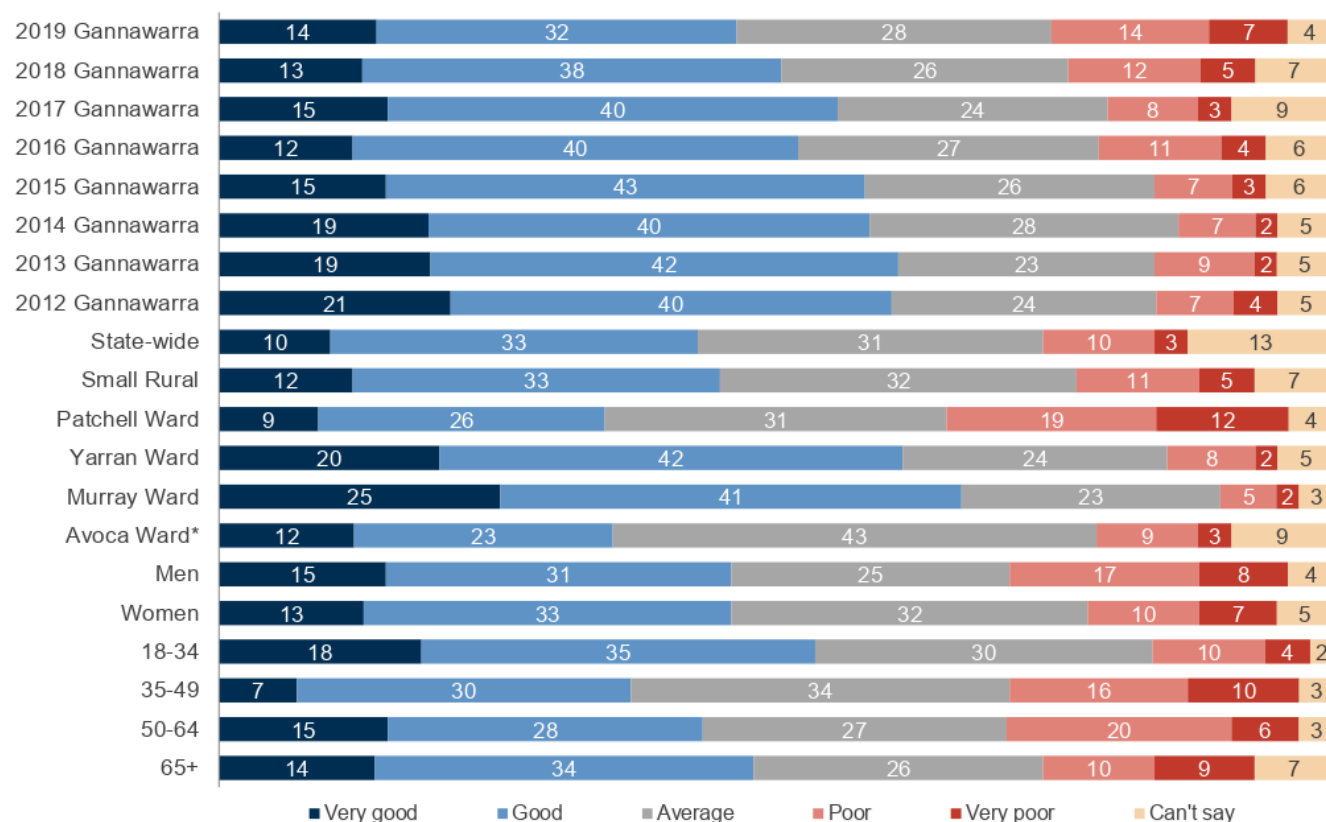
\*Caution: small sample size < n=30

J W S R E S E A R C H 68

## Business and community development and tourism performance



2019 Business/development/tourism performance (%)



Q2. How has Council performed on 'Business and community development and tourism' over the last 12 months?  
 Base: All respondents. Councils asked state-wide: 22 Councils asked group: 6  
 \*Caution: small sample size < n=30

J W S R E S E A R C H

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# Detailed demographics

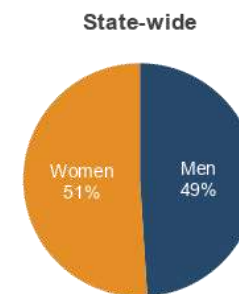
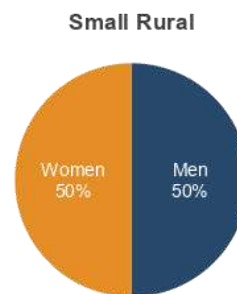
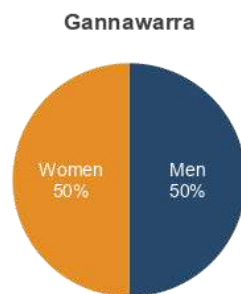


J W S R E S E A R C H 70

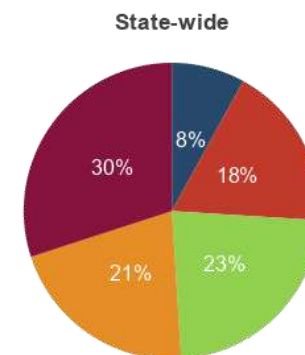
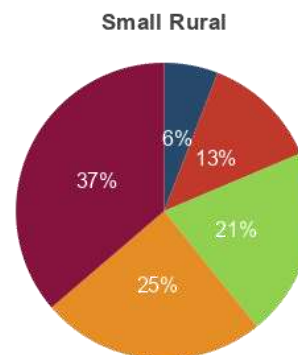
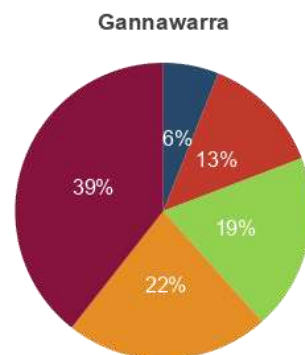


## Gender and age profile

### 2019 gender



### 2019 age



■ 18-24 ■ 25-34 ■ 35-49 ■ 50-64 ■ 65+

■ 18-24 ■ 25-34 ■ 35-49 ■ 50-64 ■ 65+


■ 18-24 ■ 25-34 ■ 35-49 ■ 50-64 ■ 65+

S3. [Record gender] / S4. To which of the following age groups do you belong?

Base: All respondents. Councils asked state-wide: 63 Councils asked group: 18

Please note that for the reason of simplifying reporting, interlocking age and gender reporting has not been included in this report. Interlocking age and gender analysis is still available in the dashboard and data tables provided alongside this report.

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## **Appendix A: Index scores, margins of error and significant differences**

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## Appendix A: Index Scores



### Index Scores

Many questions ask respondents to rate council performance on a five-point scale, for example, from 'very good' to 'very poor', with 'can't say' also a possible response category. To facilitate ease of reporting and comparison of results over time, starting from the 2012 survey and measured against the state-wide result and the council group, an 'Index Score' has been calculated for such measures.

The Index Score is calculated and represented as a score out of 100 (on a 0 to 100 scale), with 'can't say' responses excluded from the analysis. The '% RESULT' for each scale category is multiplied by the 'INDEX FACTOR'. This produces an 'INDEX VALUE' for each category, which are then summed to produce the 'INDEX SCORE', equating to '60' in the following example.

Similarly, an Index Score has been calculated for the Core question 'Performance direction in the last 12 months', based on the following scale for each performance measure category, with 'Can't say' responses excluded from the calculation.

| SCALE CATEGORIES | % RESULT | INDEX FACTOR | INDEX VALUE       |
|------------------|----------|--------------|-------------------|
| Very good        | 9%       | 100          | 9                 |
| Good             | 40%      | 75           | 30                |
| Average          | 37%      | 50           | 19                |
| Poor             | 9%       | 25           | 2                 |
| Very poor        | 4%       | 0            | 0                 |
| Can't say        | 1%       | --           | INDEX SCORE<br>60 |

| SCALE CATEGORIES | % RESULT | INDEX FACTOR | INDEX VALUE       |
|------------------|----------|--------------|-------------------|
| Improved         | 36%      | 100          | 36                |
| Stayed the same  | 40%      | 50           | 20                |
| Deteriorated     | 23%      | 0            | 0                 |
| Can't say        | 1%       | --           | INDEX SCORE<br>56 |

## Appendix A: Margins of error



The sample size for the 2019 State-wide Local Government Community Satisfaction Survey for Gannawarra Shire Council was n=401. Unless otherwise noted, this is the total sample base for all reported charts and tables.

The maximum margin of error on a sample of approximately n=401 interviews is +/-4.8% at the 95% confidence level for results around 50%. Margins of error will be larger for any sub-samples. As an example, a result of 50% can be read confidently as falling midway in the range 45.2% - 54.8%.

Maximum margins of error are listed in the table below, based on a population of 8,400 people aged 18 years or over for Gannawarra Shire Council, according to ABS estimates.

| Demographic              | Actual survey sample size | Weighted base | Maximum margin of error at 95% confidence interval |
|--------------------------|---------------------------|---------------|--|
| Gannawarra Shire Council | 401                       | 400           | +/-4.8   |
| Men                      | 187                       | 200           | +/-7.1   |
| Women                    | 214                       | 200           | +/-6.6   |
| Patchell Ward            | 207                       | 208           | +/-6.7   |
| Yarran Ward              | 136                       | 132           | +/-8.4   |
| Murray Ward              | 31                        | 33            | +/-17.9  |
| Avoca Ward               | 27                        | 27            | +/-19.2  |
| 18-34 years              | 40                        | 78            | +/-15.7  |
| 35-49 years              | 70                        | 77            | +/-11.7  |
| 50-64 years              | 105                       | 89            | +/-9.5   |
| 65+ years                | 186                       | 156           | +/-7.1   |

## Appendix A: Significant difference reporting notation



Within tables and index score charts throughout this report, statistically significant differences at the 95% confidence level are represented by upward directing green (▲) and downward directing red arrows (▼).

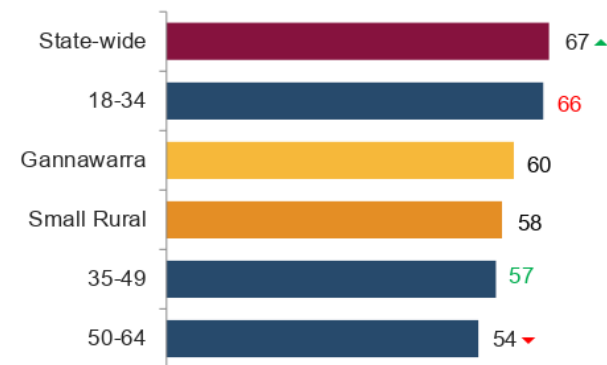
Significance when noted indicates a significantly higher or lower result for the analysis group in comparison to the 'Total' result for the council for that survey question for that year. Therefore in the example below:

- ▲ The state-wide result is significantly higher than the overall result for the council.
- ▼ The result among 50-64 year olds is significantly lower than for the overall result for the council.

Further, results shown in green and red indicate significantly higher or lower results than in 2018. Therefore in the example below:

- The result among 35-49 year olds in the council is **significantly higher** than the result achieved among this group in 2018.
- The result among 18-34 year olds in the council is **significantly lower** than the result achieved among this group in 2018.

Overall Performance – Index Scores  
(example extract only)



## Appendix A: Index score significant difference calculation



The test applied to the Indexes was an Independent Mean Test, as follows:

$$Z \text{ Score} = (\$1 - \$2) / \text{Sqrt} ((\$5^2 / \$3) + (\$6^2 / \$4))$$

Where:

- \$1 = Index Score 1
- \$2 = Index Score 2
- \$3 = unweighted sample count 1
- \$4 = unweighted sample count 2
- \$5 = standard deviation 1
- \$6 = standard deviation 2

All figures can be sourced from the detailed cross tabulations.

The test was applied at the 95% confidence interval, so if the Z Score was greater than +/- 1.954 the scores are significantly different.



## **Appendix B: Further project information**

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## Appendix B: Further information



Further information about the report and explanations about the State-wide Local Government Community Satisfaction Survey can be found in this section including:

- Survey methodology and sampling
- Analysis and reporting
- Glossary of terms

### Detailed survey tabulations

Detailed survey tabulations are available in supplied Excel file.

### Contacts

For further queries about the conduct and reporting of the 2019 State-wide Local Government Community Satisfaction Survey, please contact JWS Research on

(03) 8685 8555 or via email:

[admin@jwsresearch.com](mailto:admin@jwsresearch.com)

## Appendix B: Survey methodology and sampling



The 2019 results are compared with previous years, as detailed below:

- 2019, n=401 completed interviews, conducted in the period of 1<sup>st</sup> February – 30<sup>th</sup> March.
- 2018, n=400 completed interviews, conducted in the period of 1<sup>st</sup> February – 30<sup>th</sup> March.
- 2017, n=400 completed interviews, conducted in the period of 1<sup>st</sup> February – 30<sup>th</sup> March.
- 2016, n=400 completed interviews, conducted in the period of 1<sup>st</sup> February – 30<sup>th</sup> March.
- 2015, n=400 completed interviews, conducted in the period of 1<sup>st</sup> February – 30<sup>th</sup> March.
- 2014, n=400 completed interviews, conducted in the period of 31<sup>st</sup> January – 11<sup>th</sup> March.
- 2013, n=400 completed interviews, conducted in the period of 1<sup>st</sup> February – 24<sup>th</sup> March.
- 2012, n=400 completed interviews, conducted in the period of 18<sup>th</sup> May – 30<sup>th</sup> June.

Minimum quotas of gender within age groups were applied during the fieldwork phase. Post-survey weighting was then conducted to ensure accurate representation of the age and gender profile of the Gannawarra Shire Council area.

Any variation of +/-1% between individual results and net scores in this report or the detailed survey tabulations is due to rounding. In reporting, '—' denotes not mentioned and '0%' denotes mentioned by less than 1% of respondents. 'Net' scores refer to two or more response categories being combined into one category for simplicity of reporting.

This survey was conducted by Computer Assisted Telephone Interviewing (CATI) as a representative random probability survey of residents aged 18+ years in Gannawarra Shire Council.

Survey sample matched to the demographic profile of Gannawarra Shire Council as determined by the most recent ABS population estimates was purchased from an accredited supplier of publicly available phone records, including up to 40% mobile phone numbers to cater to the diversity of residents within Gannawarra Shire Council, particularly younger people.

A total of n=401 completed interviews were achieved in Gannawarra Shire Council. Survey fieldwork was conducted in the period of 1st February – 30th March, 2019.



## Appendix B: Analysis and reporting



All participating councils are listed in the State-wide report published on the DELWP website. In 2019, 63 of the 79 Councils throughout Victoria participated in this survey. For consistency of analysis and reporting across all projects, Local Government Victoria has aligned its presentation of data to use standard council groupings. Accordingly, the council reports for the community satisfaction survey provide analysis using these standard council groupings. Please note that councils participating across 2012-2019 vary slightly.

### Council Groups

Gannawarra Shire Council is classified as a Small Rural council according to the following classification list:

Metropolitan, Interface, Regional Centres, Large Rural & Small Rural

Councils participating in the Small Rural group are:  
Alpine, Ararat, Benalla, Buloke, Central Goldfields, Gannawarra, Hepburn, Hindmarsh, Indigo, Mansfield, Murrindindi, Northern Grampians, Pyrenees, Queenscliffe, Strathbogie, Towong, West Wimmera and Yarriambiack.

Wherever appropriate, results for Gannawarra Shire Council for this 2019 State-wide Local Government Community Satisfaction Survey have been compared against other participating councils in the Small Rural group and on a state-wide basis. Please note that council groupings changed for 2015, and as such comparisons to council group results before that time can not be made within the reported charts.

## Appendix B: Analysis and reporting



### 2012 survey revision

The survey was revised in 2012. As a result:

- The survey is now conducted as a representative random probability survey of residents aged 18 years or over in local councils, whereas previously it was conducted as a 'head of household' survey.
- As part of the change to a representative resident survey, results are now weighted post survey to the known population distribution of Gannawarra Shire Council according to the most recently available Australian Bureau of Statistics population estimates, whereas the results were previously not weighted.
- The service responsibility area performance measures have changed significantly and the rating scale used to assess performance has also changed.

As such, the results of the 2012 State-wide Local Government Community Satisfaction Survey should be considered as a benchmark. Please note that comparisons should not be made with the State-wide Local Government Community Satisfaction Survey results from 2011 and prior due to the methodological and sampling changes. Comparisons in the period 2012-2019 have been made throughout this report as appropriate.

## Appendix B: Analysis and reporting



### Core, optional and tailored questions

Over and above necessary geographic and demographic questions required to ensure sample representativeness, a base set of questions for the 2019 State-wide Local Government Community Satisfaction Survey was designated as 'Core' and therefore compulsory inclusions for all participating Councils.

These core questions comprised:

- Overall performance last 12 months (Overall performance)
- Lobbying on behalf of community (Advocacy)
- Community consultation and engagement (Consultation)
- Decisions made in the interest of the community (Making community decisions)
- Condition of sealed local roads (Sealed local roads)
- Contact in last 12 months (Contact)
- Rating of contact (Customer service)
- Overall council direction last 12 months (Council direction)

Reporting of results for these core questions can always be compared against other participating councils in the council group and against all participating councils state-wide. Alternatively, some questions in the 2019 State-wide Local Government Community Satisfaction Survey were optional. Councils also had the ability to ask tailored questions specific only to their council.

## Appendix B: Analysis and reporting



### Reporting

Every council that participated in the 2019 State-wide Local Government Community Satisfaction Survey receives a customised report. In addition, the state government is supplied with a state-wide summary report of the aggregate results of 'Core' and 'Optional' questions asked across all council areas surveyed.

Tailored questions commissioned by individual councils are reported only to the commissioning council and not otherwise shared unless by express written approval of the commissioning council.

The overall State-wide Local Government Community Satisfaction Report is available at <http://www.delwp.vic.gov.au/local-government/strengthening-councils/council-community-satisfaction-survey>.

## Appendix B: Glossary of terms



**Core questions:** Compulsory inclusion questions for all councils participating in the CSS.

**CSS:** 2019 Victorian Local Government Community Satisfaction Survey.

**Council group:** One of five classified groups, comprising: metropolitan, interface, regional centres, large rural and small rural.

**Council group average:** The average result for all participating councils in the council group.

**Highest / lowest:** The result described is the highest or lowest result across a particular demographic sub-group e.g. men, for the specific question being reported. Reference to the result for a demographic sub-group being the highest or lowest does not imply that it is significantly higher or lower, unless this is specifically mentioned.

**Index score:** A score calculated and represented as a score out of 100 (on a 0 to 100 scale). This score is sometimes reported as a figure in brackets next to the category being described, e.g. men 50+ (60).

**Optional questions:** Questions which councils had an option to include or not.

**Percentages:** Also referred to as 'detailed results', meaning the proportion of responses, expressed as a percentage.

**Sample:** The number of completed interviews, e.g. for a council or within a demographic sub-group.

**Significantly higher / lower:** The result described is significantly higher or lower than the comparison result based on a statistical significance test at the 95% confidence limit. If the result referenced is statistically higher or lower then this will be specifically mentioned, however not all significantly higher or lower results are referenced in summary reporting.

**Statewide average:** The average result for all participating councils in the State.

**Tailored questions:** Individual questions tailored by and only reported to the commissioning council.

**Weighting:** Weighting factors are applied to the sample for each council based on available age and gender proportions from ABS census information to ensure reported results are proportionate to the actual population of the council, rather than the achieved survey sample.

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**Katrina Cox**  
Director of Client Services  
[kcox@jwsresearch.com](mailto:kcox@jwsresearch.com)



**9 INFORMATION REPORTS**

Nil

**10 URGENT ITEMS****11 NOTICES OF MOTION**

Nil

**12 DELEGATES REPORTS****12.1 DELEGATES REPORT - 15 MAY, 2019 TO 25 JUNE, 2019****Author:** Mel Scott, Executive Assistant - Chief Executive Office**Authoriser:** Tom O'Reilly, CEO**Attachments:** Nil**EXECUTIVE SUMMARY**

Delegate Reports from 15 May, 2019 to 25 June, 2019

Cr Lorraine Learmonth

|              |   |
|--------------|---|
| 1 June       | Gannawarra Refugee Art Exhibition – Kerang                              |
| 2 June       | Kerang Lions Club Dedication of Memorial Wall – Kerang                  |
| 5 June       | Murray River Group of Councils Mayors & CEO's Dinner – Cobram           |
| 6 June       | Murray River Group of Councils Mayors & CEO's Meeting – Cobram          |
|              | Leitchville Lions Club Changeover Dinner – Leitchville                  |
| 7 June       | Loddon Campaspe Councils Meeting – Daylesford                           |
| 11 June      | Koondrook Development Committee Meeting – Koondrook                     |
| 13 June      | Regional Roads Strategy Workshop – Bendigo                              |
|              | Kerang Lions Changeover Dinner – Kerang                                 |
| 14 June      | Celebration of Completion for Gannawarra Energy Storage System – Kerang |
| 16 – 19 June | National General Assembly of Local Government – Canberra                |
| 21 June      | Loddon Mallee Waste and Resource Recovery Group Meeting – Melbourne     |
| 25 June      | Murrabit Lions Changeover Dinner – Murrabit                             |

Cr Sonia Wright

|         |  |
|---------|--|
| 16 May  | Councillor Resilience Workshop – Melbourne           |
| 22 May  | Understanding Council Finances Workshop – Wycheproof |
| 29 May  | Combined Progress Association Meeting – Murrabit     |
| 12 June | Audit Committee Meeting – Kerang                     |



Cr Charlie Gillingham

|         |  |
|---------|--|
| 20 May  | School Transition in Gannawarra Official Booklet Launch – Murrabit |
| 24 May  | Interview with MixxFM re National Reconciliation Week              |
| 25 May  | Interview with Triple M Bendigo re National Reconciliation Week    |
| 29 May  | National Reconciliation Week Walk and Ceremony – Kerang            |
| 12 June | Audit Committee Meeting – Kerang                                   |
| 26 June | Kerang Lakes Community Development Meeting – Lake Charm            |

Cr Steve Tasker

|         |  |
|---------|--|
| 29 May  | Combined Progress Association Meeting – Murrabit                               |
| 11 June | Koondrook Development Meeting – Koondrook                                      |
| 13 June | Gannawarra Shire Municipal Fire Management Planning Committee Meeting – Kerang |

Cr Brian Gibson

|           |   |
|-----------|---|
| 16 June   | Council Proposed 2019/2020 Budget Social Media Video Recording – Kerang |
|           | Central Victorian Greenhouse Alliance Board Meeting – Kerang            |
| 18 June   | Re-opening of Kerang Family Ten Pin Bowls – Kerang                      |
| 30-31 May | MAV Rural and Regional Planning Conference – Ballarat                   |
| 2 June    | Kerang Lions Club Dedication of Memorial Wall – Kerang                  |
| 20 June   | MAV Transport and Infrastructure Committee Meeting – Melbourne          |

Cr Jodie Basile

|           |   |
|-----------|---|
| 18 June   | Re-opening of Kerang Family Ten Pin Bowls – Kerang    |
| 30-31 May | MAV Rural and Regional Planning Conference – Ballarat |

Cr Mark Arians

|        |   |
|--------|---|
| 17 May | Debutante Ball – Kerang                           |
| 29 May | Gannawarra Refugee Support Group Meeting – Kerang |
|        | Combined Progress Association Meeting – Murrabit  |
| 1 June | Gannawarra Refugee Art Exhibition – Kerang        |

This table represents attendances at Council meetings and briefings:

| Function Attended                                 | Councillor (✓) |        |        |            |           |        |        |
|---|----------------|--------|--------|------------|-----------|--------|--------|
|   | Gibson         | Arians | Basile | Gillingham | Learmonth | Tasker | Wright |
| Ordinary Council Meeting (15 May)                 | ✓              | ✓      | ✓      | ✓          | ✓         | ✓      | ✓      |
| Council Briefing and Strategic Briefing (11 June) | ✓              | X      | A      | ✓          | ✓         | ✓      | A      |

A = Apology

X = Absent

**13 CONFIDENTIAL ITEMS**

Nil